

PATH – Collaborative Planning & Implementation (CPI)

Welcome! The Southwest Collaborative Planning Meeting will be starting shortly.

March 20, 2025





PATH – Collaborative Planning & Implementation (CPI)

Southwest Collaborative Planning Meeting

March 20, 2025





Thank you to our sponsors











Introductions and Housekeeping

Who is part of the PHIL team?

Where is the restroom?

Where are the exits?

What time is lunch?



Collaborative Planning & Implementation Overview

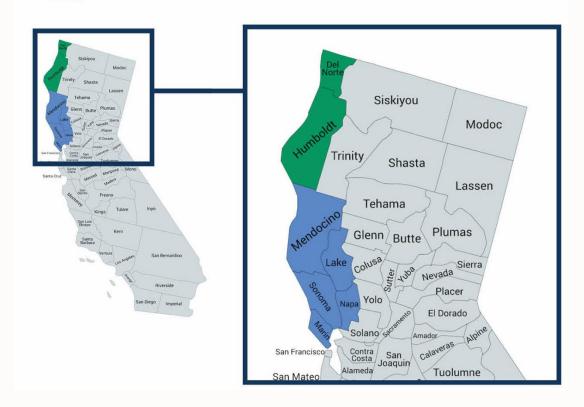
Region Counties Supported by PHIL



Northwest



Southwest



CPI collaboratives will work together to identify, discuss, and resolve CalAIM implementation issues.

- Learn more about the PATH CPI initiative here.
- Catch up with us! Find meeting minutes, Readiness Roadmap Resources, and registration links on the <u>PHIL website</u>.



Key Collaborative Goals/Drivers for 2025

- 1. Increase knowledge about CalAIM eligibility requirements to improve provider understanding and increase enrollment into services.
- 2. Overcome barriers to community-based referrals.
- 3. Ensure robust and equitable provider networks for each ECM Population of Focus (PoF) and Community Support.
- 4. Increase awareness of ECM and Community Supports among Medi-Cal members to enhance utilization.
- 5. Strengthen data sharing among CalAIM providers to improve care coordination.



Agenda for Today

- Welcome, Framing, and Flow of the meeting
- Managed Care Plan Updates from Partnership HealthPlan of California and Kaiser Permanente
- Assessing CalAIM Provider Networks in County Ecosystems of Care
 - Highlights from County Collaboratives
- Networking Lunch
- Successes from the Field:
 - Marin Community Clinics
 - Our Community Our Seniors Corp
- Announcements and Updates
- Feedback and Closing



Objectives

- Increase understanding about county-specific provider networks for CalAIM services and identify strategies to ensure robust and equitable networks of care in Lake, Marin, Mendocino, Napa and Sonoma Counties.
- Highlight best practices and provider experiences screening and engaging ECM Populations of Focus.
- Encourage shared learning and provide a platform for open dialogue with CalAIM providers, local Managed Care Plans, and other local stakeholders to strengthen a culture of collaboration.
- Facilitate an open forum to enhance transparency surrounding challenges, successes, and innovations in CalAIM Enhanced Care Management (ECM) and Community Supports services.



Commitments to Community Inclusivity

Be Present, Brave, and Curious

- Encourage different opinions and respectful disagreement
- Embrace conflict which can deepen our understanding
- Acknowledge the risk speakers take, and value the privilege to learn from one another
- Make use of opportunities to connect person-to-person

Create An Inclusive Space

- Invite the unheard voices
- Take responsibility for our own voices (make space)
- Resist the temptation to only witness the dialogue (take space)

Invite Anti-Racist Dialogue

- Be aware we all have a bias that may impact action; biases are learned and can be unlearned
- Address racially biased systems and norms
- Recognize the vast and varied lived experiences participants have with racism
- Be intentional about power dynamics and how you exercise your privilege
- Avoid defensive responses when people speak from lived experiences with racism

Be Accountable

- Foster awareness of unrepresented community members not "in the room"
- Respect each other's time participate fully and prepare for each activity
- Commit to actions that move items beyond discussion
- Practice patience and persistence – we cannot solve everything in a single conversation and will revisit topics that require additional discussion

<u>Sacramento Briefing: CalAIM Housing Community Supports - California Health Care Foundation</u>





Agenda

Closed-Loop Referral Provider Reporting Changes CalAIM Webpage **Funding Opportunities** Justice Involved ECM Provider Training







Closed-Loop Referral (CLR) Provider Reporting Changes

ECM:

File Template: MIF Update

Referral Type (Community vs. Identified by MCP)

File Template: RTF Updates

Referral status

- Date of referral status
- Reason for CLR closure
- ECM Lead Care Manager's email address

CS:

File Template: ASF Updates (CS)

Referral Type (Community vs. Identified by MCP)









Partnership HealthPlan's CalAIM Webpage

Partnership HealthPlan of California is happy to announce that our new and improved CalAIM (Transforming Medi-Cal) webpage is officially live!

The CalAIM webpage contains several valuable resources on topics such as:

- DHCS
- Enhanced Care Management
- ECM Reporting
- Community Supports

- CS Reporting
- Claims/Billing
- Justice Involved Programs
- Partnership Contacts

PHC CalAIM Webpage:

https://www.partnershiphp.org/Community/Pages/CalAIM.aspx







DHCS PATH CITED Funding

PATH CITED Round 4 application window opened on January 6, 2025

The deadline to apply for PATH CITED Round 4 funding has been extended to 11:59 p.m. PST on <u>May 2, 2025</u>

CITED Eligibility

Organizations eligible to apply:

- CBOs
- County, city, or local government agencies
- Federally Qualified Health Centers
- Medi-Cal Tribal and Designee of Indian Health Program
- Others as approved by DHCS.

Round 4 Priorities

PATH CITED Round 4 priorities include:

- ECM/Community Supports in rural counties
- Statewide ECM needs
- Tribal partners and providers
- Statewide Community Supports services needs
- County-specific gaps in ECM by Population of Focus
- County-specific gaps in Community Supports services by Community Support type
- Counties providing Transitional Rent



DHCS PATH CITED Funding

Upcoming PATH Webinars:

- March 13, 2025, 10 a.m. 11 a.m. PATH CITED Round 4 Office Hours Registration
- March 20, 2025, 10 a.m. 11 a.m. PATH CITED Round 4 Office Hours Registration
- March 27, 2025, 10 a.m. 11 a.m. PATH CITED Round 4 Office Hours Registration
- April 10, 2025, 10 a.m. 11 a.m. PATH CITED Round 4 Office Hours Registration
- April 17, 2025, 10 a.m. 11 a.m. PATH CITED Round 4 Office Hours Registration
- April 24, 2025, 10 a.m. 11 a.m. PATH CITED Round 4 Office Hours Registration
- Submissions due May 2, 2025

Resources:

https://www.ca-path.com/cited





2025-2026 IPP Funding

- Partnership is accepting applications for the 2025-2026 CalAIM Grant Program
- Grants available for the following categories:
 - Justice Involved Population of Focus capacity building
 - Access projects that support PCP/Specialty access for Members to establish care
 - Rural Focus capacity building
 - Build capacity and/or expansion of Short-Term Post Transition Housing and/or Short-Term Recuperative Care facility
- Applications due by 5PM on May 16, 2025
 - Approval Announcements will be made in June 2025
 - Funding must be spent by December 31, 2026.
- The budget template and application can be found on the <u>CalAIM webpage</u> under Additional Resources, questions can be directed to <u>Grants@partnershiphp.org</u>

Partnership CalAIM Grant Program Application







Justice Involved ECM Webinar

Partnership HealthPlan of California's CalAIM team invites our Justice Involved (JI) Enhanced Care Management (ECM) providers to attend an educational training session

Tuesday, March 25, 2025 2:00 - 3:00 PM

Registration Here:

Justice Involved ECM Provider Training Registration





Questions

Contacts:

- ECM@partnershiphp.org
- CommunitySupports@partnershiphp.org
- ClaimsECMhelpdesk@partnershiphp.org

Register for upcoming CalAIM Office Hours here

Kaiser Permanente

Southwest PATH CPI Meeting

March 20, 2025



Complex care certificate | A free training resource from Kaiser Permanente

The complex care certificate will provide essential knowledge, skills, and attitudes required to provide complex care. This training program is rooted in Camden Coalition's core competencies for frontline complex care providers.

What is complex care?

- Complex care improves health and social well-being or individuals with complex needs.
- Complex care addresses the multiple drivers of health and social needs through collaboration in communities and across sectors.

What is the complex care certificate?

- Nine self-paced online courses (13 CEUs) that teach frontline complex care staff how to engage with complex health and social needs.
- Learners will be equipped with tools to build relationships and address gaps in care delivery that apply to all target populations, from pediatrics to older adults.

2,000/ 2,000 Codes Redeemed

All Complex Care Certificate codes have now been redeemed!

- For Southwest CPI region, 69+ Community Members took advantage of the certificate
- Learners represented a wide variety of different kinds of organizations, including:*
 - ECM, CS, CHW providers
 - FQHCs
 - County Staff
 - Native American Health Centers Staff
 - Health systems employees
- Other High Utilizing Counties/Regions: San Diego,
 Sacramento, Los Angeles, Santa Clara, Central Valley (Merced, Fresno)

^{*}At this point in time, we do not currently have the breakdown of utilization by organization type.

Additional NLE Provider Support | Provider Office Hours

Kaiser Permanente is working with Network Lead Entities (NLEs) to develop a network of community-based ECM, CS, and CHW providers.



NEW: Contracted Providers

Second/Fourth Thursdays 1:00 – 2:00 pm <u>Join Meeting Now</u>

NEW: Prospective Providers

First Thursdays of the Month 1:00 - 2:00 pm Begins Feb 6 Join Meeting Now

Questions?

ILSCAProviderRelations@ilshealth.com

Phone number: 844-269-3447



Contracted Providers

Tuesdays 3:00 - 4:00 pm Register and Join Here

Prospective Providers

Second/Fourth Thursdays of the Month 12:00 - 1:00 pm Register and Join Here

Questions?

network@fullcirclehn.org

Phone number: 888-749-8877

NLE: Independent Living Systems (ILS) | Contact Information



General Questions?

ILSCAProviderRelations
@ilshealth.com
844-269-3447

Northern CA

Lorena Ahumada

Lahumada@ilshealth.com

510-960-0980

Counties: Alameda, Amador, Contra Costa, Marin, Napa, Placer, Sacramento, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma, Stanislaus, Sutter, Yolo, Yuba

Central CA

Kenya Buford-Shelley

Kshelley@ilshealth.com

559-894-0585

Counties: El Dorado, Fresno, Kings, Madera, Mariposa, Monterey, Tulare

Southern CA

Brian Buller

bbuller@ilshealth.com

213-310-1768

Counties: Imperial, Kern, Los Angeles, Orange, Riverside, San Bernardino, San Diego, Ventura

Submitting ECM & CS Referrals

KP has a no-wrong-door approach for referrals

- Referrals are accepted from any source (members, providers, family, community organizations, etc.)
- Referrals may be placed via email or via phone or KP Health Connect

For providers/organizations submitting referrals to your own ECM/CS/CHW organization, please send the referral form directly to your contracted Network Lead Entity.



Area







All Northern California Counties

1-833-721-6012 (TTY 711) Monday-Friday (closed major holidays) 8:30 a.m. to 5:00 p.m.

Send completed <u>referral form</u> to REGMCDURNs-KPNC@kp.org with the subject line "ECM Referral" or "CS Referral" or "CHW services request"

Send completed self <u>referral form</u> to contracted Network Lead Entity All Southern California Counties

1-866-551-9619 (TTY 711) Monday-Friday (closed major holidays) 8:30 a.m. to 5:00 p.m.

Send completed <u>referral form</u> to RegCareCoordCaseMgmt@kp.org with the subject line "ECM Referral" or "CS Referral" or "CHW services request"

Send completed self <u>referral form</u> to contracted Network Lead Entity

Process for Community Providers to Refer to Own Organization

If you are a **contracted** community provider and want to refer a KP member **directly** to your **ECM/CS/CHW** organization, please send the referral directly to your **contracted Network Lead Entity** rather than KP.



Email ECM/CS/CHW referral directly to contracted NLE:

- Full Circle Health Network: <u>referral@fullcirclehn.org</u>
- ILS: kpreferrals@ilshealth.com
- Partners in Care Foundation:
 - ECM: ECM@picf.org
 - Personal Care/Non-Medical Respite: <u>privateduty@picf.org</u>
 - Housing Trio: <u>HousingCS@picf.org</u>

Send any questions regarding self-referrals to your contracted NLE

For issue resolution, email Network Lead Entity and cc medi-cal-externalengagement@kp.org

Streamlined Authorization for Enhanced Care Management (ECM)

Below summarizes Kaiser Permanente's streamlined ECM authorization process.

Details

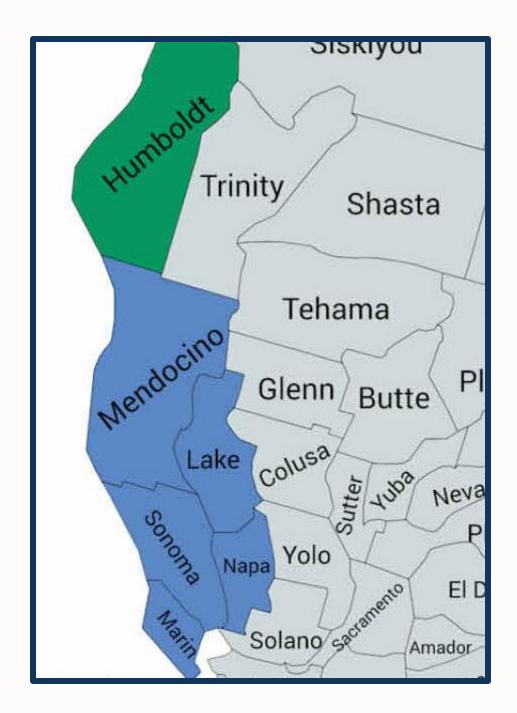
- Streamlined Authorization is only for ECM providers who are currently contracted with Network Lead Entities (NLEs).
- Streamlined Authorization applies only to ECM, not CS or CHW.
- Providers can begin working with members right away, but they must submit an ECM referral through their NLE no later than 5 working days before the end of the streamlined authorization period.
- Total Streamlined Authorization period is 30 days or up to the date KP makes and communicates the authorization, whichever comes first.
- Providers will be paid for the 30-day ECM authorization period.
- Streamlined Authorizations route back to the original provider and ECM Lead Care Manager through the NLE.

Do's & Don'ts

- DO submit an ECM referral through contracted NLEs.
- DO indicate "Streamlined Authorization" on the referral form
- DO add the first date of start of services to completed referral.
- DO submit an ECM referral no later than 5 business days before the Streamlined Authorization period ends.
- DON'T submit a Streamlined Authorization for CS or CHW; the Streamlined Authorization is for ECM only.

How To Submit

- Email the ECM referral directly to the contracted NLE.
 - Full Circle Health Network: referral@fullcirclehn.org
 - Independent Living Systems: <u>kpreferrals@ilshealth.com</u>
 - Partners in Care Foundation: <u>ECM@picf.org</u>
- Send any questions directly to the contracted NLE.
- To resolve issues, email the NLE and cc: <u>medi-cal-</u> externalengagement@kp.org





Human Map



Who is standing near you that you already collaborate with (besides your own organization)?



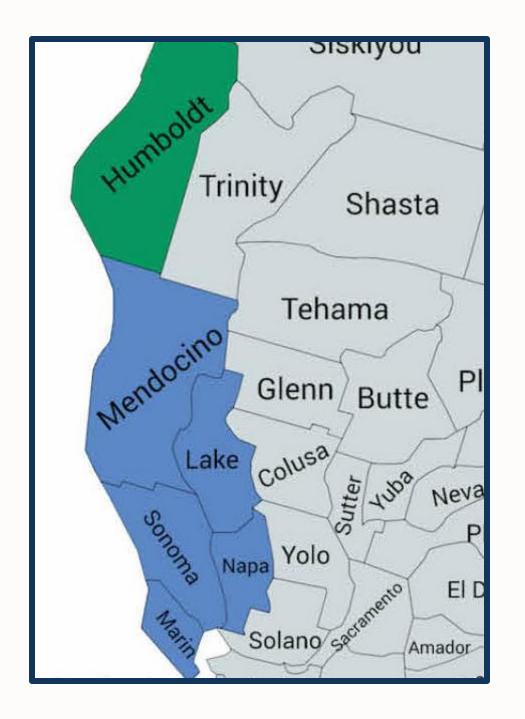
Who is farther away that you would like to connect with?



Step towards someone you've never worked with before and introduce yourself!



Extra Credit: Share where you are in your implementation and an offering or request.





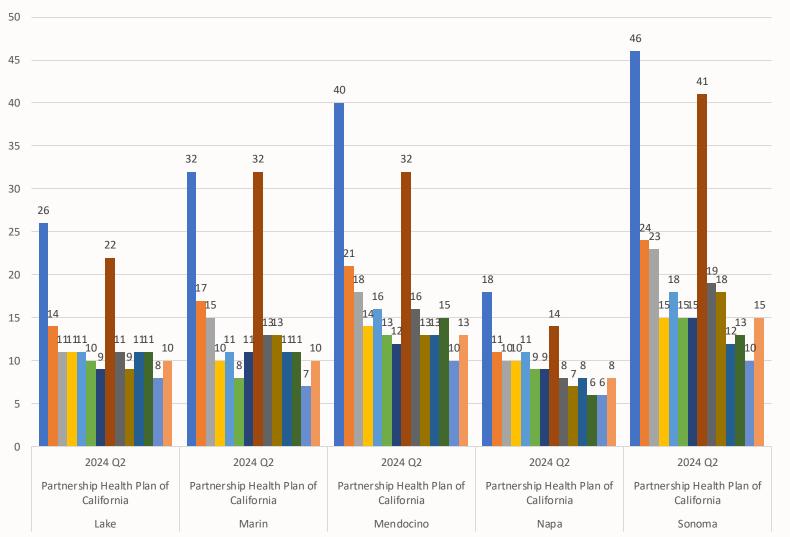
Elevating the Expertise of Local Partners

Local approaches in the CalAIM implementation journey.

County Specific Collaborations in Lake, Mendocino, Marin, Napa, and Sonoma

Southwest ECM Contracted Providers-Partnership Health Plan



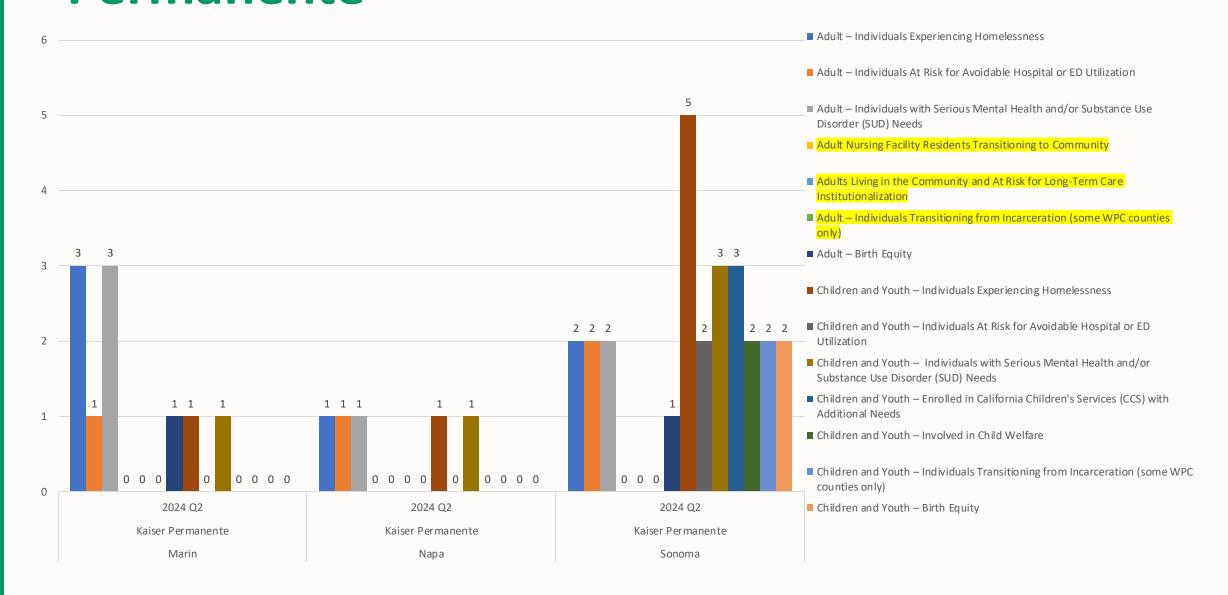


- Adult Individuals Experiencing Homelessness
- Adult Individuals At Risk for Avoidable Hospital or ED Utilization
- Adult Individuals with Serious Mental Health and/or Substance Use Disorder (SUD) Needs
- Adult Nursing Facility Residents Transitioning to Community
- Adults Living in the Community and At Risk for Long-Term Care Institutionalization
- Adult Individuals Transitioning from Incarceration (some WPC counties only)
- Adult Birth Equity
- Children and Youth Individuals Experiencing Homelessness
- Children and Youth Individuals At Risk for Avoidable Hospital or ED Utilization
- Children and Youth Individuals with Serious Mental Health and/or Substance Use Disorder (SUD) Needs
- Children and Youth Enrolled in California Children's Services (CCS) with Additional Needs
- Children and Youth Involved in Child Welfare
- Children and Youth Individuals Transitioning from Incarceration (some WPC counties only)
- Children and Youth Birth Equity

Data Source: <u>DHCS ECM and Community Supports Quarterly</u> Implementation Report

Southwest ECM Contracted Providers - Kaiser Permanente







ECM Contracted Provider Details by County

- County Specific Questions
 - Errors, concerns, inaccuracies?
 - Obvious gaps in PoFs?
 - Strategies to strengthen networks?
 - Referral opportunities?

- Provider Network Chart
 - Google docs link





Box Lunch Menu – Havana Catering

ROPA VIEJA

Braised Beef with Onions, Peppers, and Tomato,
Black Beans, Sofrito Rice

CHICKEN ROPA VIEJA

Braised Chicken with Onions, Peppers, and Tomato, Black Beans, Sofrito Rice

CHICKEN MANGO SALAD

Grilled Chicken Breast, Baby Spinach, Mango Salsa, Avocado, Queso Fresco, Spiced Pecans, Mango Vinaigrette (cheese, nuts, & dressing on the side)

CHIMICHURRI STEAK

Grilled Steak, Chimichurri Sauce, Poblano Mac & Cheese, Corn Sauté

CAULIFLOWER CHIMICHURRI

Grilled Cauliflower, Chimichurri Sauce, Black Beans, Sofrito Rice

TOFU MANGO SALAD

Seared Tofu, Baby Spinach, Mango Salsa,
Avocado, Queso Fresco, Spiced Pecans,
Mango Vinaigrette (cheese, nuts, & dressing
on the side)

Dietary restrictions and accommodations are indicated on the boxed lunches.





ECM Utilization Rates by County Partnership HealthPlan of CA

County		Last 12 Months of the Reporting	of the Reporting	rate in the last 12	Average MCP Members <u>Under</u> Age 21 in the Last 12 Months of the	Months of the	
Lake	6/30/24	35,011	452	1.29%	12,823	45	0.35%
Marin	6/30/24	49,191	718	1.46%	17,315	173	1.00%
Mendocino	6/30/24				Í		
		,			Í		
Napa	6/30/24	31,233	419	<u>1.34%</u>	12,356	46	0.37%
Sonoma	6/30/24	121,375	1,764	<u>1.45%</u>	45,628	168	0.37%

Data Source: <u>DHCS ECM and Community Supports</u>
Quarterly Implementation Report



ECM Utilization Rates by County Kaiser Permanente

County	Last Date In the	Average MCP Members in the Last 12 Months of the Reporting	the Last 12 Months of the Reporting Period -	ECM Utilization rate in the last 12 Months of the Reporting Period -	Average MCP Members <u>Under</u> Age 21 in the Last	Months of the	
Marin	6/30/24	3,597	52	<u>1.45%</u>	1,278	11	0.86%
Napa	6/30/24	3,855	16	<u>0.42%</u>	1,877		0.00%
Sonoma	6/30/24	12,737	79	0.62%	5,849	22	0.38%



Children and Youth Populations of Focus Key Takeaways from February

Gaps in providers serving children and youth, include:

- High ratio of non-local providers
- Questions about legal requirements for serving minors
- Administrative confusion, such as TAR process workflows and the age at which a child can consent
- Challenges in coordinating with existing systems, such as foster care



Children ECM Utilization Breakdown- Lake

County		Last Date In the Reporting	MCP Members Under Age 21 in the Last 12 Months of the Reporting	Members Under Age 21 Enrolled in ECM At Any Point in the Last 12 Months of the Reporting	Under Age 21 Who Were Enrolled in ECM in the Last 12 Months of		Children –		Mental	Children – CCS with Additional Needs	Children – Child Welfare		Child - Birth Equity	
						2024 Q2	21	15			*		*	
						2024	21	13		U		C		
						Q1	23	*	*	0	*	C		0
						2023								
						Q4	12	*	*	0	*	C		0
	DUIG	6 / 2 2 / 2 1	40.000	4.5	0.05	2023	4							
Lake	PHC	6/30/24	12,823	45	0.35	Q3	*	0		0	0	C		0



Children ECM Utilization Breakdown-Mendocino

County	МСР		Age 21 in the Last 12 Months of the Reporting	Under Age 21 Enrolled in ECM At Any Point in the Last 12 Months of the Reporting	% of MCP Members Under Age 21 Who Were Enrolled in ECM in the Last 12 Months of the Reporting Period	Quarter	Children – Homelessn	Children – At Risk for Hospital/	Mental	Children – CCS with Additional Needs	Children – Child Welfare	Children – Justice- Involved	В	Child — Birth
						2024								
						Q2	25	22	13	*	*		0*	
						2024								
						Q1	15	*	*	C)*		0*	,
						2023								
						Q4	12	*	*	C	*		0	0
Mendo-	-					2023								
cino	PHC	6/30/24	15,486	66	0.43	Q3	*	*	*	C	*		0	0



Children ECM Utilization Breakdown- Marin

County	МСР	Last Date In the Reporting Period	MCP Members Under Age 21 in the Last 12 Months of the Reporting	21 Enrolled in ECM At Any Point in the Last 12 Months of the	Under Age 21 Who Were Enrolled in ECM in the Last of the		Children – Homeless ness		Mental Health/	Additional	Child	Children – Justice- Involved	Child – Birth Equity	
						2024 Q2		0	*	0		C		0
Marin	KP	6/30/24	1,278	11	0.86	2024 Q1 2024 Q2 2024 Q1 2023 Q4		0 41 32 13	31	20	*	C	*	0 0 0
Marin	PHC	6/30/24	17,315	173	1	2023 Q3	85	*	14	12	*	C		0



Children ECM Utilization Breakdown- Napa

County	МСР	Last Date In the	s Under Age 21 in the Last 12 Months of the	# of Members Under Age 21 Enrolled in ECM At Any Point in the Last 12 Months of the Reporting	Enrolled in ECM in the Last 12 Months of		_		Children – Serious Mental Health/ SUD	– CCS with Addition			Child — Birth Equity
						2024 Q2	0	C	*	*	0	0	0
Napa	KP	6/30/24	1,877	*	*	2024 Q1	0	C	*	*	*	0	0
						2024 Q2	12	17	*	*	*	0	0
						2024 Q1	*	13	*	*	*	0	0
						2023 Q4	*	*	*	*	12	0	0
Napa	PHC	6/30/24	12,356	46	0.37	2023 Q3	*	*	C	*	*	0	0



Children ECM Utilization Breakdown-Sonoma

County	МСР	Last Date In the Reportin	MCP Members Under Age 21 in the Last 12 Months of the Reportin	21 Enrolled in ECM At Any Point in	% of MCP Members Und er Age 21 Who Were Enrolled in ECM in the Last 12 Months of the Reporting Period						– Child	Children – Justice- Involved	Birth	
Country	17101	h i criou	h i criou	renou		2024 Q2		*	*	*	*	0		0
Sonoma	KP	6/30/24	5,849	22	0.38	2024 Q1	0	*	*	*	*	0		0
						2024 Q2	38	3 17	18	*	*	0	*	
						2024 Q1	38	17	15	*	*	0		0
						2023 Q4	32	*	38	*	42	*		0
Sonoma	PHC		45,628	168	0.37	2023 Q3	.1.		11	ala.	*	0		0





Pediatric Enhanced Care Management Team

* Evelyn Aguiar
Complex Care Clinical
Supervisor Youth and
Families

→ Yaneth Cuervo

Pediatrics Team

Program Coordinator

★ Rocsana E. De
 Leon Cifuentes
 Pediatrics Case
 Manager



Clinic Pre-Screening Script

Referred by: Medical care and specialists: Last BP: Siblings: Housing (VISPDAT if applicable): Income: Food: **Transportation: Behavioral Health:** Family receives services from any other community organizations: **Child School:** Child receive therapy at school: What do you feel family needs support around if anything: Is there anything we haven't talked that is important for me to know:





Questions?



Adult ECM Utilization Breakdown- Lake

County		Last Date In the Reporting Period	Average MCP Members in the Last 12 Months of the Reporting	Received ECM in the Last 12 Months of the Reporting	Members Who Were Enrolled in ECM in the Last 12 Months of the Reporting	Quarter	Adult – Homeless	Adult – At Risk for Hospital/E	Mental Health/		At Risk	Adult – Justice- Involved	Adult – Birth Equity
						2024 Q2	161	59	126	*	*	*	11
						2024 Q1	133	40	85	*	C	*	*
						2023 Q4	130	41	86	*	*	*	0
Lake	PHC	6/30/24	35,011	452	1.29	2023 Q3	59	26	38	*	C	C	0



Adult ECM Utilization Breakdown-Mendocino

	County		Last Date In the Reporting	12 Months of the	# Unique Members Who Received ECM in the Last 12 Months of the Reporting			Adult –	Adult – At Risk for Hospital/E	Mental	Nursing	At Risk	Adult – Justice- Involved	Adult – Birth Equity
Ī							2024							
							Q2	145	150	312	*	17	*	*
							2024							
							Q1	172	158	306	*	18	*	*
							2023							
							Q4	208	158	308	*	11	*	0
							2023							
	Mendocino	PHC	6/30/24	41,552	751	1.81	Q3	183	116	245	*	*	*	0



Adult ECM Utilization Breakdown-Marin

County	МСР	Last Date In the Reporting Period	in the Last 12 Months of the	Received ECM in the Last 12 Months of the Reporting	Members Who Were Enrolled in ECM in the Last 12 Months of the	Quarter	Adult – Homeless		Mental	Adult – Nursing Facility Transition		Justice-	Adult – Birth Equity
						2024 Q2	*	*	30	C	0	C)*
						2024		•	30	C	U	C	, .
Marin	KP	6/30/24	3,597	52	1.45	Q1	*	*	20	C	0	C)*
						2024							
						Q2	182	93	126	*	25	C)*
						2024 Q1	186	65	111	*	*	C)*
						2023	100		111				
						Q4	195	71	136	11	*	C	0
						2023							
Marin	PHC	6/30/24	49,191	718	1.46	Q3	186	89	161	*	*	*	0



Adult ECM Utilization Breakdown- Napa

County	МСР	Last Date In the Reporting	Reporting	Members Who Received ECM in the Last 12 Months of the Reporting	the Reporting		Adult – Homeless ness	Adult – At Risk for Hospital/E	Mental Health/			Justice-	Adult – Birth Equity	
County	IVICI	Crioa	reriou	renou	reriou	2024 Q2		0			*	0		0
Napa	KP	6/30/24	3,855	16	0.42	2024 Q1		0		0				0
		2,00,21	2,223		0	2024 Q2	105				31		*	
						2024 Q1	81				32			0
						2023 Q4	100	149	116	*	33	*		0
Napa	PHC	6/30/24	31,233	419	1.34	2023 Q3	130	146	111	*	27	*		0



Adult ECM Utilization Breakdown- Sonoma

County	MCP	Last Date In the Reporting	MCP Members in the Last 12 Months of the Reporting	# Unique Members Who Received ECM in the Last 12 Months of the Reporting Period	% MCP Members Who Were Enrolled in ECM in the Last 12 Months of the Reporting Period		Adult – Homeless	Hospital/	Mental Health/			Justice-	Adult – Birth Equity	
						2024 Q2	11	17	26	0	0	C	*	
Sonoma	KP	6/30/24	12,737	79	0.62	2024 Q1	*	*	16	0	0	C	*	
						2024 Q2	487	216	413	22	*	*	*	
						2024 Q1	380	180	307	16	*	18	*	
						2023 Q4	390	132	425	19	*	20)	0
Sonoma	PHC	6/30/24	121,375	1,764	1.45	2023 Q3	358	156	495	*	*	*		0





Elevating the Expertise of Local Partners

Local approaches in the CalAIM implementation journey.

Welcome:

Camille Cummins
Founder, President, & Director
Our Community Our Seniors Corp.





Questions?



Upcoming PATH CPI Events

Our next CPI regional meeting is virtual. We hope to see you there!

Thursday, April 17th

11:00 – 12:30 pm

New! RSVP Link

Readiness Roadmap

Where am I on the Readiness Roadmap?

2. We're exploring the contracting process.



4. We have a contract!



6. We are making it work, but...



8. We are seeing more members utilizing services



10. Seamless coordination in the ecosystem of care!







3. We have started to work on the contract!



5. We are testing the service delivery and billing system.



7. Coordinated delivery, billing, and referral system in place!



9. We have a shared information infrastructure creating a unified support system.



Post-Event Evaluation

To continue improving our work as your CPI Facilitator, PHIL kindly asks that you complete the brief survey that pops up in a new tab at the close of the meeting. Your feedback ensures quality improvement and will inform planning and activities through the evolution of the collaborative.



https://bit.ly/3Fvyqs2



Thank You!

Feel free to contact our PATH CPI team

Kathryn Stewart

Director of Learning and Action kastewart@phi.org

Tammy Chandler

PATH CPI Policy & Quality
Improvement Manager
tchandler@phi.org

Zachary Ray

Consultant zray@nativespiritconsulting.com

Jessica Sanchez

Program Associate II jsanchez2@phi.org

Megan Kenney

Program Specialist mkenney@phi.org

Stefani Hartsfield

Consultant stefani@hartsfieldhealth.com

For general inquiries, please feel free to email path@pophealthinnovationlab.org



Organizations listed have executed contracts with KP as of **December** 13, 2024



Provider	Services/Populations of Focus	Phone Number	Counties Served
Aldea, Inc.	Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration Children & Youth - Involved in Child Welfare	707-224-8266	Napa, Sonoma
Alternative Family Services	Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration Children & Youth - Involved in Child Welfare	707-576-7700	Sonoma
CityServ	ТВА	661-558-4441	Marin, Napa, Sonoma
Community Support Network, DBA Housing and Wellness Program	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - Individuals transitioning from incarceration (Adult) Adults - Iving in the community at-risk for LTC Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration	707-757-7892	Marin, Sonoma
Independent Living Systems	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Individuals with Intellectual or Developmental Disabilities Adults - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Involved in Child Welfare Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal	844-320-5182	Marin, Napa, Sonoma
J&M Homecare Services, LLC	Adults - Individuals at-risk for IP and ED Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community	925-552-6500	Marin, Napa, Sonoma

Organizations listed have executed contracts with KP as of **December** 13, 2024



Provider	Services/Populations of Focus	Phone Number	Counties Served
Keystone Therapy and Training Services, Inc	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Individuals with Intellectual or Developmental Disabilities Adults - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Involved in Child Welfare Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal	707-327-0909	Marin, Napa, Sonoma
Mendona Health Alliance	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - Iving in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Individuals with Intellectual or Developmental Disabilities Adults - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Involved in Child Welfare Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal	707-412-3176	Sonoma

Organizations listed have executed contracts with KP as of **December** 13, 2024



Provider	Services/Populations of Focus	Phone Number	Counties Served
Mindful Living Centers	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Individuals with Intellectual or Developmental Disabilities Adults - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal	714-805-8861	Marin, Napa, Sonoma
Resolution Care (dba Vynca Care) [Birth Equity Specialty Provider Type]	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Individuals with Intellectual or Developmental Disabilities Adults - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal	888-227-8884	Marin, Napa, Sonoma
Seneca Family of Agencies	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration	415-482-6182 (Marin) 707-545-2700 (Sonoma)	Marin, Sonoma

Organizations listed have executed contracts with KP as of **December** 13, 2024



Provider	Services/Populations of Focus	Phone Number	Counties Served
Serene Health IPA [Birth Equity Specialty Provider Type]	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - Individuals transitioning from incarceration (Adult) Adults - Iving in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal	844-737-3638	Na pa
Side by Side	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Involved in Child Welfare	415-457-3200	Marin, Napa, Sonoma
St. Vincent Preventative Family Care	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD	901-337-3003	Napa
[Birth Equity Specialty Provider Type]	Adults - Individuals transitioning from incarceration Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Individuals with Intellectual or Developmental Disabilities Adults - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal		

Organizations listed have executed contracts with KP as of **December** 13, 2024



Providers with blue text are newly added

Provider	Services/Populations of Focus	Phone Number	Counties Served
Stanford Youth Solutions (dba Stanford Sierra Youth & Families)	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration	(530) 656-5080	Napa
Star Nursing Inc	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD	877-687-7399	Marin, Napa, Sonoma
Sterling Hospitalist Medical Group, Inc	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - Iving in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Individuals with Intellectual or Developmental Disabilities Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD)	714-897-1085	Sonoma
TLC Child & Family Services	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals transitioning from incarceration Children & Youth - Involved in Child Welfare	707-528-3020	Sonoma
Victor Community Support Services Inc	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Involved in Child Welfare	(844) 547-1442	Sonoma
Your Home Assistant LLC	Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community	916-970-9001	Marin, Napa, Sonoma

Organizations listed have executed contracts with KP as of **December** 13, 2024



Provider	Services/Populations of Focus	Phone Number	Counties Served
Stanford Youth Solutions (dba Stanford Sierra Youth & Families)	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration	(530) 656-5080	Napa
Sterling Hospitalist Medical Group, Inc	Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP and ED Adults - Individuals with SMI/SUD Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community Adults - Individuals with Intellectual or Developmental Disabilities Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD)	714-897-1085	Sonoma
TLC Child & Family Services	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals transitioning from incarceration Children & Youth - Involved in Child Welfare	707-528-3020	Sonoma
Victor Community Support Services Inc	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals at-risk for IP and ED Children & Youth - Individuals with SMI/SUD Children & Youth - Individuals transitioning from incarceration Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Involved in Child Welfare	(844) 547-1442	Sonoma
Your Home Assistant LLC	Adults - living in the community at-risk for LTC Adults - NF residents transitioning to the community	916-970-9001	Marin, Napa, Sonoma

Community Supports (CS) Providers in Marin, Napa, & Sonoma County

Organizations listed have executed contracts with KP as of **December** 13, 2024



Provider	Services/Populations of Focus	Phone Number	County/Counties
Accentcare of California	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services Respite Services Personal Care and Homemaker Services	818-837-3775	Marin, Napa, Sonoma
Alegre Care Inc.	Respite Services Personal Care and Homemaker Services	818-837-3775	Marin, Napa, Sonoma
ASSURED INDEPENDENCE	Home Modifications	425-516-7400	Marin, Napa, Sonoma
CityServ	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services Short-Term Post-Hospital Housing Recuperative Care Day Habilitation	(559) 802-3667	Marin, Napa, Sonoma
Committee of the Shelterless DBA COTS	Recuperative Care	707-776-4777	Marin, Napa, Sonoma
Community Support Network, DBA Housing and Wellness Program	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services Short-Term Post-Hospital Housing	707-757-7892	Marin, Sonoma
Connect America West	Home Modifications	707-200-2138	Marin, Napa, Sonoma
Evolve Emod, LLC	Home Modifications Asthma Remediation	844-438-7577	Marin, Napa, Sonoma

Community Supports (CS) Providers in Marin, Napa, & Sonoma County

Organizations listed have executed contracts with KP as of **December** 13, 2024

Other providers are welcomed to apply to join our provider network via the NLEs.



Providers with blue text are newly added

Provider	Services/Populations of Focus	Phone Number	County/Counties
Home Safety Services, Inc	Home Modifications	888-388-3811	Marin, Napa, Sonoma
Independent Living Systems	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services Nursing Facility Transition/Diversion to Assisted Living Facilities Community Transition Services/Nursing Facility Transition to a Home	844-320-5182	Marin, Napa, Sonoma
Innovative Health Solutions	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services Day Habilitation	707-205-5572	Napa
J&M Homecare Services, LLC	Respite Services Personal Care and Homemaker Services	925-552-6500	Marin, Sonoma,
Lifeline Systems Company	Home Modifications	800-451-0525	Marin, Napa, Sonoma
Maxim Healthcare	Respite Services Personal Care and Homemaker Services	(510) 982-3773	Marin, Napa, Sonoma
Mom's Meals	Meals/Medically Tailored Meals	877-508-6667	Marin, Napa, Sonoma
Serene Health IPA	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services Short-Term Post-Hospital Housing Community Transition Services/Nursing Facility Transition to a Home	844-737-3638	Marin, Napa, Sonoma

Community Supports (CS) Providers in Marin, Napa, & Sonoma County

Organizations listed have executed contracts with KP as of **December** 13, 2024



Provider	Services/Populations of Focus	Phone Number	County/Counties
Solano Women in Medicine	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services Respite Services	707-277-1677	Marin, Napa, Sonoma
St. Vincent Preventative Family Care	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services	901-337-3003	Na pa
Sterling Hospitalist Medical Group, Inc	Housing Transition/Navigation Services Housing Deposits Housing Tenancy & Sustaining Services	714-897-1071	Sonoma
Uncuffed Project Inc	Recuperative Care	415-320-8798	Marin, Napa, Sonoma
Victor Community Support Services Inc	Housing Transition/Navigation Services	844-547-1442	Sonoma