PATH Collaborative Planning & Implementation (CPI)

Welcome! The Southwest Collaborative Planning Meeting will be starting shortly.

September 18, 2025

Welcome

Introductions and Housekeeping

Introductions around the Circle

Who is part of the PHIL team?

Where is the restroom?

Where are the exits?

What time is lunch?

Turn & Talk

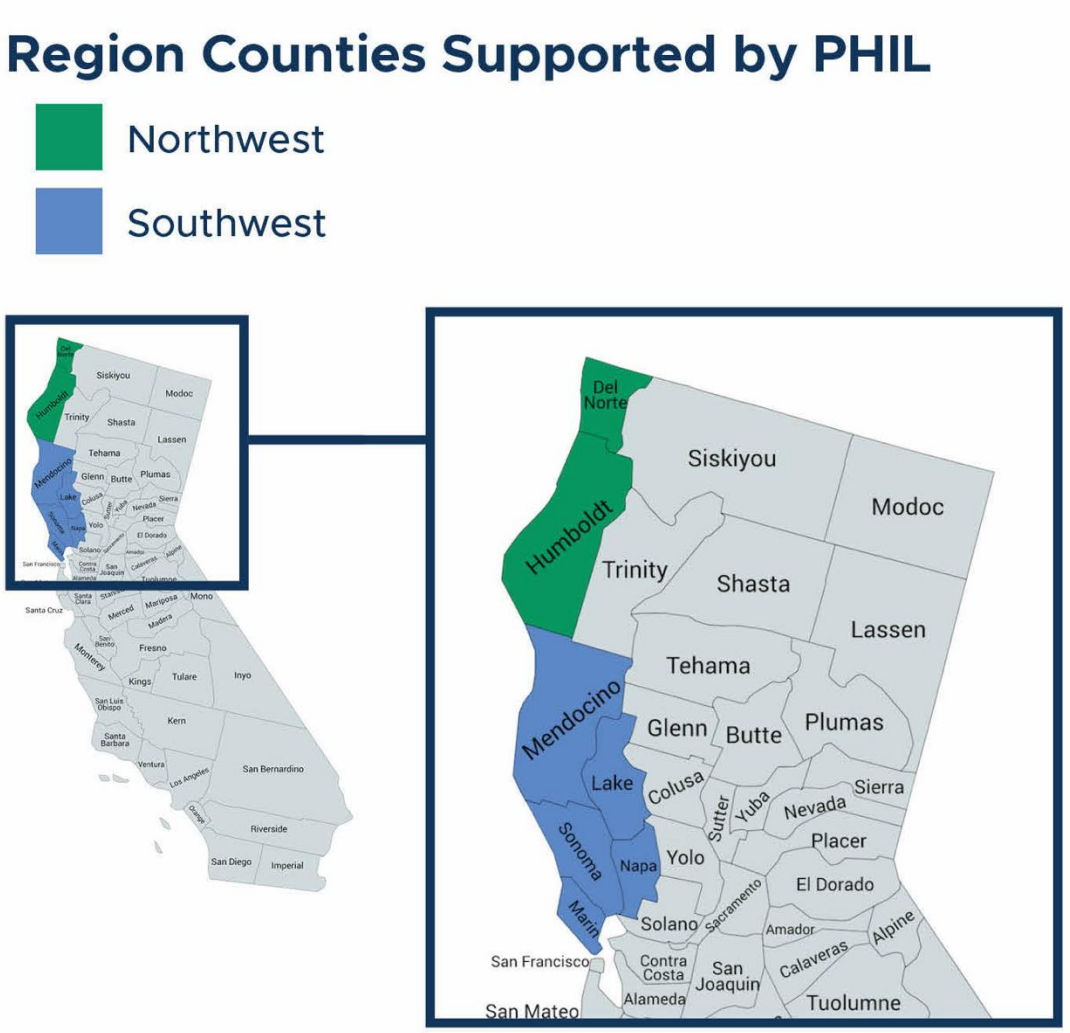
Find one or two people in the circle next to you and share your response to the following question:

“Within one year, what is one change or improvement you’d like to see in your organization to bring about the best opportunities.”

Framing and Flow

Thank you to our sponsors

Collaborative Planning & Implementation Overview



CPI collaboratives will work together to identify, discuss, and resolve CalAIM implementation issues.

- Learn more about the PATH CPI initiative here.
- Catch up with us! Find meeting materials, Readiness Roadmap Resources, and registration links on the PHIL website.
- Find all the specific resources for today's meeting on our SW CPI Meeting Zoom Doc.

Scan for Zoom Doc

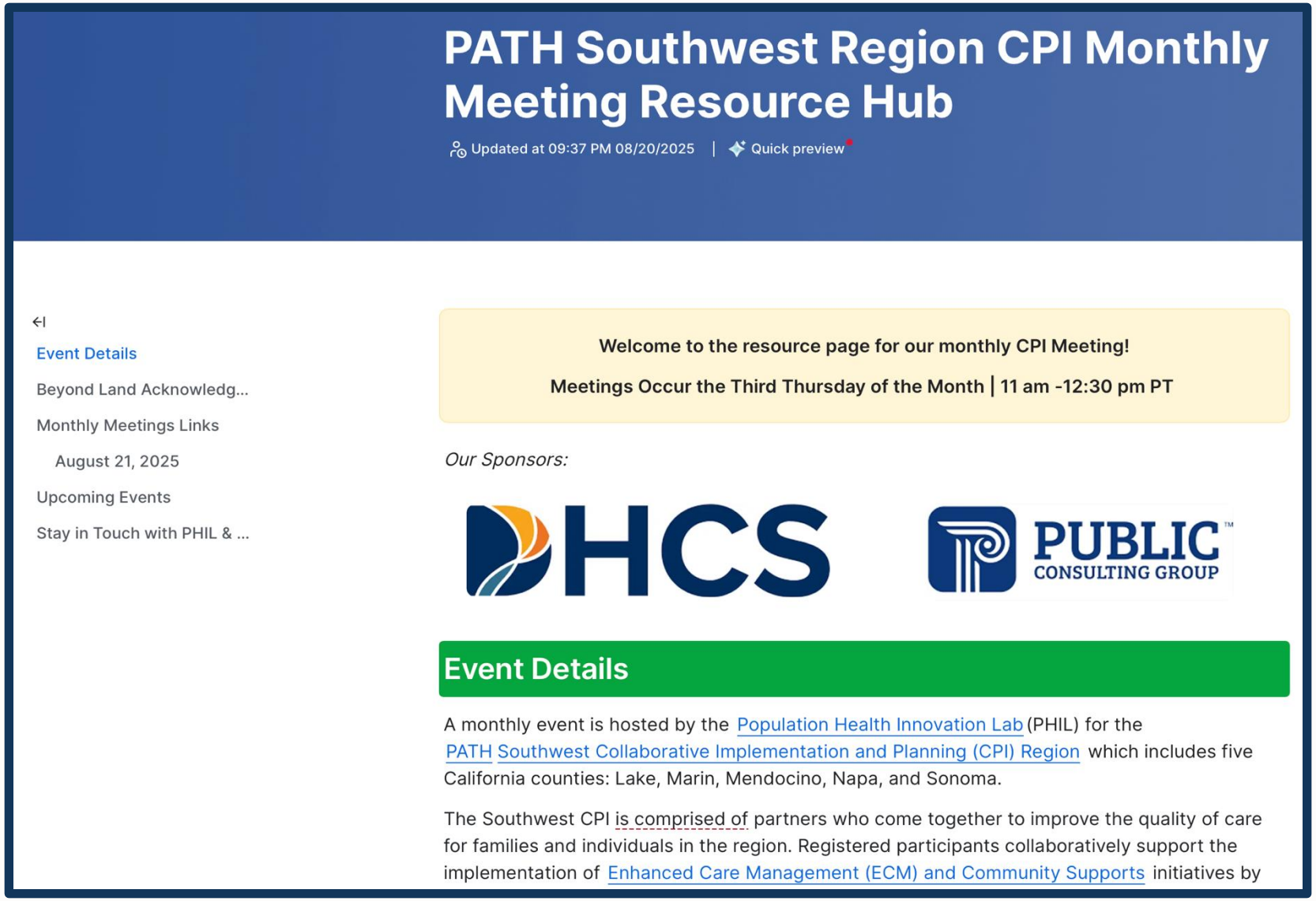
Recall:
Key Collaborative Goals/Drivers for 2025

1. Increase knowledge about CalAIM eligibility requirements to improve provider understanding and increase enrollment into services.
2. Overcome barriers to community-based referrals.
3. Ensure robust and equitable provider networks for each ECM Population of Focus (PoF) and Community Support.
4. Increase awareness of ECM and Community Supports among Medi-Cal members to enhance utilization.
5. Strengthen data sharing among CalAIM providers to improve care coordination.

Southwest CPI Agenda for Today

1. Welcome & Framing
2. A Generative Sustainability Approach to CalAIM
3. Networking Lunch
4. Small Group Sustainability Topic Conversations
5. Managed Care Plan Highlights from Partnership HealthPlan of California and Kaiser Permanente
6. Gallery Walk
7. Evaluation and Closing

New to the CPI: Zoom Doc / Resource Hub



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HCS

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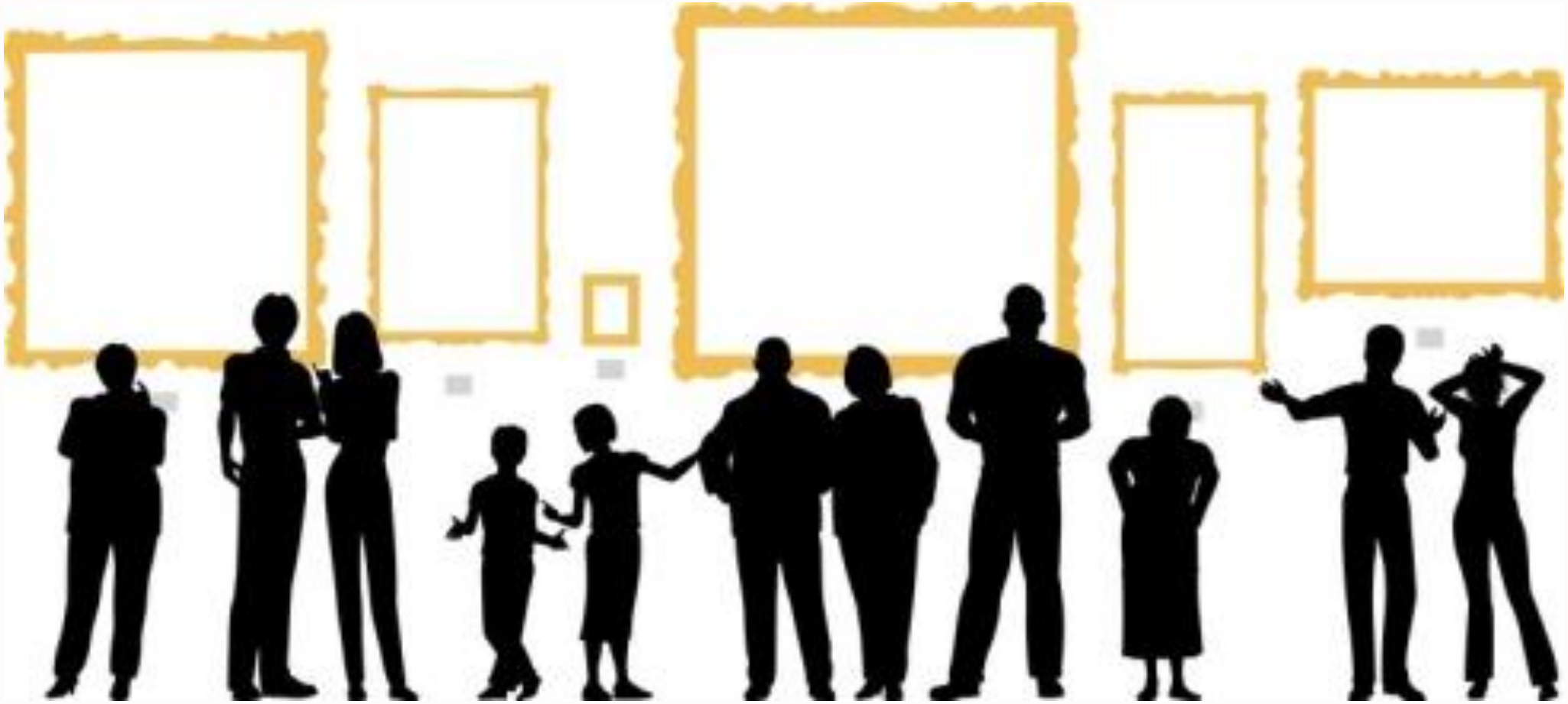
Click the image or scan QR code to open the Zoom Doc

Share Your Feedback: Gallery Walk



This Photo by Unknown Author is licensed under CC BY-SA-NC

Taking A *Generative Sustainability* Approach to CalAIM

Community Connection and Practical Solutions to Complex Challenges

Maintain

Let Go and Grow

Ecosystem Sustainability

- Sustainability is intrinsically tied to the land.
- Thousands of years of indigenous history and traditions speak to the knowledge that humans are defined by the lands we come from, belong to, lived on/died on.
- The land was here before the humans or the people, that is why we must take care of it to ensure our survival for generations to come.

CalAIM is Medi-Cal Transformation

- Enhanced Care Management
- Community Supports
- Providing Access Transforming Health (PATH)
- Incentive Payment Program
- Behavioral Health
- Integrated Care for Duals
- Justice Involved Reentry
- Population Health Management
- Dental Initiative
- State Managed Long Term Care
- Children and Family Services

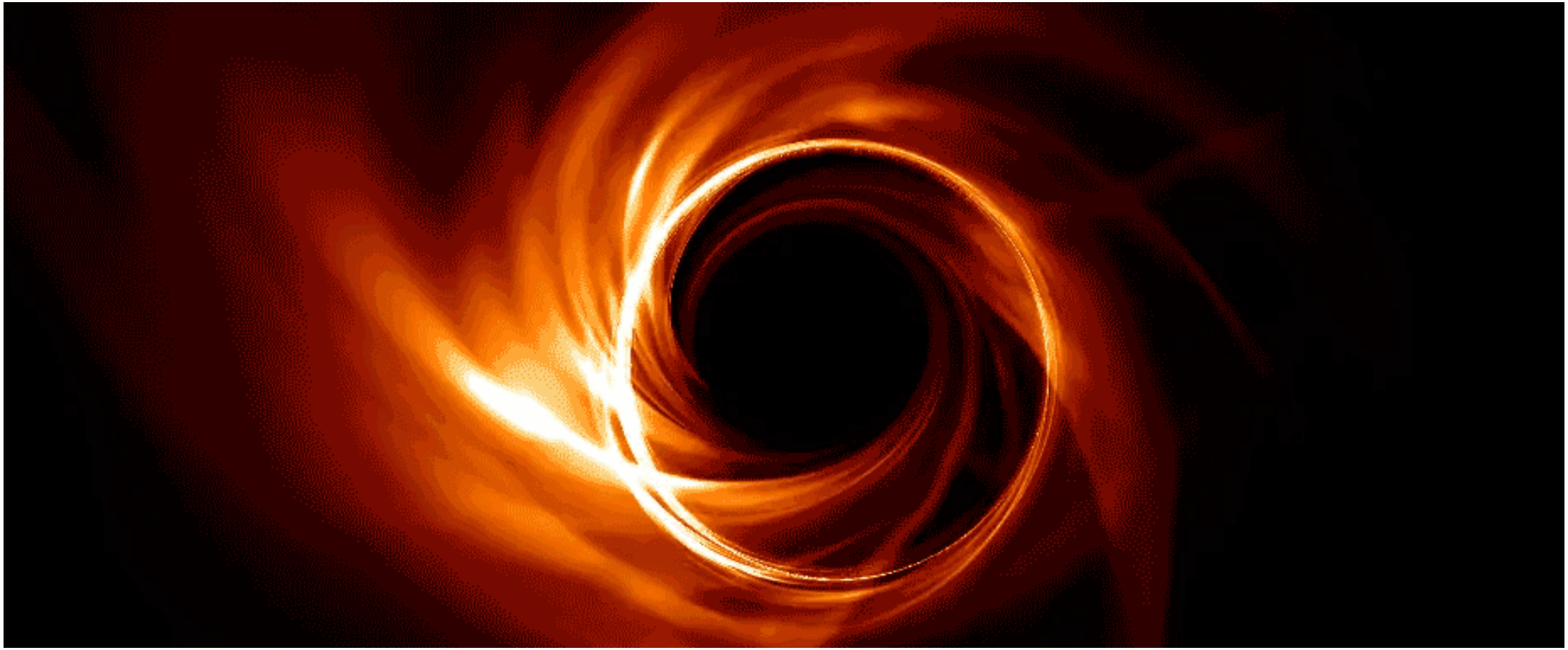
Early Proven Results

9 out of 12 Community Supports are already *demonstrating cost effectiveness within the study period.*

Three Community Supports *show promising early trends.*

All Community Supports studied were associated with *reductions in inpatient and/or emergency department use.*

What Comes Next?



What the Image of the Milky Way's Black Hole Really Shows. Smithsonian Magazine

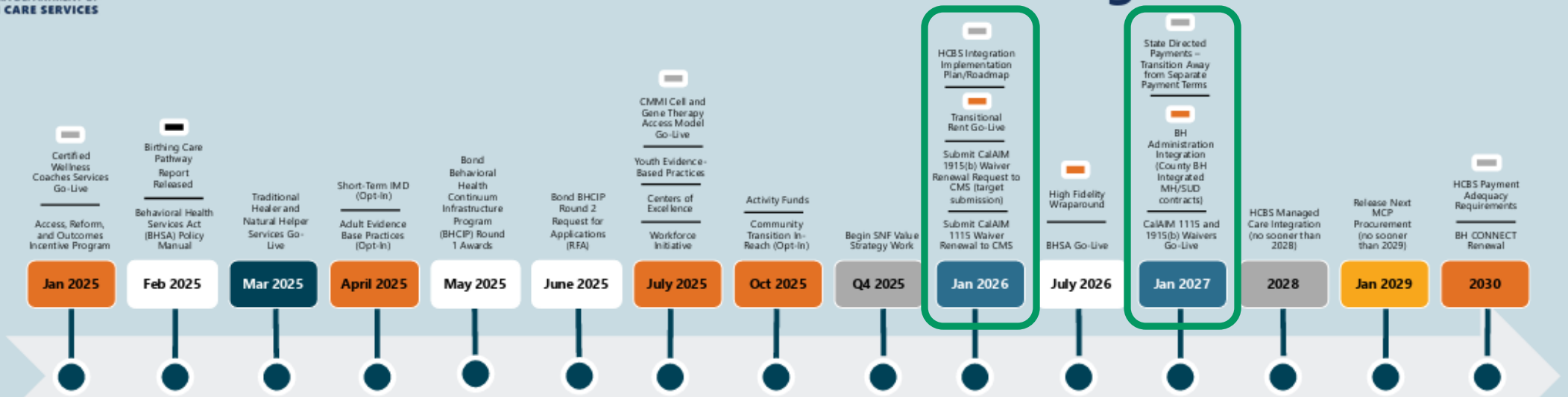
CalAIM Phase Two: Concept Proposal

DHCS's draft goals for CalAIM starting in 2027 include:

- **Centering Members within the Delivery System**
- **Improving Eligibility & Enrollment**
- **Comprehensive Purchasing Strategy**
- **Increasing Data Sharing**
- **Strengthening Accountability**
- **Preparing for the Future**

Medi-Cal: Where We're Going

DHCS
CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES



dhcs.ca.gov/CalAIM/Documents/Medi-Cal-Transformation-Concept-Paper

A Sustainable Community Health System

Requires us to:

- Nurture a transformation process
- Over time
- In the face of change

Stout S, Anderson J, Brooks K, Munene E, Knox P and Schall M. Leading for Abundance: Approach to Generative Sustainability. SCALE 1.0 Synthesis Reports. Cambridge, Massachusetts: Institute for Healthcare Improvement, 2017

Spreading Community Accelerators

- **Intrinsic**: Joy, Empowerment Motivation, Hope
- **Extrinsic**: Financial, Assets

- **Partnerships**
- **Community**
- **Innovation / Technology**
- Financial, Political
- Physical

- **Outcome**
- Program
- Process

- **Leadership**
- **Workforce**
- Populations
- Relationships, Insights

Successful Sustainability

Coalition Development

Development of Workforce and Community Leaders

Energy Required for the Change Process

Sustaining CalAIM Support

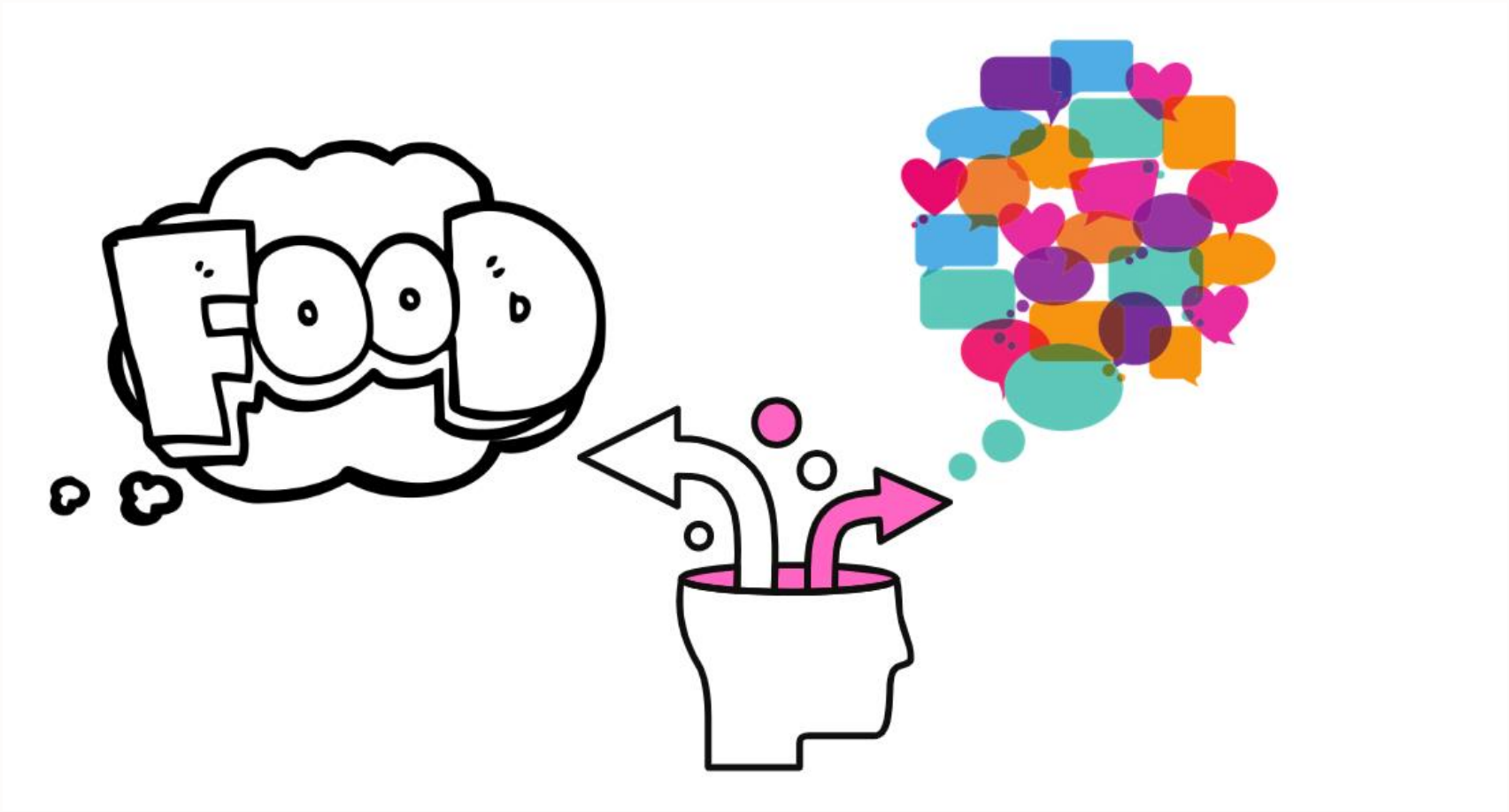
A year from now, where would you like to be in your progress toward a community of solutions?

What are the key pieces you will need to put in place to support this vision?

Before we leave today:

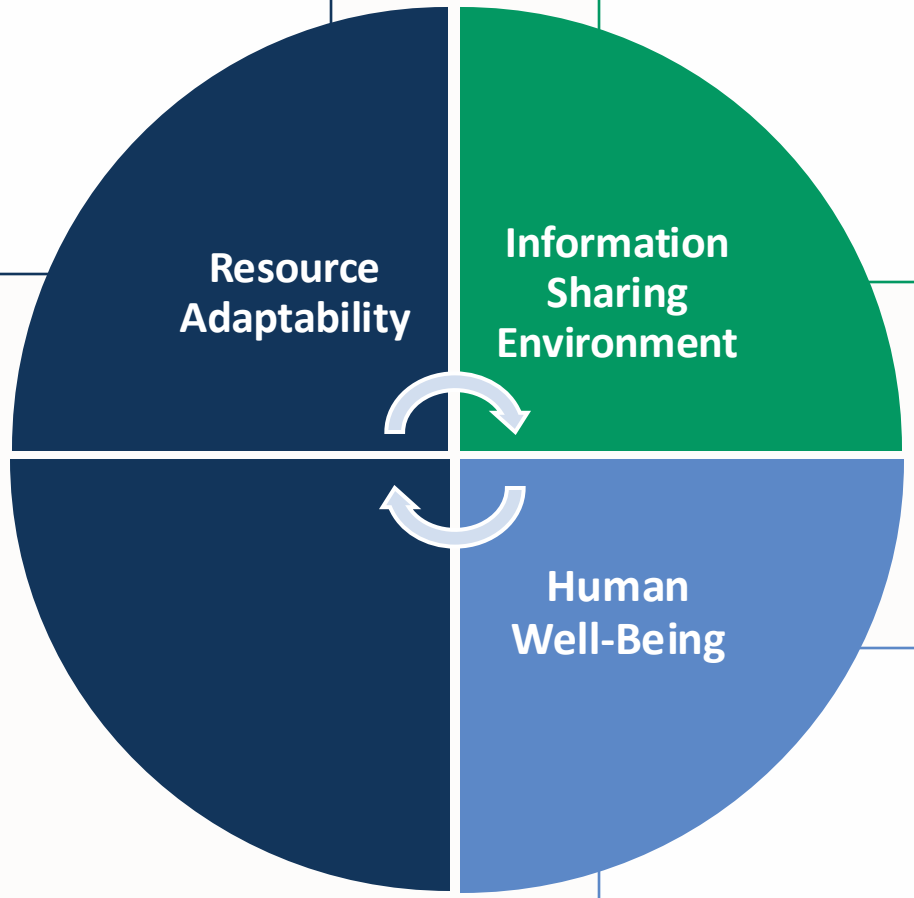
What topics, tools and trainings at these PATH Collaborative Convenings would help you achieve the vision?

For Your Consideration



Sustainability Discussion Groups

Diversifying Resources for CalAIM's Changing Landscape



Using the Power of Community Information to Optimize Service Delivery in CalAIM

Co-designing a Supported Workforce to Navigate CalAIM Phase 2

Networking Lunch

We'll start again at 12:55

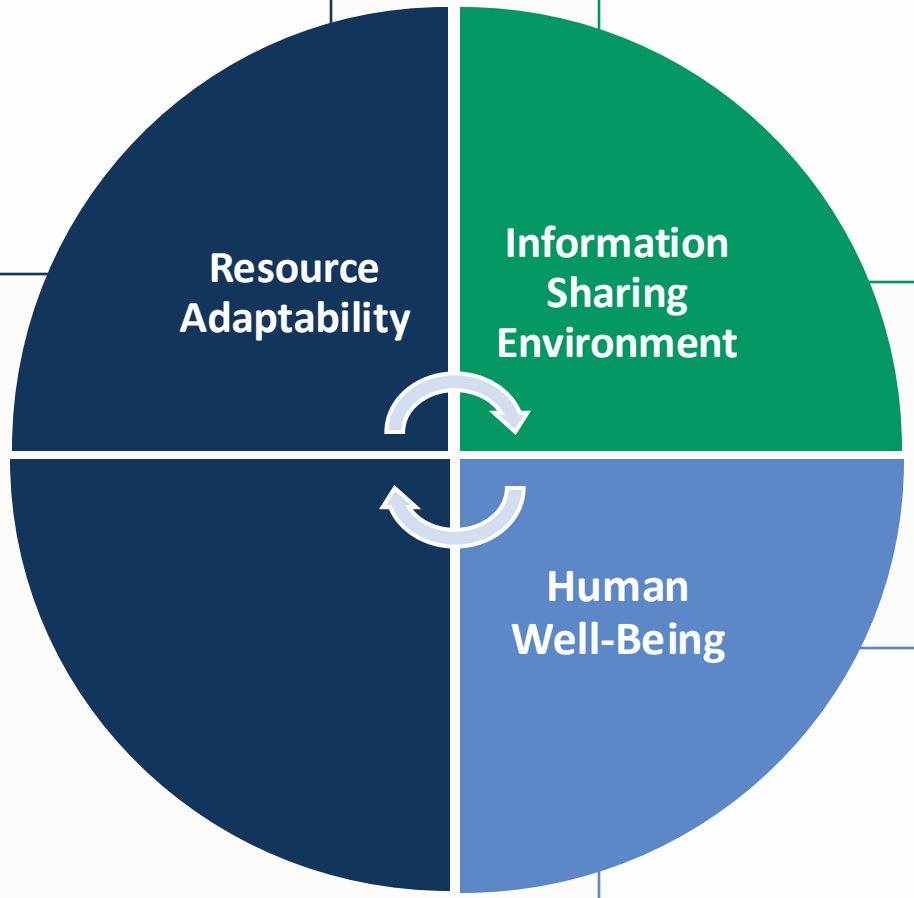
- ✓ Don't forget to think about what breakout you want to join after lunch.
- ✓ Feel free to start browsing the gallery walk!

Community Accelerators Sustainability Conversations

Breakout Groups Activity

Sustainability Discussion Groups

Diversifying Resources for CalAIM's Changing Landscape



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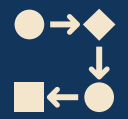
Sustainability Conversations:



Resource Adaptability

Information Sharing Environment

Human Wellbeing

In Each Conversation

- CalAIM tools and Best Practices
- Community Provider Discussion
- Leaving in Action

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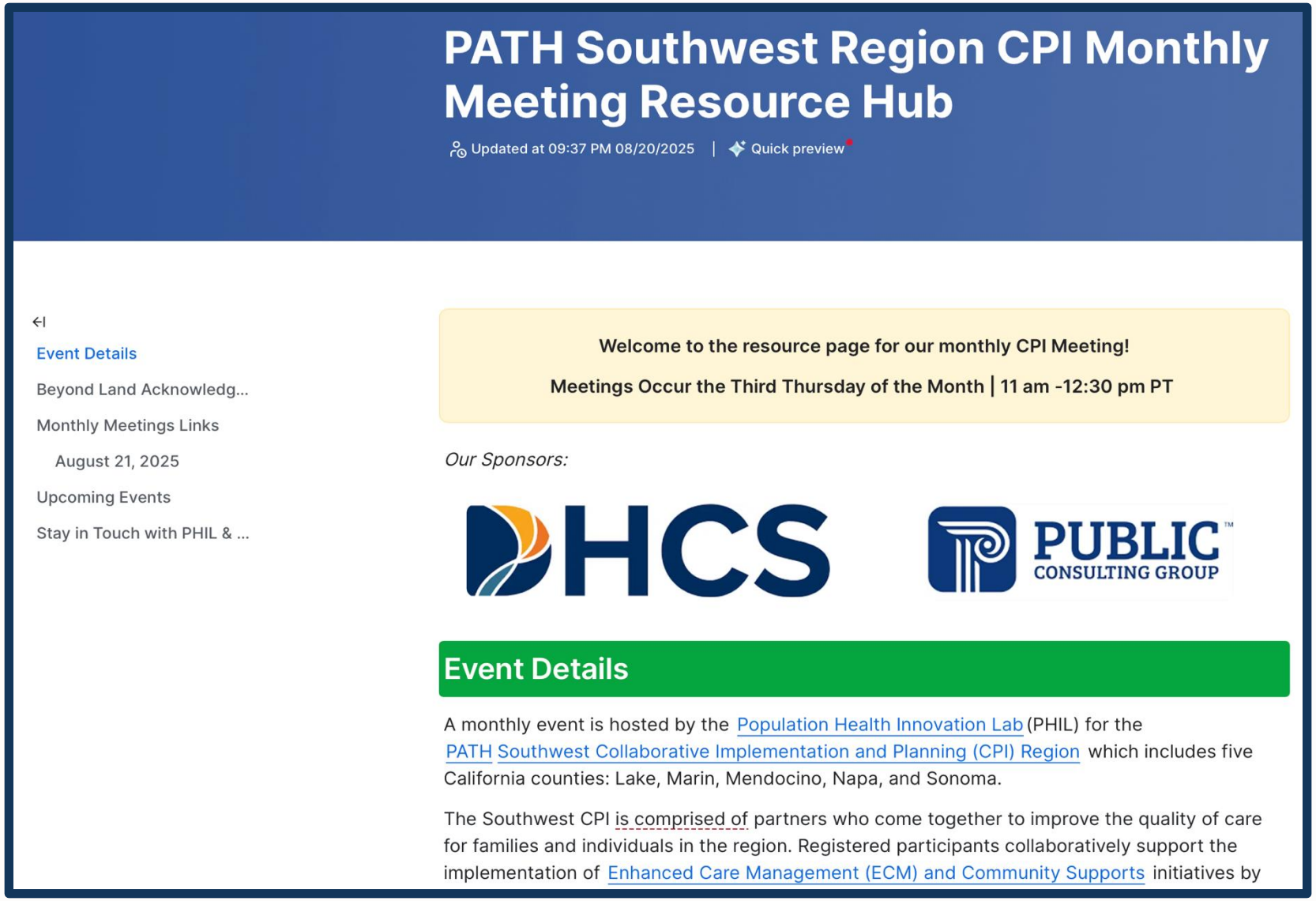

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Click the image or scan QR code to open the Zoom Doc

Questions?

Harvest

- Resource Adaptability
- Information Sharing Environment
- Human Wellbeing

Group Discussion

Partnership HealthPlan of California (PHC)

Managed Care Plan CalAIM Updates
September 2025

Erick Frausto

PARTNERSHIP
HEALTHPLAN
of CALIFORNIA
A Public Agency
ACCREDITED
NCQA
HEALTH PLAN
MCP CalAIM Updates
September 2025

Agenda

- 2026 Priorities
- DHCS Changes

2026 Priorities

CalAIM:

- Program integrity for CS and ECM, continue provider oversight and site visits
- For 1/1/26, launch of new CS Asthma Remediation (AR) and Transitional Rent

Partnership:

- New system implementations

DHCS Changes

- CS Referral Standards
- Possible ECM and CS provider reporting file changes, depending on State guidance

Questions

Contacts:

- **ECM@partnershiphp.org**
- **CommunitySupports@partnershiphp.org**
- **ClaimsECMhelpdesk@partnershiphp.org**

Register for upcoming CalAIM Office Hours here

Kaiser Permanente
Managed Care Plan CalAIM Updates
August 2025

Tamar Kurlaender

KAISER PERMANENTE®

Southwest (Marin, Napa and Sonoma Counties) PATH CPI Monthly Update

Tamar Kurlaender, Medi-Cal Local Engagement

September 2025

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CalAIM Capital Needs Survey Request

Kaiser Permanente has partnered with the Nonprofit Finance Fund (NFF) to assess **working capital challenges** facing CBOs delivering **housing-related Community Supports** under CalAIM.

What is it?

- A 15-20 minute survey conducted in partnership with the **Nonprofit Finance Fund (NFF)** to assess working capital needs.
- Approximations are fine – *exact figures are not required*.
- Informs potential **financial tools and supports** to strengthen service delivery infrastructure.

Who should complete it?

- **Any** CBO providing housing-related services under CalAIM.
- Recommended respondents should have some knowledge of organizational finances and CalAIM contracting.

*Responses are **aggregated**; individual data will **not be shared**.*

Kaiser Permanente Medi-Cal will be working with PATH CPI to distribute the NFF survey link.

Please respond by September 30.

Nonprofit Finance Fund®

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REMINDER: Updated Kaiser Permanente Referral Forms

Kaiser Permanente has released new CalAIM referral forms as of July 2025. New referral forms aim to improve successful linkages and enhance information collected, thereby reducing authorization delays.

New referral forms aim to improve successful linkages and enhance information collected, thereby reducing authorization delays.

1. Enhanced Care Management, Complex Care Management (CCM), and Community Health Workers Referral Form

2. Community Supports – Referral Form Housing Insecurities

3. Community Supports – Referral Form Keeping Members at the Home and Chronic Conditions

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Submitting Referrals | ECM, CS, and CHW

Kaiser Permanente (KP) has a no-wrong-door approach to referrals.

- Referrals are accepted from any source (members, providers, family, community organizations, etc.)
- Referrals may be placed via email, via phone, or through KP Health Connect.

AREA	NORTHERN CALIFORNIA COUNTIES	SOUTHERN CALIFORNIA COUNTIES
PHONE (Member)	1-833-721-6012 (TTY 711) Monday-Friday (closed major holidays) 8:30 a.m. to 5:00 p.m.	1-866-551-9619 (TTY 711) Monday-Friday (closed major holidays) 8:30 a.m. to 5:00 p.m.
EMAIL (Counties/CBOs)	Send completed referral form to REGMCDURNs-KPNC@kp.org Subject line: “ECM Referral” or “CS Referral” or “CHW services request”	Send completed referral form to RegCareCoordCaseMgmt@kp.org Subject line: “ECM Referral” or “CS Referral” or “CHW services request”

NEW: For KP contracted providers/organizations submitting referrals to your own ECM/CS/CHW organization, please send the referral form directly to your contracted Network Lead Entity.

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Additional NLE Provider Support | Provider Office Hours

Kaiser Permanente is working with Network Lead Entities (NLEs) to develop a network of community-based ECM, CS, and CHW providers.

INDEPENDENT Living Systems

Contracted Providers

Second/Fourth Thursdays

1:00 – 2:00 pm

Join Meeting Now

NEW: Prospective Providers

First Thursdays of the Month 1:00 - 2:00 pm

Begins Feb 6

Join Meeting Now

Questions?

ILSCAProviderRelations@ilshealth.com

Phone number: 844-269-3447

Full Circle Health Network

Contracted Providers

Tuesdays 3:00 - 4:00 pm

Register and Join Here

Prospective Providers

Second/Fourth Thursdays of the Month

12:00 - 1:00 pm

Register and Join Here

Questions?

network@fullcirclehn.org

Phone number: 888-749-8877

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Managing Your Health Online Anytime

Step 1:
Go to **kp.org/registernow**
Click on "Create my account."

Step 2:
Enter your plan information
Select your region. Then, enter the medical/health record number printed on your ID card name and birth date.

Step 3:
Accept the terms and conditions

Step 4:
Create your user ID
Choose a user ID and enter your email address. After you're registered, you'll use this ID to sign on to **kp.org**.

Step 5:
Secure your account
Complete the security steps online. After answering a few questions to confirm your identity, you'll create a password and pick 3 secret questions to help keep your account secure.

Kaiser Permanente has flyers on registering a KP.org account. Sign on to kp.org anytime to:

- View most lab test results
- Refill most prescriptions
- Email your doctor's office with nonurgent questions
- Schedule and cancel routine appointments
- Print vaccination records for school, sports, and camp
- Check your plan's benefits, view claims, or estimate costs
- Manage a family member's health care

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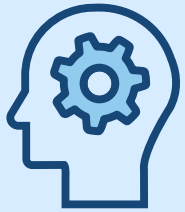
Questions?



Reflections?

Ideas?

Contact your Medi-Cal Local Engagement Representative!

Tamar Kurlaender

Tamar.X.Kurlaender@kp.org

NLE: Independent Living System (ILS)| Contact Information

General Questions?
ILSCAProviderRelations@ilshealth.com
844-269-3447

Northern CA
Lorena Ahumada
Lahumada@ilshealth.com
510-960-0980
Counties: Alameda, Amador, Contra Costa, Marin, Napa, Placer, Sacramento, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma, Stanislaus, Sutter, Yolo, Yuba

Central CA
Kenya Buford-Shelley
Kshelley@ilshealth.com
559-894-0585
Counties: El Dorado, Fresno, Kings, Madera, Mariposa, Monterey, Tulare

Southern CA
Brian Buller
bbuller@ilshealth.com
213-310-1768
Counties: Imperial, Kern, Los Angeles, Orange, Riverside, San Bernardino, San Diego, Ventura

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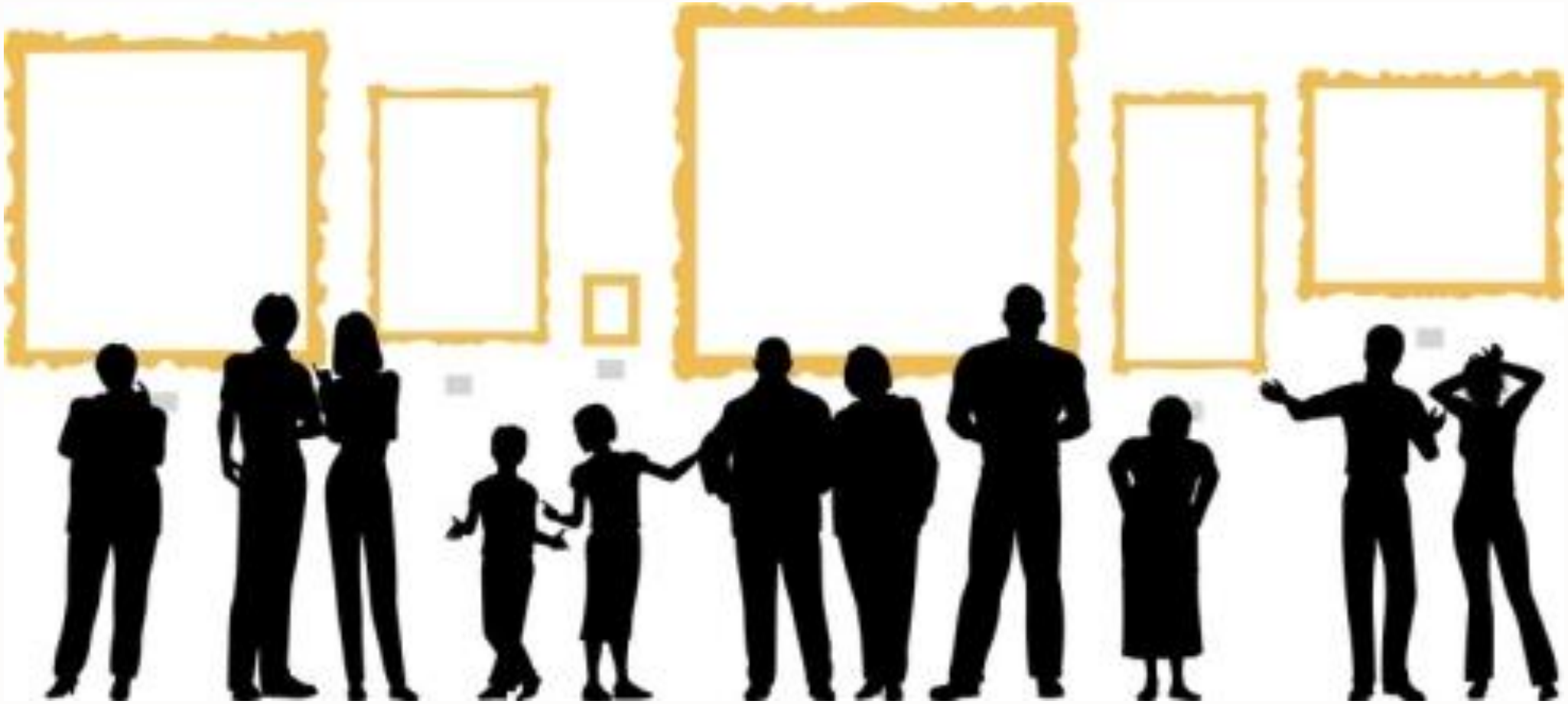
Share Your Feedback: Gallery Walk



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Post-Event Evaluation

To continue improving our work as your CPI Facilitator, PHIL kindly asks that you complete the brief survey that pops up in a new tab at the close of the meeting. Your feedback ensures quality improvement and will inform planning and activities through the evolution of the collaborative.

https://s.zoom.us/m/bPFiobS1y

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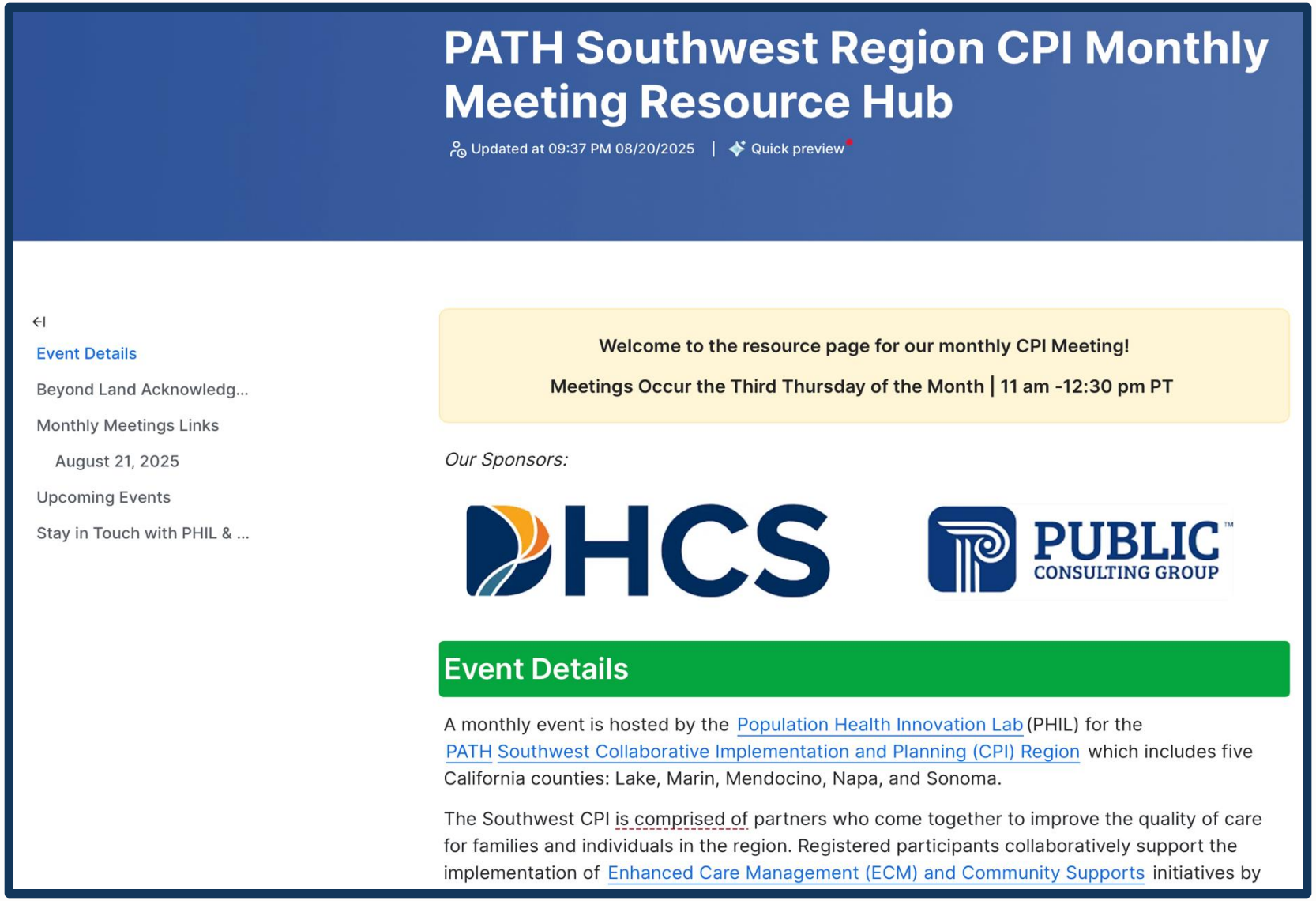

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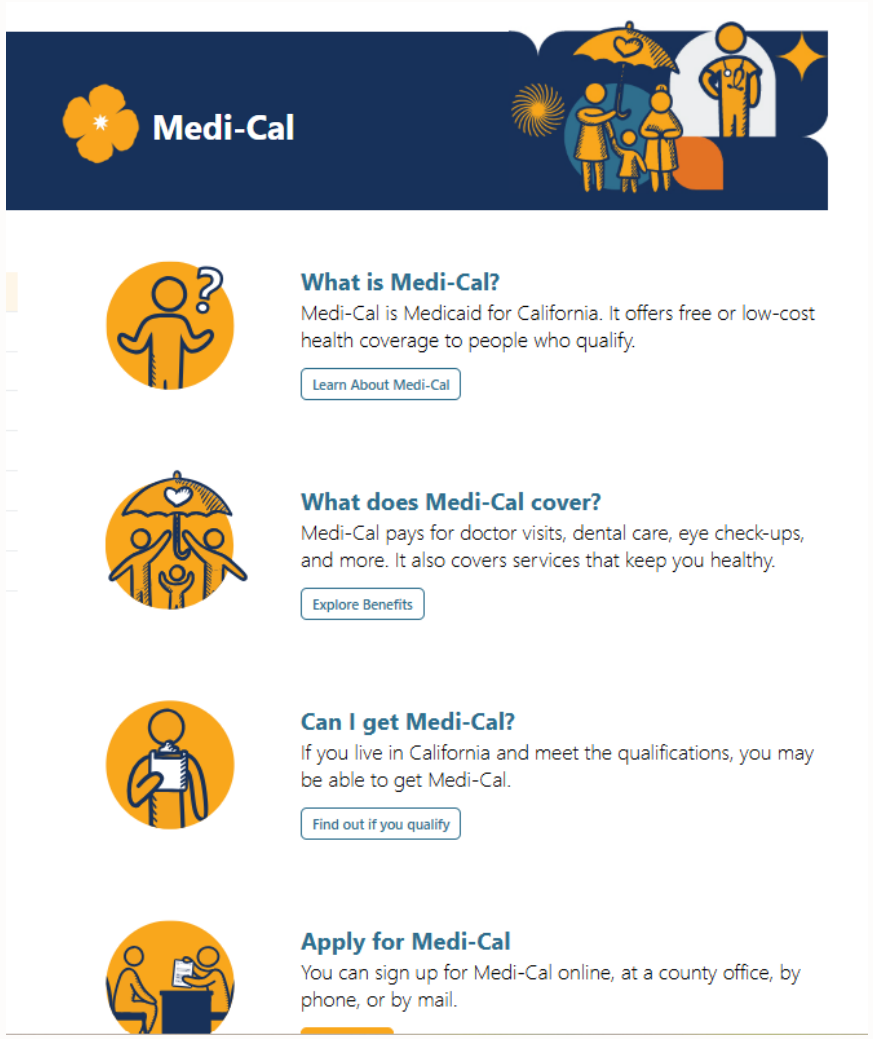
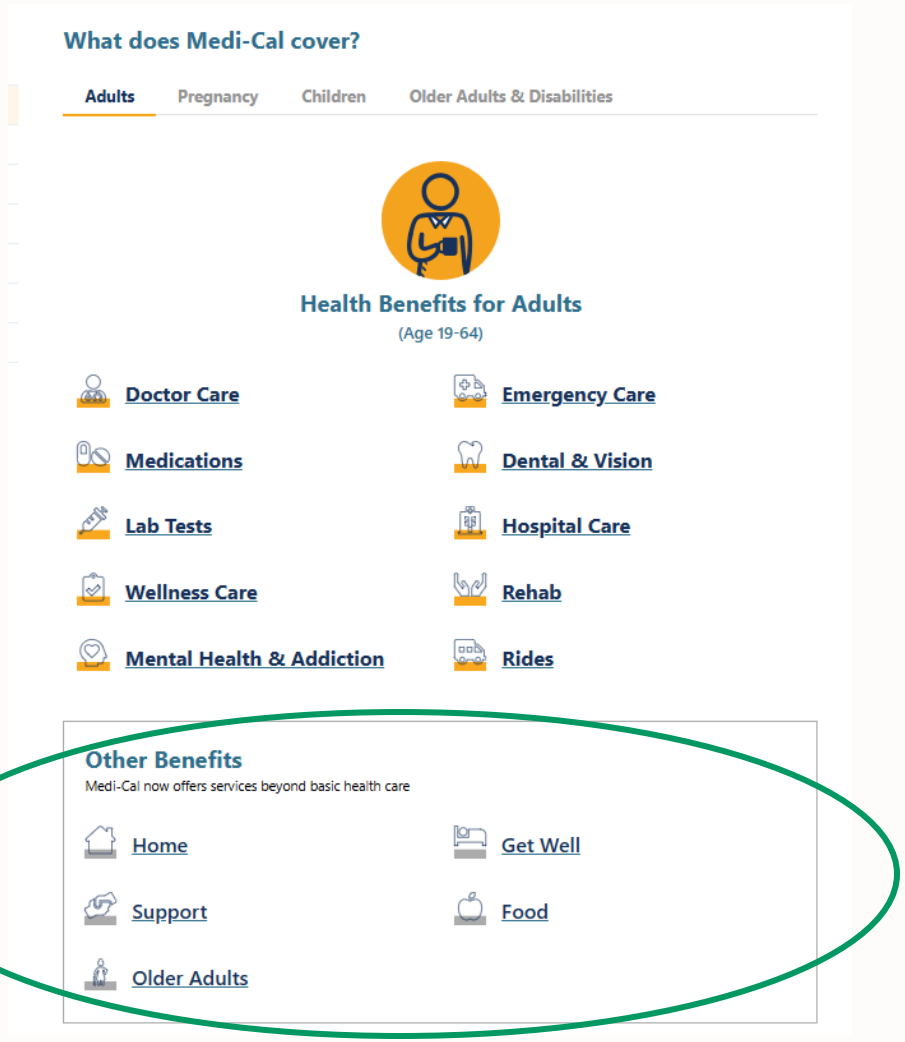
CalAIM Announcements and Policy Updates

New! Online Experience for Medi-Cal Members and Applicants





Reminder: TA Marketplace Updates

New Guidance for the TA Marketplace was announced in June, due to its success…the money is going FAST…ACT NOW!

1. Apply before January 2026
2. NEW TA applicants only
3. $150,000 limit on all new projects
4. 1 year time limit to completion

Presumptive Eligibility Programs

DHCS is hosting a

Coverage Ambassador Webinar focusing on presumptive eligibility programs.

September 25th 11:00 am – 12:00 pm

DHCS

Get and Keep Your Community Covered

Understand more about:

- Various Medi-Cal benefits
- Enrollment specifics
- New projects to help create a healthy California for all

- Advanced Registration Required

Upcoming Events

Find All Registration Links on Zoom Doc

October	November	December
16 SW Monthly Meeting (Virtual)	**17-19** THREADS 2025 in Santa Rosa, CA	**9-10** 4th Annual Rural ACEs Summit jn Redding, CA
24 PATH Collaborative Best Practice Webinar "Strengthening Connections with Children & Youth Providers"	**20** SW Monthly Meeting (Virtual)	**18** SW Monthly Meeting (Virtual)

Children and Youth Provider Connections

The PATH Collaborative Best Practice Webinar Series will host its next highlight of successful implementation strategies for ECM and Community Supports on Friday October 24th

"Strengthening Connections with Children and Youth Providers"

Find out more about:

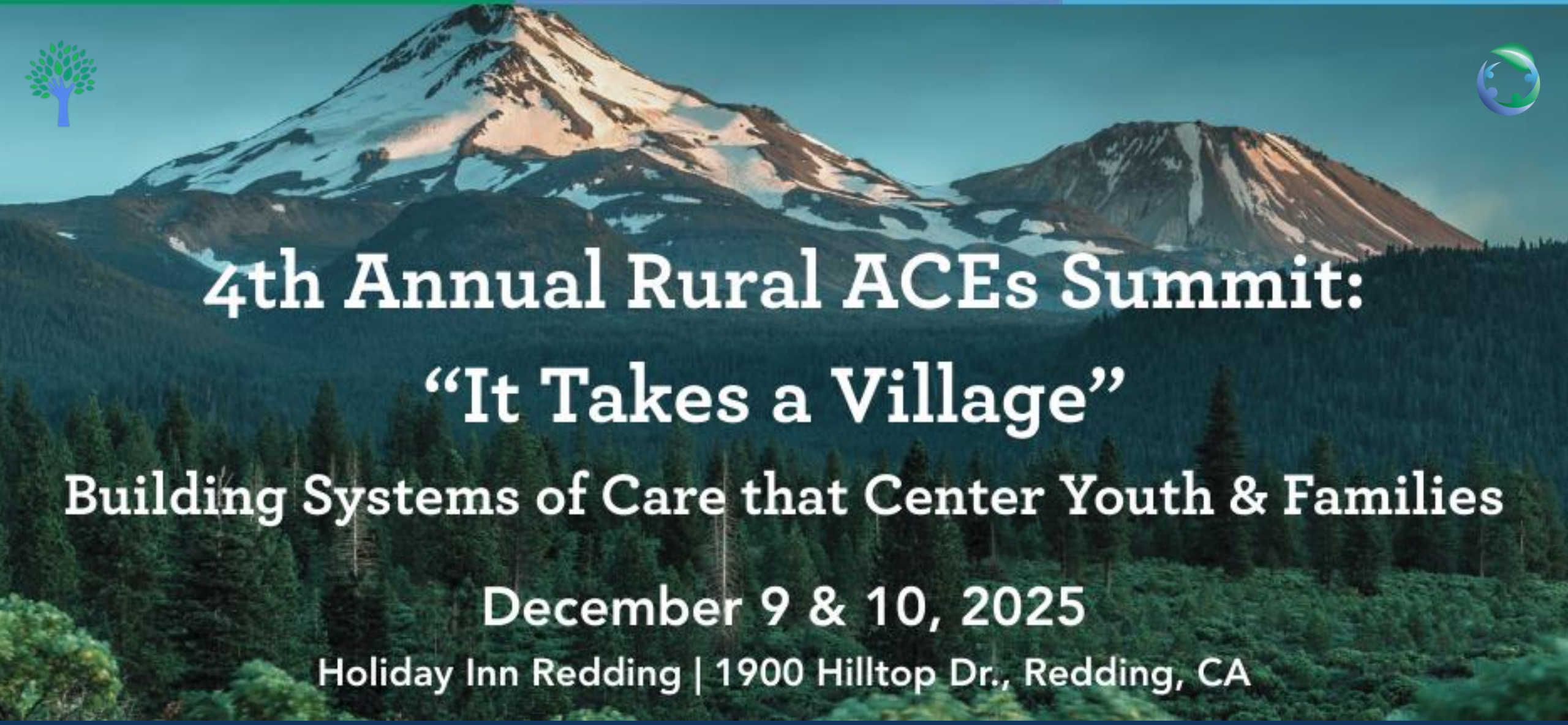
- First 5 programs' work with ECM and Community Supports
- How schools help connect children and families to local organizations, youth programs, and health plans.

- Advanced Registration Required

Save the Date: THREADS 2025 Symposium

First Annual Behavioral Health Bridge Housing (BHBH) Collaborative Symposium

- **Focus: Strengthen the fabric of care for individuals experiencing homelessness with serious mental illness (SMI) and/or substance use disorder (SUD)**
- **Date: November** 17-19, 2025
- **Location:** Luther Burbank Center for the Arts, Santa Rosa, CA
- **Cost: FREE**
- Register Here



Sign up for our mailing list to learn more and receive updates. Registration coming soon!

Thank You!

Feel free to contact our PATH CPI team any time at PATH@pophealthinnovationlab.org

Thank you!