PATH – Collaborative Planning & Implementation (CPI)

Welcome! The Northwest Collaborative Planning Meeting will be starting shortly.

March 18, 2025

POPULATION HEALTH
INNOVATION LAB
A Program of the PUBLIC HEALTH INSTITUTE

PATH – Collaborative Planning & Implementation (CPI)

Northwest Collaborative Planning Meeting

March 18, 2025

POPULATION HEALTH
INNOVATION LAB
A Program of the PUBLIC HEALTH INSTITUTE

Thank you to our sponsors

The Big Welcome

Introductions and Housekeeping

Introductions around the Circle

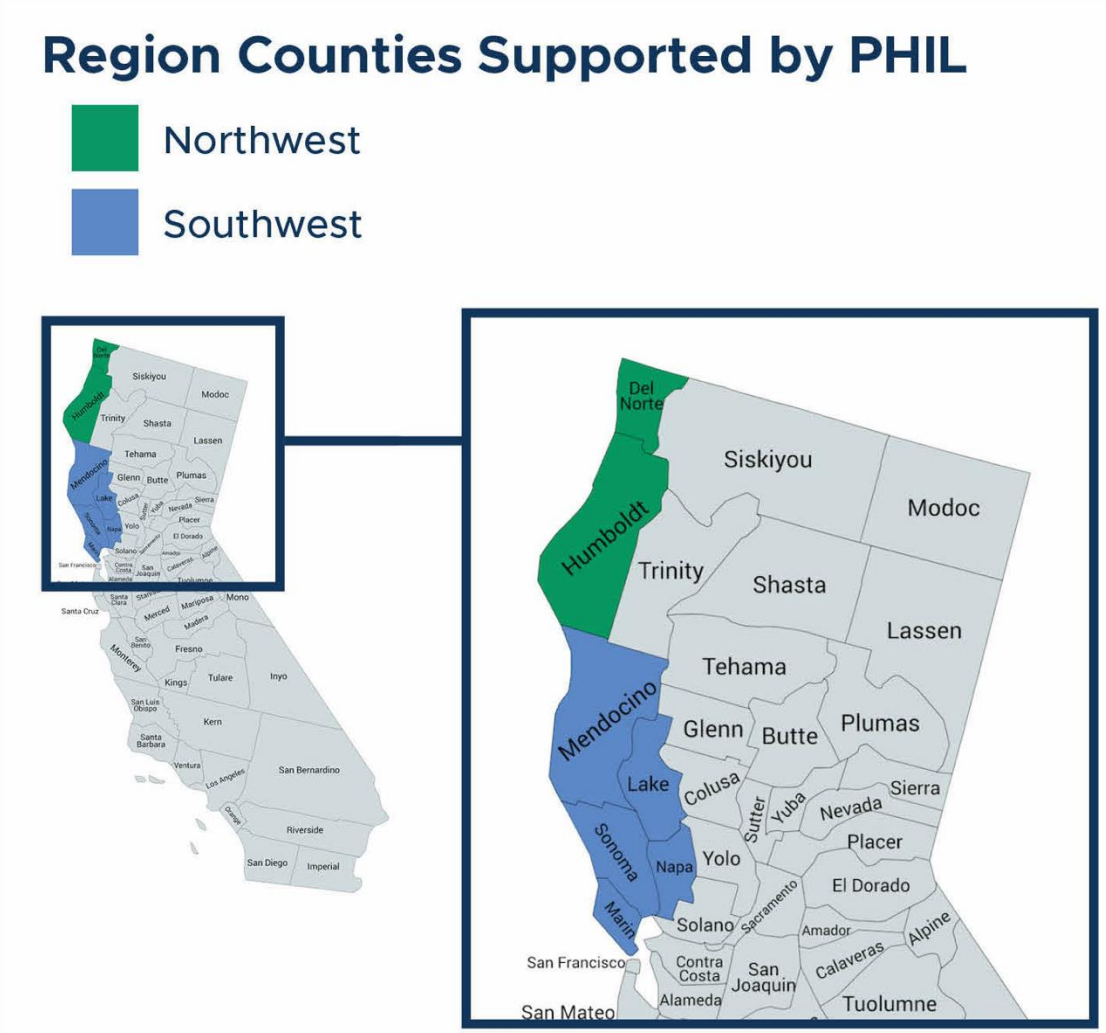
Who is part of the PHIL team?

Where is the restroom?

Where are the exits?

What time is lunch?

Collaborative Planning & Implementation Overview



CPI collaboratives will work together to identify, discuss, and resolve CalAIM implementation issues.

- Learn more about the PATH CPI initiative here.
- Catch up with us! Find meeting minutes, Readiness Roadmap Resources, and registration links on the PHIL website.

Key Collaborative Goals/Drivers for 2025

1. Increase knowledge about CalAIM eligibility requirements to improve provider understanding and increase enrollment into services.
2. Overcome barriers to community-based referrals.
3. Ensure robust and equitable provider networks for each ECM Population of Focus (PoF) and Community Support.
4. Increase awareness of ECM and Community Supports among Medi-Cal members to enhance utilization.
5. Strengthen data sharing among CalAIM providers to improve care coordination.

Agenda for Today

1. Highlights from Partnership HealthPlan of California
2. Zoom-In on CIE and Engaging Children and Families
3. Networking Lunch
4. County Group Activity: Assessing Provider Networks within the CalAIM Ecosystem of Care:
5. Upcoming CalAIM Events and Announcements
6. Evaluation and Closing

Objectives

- Increase understanding about county-specific provider networks for CalAIM services.
- Highlight promising practices to promote community information exchange through *North Coast Care Connect* and engage children and families through *Family First Community Pathways* Sites.
- Encourage shared learning and provide a platform for open dialogue.
- Facilitate an open forum to enhance transparency surrounding challenges, successes, and innovations in CalAIM Enhanced Care Management (ECM) and Community Supports services.

Commitments to Community Inclusivity

Be Present, Brave, and Curious

- Encourage different opinions and respectful disagreement
- Embrace conflict which can deepen our understanding
- Acknowledge the risk speakers take, and value the privilege to learn from one another
- **Make use of opportunities to connect person-to-person**

Create An Inclusive Space

- Invite the unheard voices
- Take responsibility for our own voices (make space)
- **Resist the temptation to only witness the dialogue (take space)**

Invite Anti-Racist Dialogue

- **Be aware we all have a bias that may impact action; biases are learned and can be unlearned**
- Address racially biased systems and norms
- Recognize the vast and varied lived experiences participants have with racism
- Be intentional about power dynamics and how you exercise your privilege
- Avoid defensive responses when people speak from lived experiences with racism

Be Accountable

- **Foster awareness of unrepresented community members not "in the room"**
- Respect each other's time - participate fully and prepare for each activity
- Commit to actions that move items beyond discussion
- Practice patience and persistence – we cannot solve everything in a single conversation and will revisit topics that require additional discussion

[Sacramento Briefing: CalAIM Housing Community Supports - California Health Care Foundation]

Commitments Courtesy of: Community Health Worker & Promotor Workforce Development Resource Library — Health Leads. (2023, June 29). Health Leads. https://healthleadsusa.org/communications-center/resources/community-health-worker-promotor-workforce-development-resource-library/

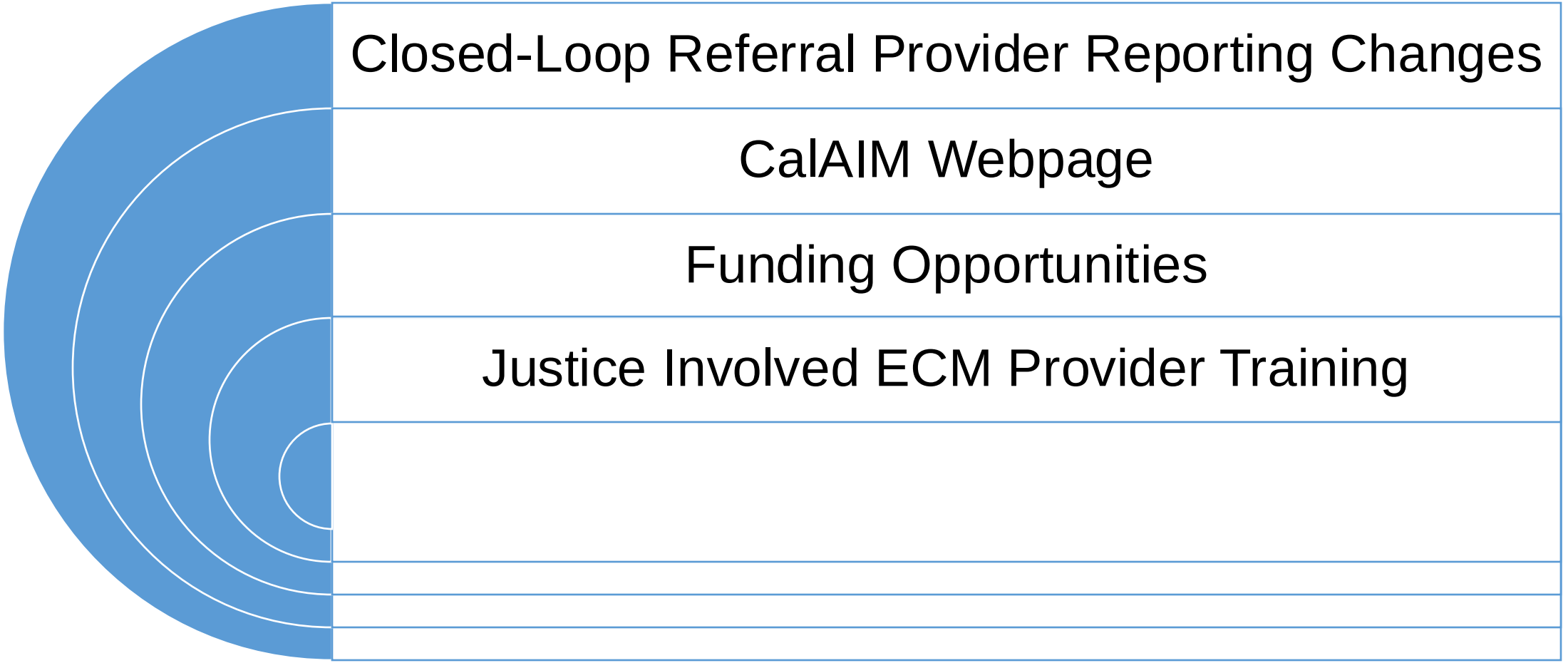
Partnership HealthPlan of California (PHC)

Updates on CalAIM

Danielle Biasotti, MBA, RPhT
Associate Director
Enhanced Health Services Department and
Victoria Sacramento


PARTNERSHIP
HEALTHPLAN
of CALIFORNIA
A Public Agency
ACCREDITED
NCQA
HEALTH PLAN
Managed Care Plan CalAIM Updates
March 2025

Agenda


Closed-Loop Referral Provider Reporting Changes
CalAIM Webpage
Funding Opportunities
Justice Involved ECM Provider Training

Closed-Loop Referral (CLR) Provider Reporting Changes

Closed-Loop Referral (CLR) Provider Reporting Changes

ECM:

File Template: MIF Update

Referral Type (Community vs. Identified by MCP)

File Template: RTF Updates

- Referral status
- Date of referral status
- Reason for CLR closure
- ECM Lead Care Manager's email address

CS:

File Template: ASF Updates (CS)

Referral Type (Community vs. Identified by MCP)

Partnership HealthPlan's CalAIM Webpage

Partnership HealthPlan's CalAIM Webpage

Partnership HealthPlan of California is happy to announce that our new and improved CalAIM (Transforming Medi-Cal) webpage is officially live!

The CalAIM webpage contains several valuable resources on topics such as:

- DHCS
- Enhanced Care Management
- ECM Reporting
- Community Supports
- CS Reporting
- Claims/Billing
- Justice Involved Programs
- Partnership Contacts

PHC CalAIM Webpage:

https://www.partnershiphp.org/Community/Pages/CalAIM.aspx

Funding Opportunities

DHCS PATH CITED Funding

PATH CITED Round 4 application window opened on January 6, 2025

The deadline to apply for PATH CITED Round 4 funding has been extended to 11:59 p.m. PST on *May 2, 2025*

CITED Eligibility

Organizations eligible to apply:

- CBOs
- County, city, or local government agencies
- Federally Qualified Health Centers
- Medi-Cal Tribal and Designee of Indian Health Program
- Others as approved by DHCS.

Round 4 Priorities

PATH CITED Round 4 priorities include:

- ECM/Community Supports in rural counties
- Statewide ECM needs
- Tribal partners and providers
- Statewide Community Supports services needs
- County-specific gaps in ECM by Population of Focus
- County-specific gaps in Community Supports services by Community Support type
- Counties providing Transitional Rent

DHCS PATH CITED Funding

Upcoming PATH Webinars:

- March 13, 2025, 10 a.m. – 11 a.m. PATH CITED Round 4 Office Hours Registration
- March 20, 2025, 10 a.m. – 11 a.m. PATH CITED Round 4 Office Hours Registration
- March 27, 2025, 10 a.m. – 11 a.m. PATH CITED Round 4 Office Hours Registration
- April 10, 2025, 10 a.m. – 11 a.m. PATH CITED Round 4 Office Hours Registration
- April 17, 2025, 10 a.m. – 11 a.m. PATH CITED Round 4 Office Hours Registration
- April 24, 2025, 10 a.m. – 11 a.m. PATH CITED Round 4 Office Hours Registration

- Submissions due May 2, 2025

Resources:

- https://www.ca-path.com/cited

2025-2026 IPP Funding

- Partnership is accepting applications for the 2025-2026 CalAIM Grant Program
- Grants available for the following categories:
  - Justice Involved Population of Focus – capacity building
  - Access – projects that support PCP/Specialty access for Members to establish care
  - Rural Focus – capacity building
  - Build capacity and/or expansion of Short-Term Post Transition Housing and/or Short-Term Recuperative Care facility
- Applications due by 5PM on May 16, 2025
  - Approval Announcements will be made in June 2025
  - Funding must be spent by December 31, 2026.
- The budget template and application can be found on the CalAIM webpage under Additional Resources, questions can be directed to Grants@partnershiphp.org

Partnership CalAIM Grant Program Application

Justice Involved Enhanced Care Management Provider Training

Justice Involved ECM Webinar

Partnership HealthPlan of California's CalAIM team invites our Justice Involved (JI) Enhanced Care Management (ECM) providers to attend an educational training session

Tuesday, March 25, 2025 2:00 – 3:00 PM

Registration Here:

Justice Involved ECM Provider Training Registration

Questions

Contacts:

- **ECM@partnershiphp.org**
- **CommunitySupports@partnershiphp.org**
- **ClaimsECMhelpdesk@partnershiphp.org**

Register for upcoming CalAIM Office Hours here

Elevating the Expertise of Local Partners

Local approaches in the CalAIM implementation journey.

Welcome:

North Coast Care Connect

Jessica Osborne-Stafsnes,

Chief Operating Officer, NCHIIN

North Coast Care Connect

An Introduction

NORTH COAST HEALTH IMPROVEMENT AND INFORMATION NETWORK

Humboldt County non-profit organization with a mission to improve the wellbeing of the people of Humboldt County through information exchange and community health improvement activities.

BACKGROUND

- 2010: Established- HIE Services
- 2015: Added “Improvement”
- 2015: Cross-Sector Data
- 2017: Accountable Community for Health
- 2019: Community Information Exchange

BARRON CLARK
MAD RIVER COMMUNITY HOSPITAL

BRUCE KESSLER, MD
NCHIIN BOARD CHAIR

JEFF RIBORDY, MD
PARTNERSHIP HEALTH PLAN

LIZ LARA-O’ROURKE
UNITED INDIAN HEALTH SERVICES

NANCY STARK
HUMBOLDT COUNTY DHHS

TERRY WILLIAMS
OPEN DOOR FQHC

SOFIA PEREIRA
HUMBOLDT COUNTY DHHS

TIM RINE
NORTH COAST CLINICS NETWORK

WES RISHEL
IT EXPERT

Community Information Exchange

- Network of Partners

- Technology Platform
  - Referrals/Resources
  - Care Planning
  - Case Management
  - Longitudinal record of Care
  - Shared Assessment
  - Reporting Tools

- Enduring Structure focused on system-level planning, coordination, and improved outcomes

North Coast Care Connect (Demo Site– No PHI)

22 Years - Decline to State Gender (They/Them) DOB: (01/14/2003)

Sara Day

NCCC ID: 88247644 | Consent thru 06/30/2026 | Household Members HD | Join Care Team

Client Launchpad

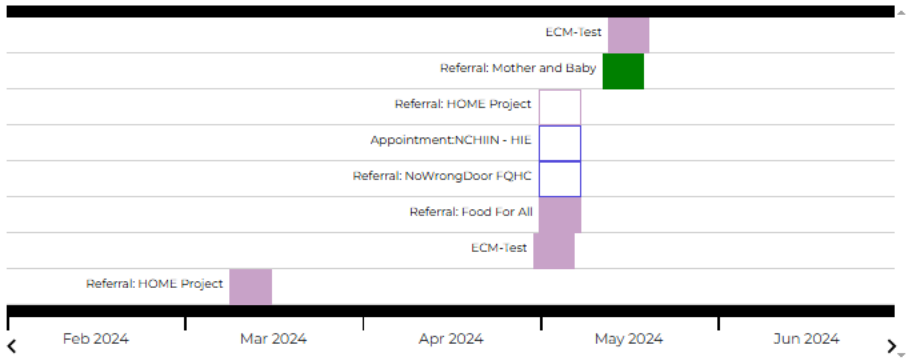
Shared Client Profile | My Case Work **Case Activity** | Find Resources

Sara's OneView

Sara has a friendly dog

House has COVID right now- wear a mask

Sara's Services Timeline



+ Add a New Care Task

Sara's Care Team | Team Messages

Client Communications

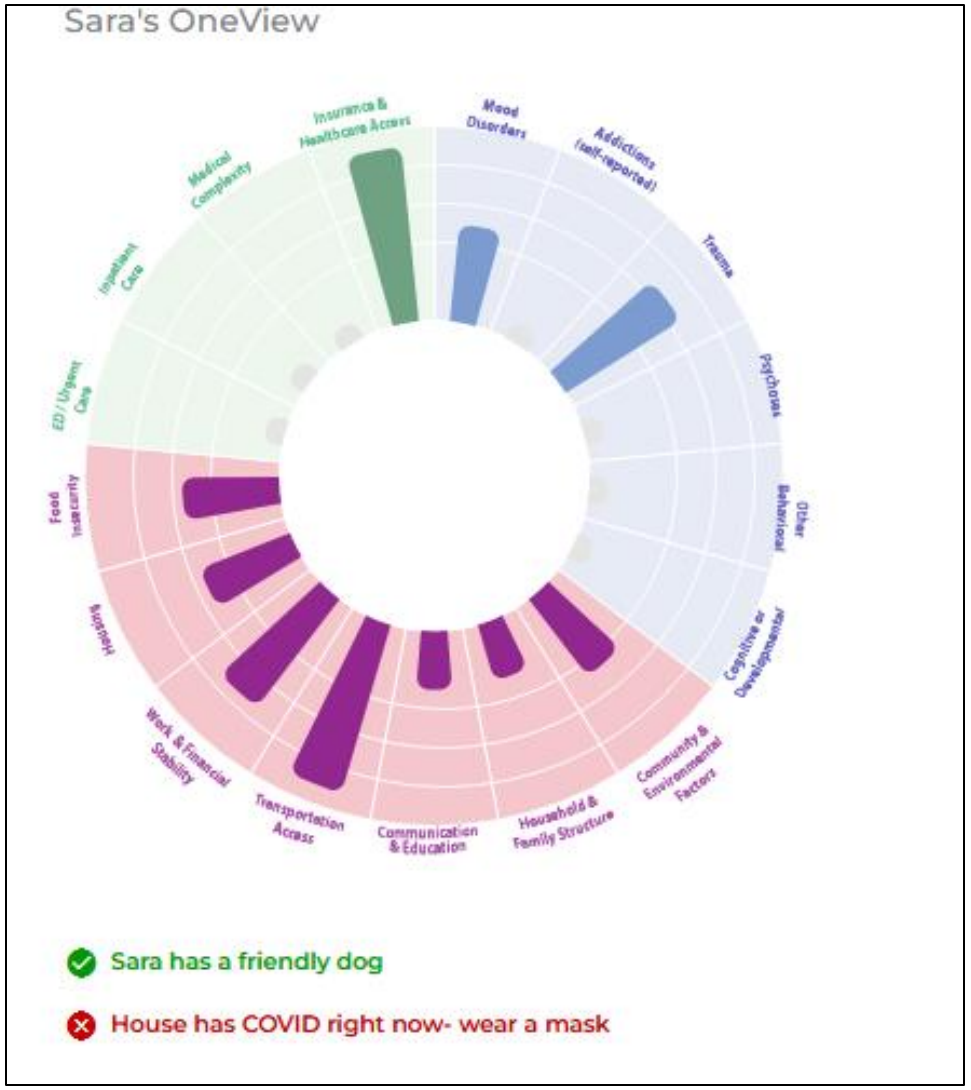
KE — **Kerri Escudero**
Intake Coordinator
McKinleyville Family Resource Center
care team since Mar 2025
Dec 2023 - May 2024
See Bio and Contact Info...

CD — **Chris Davis**
Project Manager
NCHIIN - HIE
care team since Jul 2024
Jun 2024 - Jun 2024
See Bio and Contact Info...

CD — **Chris Davis**
Project Manager
DHHS Social Services The Center at McKinleyville
care team since Jul 2024
Jun 2024 - Jun 2024
Oct 2023 - May 2024
See Bio and Contact Info...

AM — **Athena Murrish**
Office Assistant
DHHS Social Services The Center at McKinleyville
care team since Nov 2024

North Coast Care Connect (Demo Site– No PHI)



Functionality:

- One View: Dynamic way to identify client's current needs
- Capture and track close-loop referrals
- Shared assessments and custom forms
- Document social and family networks
- Capture case management notes and tasks
- Securely message and coordinate with members of the care team across the community
- Securely store documents tied to client record

CURRENT STATE

Network

36 Network Partners

Adding more regularly

In contact with 130+ programs

Alignment

Enhanced Case Management and Community Supports

Family First Prevention Services Act

Community's Organizing Against Disaster (COAD)

Aging Disability Resource Connection

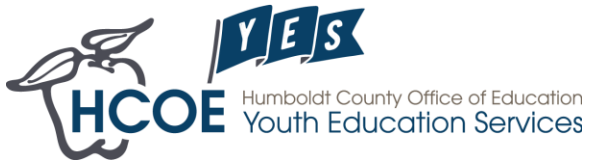
EQUITY

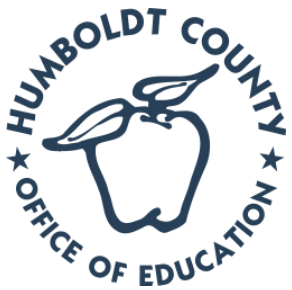
Building an anti-racist and equitable CIE

Resident engagement

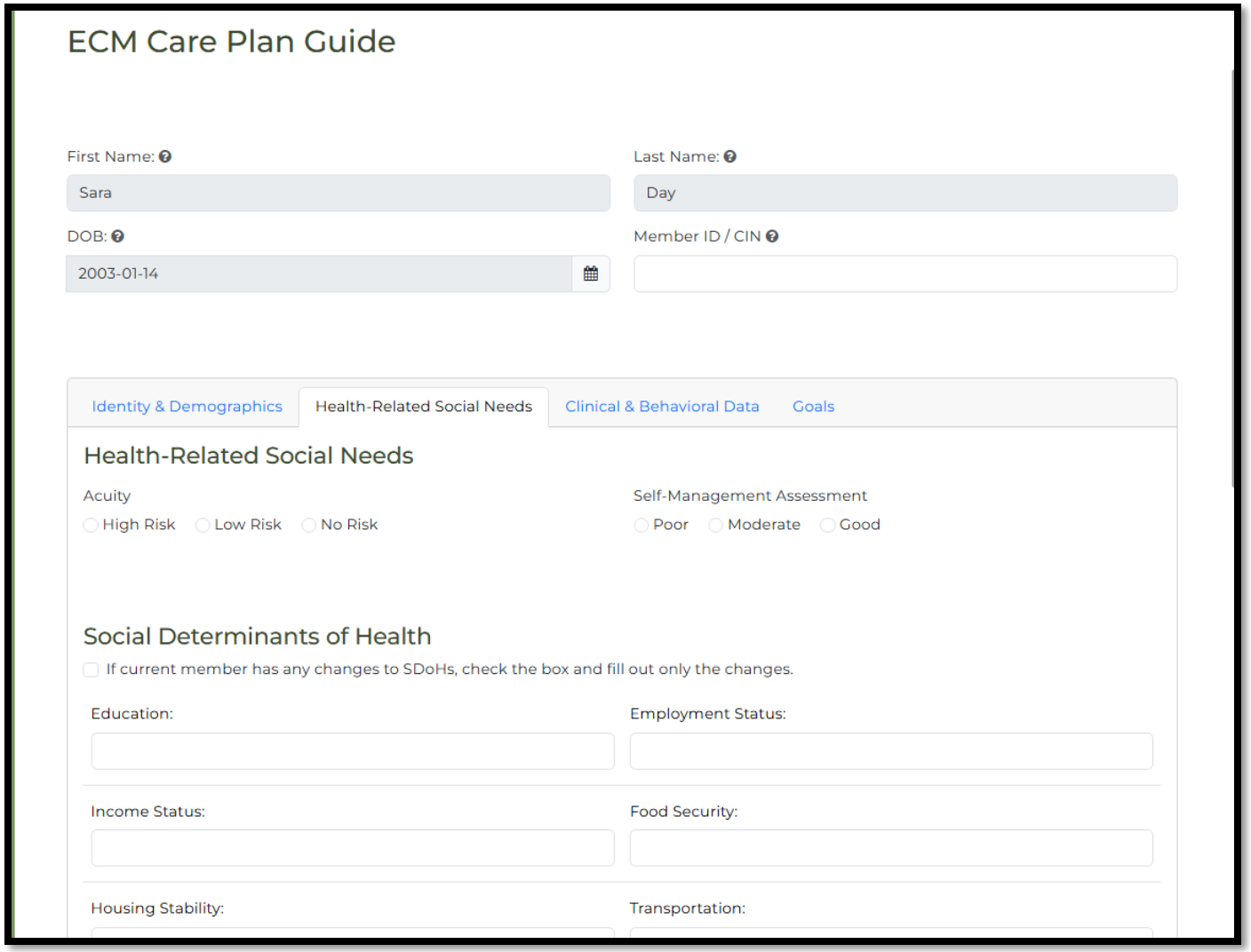
Data Sovereignty

Current Partners





North Coast Care Connect: ECM– Training Site No PHI



ECM Tools:

- ECM Care Plan that pulls in content from the client record
- Standardized assessments (DAST-10; PHQ-9/2) that populate care plan
- Outreach tracker that does standard exports to support billing/reporting to PHC
- ECM Consent Tracking
- Ability to ingest MIF to create client records
- Ability to export RTF to excel for monthly reporting
- Single SSO ability to Point Click Care
- Ability to report on referrals made on behalf of clients

North Coast Care Connect: Group Chat

In an ideal state, what additional ECM functionality would North Coast Care Connect have?

> *Current capacities*

> *Meet closed loop referral requirement*

> *QIP reporting?*

In an ideal state, what Community Supports Functionality might this included?

In an ideal state, what additional features might the CIE have?

North Coast Care Connect

Chris Davis
Project Manager
cdavis@nchiin.org
707.443.4563 ext.170

Jessica Osborne-Stafsnes
Chief Operating Officer
josborne@nchiin.org
707.443.4563 ext.160

Kerri Gowdy
Implementation Manager
kgowdy@nchiin.org
707.443.4563 ext.157

THANK YOU

Let’s chat further...

707-443-4563 x 170
www.nchiin.org

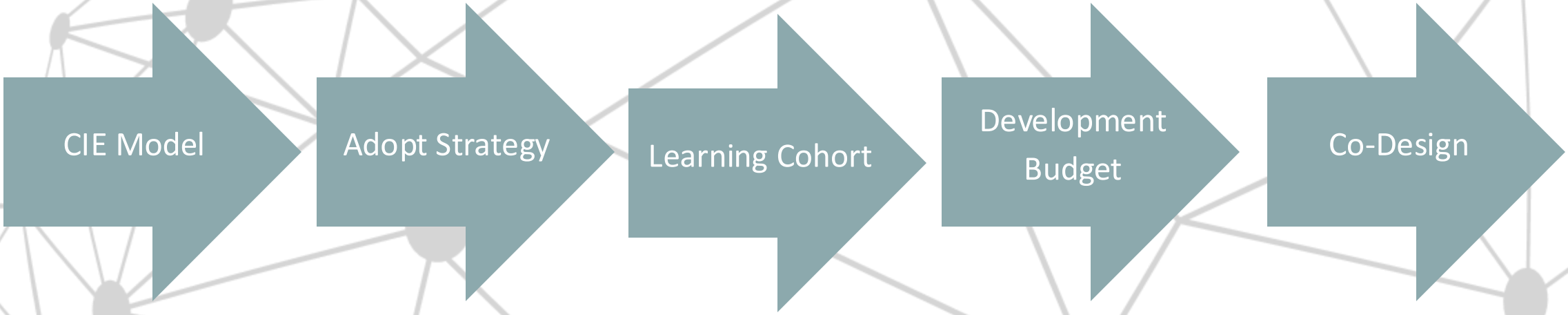
North Coast Care Connect

04.

NCCC DEMOSTRATION

(Training Site)

KEY ACTIVITIES: 2018–2021



Elevating the Expertise of Local Partners

Local approaches in the CalAIM implementation journey.

Welcome:

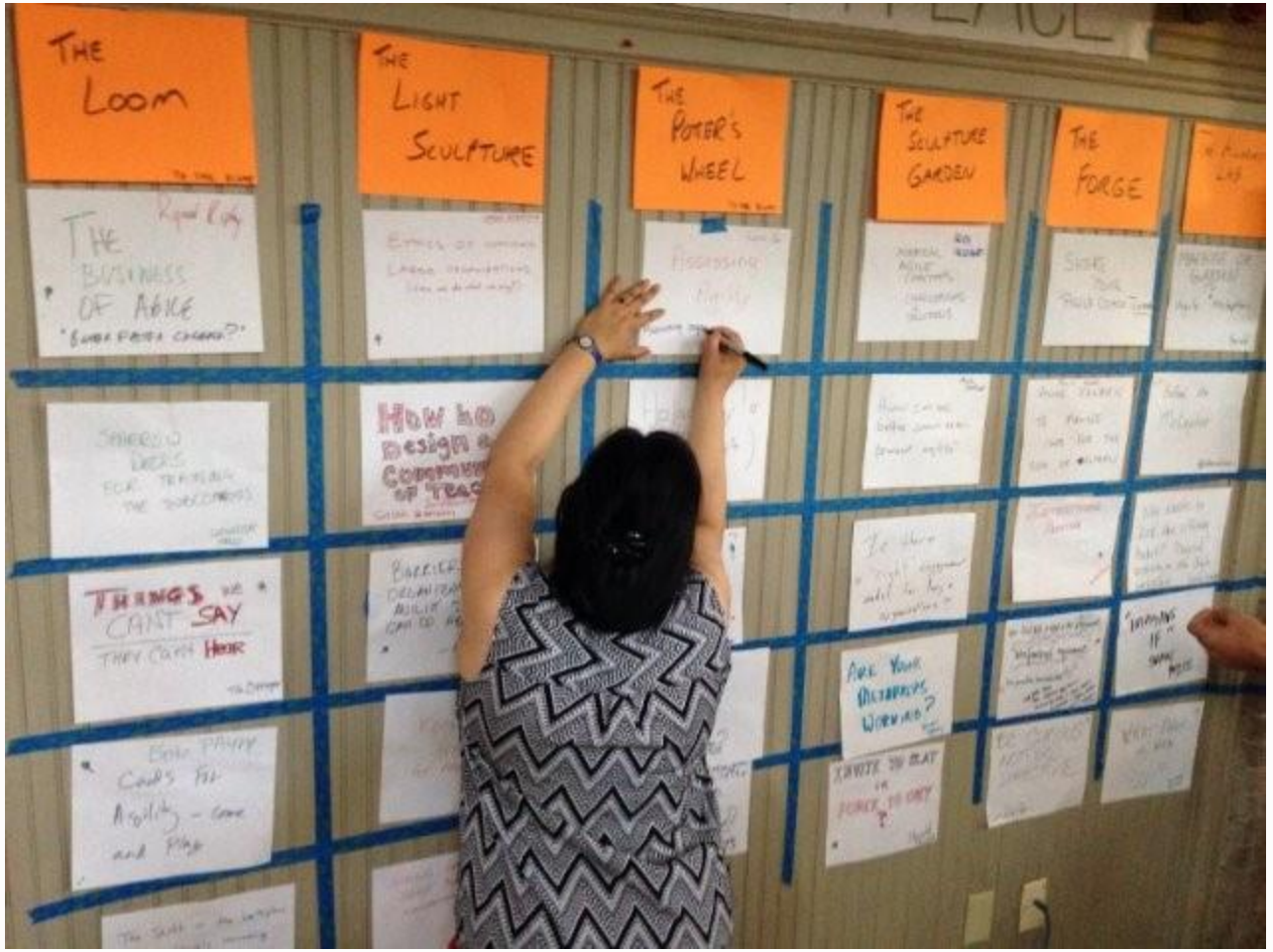
Family First Prevention Services

Community Pathways Program

Cindy Sutcliffe, Program Manager, Humboldt County Department of Health & Human Services

Open Space Technology

1. Host a topic you'd like to talk about.
2. Denote which conversation you'd like to join.
3. Meet, take notes, or walk around to participate in multiple conversations.



Principles of Open Space and Roles

The four principles and the law work to create a powerful event motivated by passion and bounded by the responsibility of the participants.

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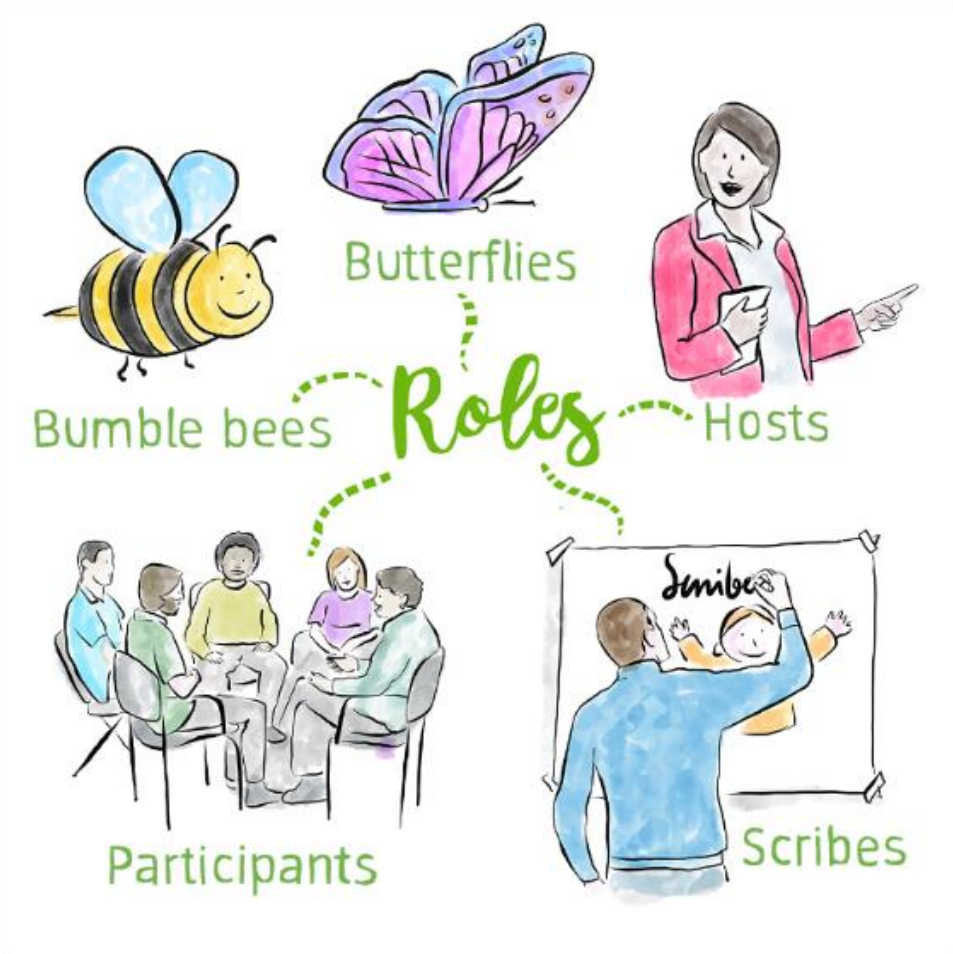
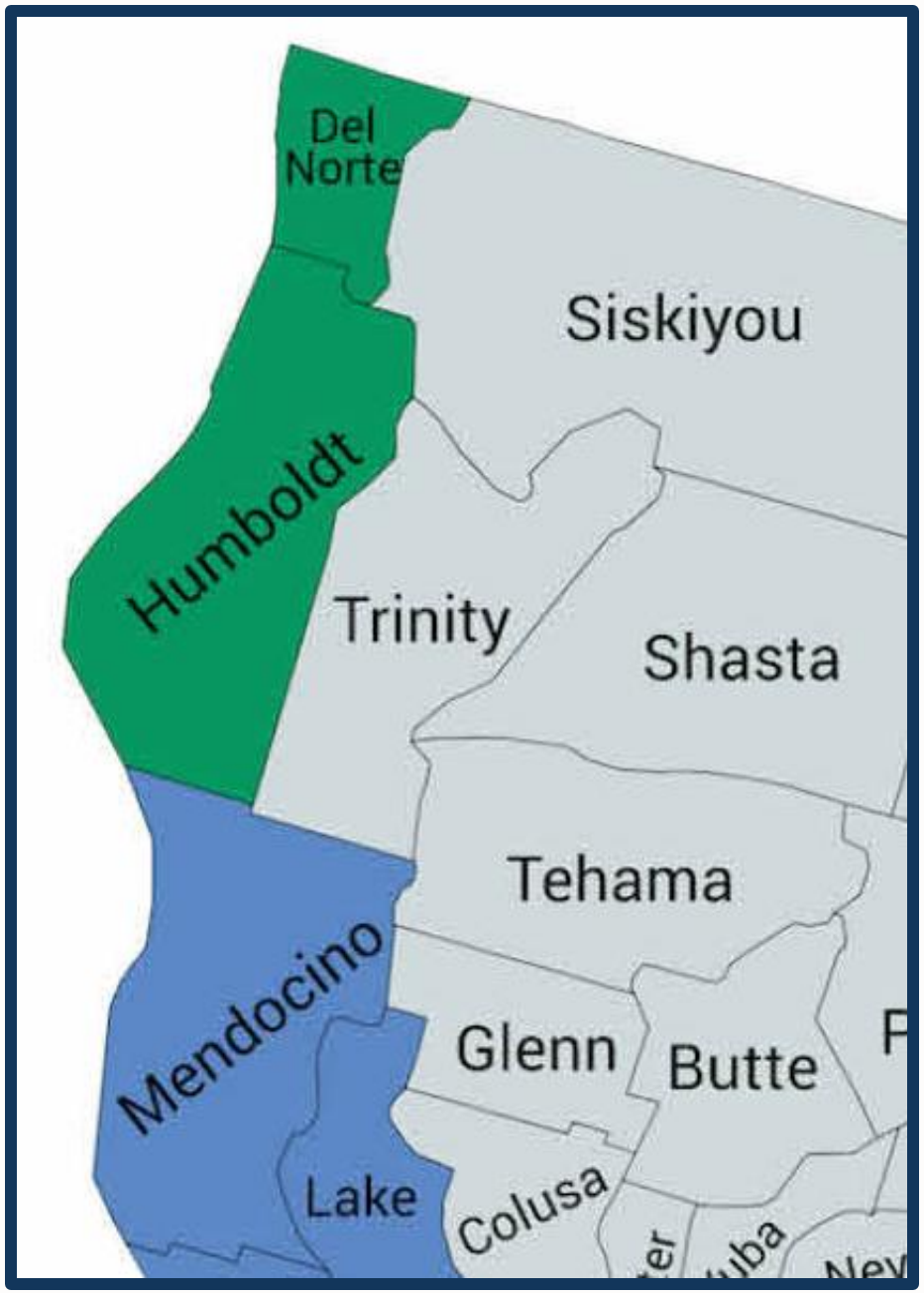


Networking Lunch!


Del Norte
Siskiyou
Humboldt
Trinity
Shasta
Tehama
Mendocino
Glenn
Butte
Lake
Colusa

Human Map

Assessing Provider Networks within the CalAIM Ecosystem of Care: County-specific data for Enhanced Care Management

Utilization Data and County Group Activity

Enhanced Care Management (ECM) Populations of Focus (PoFs)

	ECM Populations of Focus	Adults	Children & Youth
1b	Individuals Experiencing Homelessness: *Homeless Families or Unaccompanied Children/Youth Experiencing Homelessness*	✓	✓
2	Individuals At Risk for Avoidable Hospital or ED Utilization (*Formerly "High Utilizers"*)	✓	✓
3	Individuals with Serious Mental Health and/or SUD Needs	✓	✓
4	Individuals Transitioning from Incarceration	✓	✓
5	Adults Living in the Community and At Risk for LTC Institutionalization	✓	
6	Adult Nursing Facility Residents Transitioning to the Community	✓	
7	Children and Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition		✓
8	Children and Youth Involved in Child Welfare		✓
9	Birth Equity Population of Focus	✓	✓

ECM Utilization Rates by County

County	Last Date In the Reporting Period	Average MCP Members in the Last 12 Months of the Reporting Period - Adults	Number of Unique Members Who Received ECM in the Last 12 Months of the Reporting Period - Adults	ECM Utilization rate in the last 12 Months of the Reporting Period - Adults	Average MCP Members Under Age 21 in the Last 12 Months of the Reporting Period	Number of Members Under Age 21 Enrolled in ECM At Any Point in the Last 12 Months of the Reporting Period	ECM Utilization rate in the Last 12 Months of the Reporting Period - Under Age 21
Del Norte	6/30/24	12582	247	1.96%	4670	36	0.77%
Humboldt	6/30/24	60376	976	1.62%	20005	90	0.45%

Data Source: DHCS ECM and Community Supports Quarterly Implementation Report

Adult ECM Utilization Breakdown- Del Norte

County	MCP	Last Date In the Reporting Period	Average MCP Members in the Last 12 Months of the Reporting Period	Number of Unique Members Who Received ECM in the Last 12 Months of the Reporting Period	Percentage of MCP Members Who Were Enrolled in ECM in the Last 12 Months of the Reporting Period	Quarter	Adult – Individuals Experiencing Homelessness	Adult – Individuals At Risk for Avoidable Hospital or ED Utilization	Adult – Individuals with Serious Mental Health and/or Substance Use Disorder (SUD) Needs	Adult Nursing Facility Residents Transitioning to Community	Adults Living in the Community and At Risk for Long-Term Care Institutionalization	Adult – Individuals Transitioning from Incarceration (some WPC counties only)	Adult – Birth Equity
Del Norte	Partnership Health Plan of California	6/30/24	12582	247	1.96	2024 Q2	130	84	115	*	0	*	*
						2024 Q1	123	89	35	0	0	0	*
						2023 Q4	85	72	35	*	*	*	0
						2023 Q3	59	61	26	*	0	*	0

Data Source: DHCS ECM and Community Supports Quarterly Implementation Report

Children ECM Utilization Breakdown- Del Norte

County	MCP	Last Date In the Reporting Period	Average MCP Members Under Age 21 in the Last 12 Months of the Reporting Period	Number of Members Under Age 21 Enrolled in ECM At Any Point in the Last 12 Months of the Reporting Period	Percentage of MCP Members Under Age 21 Who Were Enrolled in ECM in the Last 12 Months of the Reporting Period	Quarter	Children and Youth – Individuals Experiencing Homelessness	Children and Youth – Individuals At Risk for Avoidable Hospital or ED Utilization	Children and Youth – Individuals With Serious Mental Health and/or Substance Use Disorder (SUD) Needs	Children and Youth – Enrolled in California Children's Services (CCS) with Additional Needs	Children and Youth – Involved in Child Welfare	Children and Youth – Individuals Transitioning from Incarceration (some WPC counties only)	Child – Birth Equity
Del Norte	Partnership Health Plan of California	6/30/24	4670	36	0.77	2024 Q2	18	12	*	0	0	0	*
						2024 Q1	14	11	*	0	0	0	0
						2023 Q4	*	*	*	0	0	0	0
						2023 Q3	0	0	0	0	0	0	0

Data Source: DHCS ECM and Community Supports Quarterly Implementation Report

Adult ECM Utilization Breakdown- Humboldt

County	MCP	Last Date In the Reporting Period	Average MCP Members in the Last 12 Months of the Reporting Period	Number of Unique Members Who Received ECM in the Last 12 Months of the Reporting Period	Percentage of MCP Members Who Were Enrolled in ECM in the Last 12 Months of the Reporting Period	Quarter	Adult – Individuals Experiencing Homelessness	Adult – Individuals At Risk for Avoidable Hospital or ED Utilization	Adult – Individuals with Serious Mental Health and/or Substance Use Disorder (SUD) Needs	Adult Nursing Facility Residents Transitioning to Community	Adults Living in the Community and At Risk for Long-Term Care Institutionalization	Adult – Individuals Transitioning from Incarceration (some WPC counties only)	Adult – Birth Equity
Humboldt	Partnership Health Plan of California	6/30/24	60376	976	1.62	2024 Q2	563	182	240	28	54	25	31
						2024 Q1	478	139	185	*	21	*	*
						2023 Q4	249	79	121	12	13	*	0
						2023 Q3	132	81	63	*	*	0	0

Data Source: DHCS ECM and Community Supports Quarterly Implementation Report

Children ECM Utilization Breakdown- Humboldt

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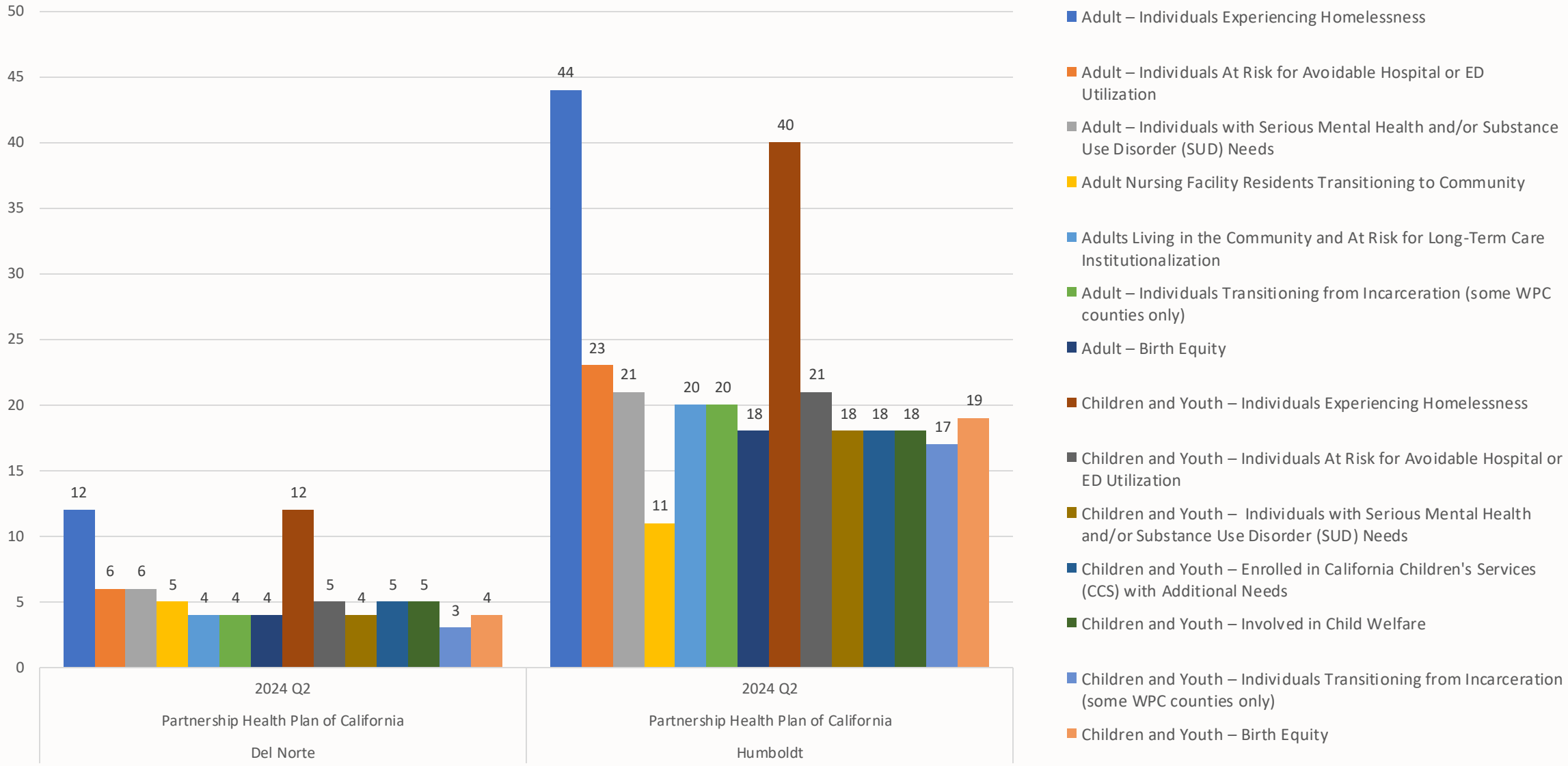
Humboldt	Partnership Health Plan of California	6/30/24	20005	90	0.45	2024 Q2	61	23	16	*	0	0	0
						2024 Q1	32	15	11	*	0	0	0
						2023 Q4	*	0	*	0	*	0	0
						2023 Q3	*	0	*	0	0	0	0

Data Source: DHCS ECM and Community Supports Quarterly Implementation Report

ECM Provider Takeaways from February's Convening

- Lack of Tribal providers enrolled to provide ECM services for children and their families
- Ratio of non-local providers to local providers
- Challenges in successfully referring to other ECM providers

Northwest ECM Contracted Providers



Humboldt County Total Population: 132,380
Medi-Cal Population: 80,381

Del Norte County Total Population: 27,009
Medi-Cal Population: 17,252

Questions?

Break Into County Specific Groups

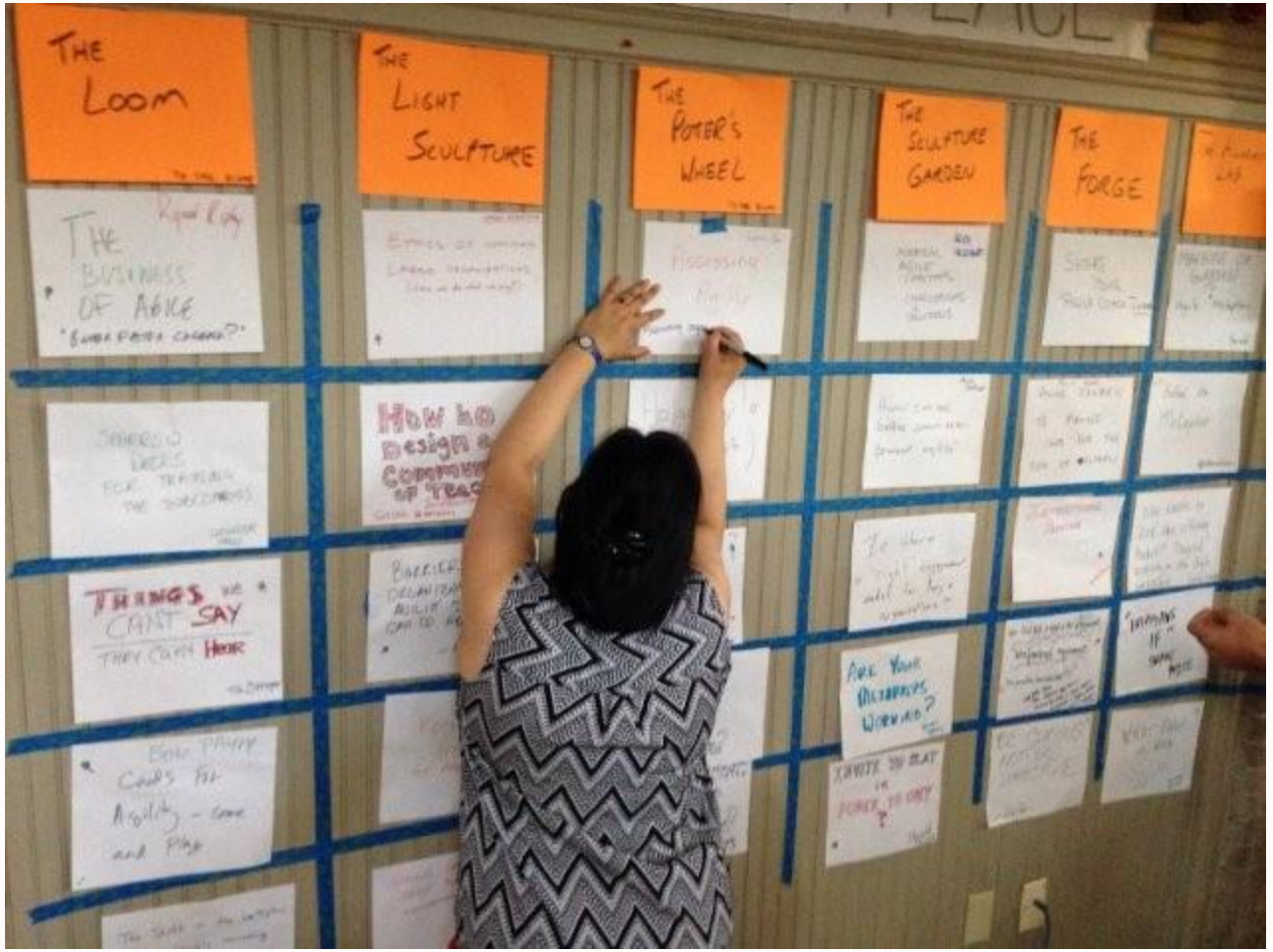
ECM Contracted Provider Details

- County Specific Questions Worksheet
- Provider Network Chart
  - Handout
  - Google docs link

Harvest

Open Space Technology

1. Host a topic you'd like to talk about.
2. Denote which conversation you'd like to join.
3. Meet, take notes, or walk around to participate in multiple conversations.



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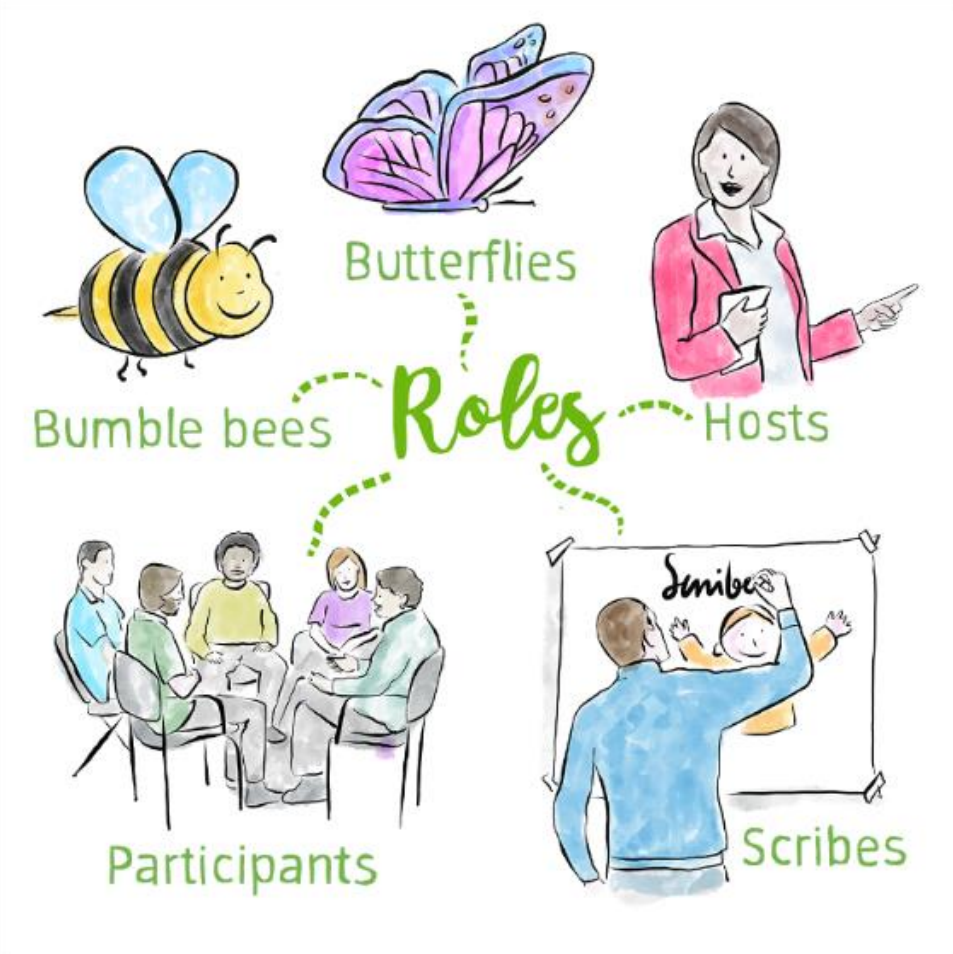

Upcoming PATH CPI Events

Our next CPI regional meeting is virtual. We hope to see you there!

Tuesday, April 15th

1:00 – 2:30 pm

NEW! RSVP Link

Readiness Roadmap

Where am I on the Readiness Roadmap?

(Updated 04/23/2024)

Post-Event Evaluation

To continue improving our work as your CPI Facilitator, PHIL kindly asks that you complete the brief survey that pops up in a new tab at the close of the meeting. Your feedback ensures quality improvement and will inform planning and activities through the evolution of the collaborative.

https://bit.ly/3Fvyqs2

Thank You!

Feel free to contact our PATH CPI team

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tchandler@phi.org

Zachary Ray
Consultant
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Jessica Sanchez
Program Associate II
jsanchez2@phi.org

Megan Kenney
Program Specialist
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Stefani Hartsfield
Consultant
stefani@hartsfieldhealth.com

For general inquiries, please feel free to email path@pophealthinnovationlab.org


Thank you!