



PATH Collaborative Planning & Implementation (CPI)

Welcome! The CPI convening will begin shortly.

May 19, 2026 | 1:00-3:00 pm



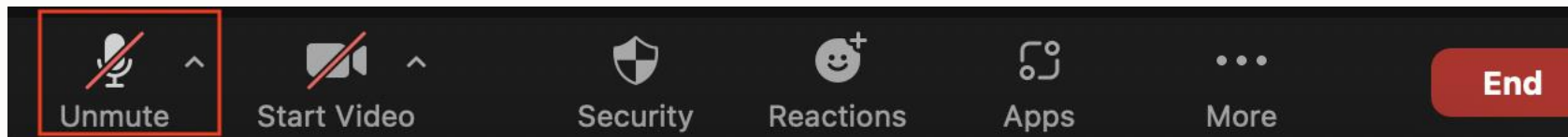


This event is being recorded and transcribed.

Why? PHIL uses the recording and transcription to assess key takeaways, CPI participant needs, and to develop better events for you in the future.

Recordings will be available by request after the event.
Email PATH@pophealthinnovationlab.org to request access.

Please mute your microphone during the presentation.





PATH Collaborative Planning & Implementation (CPI)

Monthly CPI Convening: Working with Your Community's Provider Ecosystem -
Navigating Managed Care Plan Provider Lists

May 19, 2026 | 1:00-3:00 pm





Why a Two Hour Meeting Today?!

- Hello to BOTH Northwest and Southwest providers!





Thank you to our sponsors



PUBLICTM
CONSULTING GROUP



Land Acknowledgment

The Population Health Innovation Lab team respectfully acknowledges that we live and operate on the unceded land of Indigenous peoples throughout the U.S.

We acknowledge the land and country we are on today as the traditional and treaty territory of the Native American, Alaska Native, and Tribal nations who have lived here and cared for the Land since time immemorial. We further acknowledge the role Native American, Alaska Native, and Tribal nations have today in taking care of these lands, as well as the sacrifices they have endured to survive to this day.



Welcome & Housekeeping



Roll Call

Please share your name, location, and organization in the chat.



Request for Vendors

Vendors and salespeople should recuse themselves from soliciting during this collaborative convening.

Population Health Innovation Lab (PHIL)

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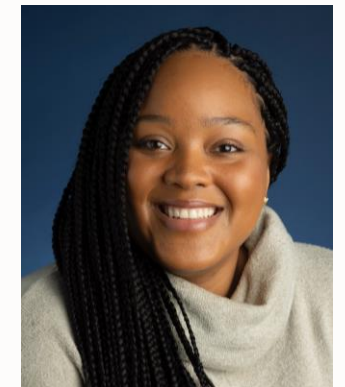
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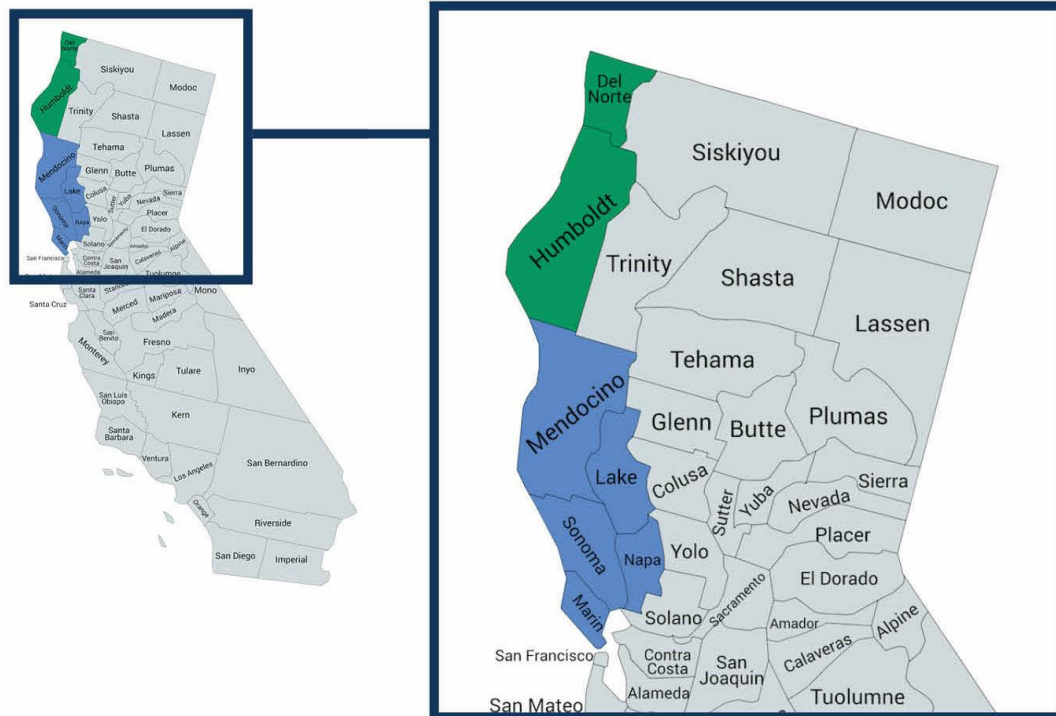
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Collaborative Planning & Implementation Overview

Region Counties Supported by PHIL

- Northwest
- Southwest



CPI collaboratives work together to identify, discuss, and resolve CalAIM implementation issues.

- Learn more about the PATH CPI initiative [here](#).
- Catch up with us! Find meeting materials, Readiness Roadmap Resources, and registration links on the [PHIL website](#).
- Find all the specific resources for today's meeting on our [Joint CPI Resource Hub](#).

Official Joint Meeting Time:
The third Tuesday of the month from 1:00-2:30 pm PT

Scan QR code for
Joint Resource
Hub (NW + SW)





Agenda for Today

- Welcome & Framing
- In-Person Tribal Roundtable Reflections
- CalAIM Announcements & Policy Updates
- Managed Care Plan-Led Breakouts: Navigating Your Community's Provider Ecosystem – A Walkthrough of MCP Provider Lists
- Whole Group Reflections
- Managed Care Plan Announcements & Updates: Partnership HealthPlan of California & Kaiser Permanente
- County-Based Breakout Room – *“End when it naturally finishes” model*



Commitments to Community Inclusivity

Be Present, Brave, and Curious

- Encourage different opinions and respectful disagreement
- Embrace conflict which can deepen our understanding
- **Acknowledge the risk speakers take, and value the privilege to learn from one another**
- Make use of opportunities to connect person-to-person

Create An Inclusive Space

- Invite the unheard voices
- **Take responsibility for our own voices (make space)**
- Resist the temptation to only witness the dialogue (take space)

Invite Anti-Racist Dialogue

- Be aware we all have a bias that may impact action; biases are learned and can be unlearned
- Address racially biased systems and norms
- **Recognize the vast and varied lived experiences participants have with racism**
- Be intentional about power dynamics and how you exercise your privilege
- Avoid defensive responses when people speak from lived experiences with racism

Be Accountable

- Foster awareness of unrepresented community members not “in the room”
- Respect each other’s time - participate fully and prepare for each activity
- Commit to actions that move items beyond discussion
- **Practice patience and persistence – we cannot solve everything in a single conversation and will revisit topics that require additional discussion**



PATH NW + SW CPI Meeting Plans

- **April 21** | County Plan Opportunities for Collaboration, Alignment, & Sustainability
- **April 24** | In-Person Tribal Roundtable
- **May 19** | Working with Your Community's Provider Ecosystem: Navigating Managed Care Plan Provider Lists
- **June 16** | Considerations for Planning: The Future of Services, a CalAIM Myths vs. Facts Session
- **July 21** | Practical Tools & Planning for Service Sustainability
- **August** | In-person Gatherings – Dates TBD





Regional In-Person CalAIM Tribal Roundtable Reflections

- Thank you to all who attended the April 24 In-Person CalAIM Tribal Roundtable in Nice!
- **Meeting Highlights**
 - The convening supported communication among CalAIM providers, as well as direct dialogue with Partnership HealthPlan of California (PHC), including PHC's Tribal Liaison and Regional Director, as well as representatives from the ECM and Community Supports teams.
 - **PHC's Tribal Liaison and Regional Director committed to following up with participants directly on key themes, including:**
 - The key role of Tribal-serving CBOs in the CalAIM ecosystem of care and community-driven innovations among CBOs who are filling critical gaps, often without commensurate infrastructure or funding.
 - Delays and barriers around contracting, billing reimbursements, taxonomy complexity, and how Tribes and AIAN community members are counted in funding decisions.
 - Proactive outreach, faster contracting follow-through, equity- focused training for PHC employees and MCP providers and continued Tribal-centered convenings.
 - The need for stronger accountability mechanisms within PHC and between systems partners (such as PHC, County Behavioral Health, DHCS) and Tribal-serving organizations.



In-Person Statewide Indian Health Collaborative Meeting

- **Host:** HC2 Strategies and Institute for Healthcare Improvement
- **Purpose:** This is a Tribal-centered forum that strengthens community health, supports CalAIM implementation, and helps shape future funding and care improvements for California Native communities.
- **When:**
May 29, 2026 | California Rural Health Indian Health (Roseville)
9:00 am -12 pm PT
[Register Here](#)

Indian Health
CalAIM PATH
Collaborative



Regional NW + SW CalAIM Tribal Roundtable Meetings

- **Conversations Continue!**

- **Next Meeting (Virtual):** June 16, 2026 | 12:00-12:45 pm PT
- **Who:** Tribes and Tribal-serving organizations across the Northwest and Southwest PATH CPI regions
- **Purpose:** Uplift the needs, challenges, and priorities of Native communities working in the CalAIM space
- **How to Get More Information:** Reach out to us at PATH@pophealthinnovationlab.org

**Please contact us
to if you need the
Zoom link for
these virtual
meetings.**



CalAIM Announcements & Policy Updates

All event registration links and resources can be found in the Joint CPI Resource Hub





Commission for Behavioral Health Listening Session for Tribal Communities

- **Purpose:**

This session is an opportunity for Tribal communities to share their experiences to inform the Commission's upcoming advocacy Request for Proposal (RFP). Participation is voluntary, and what is shared will be used to shape an advocacy program that will be run by a Tribal organization or Tribal-serving organization selected through the RFP to elevate Tribal voices in California's behavioral health system.

- **When:** May 21, 2026 12-1 pm PT – [Register here](#)

CBH | Tribal Communities

We want to hear from you

The Commission for Behavioral Health needs your help shaping programs that advocate for better behavioral health and substance use disorder services.

**Online Only
Zoom Listening
Session**

May 21, 2026 – 12:00 p.m. - 1:00 p.m.
Visit <https://bit.ly/42j7401> to register

Behavioral Health Services Oversight & Accountability Commission - bhoac.ca.gov



Medi-Cal Behavioral Health Recruitment and Retention Program

Applications Start June 1, 2026

See more details on the [HCAI website](#).

Build Long Term Capacity and Strengthen Your Workforce

Apply for the Medi-Cal Behavioral Health Recruitment and Retention Program

The Medi-Cal Behavioral Health Recruitment and Retention Program allows eligible organizations to apply for funding to support:

- Up to **\$20,000** recruitment bonuses
- Up to **\$4,000** retention bonuses
- Up to **\$50,000** recruitment bonuses per individual student in final training year
- Up to **\$1,500** per practitioner for licensure/certification
- Up to **\$35,000** per year for supervision
- **Backfill funds** to support evidence-based practice trainings



**APPLICATIONS START
June 1, 2026**

Why Apply?

- Recruit and retain qualified behavioral health professionals
- Receive financial support for staffing
- Strengthen your ability to serve vulnerable communities

Who Should Apply?

This program is open to behavioral health provider organizations that serve Medi-Cal populations and are dedicated to strengthening the behavioral health workforce. See [t.ly/-pt-p](#) for more information on eligible sites.

How to Apply?

Visit [t.ly/-pt-p](#) for more information and to apply starting June 1, 2026.





FREE Mental Health First Aid Certification

- **Host:** Public Health Institute's Cypress Resilience Project
- **Purpose:** Mental Health First Aid (MHFA) teaches you how to identify, understand, and respond to signs of mental health and substance use challenges.
- **When:**
 - **Option 1: Must attend both half-day sessions | [Register Here](#)**
 - May 28, 2026 9:00-11:30 am PT + June 4, 2026 9:00 am – 12:00 pm PT
 - **Option 2: Single-Day Session | [Register Here](#)**
 - June 17, 2026 9:00 am – 3:30 pm
 - **Option 3: Single-Day Session | [Register Here](#)**
 - June 23, 2026 9:00 am – 3:30 pm

**Use Promo Code at
Checkout for All
Courses: PATH26**



FREE Question, Persuade, Refer (QPR) Suicide Prevention Certification

- **Host:** Public Health Institute's Cypress Resilience Project
- **Purpose:** Question, Persuade, Refer (QPR) teaches you to recognize the warning signs that someone may be contemplating suicide, offer hope, and connect that person to help.
- **When:** June 24, 2026 | 8:30 – 10:00 am PT
- [Register Here](#) + **Use Promo Code at Checkout: PATH26**



THREADS 2026 Symposium + Call for Presenters & Papers

- **THREADS Behavioral Health Bridge Housing Collaborative Symposium:**
November 16-18, 2026 | Santa Rosa, CA
- **Purpose:** Assist unhoused individuals with behavioral health, substance use disorder and/or housing needs by moving beyond statewide conversation and planning into implementation, highlighting practical strategies, cross-system collaboration, and innovative models that you can use in your community.
- **Call for Presenters & Papers: Due May 31**
 - Submit implementation-focused presentations and papers that highlight real-world solutions, data driven approaches, and innovations in Behavioral Health, Homelessness, and Substance Use Disorder treatment.

Check out the [Call for Presenters & Papers Application](#) in “[Upcoming Events](#)” on the [Resource Hub](#)



20th Annual Substance Use Disorder (SUD) Integrated Care Conference

- **When:** August 25-27, 2026
- **Where:** Hyatt Regency Long Beach and Convention Center
- **What:** Three-day conference designed for behavioral health researchers, administrators, policy staff, advocates, and professionals in SUD prevention, treatment, and recovery services.
- [Registration](#) is now open!
 - *Early bird registration is available through July 31.*
- For questions about the SUD Conference, please email DHCSPrevention@dhcs.ca.gov.



Medi-Cal Coverage Ambassadors

Participate in discussions about ways to engage with your community and inform them about available health coverage options.

Upcoming Webinar

- **When:** Wednesday, May 27 | 11 am – 12 pm
- **Topic:** Overview of the Birthing Care Pathway
- [Register Now!](#)



Reminder: Register on the DHCS PATH CPI Website

Why Register?

Receive regular policy and implementation updates directly from DHCS related to ECM and Community Supports.

[Link to Register on DHCS PATH CPI site](#)

DHCS
CALIFORNIA DEPARTMENT OF
HEALTH CARE SERVICES

Introduction Instructions Contact Information Narrative Response Attestation

PATH COLLABORATIVE PLANNING AND IMPLEMENTATION PARTICIPANT REGISTRATION FORM

PATH Background

California Advancing and Innovating Medi-Cal (CalAIM) is designed to improve the quality of life and health outcomes of Medi-Cal Members by implementing broad delivery system, program, and payment reform across the Medi-Cal program. CalAIM establishes the framework to address social determinants of health and improve health equity statewide. As part of CalAIM, California received targeted expenditure authority for the Providing Access and Transforming Health (PATH) initiative as part of its [section 1115 demonstration renewal](#) to scale whole person approaches to care statewide with a clear equity lens, ensure a strong foundation for integrated, comprehensive care, and a smooth transition from Whole Person Care (WPC) and Health Home pilots that retains investments made by the state, local partners, and the federal government. PATH provides tools and resources to county and community-based providers including public hospitals, county, city and other government agencies, justice agencies, community-based organizations (CBOs), Tribes and Indian Health Care Providers and others to ensure a successful implementation of [Enhanced Care Management \(ECM\) and Community Supports](#).

PATH is comprised of multiple aligned initiatives that will support implementation of ECM and Community Support services in varying ways. The remainder of this document is focused on the PATH-funded [Collaborative Planning and Implementation Initiative](#), described at a high-level below.



Poll: How are you engaging the provider ecosystem?

Please take a moment to respond to the multi-question poll popping up on your screen.



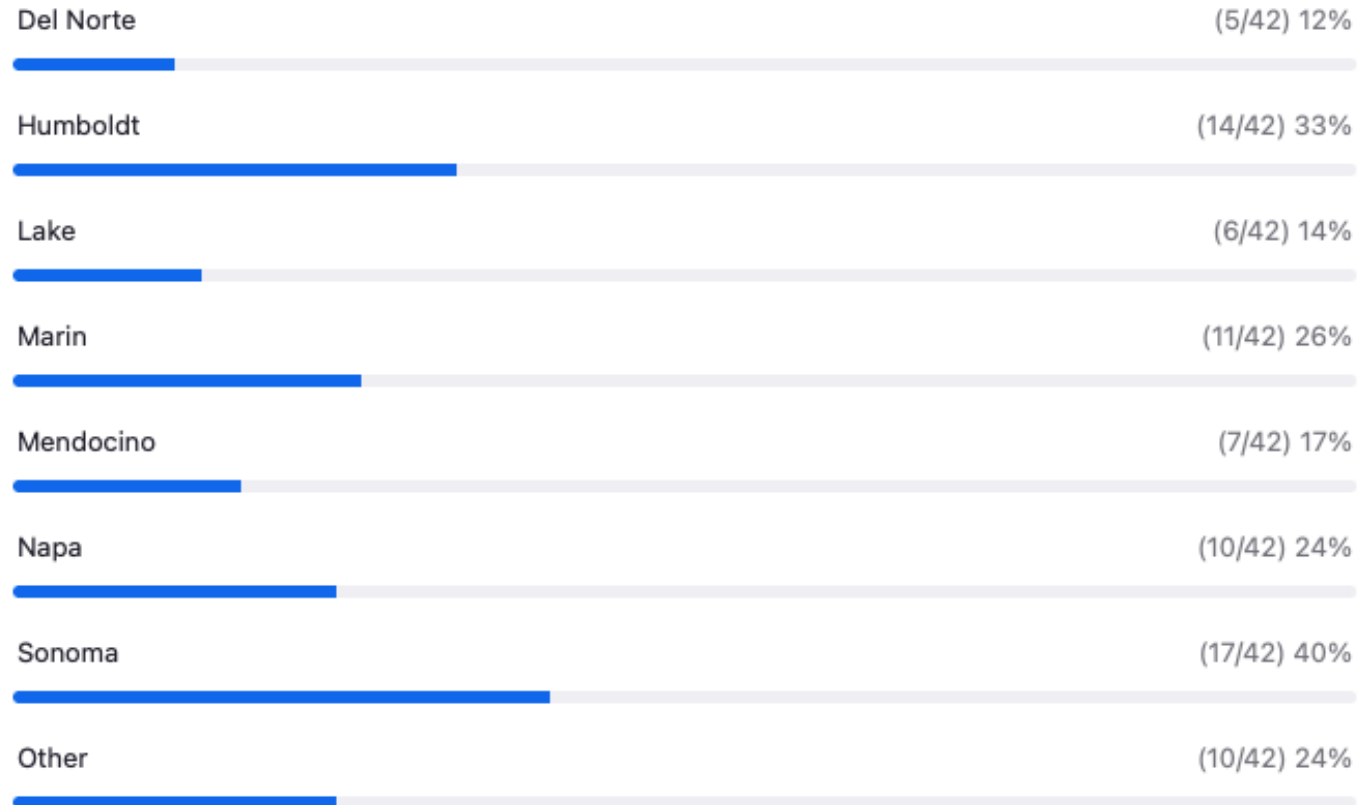
Meet Phin the Fox, PHIL's mascot!



Poll: How are you engaging the provider ecosystem? – *Results*

1. What county/counties is your organization physically located in? Select all that apply. (Multiple choice)

42/42 (100%) answered

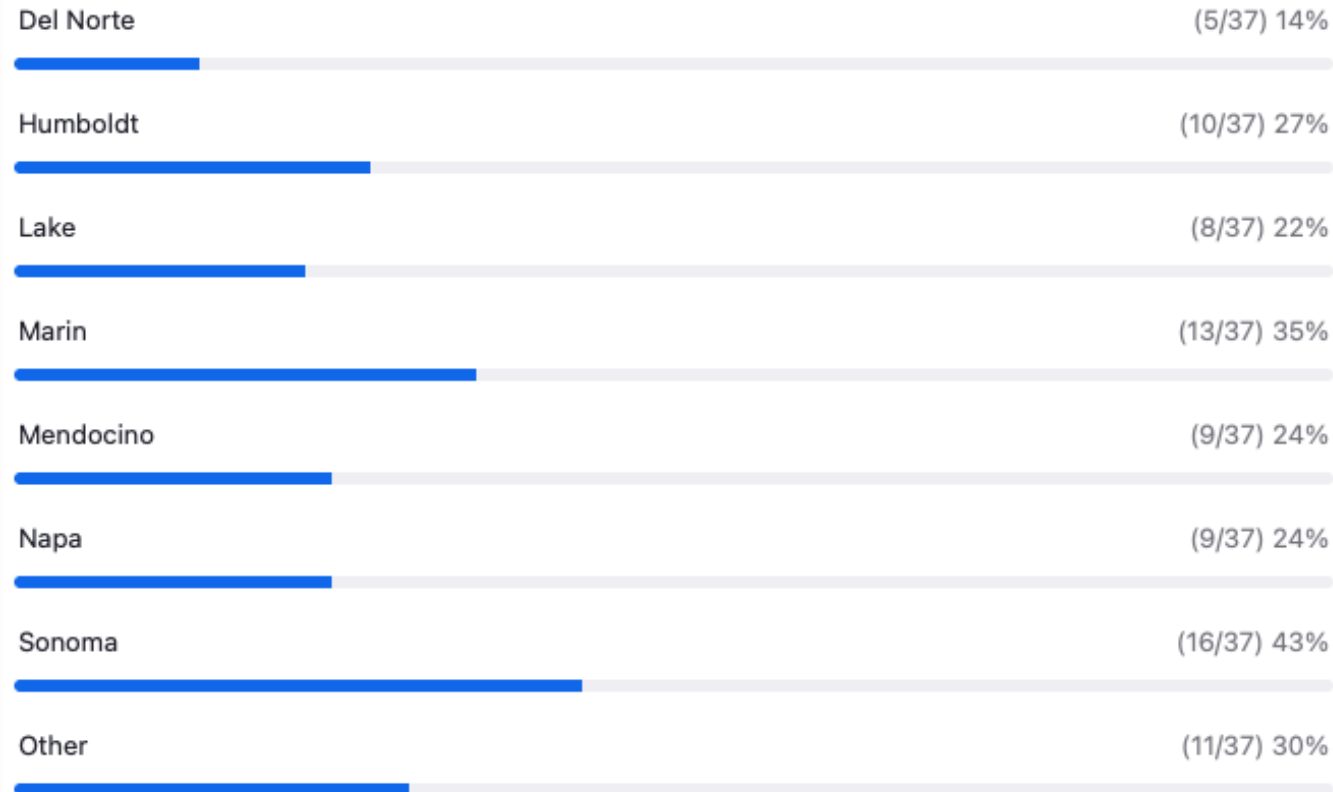




Poll: How are you engaging the provider ecosystem? – *Results*

2. Consider your organization's client/patient population. When your client/patient needs services outside of what you provide, what county do you most frequently refer your clients/patients to for such services? Select all that apply. (Multiple choice)

37/42 (88%) answered





Poll: How are you engaging the provider ecosystem? – *Results*

3. Why do you access managed care plan provider lists? Select all that apply. (Multiple choice)

39/42 (93%) answered

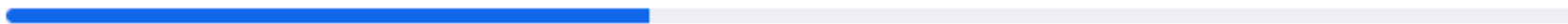
To make referrals for clients/members (20/39) 51%



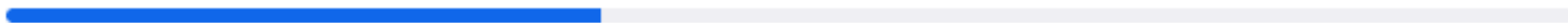
To identify available ECM or Community Supports services (24/39) 62%



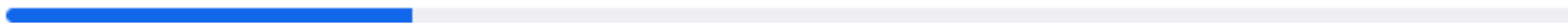
To find contact information for providers (16/39) 41%



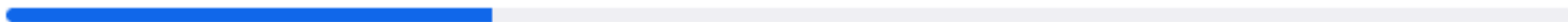
To understand service gaps or availability in my county (15/39) 38%



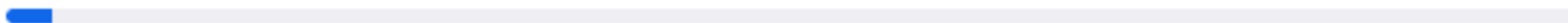
To coordinate care across organizations (10/39) 26%



I rarely or never use provider lists (12/39) 31%



I don't have any need to look at managed care plan provider lists (1/39) 3%





Poll: How are you engaging the provider ecosystem? – *Results*

4. How often are you accessing the ECM and/or Community Supports provider lists for the managed care plan(s) in your region? (Single choice)

37/42 (88%) answered

I've never used them before (10/37) 27%

I've tried once or twice but still need guidance (7/37) 19%

I use them occasionally (monthly or less) (13/37) 35%

I use them regularly (a few times a month) (4/37) 11%

I use them frequently (weekly or more) (3/37) 8%



Managed Care Plan-Led Breakouts

Navigating Your Community's Provider Ecosystem:
A Walkthrough of MCP Provider Lists



Breakout Room Overview

Three Breakouts Available (30 Minutes Total)

1. **Partnership HealthPlan of California:** *Walkthrough of Partnerships Provider Lists and How to Navigate ECM and Community Supports Referrals + Q&A*
2. **Kaiser Permanente:** *Walkthrough of Hub Referrals and Kaiser Provider List + Q&A*
3. **“The Hallway”:** *Think of this as your conference center “alternative space” for dialogue and networking. Jump into this room if/when ready.*

Instructions

- Start in a Managed Care Breakout Room.
- Consider what questions you want to ask about navigating your local provider network and share them!
- Once you feel you’ve learned all you want to know in the Managed Care Breakout Room, feel free to jump into “The Hallway” to share other questions with PHIL staff, connect with random colleague, etc.



Partnership HealthPlan of California (PHC)

ECM & Community Supports Provider Lists

Gary Salovino

Provider Directory

Enhanced Health Services Department



Agenda

- Overview of Provider Directory
- Questions



Provider Directory

- Recently contracted and credentialed providers are updated in the directory as well as any changes in information that providers have shared with Partnership.
- Where is the link to the printable directory?
<https://www.partnershiphp.org/Providers/Medi-Cal/Pages/Provider-Directory.aspx>



Services Partnership HealthPlan of California is contracted for under Community Supports



Community Supports

Housing Transition Navigation Services
Housing Deposits
Housing Tenancy and Sustaining Services
Short-Term Post Hospitalization Housing
Recuperative Care (Medical Respite)
Respite Services
Personal Care and Homemaker Services
Medically Tailored Meals or Groceries
Sobering Centers (Butte)
Day Habilitation Programs (Butte, Colusa, Glenn, Placer, Sutter, Tehama, Yuba, Solano, Yolo, Napa, Shasta)
Asthma Remediation

Note: Some Community Supports services are not in all counties yet. We are actively working to expand our provider network, and as new providers are added, they will be included in the directory.

Please reference our CalAIM Webpage: [Click Here](#)

Click on the Specialty Care and Facilities Section for the list of providers by county:

Recent

- Provider Manual
- Provider Directory
- Provider Newsletter
- HRAA/EDI Publications
- PCR Selection Forms
- Provider Learning Portal
- Provider Education Center
- PROVIDER 88
- Med-Cal Rx Transition
- Well Child Visit Training Materials
- Immunization Campaign
- Whole Child Model
- COVID-19 Provider Resources

MEDI-CAL PROVIDER DIRECTORY

Please click here to go to our searchable Online Provider Directory.

Printable Directories
Below are printable Partnership Provider Directories. Printed directories are updated every 30 calendar days. For the most current information, please use the searchable directory.
You may print selections directly from the searchable directory or you may request a copy of a Provider Directory by contacting our Member Services Team at (800) 843-4155. TTY Users: Call the California Relay Services at (800) 735-2929 or call 711.

[If you would like to see the printable directories in a larger font \(20 point font size\), please click here.](#)

| County | Primary Care | Specialty Care and Facilities |
|-----------|----------------------------|-------------------------------|
| Butte | Click here | Click here |
| Colusa | Click here | Click here |
| Del Norte | Click here | Click here |
| Humboldt | Click here | Click here |
| Glenn | Click here | Click here |
| Lake | Click here | Click here |
| Lassen | Click here | Click here |
| Maver | Click here | Click here |
| Mendocino | Click here | Click here |
| Modoc | Click here | Click here |
| Napa | Click here | Click here |
| Nevada | Click here | Click here |
| Placer | Click here | Click here |
| Plumas | Click here | Click here |
| Shasta | Click here | Click here |
| Sierra | Click here | Click here |
| Siskiyou | Click here | Click here |
| Solano | Click here | Click here |
| Sonoma | Click here | Click here |
| Sutter | Click here | Click here |
| Tehama | Click here | Click here |
| Trent | Click here | Click here |
| Yolo | Click here | Click here |



Medi-Cal Provider Directory
Eastern Region Counties-
Butte, Colusa, Glenn, Nevada,
Placer, Plumas, Sierra, Sutter,
Yuba

Facilities, Other Services Providers, Specialty Care

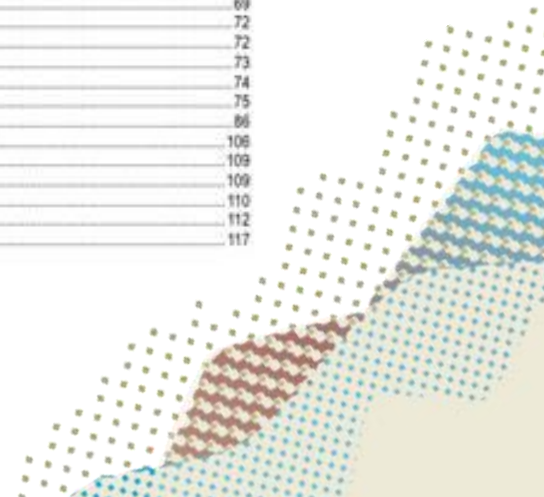
Once you have clicked on the county a new link will open -
The Provider Directory based on the county selection

TABLE OF CONTENTS

| | |
|--|-----|
| How to use this list | 1 |
| Para usar esta lista | 3 |
| Glossary of Terms | 5 |
| Glosario de términos | 8 |
| Nondiscrimination Notice | 12 |
| Aviso de no discriminación | 15 |
| Grievances | 13 |
| Quejas | 16 |
| Language Assistance | 18 |
| Asistencia de idiomas | 18 |
| Accessibility Standards | 21 |
| Estándares de Accesibilidad | 22 |
| Timely Access to Care | 24 |
| Acceso oportuno a la atención médica | 25 |
| Physician Listing Information | 26 |
| Información del listado de médicos | 26 |
| EasternSpec Facilities, Pharmacy, Urgent Care & VSP List | 27 |
| Hospitals Primary | 27 |
| Hospitals Referral | 28 |
| Mental Health | 30 |
| Pharmacy Network List | 30 |
| Skilled Nursing Long Term Care Facilities | 30 |
| Vision | 36 |
| EasternSpec Other Services Providers | 37 |
| Community Health Worker Services | 37 |
| Community Supports | 37 |
| Enhanced Care Management | 42 |
| Justice Involved Enhanced Care Management | 57 |
| EasternSpec Referral/Specialist Providers | 68 |
| Acupuncture | 68 |
| Allergy | 69 |
| Alternative Birthing Centers | 72 |
| Ambulatory Surgery Centers | 72 |
| Audiology | 73 |
| Bariatric Surgery | 74 |
| Behavioral Health Treatment | 75 |
| Cardiovascular Disease | 86 |
| Chiropractic | 106 |
| Colorectal Surgery | 109 |
| Community Based Adult Services CBAS | 109 |
| Comprehensive Perinatal Services Program CPSP | 110 |
| Dermatology | 112 |
| Dialysis Centers | 117 |

Directory/Table of Contents lists page number of ECM and/or CS Providers OR use CTRL F to search the PDF for the provider you are looking for within the county/region directory.

- See the highlighted section to the right, showing Community Health Worker Services (CHWs), Community Supports (CS), Enhanced Care Management (ECM), and Justice Involved Enhanced Care Management (JI)



Finding a CalAIM provider

Community Supports (CS)

Uplift Eureka

PHC#: 110380

NPI: 1497630016

Available By Referral Only

No Age Limitations

406 11th St

Eureka, CA 95501

Humboldt

Primary Phone: (707) 268-1844

Spanish

Mon - Fri 9:00 AM - 5:00 PM

Counties Served: Humboldt

Housing Deposits. Housing
Navigation Services. Housing
Tenancy.

Enhanced Care Management (ECM)

Adult Day Health Care of Mad River

PHC#: 28377

NPI: 1225259922

Available By Referral Only

No Age Limitations

3800 Janes Rd

Arcata, CA 95521

Humboldt

♿

Primary Phone: (707) 822-4866

Primary Fax: (707) 825-8059

Mon - Fri 8:30 AM - 4:00 PM

Counties Served: Humboldt, Yuba

Population Served: Both Adults and
Youth

Adult Populations Of Focus: At Risk
for Avoidable Hospitalization or ED
use, Living in the Community and at
Risk for LTC Institutionalization

Youth Populations Of Focus: At Risk
for Avoidable Hospitalization or ED
use



Questions?





Kaiser Permanente

ECM & Community Supports Provider Lists

Tamar Kurlaender



Enhanced Care Management (ECM) Community Supports (CS) Providers

Network Lead Entity Overview

Kaiser Permanente's Network Lead Entities (NLE) support the development of a community partner network for Enhanced Care Management (ECM), Community Supports (CS), and Community Health Worker (CHW) services in all 32 counties.

Centralized Service Coordination

KP is centralizing the coordination of services through the NLEs. KP retains oversight of eligibility, member notifications, quality, and grievances.

Comprehensive Network Coverage

The expertise and services of three statewide NLEs provide comprehensive coverage and enable timely access to ECM, CS, and CHW services.

Collaboration with Local Community Based Partners

NLEs provide ECM, CS, CHW services in close collaboration with community-based organizations with geographic and population of focus expertise.



Who are the NLEs, and what is their expertise?



| | | | | |
|--------------------------|---|---|--|---|
| Geographic Footprint | <ul style="list-style-type: none"> All 32 counties | <ul style="list-style-type: none"> All 32 counties | <ul style="list-style-type: none"> SCAL Region | <ul style="list-style-type: none"> All 32 counties |
| Areas of Expertise | <ul style="list-style-type: none"> Children Youth Young adults Families | <ul style="list-style-type: none"> Adults Home and Community-Based Services Care Coordination | <ul style="list-style-type: none"> High needs members | <ul style="list-style-type: none"> Medically Tailored Meals |
| Services Provided for KP | <ul style="list-style-type: none"> ECM PoFs 7 CS services: Respite, Asthma Remediation, Housing Trio, Day Habilitation, Transitional Rent CHW services | <ul style="list-style-type: none"> ECM PoFs 13 CS services (*excludes Medically Tailored Meals and Transitional Rent) CHW Services | <ul style="list-style-type: none"> ECM PoFs 2 CS services: Personal Care and Homemaker Services and Respite Services | <ul style="list-style-type: none"> 1 CS service: Medically Tailored Meals including nutrition assessment and nutrition education |

Accessing the KP Provider Directories

1 Locate the Kaiser Permanente Online Provider Directory by clicking on:
<https://healthy.kaiserpermanente.org/northern-california/shop-plans/medicaid/new-members>

The screenshot shows the top navigation bar of the Kaiser Permanente website. On the left, there is a language dropdown menu set to 'English' and a 'Support Center' link. On the right, there are links for 'Brokers', 'Employers', and 'Help paying your bills'. The main navigation bar features the Kaiser Permanente logo and the text 'KAISER PERMANENTE'. To the right of the logo are 'Register' and 'Sign In' buttons. Below the logo, there is a horizontal menu with links for 'Learn', 'Shop Plans', 'Doctors & Locations', 'Health & Wellness', 'Get Care', and 'Pay Bills'. A search bar is located to the right of these links, containing the placeholder text 'Explore topics, care, coverage' and a 'Search' button. Below the main navigation bar, there is a secondary navigation bar with links for 'Learn About Your Medicaid Options', 'About', 'Qualify & Apply', 'Getting Started', 'Renew', and 'Medi-Cal Resource Center'. The main content area below this bar displays the heading 'Getting Started with Kaiser Permanente Medi-Cal'.

Accessing the KP Provider Directories Continued

2

Scroll down to **Medi-Cal Provider Directories**

(Below *Getting Started*, *Acting for a Family Member* and *Member Handbook* sections)

Northern California Provider Directories

⊕ [Central California Area Provider Directory](#) - Fresno, Kings, Madera, Mariposa, San Joaquin, Stanislaus, and Northern Tulare counties, and ZIP Codes 95377 and 95391 in Alameda County

⊕ [Diablo, Napa, Solano, and Yolo Areas Provider Directory](#) - Eastern Contra Costa, Solano, and Yolo counties; ZIP Codes 94505, 94514, 94550, 94551, 94566, 94568, 94586, and 94588 in Alameda County; and Napa County excluding ZIP Codes 94515 and 95476

⊕ [East Bay Area Provider Directory](#) - Alameda County excluding ZIP Codes 94505, 94514, 94550, 94551, 94566, 94568, 94586, 94588, 95377, 95391, and Western and Central Contra Costa County

⊕ [Sacramento Area Provider Directory](#) - Sacramento, Amador, El Dorado, Placer, Sutter, and Yuba counties

⊕ [San Francisco, Marin, and Sonoma Areas Provider Directory](#) - San Francisco, Marin, and Sonoma counties, and ZIP Codes 94515 and 95476 in Napa County

⊕ [South Bay and Peninsula Areas Provider Directory](#) - San Mateo, Santa Clara, and Santa Cruz counties



Click on the correct Directory

Accessing the KP Provider Directories Continued

The Directories are available as PDFs in multiple languages

San Francisco, Marin, and Sonoma Areas Provider Directory - San Francisco, Marin, and Sonoma counties, and ZIP Codes 94515 and 95476 in Napa County

[Provider Directory](#) (PDF)

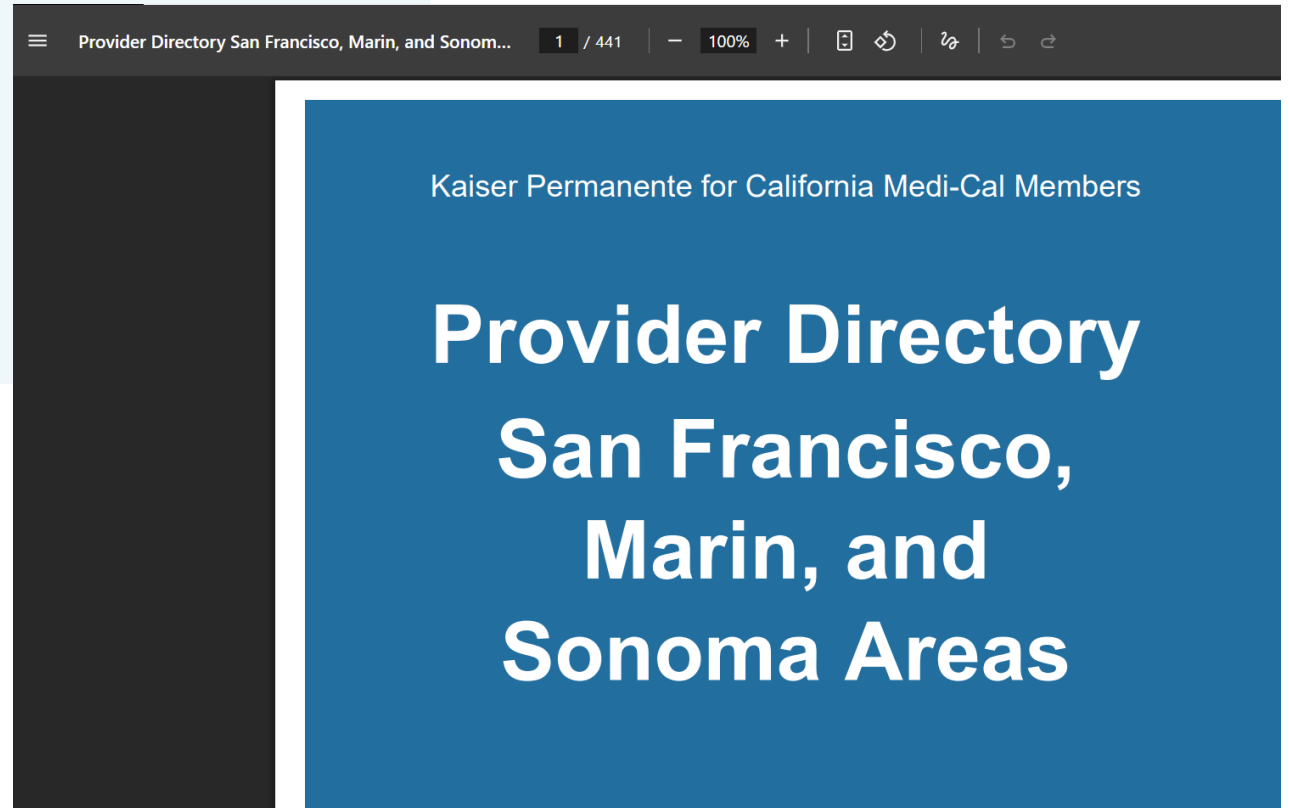
[保健業者名録](#) (PDF)

[Справочник поставщиков услуг](#) (PDF)

[Directorio de Proveedores](#) (PDF)

[Direktoryo ng Provider](#) (PDF)

[Danh Bạ Nhà Cung Cấp](#) (PDF)



Accessing the KP Provider Directories Continued

3

ECM/CS/CHW Providers are listed as **Other Services Providers** in the Directory **Table of Contents**. Navigate to the section of interest

| | |
|--|-----|
| Other Services Providers..... | 323 |
| Community Health Workers..... | 323 |
| Community Supports..... | 329 |
| Doula Services..... | 349 |
| Enhanced Care Management – Justice Informed Providers..... | 369 |
| Enhanced Care Management – All Other..... | 375 |

Organizations are listed in alphabetical order in each section

Committee of the Shelterless dba COTS

900 Hopper St, Petaluma, CA 94952 | 707-776-4777

Monday through Friday 8:30 am - 5:00 pm

♿ Accessibility: Not applicable - No physical practice location

NPI Number: 1396951430

Services Offered: Recuperative Care (Medical Respite)

Counties: Marin, Napa, Solano, Sonoma

Community Action Marin

555 Northgate Dr, Ste 201, San Rafael, CA 94903 | 415-526-7500

Monday through Friday 9:00 am - 5:00 pm

♿ Accessibility: Not applicable - No physical practice location

NPI Number: 1912431271

Services Offered: Housing Transition Navigation Services, Housing Deposits, Housing Tenancy and Sustaining Services

Counties: Marin

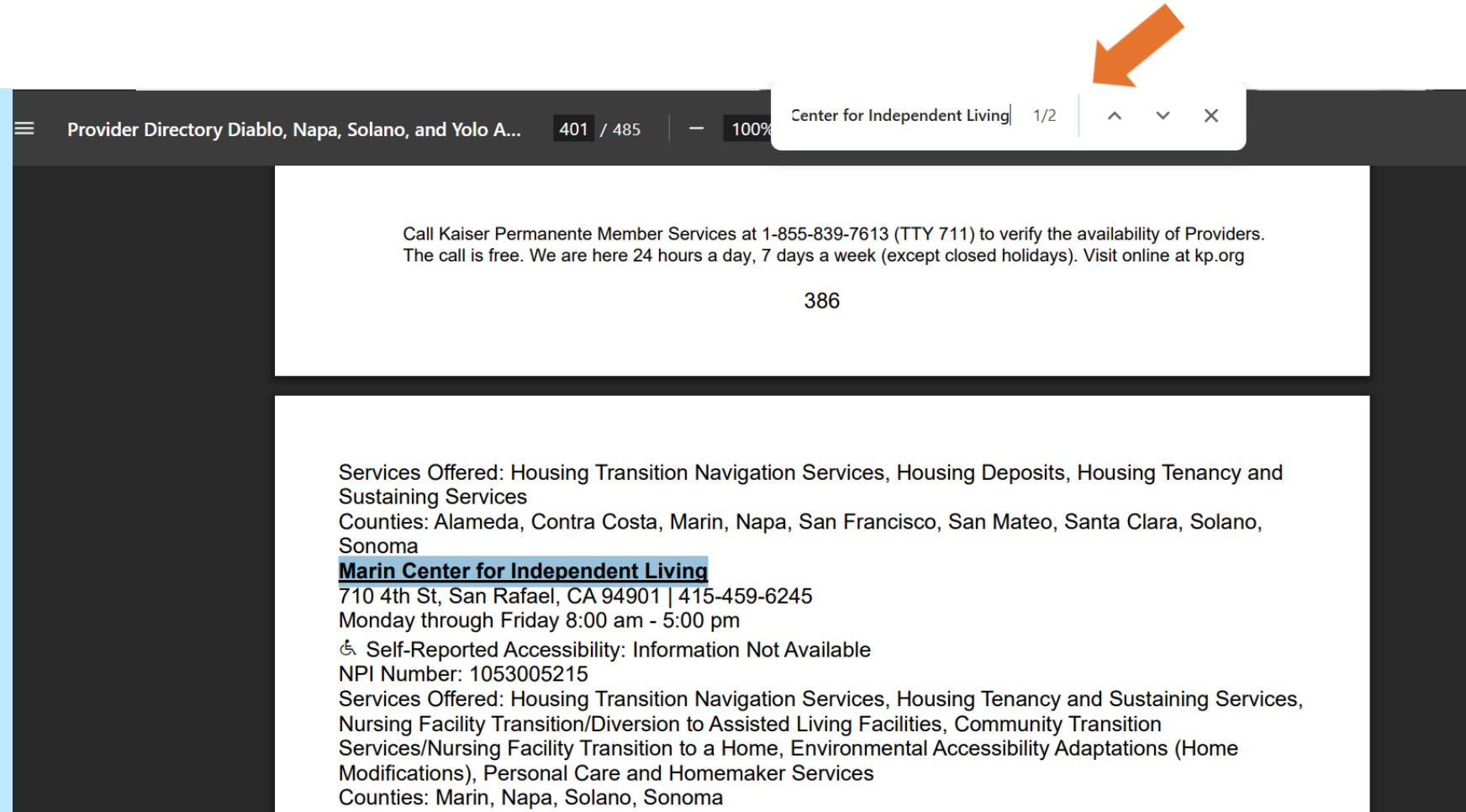
Accessing the KP Provider Directories Continued

You can also quickly locate a section or check if a specific organization is included by using the **Keyboard Shortcut** for the **Find Function**

Ctrl + F (Windows)

Command + F (Mac)

- A search box will appear
- Type the word or phrase.
- Use arrows or “Enter” to jump between matches



Provider Directory Diablo, Napa, Solano, and Yolo A... 401 / 485 100% Center for Independent Living | 1/2

Call Kaiser Permanente Member Services at 1-855-839-7613 (TTY 711) to verify the availability of Providers. The call is free. We are here 24 hours a day, 7 days a week (except closed holidays). Visit online at kp.org

386

Services Offered: Housing Transition Navigation Services, Housing Deposits, Housing Tenancy and Sustaining Services
Counties: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Solano, Sonoma

Marin Center for Independent Living
710 4th St, San Rafael, CA 94901 | 415-459-6245
Monday through Friday 8:00 am - 5:00 pm
Self-Reported Accessibility: Information Not Available
NPI Number: 1053005215
Services Offered: Housing Transition Navigation Services, Housing Tenancy and Sustaining Services, Nursing Facility Transition/Diversion to Assisted Living Facilities, Community Transition Services/Nursing Facility Transition to a Home, Environmental Accessibility Adaptations (Home Modifications), Personal Care and Homemaker Services
Counties: Marin, Napa, Solano, Sonoma

CS/ECM Providers as of April 2026

| AGENCY | Locations Served | CS | ECM Adults | ECM Youth |
|--|---------------------|----|------------|-----------|
| AcccentCare | Marin, Napa, Sonoma | X | X | X |
| Aldea | Napa, Sonoma | | X | X |
| Alegrecare, Inc | Marin, Napa, Sonoma | X | | |
| Alternative Family Services | Sonoma | | X | X |
| Anchor House | Napa | X | | |
| April Parker Foundation DBA APHealth | Sonoma | X | X | X |
| Assured Independence | Marin, Napa, Sonoma | X | | |
| California Support Services | Marin, Napa, Sonoma | X | X | X |
| Committee of the Shelterless DBA COTS | Marin, Napa, Sonoma | X | | |
| Community Support Network DBA Housing and Wellness | Marin | X | | |
| Compass Family Services | Marin | | X | X |
| Convergence | Napa | X | | |
| Council on Aging for Seniors | Marin, Sonoma | X | | |
| Evolve Emod, LLC | Marin, Napa, Sonoma | X | | |

CS/ECM Providers as of April 2026

| Agency | Locations Served | CS | ECM Adult | ECM Youth |
|---|---------------------|----|-----------|-----------|
| Faraji House | Marin | X | | |
| Food Health Collective | Marin, Napa, Sonoma | X | | |
| Homestyle Direct, LLC | Marin, Napa, Sonoma | X | | |
| HOMEWARD BOUND OF MARIN | Marin, Sonoma | X | X | X |
| Innovative Health Solutions | Napa | X | X | X |
| J&M Homecare Services, LLC | Marin, Napa, Sonoma | X | X | X |
| Keystone Therapy and Training Services, Inc | Marin, Napa, Sonoma | | X | X |
| Koinonia Foster Homes, Inc. | Sonoma | X | X | X |
| Lifesteps | Napa, Sonoma | | X | X |
| Malama Medical Group | Marin, Napa, Sonoma | | X | X |
| Man 2 Man Urban Youth Advocate | Marin, Napa, Sonoma | X | X | X |

CS/ECM Providers as of April 2026

| Agency | Locations Served | CS | ECM Adult | ECM Youth |
|-------------------------------------|---------------------|----|-----------|-----------|
| Marin Center for Independent Living | Marin, Napa, Sonoma | X | X | X |
| Maxim Healthcare | Marin, Napa, Sonoma | X | | |
| Mendona Health Alliance | Sonoma | | X | X |
| Mindful Living Centers | Napa | X | X | X |
| ModifyHealth, Inc. | Marin, Napa, Sonoma | X | | |
| Mom's Meals | Marin, Napa, Sonoma | | | |
| Nurturing Care LLC | Marin, Napa, Sonoma | X | X | X |
| O. Community Doulas | Sonoma | X | X | X |
| Pair Team Medical Group | Marin, Napa, Sonoma | | X | X |
| Pear Suite Inc | Marin, Napa, Sonoma | X | | |
| PurFoods, LLC dba Mom's Meals | Marin, Napa, Sonoma | X | | |
| Resolution Care (dba Vynca Care) | Marin, Napa, Sonoma | | X | X |
| Roots Food Group / Healthful Meals | Marin, Napa, Sonoma | X | | |
| SELF ACCEPTANCE RECOVERY LLC | Napa | X | X | |

CS/ECM Providers as of April 2026

| Agency | Locations Served | CS | ECM Adult | ECM Youth |
|---|---------------------|----|-----------|-----------|
| Seneca Family Agencies | Marin, Sonoma | | X | X |
| Serene Health IPA | Marin, Napa, Sonoma | X | X | X |
| Side by Side | Marin, Napa, Sonoma | | X | X |
| Solano Women in Medicine | Marin, Napa, Sonoma | X | | |
| St. Vincent Preventative Family Care | Marin, Napa, Sonoma | X | X | X |
| Stanford Youth Solutions | Napa | | X | X |
| Sterling Hospitalist Medical Group, Inc | Marin, Napa, Sonoma | X | X | X |
| SUNTERRA/PROJECT FOODBOX | Marin, Napa, Sonoma | X | | |
| The Uncuffed Project | Marin, Napa, Sonoma | X | X | X |
| TLC Child & Family Services | Sonoma | X | X | X |
| Victor Community Support Services | Sonoma | X | X | X |
| Your Home Assistant, LLC | Marin, Napa, Sonoma | X | X | |



Instructions

Go to

www.menti.com

Enter the code

2196 4609



Or use QR code



Mentimeter

– Results

● Share a reflection from your breakout using one of the following starters: "I liked...", "I learned...", or "I plan to try..."

18 / 21

19



About hub referrals for Kaiser patients

I plan to try to connect with MCP for new provider credentialing

I liked having a chance to try to access the directory in real time

I liked the breakout sessions



Walkthrough of directory

I liked how i was able to learn the provider directory. Will utilize

I liked the information that was being shared.

I plan to Reconnect with a former colleague who is working at a different CalAIM organization now

Information on provider directory was great

I liked the questions and interactions in my breakout room.

I liked that the information presented by Kaiser was clear and beneficial. Also enjoyed the opportunity to ask questions and receive feedback.

I joined late and was not able to listen in any breakout sessions.

I like to learn more about accountability and timelines measures across referral partners

I learned that the provider directory may need to be tailored functionality for different audiences (service providers vs members)

I learned that the provider directory isn't accurate and needs to be validated. I also learned that processing of CalAIM applications is prioritized by the gaps for those specific types of services.

I work on the planning side (not direct services), and I plan on bringing up the provider directory as a resource as we begin to enroll clients in ECM

I appreciate the commentary on the lack of sobering center providers throughout both regions. I didn't understand why this is though.



Mentimeter – Results

● Consider what you know, experience, and have learned. Share one final reflection using: "I still want...", "I still wish...", or "I still wonder..." 👤 10 / 21 🗨️ 11

I wonder why Partnership has just a few sobering center providers

I still wish there were more in person community supports in all counties, especially the rural areas.

More information on resources that compliment ECM and CS

I still want to become a SME

I still want a better referral system.

I wonder how often the Partnership directory is updated and how we can submit updates information

I still want a provider directory that features ONLY what is actually available in my county, is brief and to the point, and can be easily shared with people looking for resources.

I wish I could see the results of the monthly provider capacity reports we all submit each month. It would help with services and referrals!

I'm still new to all of those, so I am still wondering how all of this works and how well the supports work for the community we support.

I wish processing times for new CalAIM providers was shorter. 6 months is too long. Also, the program is very disjointed-you need access to too many portals to operate the program.

I wonder which community supports are available to contract for in Sonoma County through Partnership

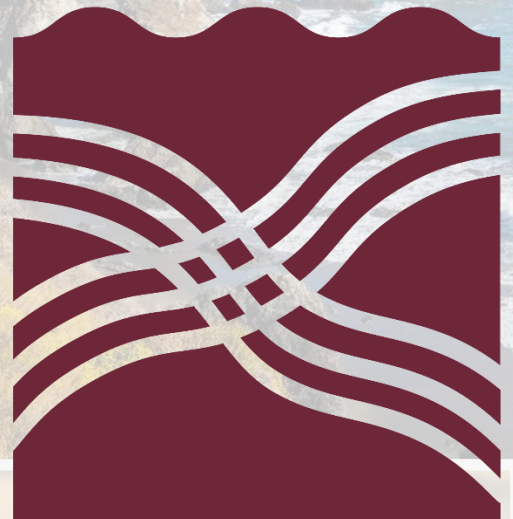


Partnership HealthPlan of California (PHC)

Managed Care Plan CalAIM Updates
May 2026

Gary Salovino

PARTNERSHIP



HEALTHPLAN
of CALIFORNIA
A Public Agency



MCP CalAIM Updates May 2026





Agenda

Reminders

Reporting Reminders

Clean Provider Notice



Reminders

- **Partnership Logo:** providers must receive prior approval from Partnership's Communication team before using our logo on any materials or items.
- Providers should communicate with members how many days they are allowed under RC/STPHH per the approved TAR. MCPs are unable to extend beyond the 182 days per rolling period as noted in the DHCS Policy Guide.
- Partnership's Housing Support Plan template is available on our [website](#). Providers are welcome to utilize Partnership's template.

Housing Trio TARs: Important Reminder

- If a member has a Housing Transition Navigation (HTNS) TAR it must be end dated the month prior to the Housing Tenancy and Sustaining Services (HTSS) TAR.
- As a reminder providers should remember that a member's HTNS TAR should be end dated once a Housing Deposit is paid. At this point a member may be enrolled in HTSS, and HTNS would no longer be appropriate.

ECM and CS Reporting: Timely Submission

- ECM and CS providers are **required** by DHCS to submit accurate and timely Return Transmission Files (RTFs) & Capacity each month.
- The data in these files is reported to DHCS and helps Partnership better understand member engagement and services provided.
- When files are not submitted on time, Partnership must rely on previous reporting data, which may not reflect current member status.
- Timeliness of reporting submissions is reviewed during provider oversight audits and is included in provider performance scoring.

Clean Claim Provider Notice

- Clean Claim Important Provider Notice (IPN), MCPN0542, is now posted on our [website](#), reference [MCPN0542](#)
- The purpose of this policy is to define the minimum claim submission requirements for claims submitted
- Consistent with Federal and State laws to assist with oversight of fraud, waste and abuse, Partnership is sharing documentation requirements for submission of Deposits, Household Goods, Past Due Utilities related to Deposits and Asthma Remediation claims
- Educational materials will be shared with all providers on what documentation is required for claims submission

Additional Webinars

- Two educational webinars planned for contracted Housing Deposit providers only:
 - [May 28, 2026](#) (12:00pm – 1:00pm)
 - [June 10, 2026](#) (2:00pm – 3:00pm)
- Questions regarding claims documentation:
Claims Helpdesk: claimsecmhelpdesk@partnershiphp.org



Questions

Contacts:

- ECM@partnershiphp.org
- CommunitySupports@partnershiphp.org
- ClaimsECMhelpdesk@partnershiphp.org
- CHWS@partnershiphp.org

Register for upcoming CalAIM Office Hours [here](#)



Kaiser Permanente

Managed Care Plan CalAIM Updates May 2026

Tamar Kurlaender



Southwest May PATH CPI

Tamar Kurlaender, Medi-Cal Local Engagement

May 2026

CalAIM Justice Involved Training | County, State and Federal Requirements

County, State and Federal Requirements of CalAIM is a two-hour training designed for practitioners and system partners. This training provides a focused overview of the federal, state, and county requirements shaping the CalAIM Justice-Involved (JI) initiative, with an emphasis on practical implications for operations and cross-system coordination.

COURSE DATES

Course 1: May 28 | 10:00am – 12:00pm

[Register Here](#)

Course 2: May 29 | 10:00am – 12:00pm

[Register Here](#)

Course 3: June 4 | 10:00 AM – 12:00 PM

[Register Here](#)

Course 4: June 5 | 10:00 AM – 12:00 PM

[Register Here](#)

This training is offered in partnership with and funded by Health Net Community Solutions, Blue Cross of California Partnership, Molina Healthcare of California, and Kaiser Permanente.



CalAIM Justice Involved Trainings | Future training opportunities

COUNTY, STATE AND FEDERAL REQUIREMENTS OF CALAIM

One Day Training

May 28 | 10:00 AM – 12:00 PM
May 29 | 10:00 AM – 12:00 PM
June 4 | 10:00 AM – 12:00 PM
June 5 | 10:00 AM – 12:00 PM

WHAT IS CALAIM & WHO IS ELIGIBLE

One Day Training

May 12 | 10:00 AM – 12:00 PM
May 13 | 10:00 AM – 12:00 PM
May 14 | 10:00 AM – 12:00 PM

REENTRY PLANS AND TRANSITION PLANNING

One Day Training

September 15 | 10:00 AM – 12:00 PM
September 16 | 10:00 AM – 12:00 PM
September 17 | 10:00 AM – 12:00 PM
September 18 | 10:00 AM – 12:00 PM

ENHANCED CARE MANAGEMENT (ECM) – ADULT

Option 1 – 2 Day Course

June 16 | 9:00 AM – 12:00 PM
June 17 | 9:00 AM – 12:00 PM

Option 2 – 2 Day Course

June 16 | 1:00 PM – 4:00 PM
June 17 | 1:00 PM – 4:00 PM

Option 3 – 2 Day Course

June 23 | 9:00 AM – 12:00 PM
June 24 | 9:00 AM – 12:00 PM

Option 4 – 2 Day Course

June 23 | 1:00 PM – 4:00 PM
June 24 | 1:00 PM – 4:00 PM

Option 5 – 2 Day Course

June 30 | 9:00 AM – 12:00 PM
July 1 | 9:00 AM – 12:00 PM

Option 6 – 2 Day Course

June 30 | 1:00 PM – 4:00 PM
July 1 | 1:00 PM – 4:00 PM

ENHANCED CARE MANAGEMENT (ECM) – JUVENILE

Option 1 – 2 Day Course

July 28 | 9:00 AM – 12:00 PM
July 29 | 9:00 AM – 12:00 PM

Option 2 – 2 Day Course

July 28 | 1:00 PM – 4:00 PM
July 29 | 1:00 PM – 4:00 PM

Option 3 – 2 Day Course

August 5 | 9:00 AM – 12:00 PM
August 6 | 9:00 AM – 12:00 PM

Option 4 – 2 Day Course

August 5 | 1:00 PM – 4:00 PM
August 6 | 1:00 PM – 4:00 PM

Option 5 – 2 Day Course

August 12 | 9:00 AM – 12:00 PM
August 13 | 9:00 AM – 12:00 PM

Option 6 – 2 Day Course

August 12 | 1:00 PM – 4:00 PM
August 13 | 1:00 PM – 4:00 PM

This training is offered in partnership with and funded by Health Net Community Solutions, Blue Cross of California Partnership, Molina Healthcare of California, and Kaiser Permanente.



REMINDER: Kaiser Permanente Referral Forms

Kaiser Permanente has CalAIM referral forms. These referral forms aim to improve successful linkages and enhance information collected, thereby reducing authorization delays.

1. [Enhanced Care Management, Complex Care Management \(CCM\), California Integrated Care Management \(CICM\), and Community Health Workers Referral Form \(Updated\)](#)
2. [Community Supports – Referral Form Housing Insecurities](#)
3. [Community Supports – Referral Form Keeping Members at the Home and Chronic Conditions](#)



More information available at [Provider Information | Community Provider Portal | Kaiser Permanente](#)



Questions?



Reflections?



Ideas?

Contact your Medi-Cal Local Engagement Representative!

Tamar Kurlaender

tamar.x.kurlaender@kp.org



Joint CPI Resource Hub (Zoom Docs)

←

[Event Details](#)

Beyond Land Acknowledged...

Links from Monthly Meet...

August 19, 2025



Upcoming Events

Stay in Touch with PHIL ...

Welcome to the resource page for our monthly CPI Meeting!

Meetings Occur the Third Tuesday of the Month | 1-2:30 pm PT

Our Sponsors:



Event Details

A monthly event is hosted by the [Population Health Innovation Lab \(PHIL\)](#) for the [PATH Northwest Collaborative Implementation and Planning \(CPI\) Region](#) which includes two California counties: Del Norte and Humboldt.





County-Based Networking

“End when it naturally finishes” model



Self-Guided Conversation

- **Intention:**

- Allow time for continued connection, relationship building, and conversation to sustain services

Check out the conversation guide linked in the chat for ideas to spark conversation with other local providers.



Thank You!

Feel free to contact our PATH CPI team any time at
PATH@pophealthinnovationlab.org

Thank you!

