



PATH Collaborative Planning & Implementation (CPI)

Welcome! The Northwest Collaborative Planning Meeting will begin shortly.

August 19, 2025



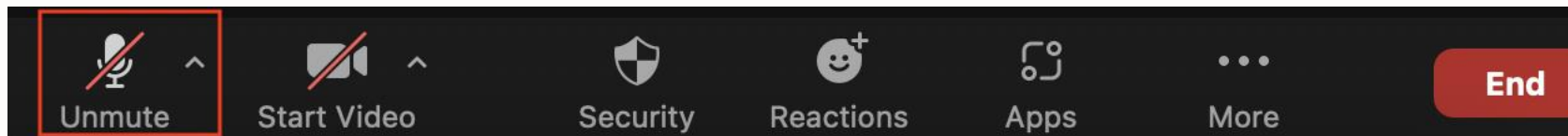


This event is being recorded and transcribed.

Why? PHIL uses the recording and transcription to assess key takeaways, CPI participant needs, and to develop better events for you in the future.

Recordings will be available by request after the event.
Email **PATH@pophealthinnovationlab.org** to request access.

Please mute your microphone during the presentation.





PATH Collaborative Planning & Implementation (CPI)

Northwest Collaborative Monthly Convening

August 19, 2025





Thank you to our sponsors



PUBLIC™
CONSULTING GROUP



Land Acknowledgment

The Population Health Innovation Lab team respectfully acknowledges that we live and operate on the unceded land of Indigenous peoples throughout the U.S.

We acknowledge the land and country we are on today as the traditional and treaty territory of the Native American, Alaska Native, and Tribal nations who have lived here and cared for the Land since time immemorial. We further acknowledge the role Native American, Alaska Native, and Tribal nations have today in taking care of these lands, as well as the sacrifices they have endured to survive to this day.



Welcome & Housekeeping



Roll Call

Please share your name, location, organization, and a favorite asset of your community in the chat.



Request for Vendors

Vendors and salespeople should recuse themselves from soliciting during this collaborative convening.

Population Health Innovation Lab (PHIL)

PATH CPI Project Team



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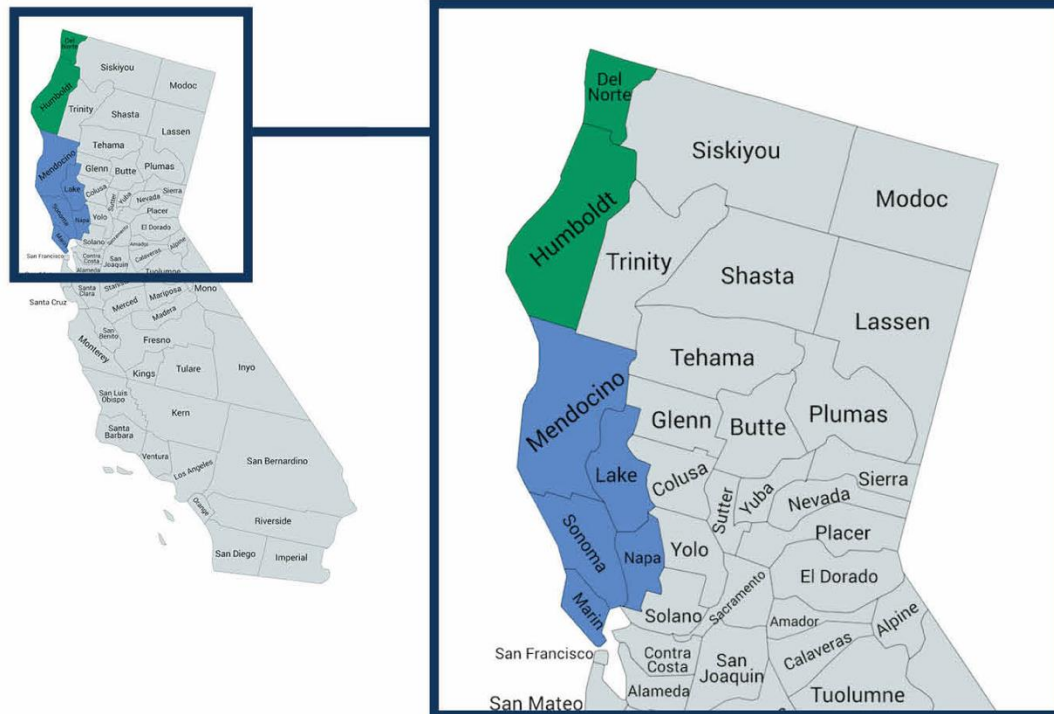


Esmeralda Salas
Research Associate III
esalas@phi.org



Collaborative Planning & Implementation Overview

Region Counties Supported by PHIL



CPI collaboratives will work together to identify, discuss, and resolve CalAIM implementation issues.

- Learn more about the PATH CPI initiative [here](#).
- Catch up with us! Find meeting materials, Readiness Roadmap Resources, and registration links on the [PHIL website](#).
- Find all the specific resources for today's meeting on our [NW CPI Meeting Zoom Doc](#).



Northwest CPI Agenda for Today

- Welcome, Framing, and Check-In
- Community-Based Referrals: Mendocino County's Testing of Innovative Network Visualization for Better Real-Time Community-Based Referrals
- Group Reflections and Discussion on Community Based Referrals
- Managed Care Plan Updates from Partnership HealthPlan of California
- CalAIM Policy Updates
- Announcements
- Closing and Evaluation



Commitments to Community Inclusivity

Be Present, Brave, and Curious

- Encourage different opinions and respectful disagreement
- Embrace conflict which can deepen our understanding
- **Acknowledge the risk speakers take, and value the privilege to learn from one another**
- Make use of opportunities to connect person-to-person

Create An Inclusive Space

- Invite the unheard voices
- **Take responsibility for our own voices (make space)**
- Resist the temptation to only witness the dialogue (take space)

Invite Anti-Racist Dialogue

- Be aware we all have a bias that may impact action; biases are learned and can be unlearned
- Address racially biased systems and norms
- **Recognize the vast and varied lived experiences participants have with racism**
- Be intentional about power dynamics and how you exercise your privilege
- Avoid defensive responses when people speak from lived experiences with racism

Be Accountable

- Foster awareness of unrepresented community members not “in the room”
- Respect each other’s time - participate fully and prepare for each activity
- Commit to actions that move items beyond discussion
- **Practice patience and persistence – we cannot solve everything in a single conversation and will revisit topics that require additional discussion**



New to the CPI: Zoom Doc / Resource Hub

PATH Northwest Region CPI Monthly Meeting Resource Hub

✦ Quick preview

<|

[Event Details](#)

Beyond Land Acknowled...

Links from Monthly Meet...

August 19, 2025



Upcoming Events

Stay in Touch with PHIL ...

Welcome to the resource page for our monthly CPI Meeting!

Meetings Occur the Third Tuesday of the Month | 1-2:30 pm PT

Our Sponsors:



Event Details

A monthly event is hosted by the [Population Health Innovation Lab \(PHIL\)](#) for the [PATH Northwest Collaborative Implementation and Planning \(CPI\) Region](#) which includes two California counties: Del Norte and Humboldt.

*Click the image
to open the
Zoom Doc*



RSVP! September In-Person Northwest PATH CPI Collaborative

Theme = Sustainability

Roundtable for Tribal Organizations

9:30 – 11:00 am

Breakfast will be served

Northwest PATH CPI Collaborative

11:30 – 2:30 pm

Lunch will be served

[Register Here](#)

Population Health Innovation Lab

**Tribal CalAIM
Roundtable and
Northwest PATH CPI
Collaborative**

Sep 16 **Sep 16**
9:30 AM - 2:30 PM

11 Bear Paws Way
Loleta, CA 95551, USA

The Population Health Innovation Lab
invites you to join us in-person for the
Northwest PATH CPI Collaborative
[More details...](#)

Tribal CalAIM Roundtable



Mendocino County's Testing of Innovative Network Visualization for Better Real-Time Community-Based Referrals



Heather Criss

Program Administrator,
Mendocino County Health and Human Services
Agency



Community-Based Referrals and Network Mapping in Mendocino County

Heather Criss and Seun Aluko



**HEALTHY
Mendocino**





Mendocino Collaborative Workgroup

Purpose

- Build relationships with other CalAIM Providers
- Build local systems and support resource sharing
- Develop community level best practices
- Collective problem solving or success sharing
- Identify other needs of local providers

What We've Worked On

- Coordination of Care-Community wide agreements
- CHW and Lead Care Manager Training
- Closed Loop Referral System



Mendocino Community-Based Referrals

- **Problems**

- PHC referrals are often dead ends
- Lots of local people not being served

- **Goals**

- Build Trust
- Collaboration instead of competition
- Communication about referral

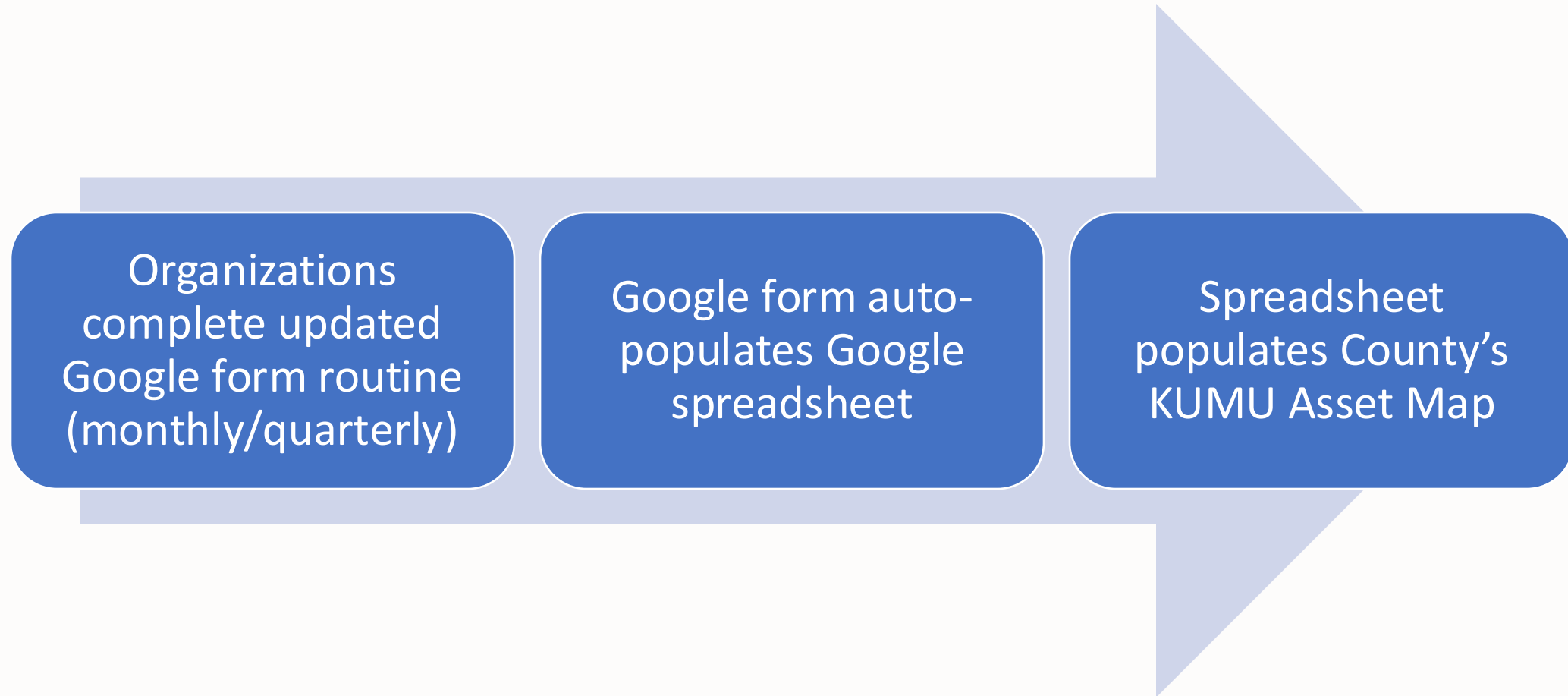
- **Referrals Strategies and Learnings**

- Community partners don't want a referral to nowhere
- Connect clients to service NOW while they're in the office
- Communication back to referring agency once referral is accepted

- **Interest in Community Asset Mapping**



Network Map Workflow





Google Forms Survey

- Organization Information
- ECM services and Capacity
- Community Support services and Capacity
- Referral Network

Example Information from Form

Your organization's Population(s) of Focus:

- | | |
|--|---|
| <input type="checkbox"/> Adult - Homelessness | <input type="checkbox"/> Children/Youth – Homelessness |
| <input type="checkbox"/> Adult - Individuals At Risk for Avoidable Hospital or Emergency Department (ED) Utilization | <input type="checkbox"/> Children/Youth at Risk for Avoidable Hospital or Emergency Department (ED) Utilization |
| <input type="checkbox"/> Adult - Serious Mental Health (SMH) and/or Substance Use Disorder (SUD) | <input type="checkbox"/> Children/Youth - Serious Mental Health (SMH) and/or Substance Use Disorder (SUD) |
| <input type="checkbox"/> Adult - Nursing Facility Resident; Transition to Community | <input type="checkbox"/> Children/Youth enrolled in California Children's Services (CCS) or Whole Child Model (WCM) |
| <input type="checkbox"/> Adult - LTC Eligible; At Risk for Institutionalization | <input type="checkbox"/> Children/Youth Involved in Child Welfare |
| <input type="checkbox"/> Adult - Intellectual or Developmental Disability (I/DD) | <input type="checkbox"/> Children/Youth - Intellectual or Developmental Disability (I/DD) |
| <input type="checkbox"/> Adult - Pregnancy/Postpartum (Birth Equity) | <input type="checkbox"/> Children/Youth - Pregnancy/Postpartum (Birth Equity) |

Current ECM enrollment capacity: _____ Current ECM enrollment: _____

Number of employees providing direct services: _____

Geographical region served: _____

What services do you provide for an enrollee? _____



Google Sheets

What is the name of your organization?	Does your organization have an office located in Mendocino County?	What is your organization's address? Please Enter Street, City, State, and 5 digit zip code for correct mapping in KUMU	Which type of CalAIM services does your organization provide?	What are your organizations population(s) of focus?	What is your current Enhanced Care Management (ECM) capacity?	What is your current Enhanced Care Management (ECM) level of enrollment?	What number of employees do you have providing direct ECM services?
Mendocino County Public Health	Yes	1120 S. Dora St., Ukiah, CA, 95482	Enhanced Care manager	Children/Youth Involved in Child Welfare	0	0	2
Mendocino County BHRS	Yes	1120 S. Dora St., Ukiah, CA 95482	Enhanced Care manager	Adult - Serious Mental Health (SMH) and/or Substance Use Disorder (SUD)	30	0	6
First 5 Mendocino	Yes	419 Talmage Road, STE J Ukiah, CA 95482	Enhanced Care manager	Adult - Pregnancy/Postpartum (Birth Equity), Birth Equity Population of Focus			6
Indigenous Wellness Alliance	Yes	409 Talmage Rd Ukiah CA 95482-5956	Enhanced Care manager	Adults Experiencing Homelessness without Dependent Children/Youth Living	140	116	4
Mendonoma Health Alliance	Yes	39251 CA-1 Gualala, CA 95445	Enhanced Care management (ECM), Community Supports		100	71	7
Friend of Boon	Yes	527 S. State Street ukiah, CA 95482	Enhanced Care manager	Adult - Individuals At Risk for Avoidable Hospital or Emergency Department	15	0	2.5
Long Valley Health Center	Yes	50 Branscomb Rd, Laytonville, CA 95454	Enhanced Care manager	Adults Experiencing Homelessness without Dependent Children/Youth Living	125	93	6
First 5 Mendocino	Yes	419 Talmage Road, Suite J, Ukiah, CA 95482	Enhanced Care manager	Adult - Pregnancy/Postpartum (Birth Equity), Children/Youth enrolled in Calif	45		3
Anderson Valley Health Center	Yes	13500 Airport Rd, Boonville CA 95415	Enhanced Care manager	Adults Experiencing Homelessness without Dependent Children/Youth Living	50	25	3
Long Valley Health Center	Yes	50 Branscomb Road Laytonville, Ca 95454	Enhanced Care manager	Adults Experiencing Homelessness without Dependent Children/Youth Living	140	104	5
Mendocino County BHRS	Yes	1120 S. Dore Street, Ukiah, CA 95482	Enhanced Care manager	Adult - Serious Mental Health (SMH) and/or Substance Use Disorder (SUD)	35	0	4
Anchor Health Management	Yes	350 E. Gobbi St. Ukiah, Ca. 95482	Enhanced Care manager	Adult - Serious Mental Health (SMH) and/or Substance Use Disorder (SUD)	245	225	7



Mendocino County ECM and Community Support Map

Overview Discussions



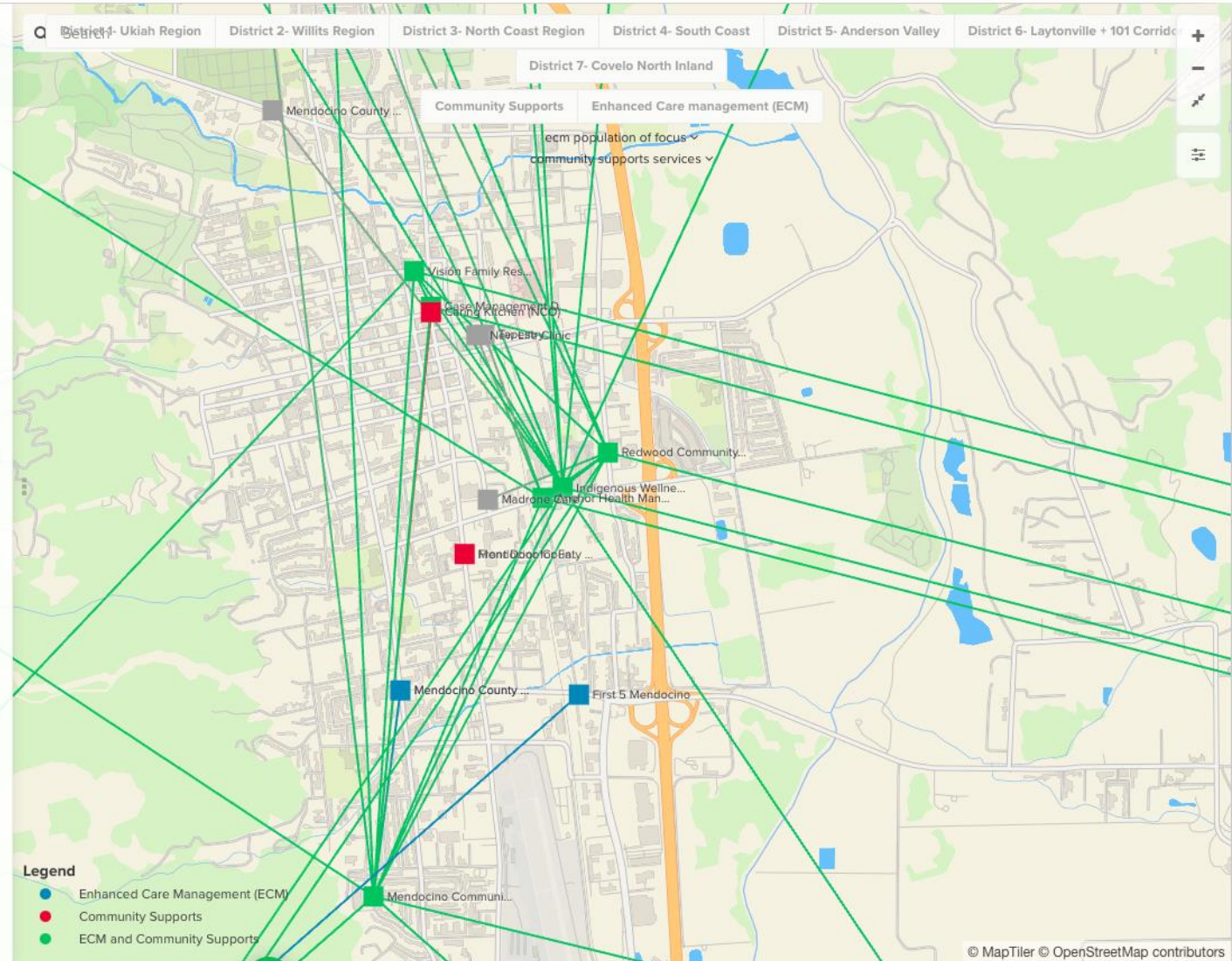
Mendocino County CalAIM Collaborative Organization Profiles

The Mendocino County CalAIM Collaborative Organization Asset map offers an interactive view of the Mendocino county's community health system and organizational assets.

The map includes all network data collected through the Mendocino CalAIM Collaborative Organization Profiles Survey. To add your organization data, please follow this url to take the survey: <https://forms.gle/h9nsEEFsseVLn5hs5>

Using the Map

- Each dot on the map represents an organization, county, or Tribal Nation.
- Each line connecting dots represents a reported collaboration, referral, or data exchange linkage.





Anderson Valley Health Center

ENHANCED CARE MANAGEMENT (ECM)

Linked

ADDITIONAL SERVICES	Referrals and Resources, Senior Services, Transportation Services
ADDRESS	13500 Airport Rd, Boonville CA 95415
AVAILABLE ECM REFERRALS	25
CALAIM SERVICES	Enhanced Care management (ECM)
COMMUNITY SUPPORTS SERVICES	Housing Transition Navigation Services Housing Deposits Housing Tenancy and Sustaining Services
DATA UPDATE DATE	5/27/2025 16:52:55
ECM CAPACITY	50
ECM LEVEL OF ENROLLMENT	25
ECM POPULATION OF FOCUS	Adults Experiencing Homelessness without Dependent Children/Youth Living with Them Homeless Families Adult - Individuals At Risk for Avoidable Hospital or Emergency Department (ED) Utilization

ECM SERVICES PROVIDED TO ENROLLEE

Adult - Serious Mental Health (SMH) and/or Substance Use Disorder (SUD)
Adult Individuals Transitioning from Incarceration
Adult Nursing Facility Residents Transitioning to the Community
Adults Living in the Community and At Risk for Long-Term Care (LTC) Institutionalization
Adult - Intellectual or Developmental Disability (I/DD)
Adult - Pregnancy/Postpartum (Birth Equity)

We can offer help with medication management, referrals, etc. We know many and can research resources to refer to. We can help schedule transportation, etc.

GEOGRAPHIC REGION OF SERVICE PROVISION

District 1- Ukiah Region
District 3- North Coast Region
District 5- Anderson Valley

NUMBER OF EMPLOYEES DELIVERING ECM SERVICES

25

PERCENT OF ECM CAPACITY OCCUPIED

50

PROGRAM POINT OF CONTACT

Jasmine Young - jasyoung@avhc.org - 707.895.3477 ext. 625

REFERRAL POINT OF CONTACT

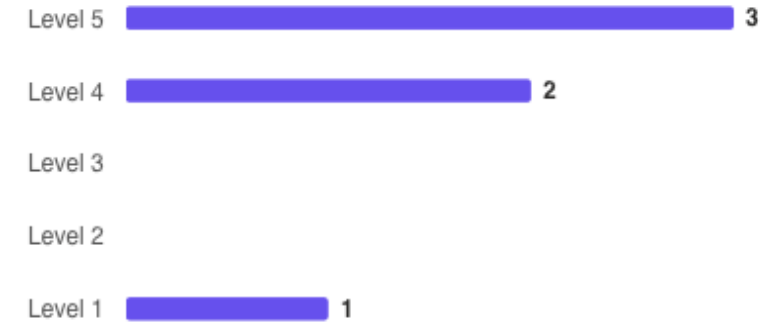
Jasmine Young - jasyoung@avhc.org - 707.895.3477 ext. 625

What Data Showed Us

- Midpoint survey and feedback results
 - Ease
 - Utility

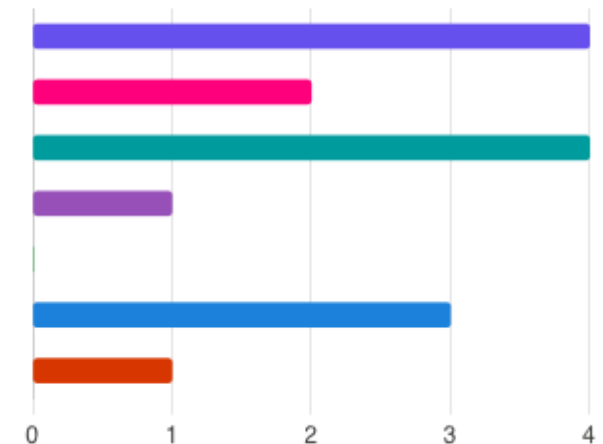
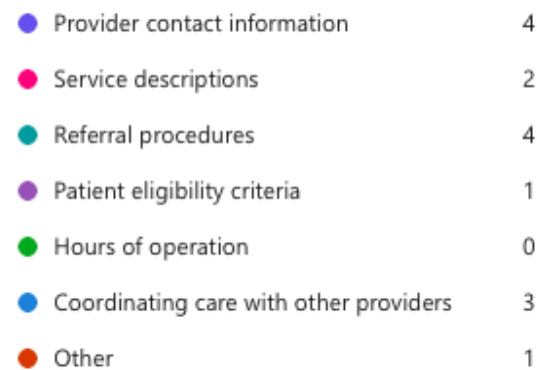
1. How would you rate your overall experience with the Mendocino County CalAIM Collaborative Organization Asset Map?

[More details](#)



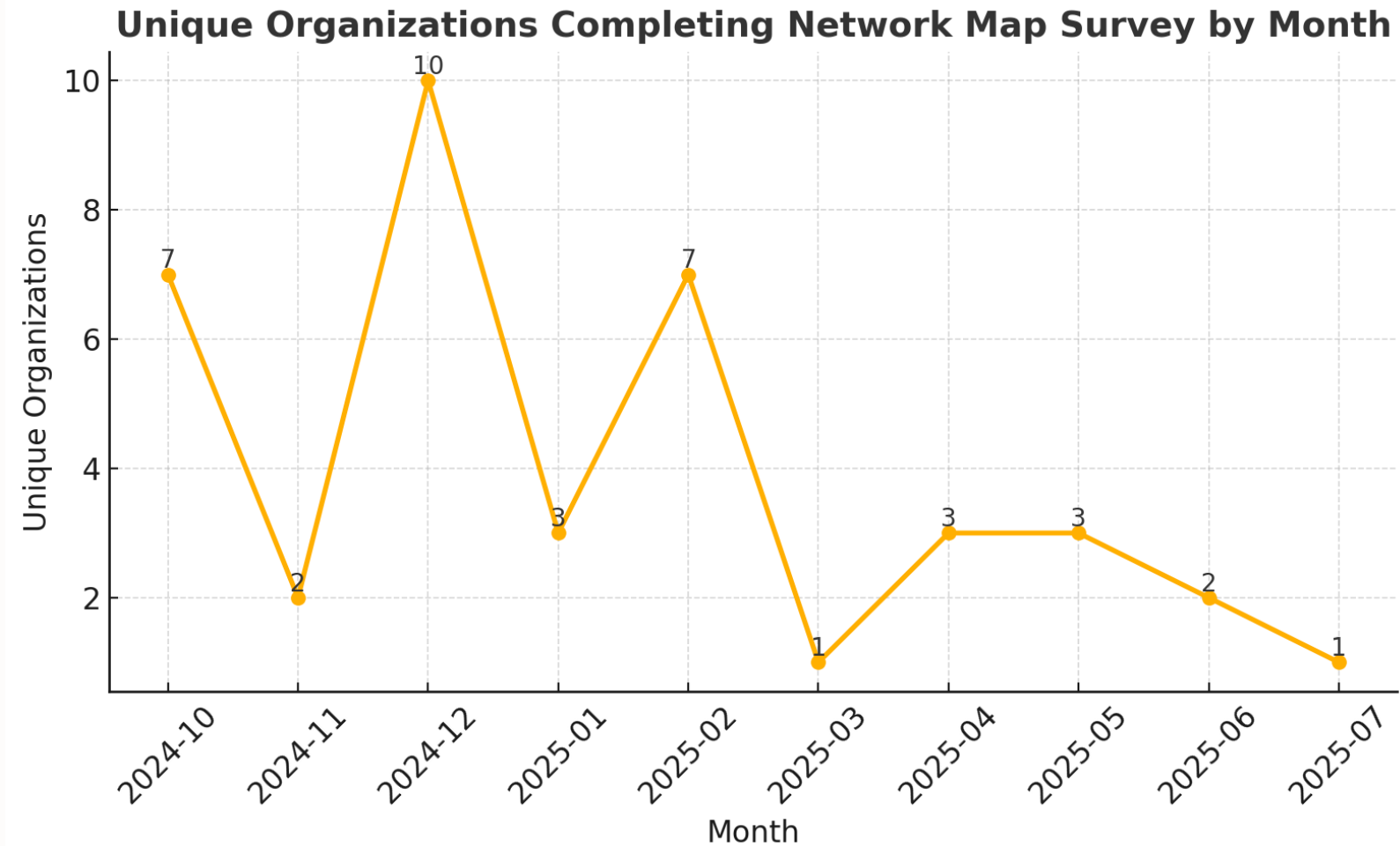
9. What kinds of information do you utilize from the Mendocino County CalAIM Collaborative Organization Asset Map? Please select all that apply


[More details](#)







Data Takeaways Overall



 **Declining engagement** — fewer responses each month

 **Felt duplicative** — same info already reported to MCPs

 **Survey fatigue** — monthly cadence lost momentum



What We Heard On the Ground

- Great reception at the presentation of the map.
- A few comments early on around the use of the map, positive.
- Radio silence



Overall Group Takeaways

- Duplication of data to two different entities is cumbersome.
- If all (or most) agencies are not inputting data, the value of the system diminishes.
- Agencies find their own way of doing things, even if it creates silos.



PHIL Asked the Mendocino Team:



If you could have a magic wand to make this pilot work better,
what would the wand do?





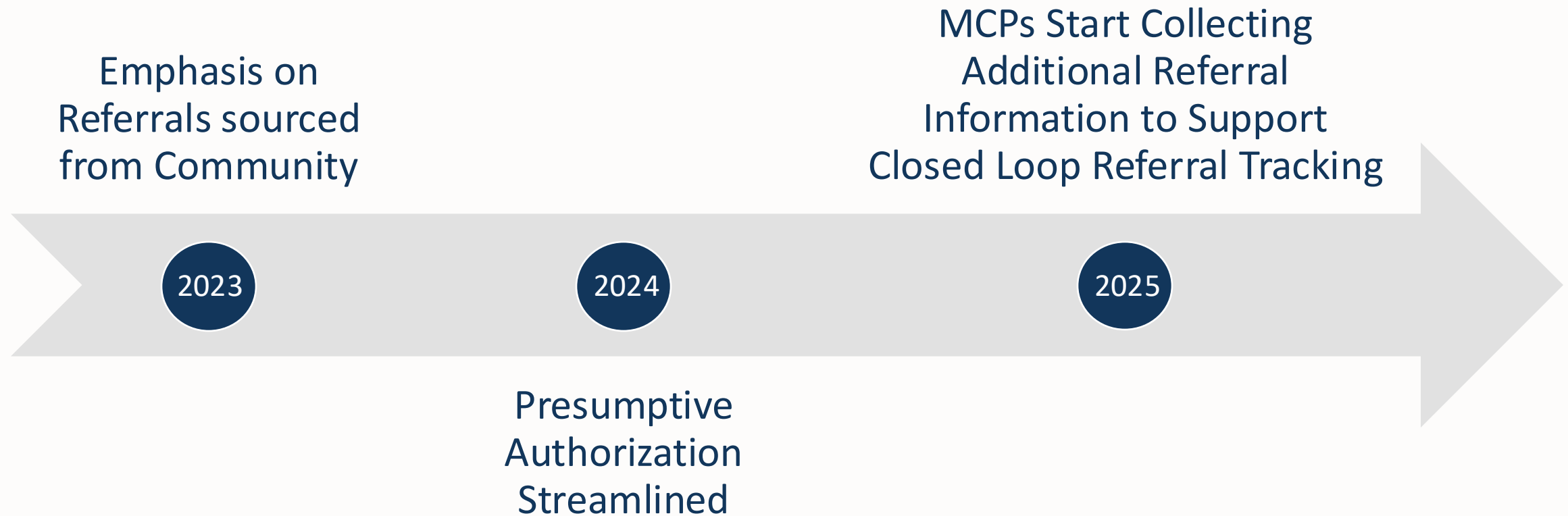
Recommendations

- Really need an MCP-wide platform that works for agencies in the field that is required to be used by all contractors.
- Warm handoffs when available to new agency.
- Communication back to referring party even if unable to find or engage client.





DHCS Referral Process Evolution



A woman with long brown hair, wearing a blue lab coat, is holding a pink stethoscope. The stethoscope's tubing is looped into a heart shape, which she holds with both hands. The chest piece of the stethoscope is visible at the bottom. The background is a blurred, light-colored wall. The text "Group Discussion" is overlaid in a bright yellow-green color on the left side of the image.

Group Discussion

Check-in

How are community-based referrals going in your community?



Mentimeter

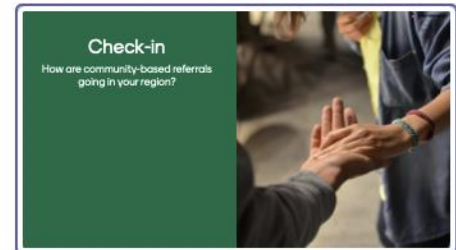


Menti

2025.08.19_NW Discussi...



Choose a slide to present



Join at menti.com | use code **8323 0061**

Describe your organization's current community-based referral processes in 1-3 words or phrases (e.g., effective, challenging, creative, etc.).

leader
bold transpiration
creative
fast
inspiration
focus



Menti
2025.08.19_NW Discussi...

Choose a slide to present

Check-in
How are community-based referrals going in your region?

Describe your organization's current community-based referral processes in 1-3 words (e.g., effective, challenging, creative, etc.).

What are your biggest challenges when referring people to services outside your organization?

This slide is skipped

0 0 0 0 0 0

Right to refer services are available Finding the right point of contact/need time Other Referral challenges Not applicable for my role

When considering ECM and CS referrals outside of your organization, rate how strongly you disagree or agree with the following statements.

How or can able to figure out what services are available
I can figure out the current capacity for any given service
I can figure out the right point of contact or appropriate referral process
I have thought time to make referrals
I have made referrals outside without any satisfaction

Join at menti.com | use code **8323 0061**

When considering ECM and Community Supports referrals outside your organization, rate how strongly you *'agree'* or *'disagree'* with the following.

I know, or am able to figure out, what ECM and Community Support services my patient/client is eligible for.

I know, or am able to figure out, providers for each available ECM or Community Supports service.

I can figure out which providers have capacity for any given service.

I can figure out the provider's point of contact or appropriate referral process.

Strongly Disagree

Strongly Agree

Mentimeter

Menti

2025.08.19_NW Discussi...



What are your biggest challenges when referring people to services outside your organization?

This slide is skipped

0 0 0 0 0 0
Figuring out what services are available Figuring the right point of contact Figuring out which providers have capacity Figuring out the provider's point of contact Figuring out the referral process Figuring out the referral process

When considering ECM and CS referrals outside of your organization, rate how strongly you *'disagree'* or *'agree'* with the following statements.

I know or am able to figure out what services are available.
I can figure out the current capacity for any given service.
I can figure out the right point of contact or appropriate referral process.
I have enough time to make referrals.
I have enough time to explain referrals to my patient/client.
No major challenges.

Strongly Disagree

Strongly Agree

Very Confident
After making an ECM or C referral, how confident are you that you will hear back about the outcome of the referral?

0 0 0 0 0
Very Confident Somewhat Confident Neutral Somewhat Unconfident Not confident at all

What ECM and CS services seem hardest to connect people to? You can submit multiple responses.



Join at menti.com | use code **8323 0061**



After making an ECM or Community Supports referral, how confident are you that you will hear back about the outcome of the referral?

0

Very Confident

0

Somewhat Confident

0

Neutral

0

Somewhat Unsure

0

Not confident at all



Menti

2025.08.19_NW Discussi...



Choose a slide to present

Check-in

How are community-based referrals going in your region?



Describe your organization's current community-based referral processes in 1-3 words or phrases (e.g., effective, challenging, creative, etc.).

challenging
in progress
testing
effective



What are your biggest challenges when referring people to services outside your organization?



This slide is skipped

0 0 0 0 0 0
Figuring out what services are available Figuring the right point of contact/agency I don't have enough time Other No major challenges Not applicable for my role

When considering ECM and CS referrals outside of your organization, rate how strongly you disagree or agree with the following statements.

It's easy or can be done to figure out what services are available
I can figure out the current capacity for any given service
I can figure out the right point of contact or appropriate referral process
I have enough time to provide referrals
I have enough knowledge to provide referrals



Join at menti.com | use code **8323 0061**



Please provide any ECM or Community Supports referral sharing tips you have for other providers in your community.

All responses to your question will be shown here

Each response can be up to 200 characters long

Turn on voting to let participants vote for their favorites

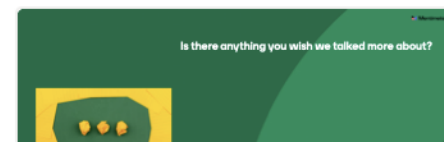
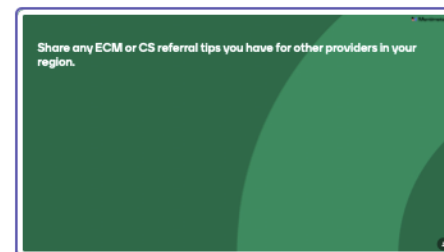
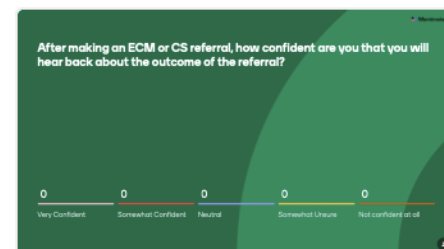


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Menti

2025.08.19_NW Discussi...



Join at menti.com | use code **8323 0061**

In the next year, what could your community collectively do to make referrals more successful?

All responses to your question will be shown here

Turn on voting to let participants vote for their favorites


Each response can be up to 200 characters long



Menti
2025.08.19_NW Discussi...

Choose a slide to present

Check-in
How are community-based referrals going in your region?



Describe your organization's current community-based referral processes in 1-3 words (e.g., effective, challenging, creative, etc.).



What are your biggest challenges when referring people to services outside your organization?

This slide is skipped

0

0

0

0

0

0

Right to request services are available

Feeling the impact of community

Identifying enough time

Other

Referral challenges

Not applicable for my role

When considering ECM and CS referrals outside of your organization, rate how strongly you disagree or agree with the following statements.

How or can able to figure out what services are available

How figure out the current capacity for any given service

How figure out the right point of contact or appropriate referral process

How thought time to make referrals

How make referrals available without being complicated





PF



Menti

2025.08.19_NW Discussi...



Share any ECM or CS referral tips you have for other providers in your region.

In the next year, what could your community/region do to make referrals more successful?



Is there anything you wish we talked more about?



What are some barriers you experience in referring patients/clients to ECM and CS services outside your organization?



This slide is skipped

Join at menti.com | use code **8323 0061**

Mentimeter

Is there anything you wish we talked more about?

All responses to your question will be shown here

Each response can be up to 200 characters long

Turn on voting to let participants vote for their favorites





RSVP! September In-Person Northwest PATH CPI Collaborative

Theme = Sustainability

Roundtable for Tribal Organizations

9:30 – 11:00 am

Breakfast will be served

Northwest PATH CPI Collaborative

11:30 – 2:30 pm

Lunch will be served

[Register Here](#)

Population Health Innovation Lab

**Tribal CaAIM
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Sep 16 9:30 AM - 2:30 PM

11 Bear Paws Way
Loleta, CA 95551, USA

The Population Health Innovation Lab invites you to join us in-person for the Northwest PATH CPI Collaborative
[More details...](#)

Tribal CaAIM Roundtable



Partnership HealthPlan of California (PHC)

Managed Care Plan CalAIM Updates
August 2025

Paige Morrison

PARTNERSHIP



HEALTHPLAN
of CALIFORNIA
A Public Agency



MCP CalAIM Updates August 2025



Agenda

CS Updates

Closed Loop Referral (CLR)

Member Rights, Grievances, and Best Practices

Reminder: Place of Service (POS) Codes Update

DHCS Policy Updates

CS Policy Guide (April 2025):

- ✓ Volume 1:
www.dhcs.ca.gov/Documents/MCQMD/DHCS-Community-Supports-Policy-Guide.pdf
- ✓ Volume 2:
www.dhcs.ca.gov/Documents/MCQMD/DHCS-Community-Supports-Policy-Guide-Volume-2.pdf

Effective Dates:
<https://www.dhcs.ca.gov/Documents/MCQMD/Community-Supports-Policy-Guide-Effective-Dates.pdf>

Updated Policy / Service Definitions		Location	Effective Date
Global cap on coverage of Room and Board services		Volume 2 (pp. 13-15)	1/1/2025
Recuperative Care	<i>Updates to service duration and frequency</i>	Volume 2 (p. 49)	1/1/2025
	<i>All other updates <u>except</u> the service duration/frequency</i>	Volume 2 (pp. 48-51)	7/1/2025 ¹
Short-Term Post-Hospitalization Housing	<i>Updates to service duration and frequency</i>	Volume 2 (p. 54)	1/1/2025
	<i>All other updates <u>except</u> the service duration/frequency</i>	Volume 2 (pp. 52-56)	7/1/2025 ¹
Assisted Living Facility Transitions		Volume 1 (pp. 13-18)	7/1/2025 ¹
Community or Home Transition Services		Volume 1 (pp. 19-24)	7/1/2025 ¹
Personal Care and Homemaker Services		Volume 1 (pp. 25-27)	7/1/2025 ¹
Medically Tailored Meals/Medically Supportive Foods		Volume 1 (pp. 32-38)	7/1/2025 ¹

DHCS Policy Updates (contin.)

CS Policy Guide (April 2025):

- ✓ **Volume 1:**
www.dhcs.ca.gov/Documents/MCQMD/DHCS-Community-Supports-Policy-Guide.pdf
- ✓ **Volume 2:**
www.dhcs.ca.gov/Documents/MCQMD/DHCS-Community-Supports-Policy-Guide-Volume-2.pdf

Effective Dates:
<https://www.dhcs.ca.gov/Documents/MCQMD/Community-Supports-Policy-Guide-Effective-Dates.pdf>

Updated Policy / Service Definitions		Location	Effective Date
Asthma Remediation	<i>Updates to eligibility and service list</i>	Volume 1 (pp. 42-47)	7/1/2025 ¹
	<i>In-home trigger assessments and asthma self-management education can only be provided via the APS benefit</i>	Volume 1 (pp. 42-47)	1/1/2026
Housing Transition Navigation Services		Volume 2 (pp. 25-30)	1/1/2026
Housing Deposits	<i>[Clarification] Do not include first and last month's rent (separate from the security deposit)</i>	Volume 2 (p. 31)	Current policy ²
	<i>All other updates to the service definition</i>	Volume 2 (pp. 31-36)	1/1/2026
Housing Tenancy and Sustaining Services		Volume 2 (pp. 37-42)	1/1/2026
NEW Transitional Rent		Volume 2 (pp. 57-80)	7/1/2025 for MCPs that elect to launch at this time 1/1/26 for all MCPs for the Behavioral Health Populations of Focus (POF) (and any other populations the MCP has elected to cover)

Closed-Loop Referral (CLR) Overview

- Managed Care Plans (MCPs) are required to provide entity referral source notification regarding their submitted community-based referral, TAR status, and member engagement up to the CLR.
 - Via email or mail
- MCPs will track and monitor CS and ECM referral (30-60-90 days)

Closed-Loop Referral (CLR) Provider Reporting Changes

ECM:

File Template: MIF Update

Referral Type (Community vs. Identified by MCP)

File Template: RTF Updates

- Referral status
- Date of referral status
- Reason for CLR closure
- ECM Lead Care Manager's email address

CS:

File Template: ASF Updates (CS)

Referral Type (Community vs. Identified by MCP)

File Template: RTF Updates

- Referral status
- Date of referral status
- Reason for CLR closure



Member Rights, Grievances, and Provider Best Practices

- Members have rights to file grievances when they encounter a problem or unhappy with service and/or benefit
- Partnership has a dedicated Appeals and Grievance Department to support members
- Partnership's Enhanced Health Services Department may reach out to you for specific information and details
- Provider Best Practices:
 - ✓ Promptly response(s)
 - ✓ Remain neutral, supportive, and provide the facts



Reminder: Place of Service (POS) Codes Update

Place of Service (POS) codes are critical in billing to indicate where a healthcare service was provided, directly impacting claim processing. Providers must accurately identify the service location.

What is POS?

- POS codes are two-digit codes used in medical billing to specify the setting where a healthcare service was delivered.

Why this is important?

- They dictate reimbursement rates, influence claim processing, and ensure accurate payment for services rendered.

Common Examples:

- POS 11: Office
- POS 10: Telehealth Provided in Patient's Home
- POS 12: Home
- POS 04: Homeless Shelter
- POS 27: Outreach Site/Street
- POS 22: On-Campus Outpatient Hospital

The full POS list and descriptions of POS codes, can be found here: <https://www.cms.gov/medicare/coding-billing/place-of-service-codes/code-sets>

Partnership ECM/CS Invoice Template has been updated

https://www.partnershiphp.org/Community/Documents/CalAIM%20Webpage/ECM%20Documents/Billing/PartnershipHealthPlan_ECM_CS_Claims_Invoice_Updated_7.3.25_COMSFINAL.xlsx



Questions

Contacts:

- **ECM@partnershiphp.org**
- **CommunitySupports@partnershiphp.org**
- **ClaimsECMhelpdesk@partnershiphp.org**

Register for upcoming CalAIM Office Hours [here](#)



CalAIM Announcements and Policy Updates



New! Care Plan Updates for ECM



Enhanced Coordination of Care

Enhanced Care Management (ECM) focuses on:

- Improve Patient Outcomes
- Enhanced Patient Experience
- Lowering Costs
- Ensure Continuity of Care

The Care Plan is a reporting tool to drive effective care coordination.

Partnership HealthPlan Updated Care Plan now available.

- Training Slides
- Informative FAQ Document
- Care Plan Template



Recently Updated Tools and Resources

Make sure to visit the Partnership HealthPlan CalAIM website for new updates added in June and July.

Updated Information on:

- Best Practices in Billing
- Return Transmission File (RTF) and Member Information File (MIF)
- Invoicing
- Orientation and Claims Billing Trainings
- And more....





DHCS Consent Sharing Form Update

New “ASDMI” Final Form Released July 2025:

To support Care Coordination for Medi-Cal members and reduce burden on providers, DHCS refined and updated the pilot consent form to help coordinate the health and social services.

- [FAQ Sheets for Clients and Care Providers](#)
- [NEW Data Sharing Toolkits](#)
[Specific to:](#)
 - Medi-Cal Housing Supports
 - Medi-Cal Reentry Initiative

**AUTHORIZATION TO SHARE
CONFIDENTIAL MEMBER
INFORMATION (ASDMI) FORM**



DHCS Resources – Federal Budget

Medi-Cal Program Changes (2026-2027)

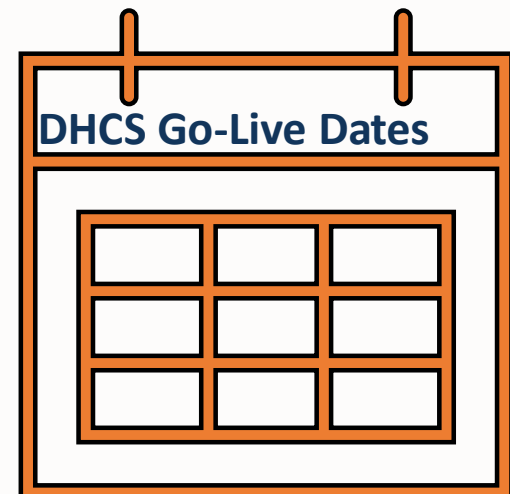
What Medi-Cal Members Need to Know



- [New Medi-Cal Information Sheet](#)
- DHCS Presentation: [Navigating Federal Cuts: A Presentation with Cal HHS](#)

Ask questions if you're unsure:

- » Contact your local Medi-Cal office.
- » Call the Medi-Cal Member Help Line at (800) 541-5555.
- » Contact your health care plan.





New! On Demand Resources: TA Marketplace

Visit the [PATH On-Demand Resource Library](#)



New On-Demand resources include:

- Building Resiliency Toolkit
- ECM and Community Supports Budget Estimator
- Queer and Trans Perinatal Mental Health Toolkit
- ECM with Children and Youth Involved in Child Welfare



Questions?



New to the CPI: Zoom Doc / Resource Hub

PATH Northwest Region CPI Monthly Meeting Resource Hub

✦ Quick preview

<|

[Event Details](#)

Beyond Land Acknowled...

Links from Monthly Meet...

August 19, 2025



Upcoming Events

Stay in Touch with PHIL ...

Welcome to the resource page for our monthly CPI Meeting!

Meetings Occur the Third Tuesday of the Month | 1-2:30 pm PT

Our Sponsors:



Event Details

A monthly event is hosted by the [Population Health Innovation Lab \(PHIL\)](#) for the [PATH Northwest Collaborative Implementation and Planning \(CPI\) Region](#) which includes two California counties: Del Norte and Humboldt.

*Click the image
to open the
Zoom Doc*



Upcoming Events

Find All Registration Links on [Zoom Doc](#)

August	September	October
<div>25</div> <div>NW Data Tools Pop Up (Virtual)</div> <hr/>	<div>3</div> <div>TA Marketplace Vendor Fair (Virtual)</div> <hr/>	<div>16</div> <div>North Coast Care Connect (NCCC) Summit in Eureka, CA</div> <hr/>
<div>28</div> <div>SW Data Tools Pop Up (Virtual)</div>	<div>3</div> <div>Strategizing with Network Maps - PHIL Up Your Cup (Virtual)</div> <hr/>	<div>21</div> <div>NW Monthly Meeting (Virtual)</div>
	<div>16</div> <div>NW In-Person Meeting at Bear River Casino & Resort in Loleta, CA</div>	



Reminder: TA Marketplace Updates

New Guidance for the TA Marketplace was announced in June, due to its success...the money is going FAST...ACT NOW!

1. Apply before January 2026
2. NEW TA applicants only
3. \$150,000 limit on all new projects
4. 1 year time limit to completion

TA Marketplace Vendor Fair



September 3, 2025



1:00-2:30 pm

[Register Here](#)



Save the Date: THREADS 2025 Symposium

First Annual Behavioral Health Bridge Housing (BHBH) Collaborative Symposium

- **Focus:** Strengthen the fabric of care for individuals experiencing homelessness with serious mental illness (SMI) and/or substance use disorder (SUD)
- **Date:** November 17-19, 2025
- **Location:** Luther Burbank Center for the Arts, Santa Rosa, CA
- **Cost:** FREE
- [Register Here](#)



THREADS
~ 2025 ~



4th Annual Rural ACEs Summit: “It Takes a Village”

Building Systems of Care that Center Youth & Families

December 9 & 10, 2025

Holiday Inn Redding | 1900 Hilltop Dr., Redding, CA

[Sign up for our mailing list](#) to learn more and receive updates. Registration coming soon!



Post-Event Evaluation

To continue improving our work as your CPI Facilitator, PHIL kindly asks that you complete the brief survey that pops up in a new tab at the close of the meeting. Your feedback ensures quality improvement and will inform planning and activities through the evolution of the collaborative.



<https://s.zoom.us/j/bPFbl3ebZ>



Thank You!

Feel free to contact our PATH CPI team any time at
PATH@pophealthinnovationlab.org

A healthcare worker, likely a nurse, is shown from the chest up, wearing blue scrubs. She is holding a pink stethoscope that is shaped into a heart. The stethoscope has a silver chest piece with a logo. The background is a blurred, light-colored wall. The text "Thank you!" is overlaid on the left side of the image in a bright yellow-green color.

Thank you!