

PATH - Collaborative Planning & Implementation (CPI)

Welcome! The Southwest Collaborative Planning Meeting will be starting shortly.

Thursday, December 21, 2023



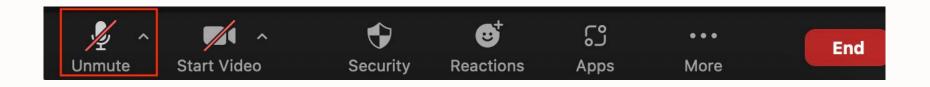




This event is being recorded.

The slides and recording will be available after the event at pophealthinnovationlab.org/projects/PATH

Please mute your microphone and video during the presentation.





PATH - Collaborative Planning & Implementation (CPI)

Southwest Regional CPI Meeting

Thursday, December 21, 2023







Welcome



CPI Regions

Northwest Region

- Del Norte
- Humboldt



- Mendocino
- Sonoma
- Marin
- Lake
- Napa

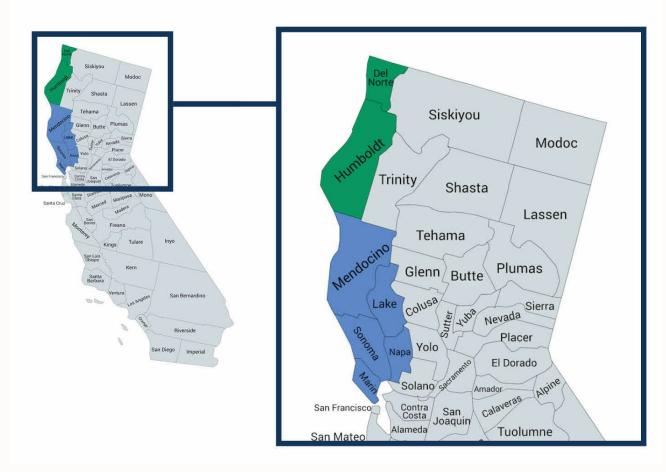
Region Counties Supported by PHIL



Northwest



Southwest





CPI Participant Eligibility

The following entities are eligible and strongly encouraged to participate:

- Community Based Organization (CBO)
- County, City, or Local Government Agency
- Federally Qualified Health Center (FQHC)
- Managed Care Plans (MCPs)
- Medi-Cal Tribal and Designee of Indian Health Program
- Providers (including but not limited to hospitals and provider organizations)

We kindly ask vendors and sales people to remove themselves from the convenings and the collaborative. These regional convenings aim to be a safe and intimate place to resolve local implementation challenges.





Land Acknowledgment

The Population Health Innovation Lab team respectfully acknowledges that we live and operate on the unceded land of Indigenous peoples throughout the U.S.

We acknowledge the land and country we are on today as the traditional and treaty territory of the Native American, Alaska Native, and Tribal nations who have lived here and cared for the Land since time immemorial. We further acknowledge the role Native American, Alaska Native, and Tribal nations have today in taking care of these lands, as well as the sacrifices they have endured to survive to this day.



Commitments to Community Inclusivity

Be Present, Brave, and Curious

- Encourage different opinions and respectful disagreement
- Embrace conflict which can deepen our understanding
- Acknowledge the risk speakers take, and value the privilege to learn from one another
- Make use of opportunities to connect person-toperson

Create An Inclusive Space

- Invite the unheard voices
- Take responsibility for our own voices (make space)
- Resist the temptation to only witness the dialogue (take space)

Invite Anti-Racist Dialogue

- Be aware we all have a bias that may impact action; biases are learned and can be unlearned.
- Address racially biased systems and norms
- Recognize the vast and varied lived experiences participants have with racism.
- Be intentional about power dynamics and how you exercise your privilege
- Avoid defensive responses when people speak from lived experiences with racism

Be Accountable

- Foster awareness of unrepresented community members not "in the room"
- Respect each other's time
 participate fully and
 prepare for each activity
- Commit to actions that move items beyond discussion
- Practice patience and persistence – we cannot solve everything in a single conversation and will revisit topics that require additional discussion



Agenda & Objectives

Agenda:

- Welcome, Framing & Check-In
- Programming Poll for 2024
- CITED Spotlight
- Partnership HealthPlan ECM
 Population of Focus Spotlight:
 Birth Equity & Justice
- Evaluation & Close

Objectives:

- Build relationships
- Hear from local organizations that have successfully secured CITED funding
- Increase understanding of the JI and Birth Equity Populations of Focus
- Reflect on CPI programming for 2023 and provide feedback on learning opportunities 2024





Check-In

What is your greatest ECM or Community Supports success of 2023?

Share your intentions for continued success in 2024?



Evaluation Review and Updates Hear from our MERLIN team

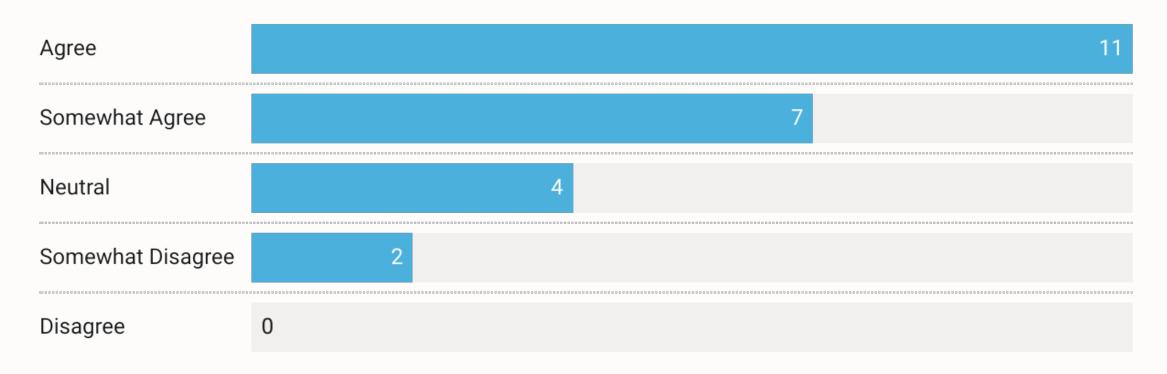
Readiness Roadmap: Southwest Collaborative



	September 2023	October 2023	November 2023
Step 1: What are ECM & CS?	0	0	1
Step 2: We're exploring the contracting process.	1	4	3
Step 3: We have started to work on the contract!	0	1	2
Step 4: We have a contract!	1	1	2
Step 5: We are testing the service delivery and billing system.	2	1	9
Step 6: We are delivering services and have an internal process, but are having issues with referrals, reimbursements, or other		2	8
workflow complications.			
Step 7: Coordinated delivery, billing, and referral system in place and running smoothly!	7	6	10



SW: I have a better understanding of how the Population Health Management Initiative intends to improve access and opportunities, such as cross-sector approaches to whole-person care, using non-traditional Medi-Cal providers such as non-clinical Community-Based Organizations (CBOs).





Reflecting on 2023 Review and Refine Programming Interests for 2024



Training Interests Identified by You! Let's Review Our Sources:





DHCS Registration Form

Question: Please rate your level of interest in learning more about each topic.

Topic	Not at All Interested	Very Interested
Cross-sector care coordination	7%	71%
Billing for Community Supports	11%	61%
Collaborating across sectors	11%	61%
Contracting with Managed Care Plans	11%	59%
Patient recruitment	15%	56%
Workforce development strategies	11%	50%



PHIL Collaborative Planning Survey (SW)

Question: When asked to select top 3 topics of interest that individual registrants would like their PATH Collaborative to address, our regions selected the following:

Training Type	Southwest Votes	Ranking
Cross sector care coordination	55	1
Capacity development and training	52	2
Operational workflows/systems	42	3
Data sharing strategies	37	4
Infrastructure development	36	5
Populations of focus	36	5
Health outcomes	33	6
Workforce development	23	7
Health areas of focus	23	7
IT workflows/systems	16	8
Data integrity strategies	6	9



October Collaborative Meeting (SW)

Participants wrote ideas, thoughts, and recommendations to improve CPI, ECM, and CS implementation on a sticky note and shared them with the group. Topics included:

- Complex Care Case Management (case conferencing supports)
- County specific groups
- ECM and CS Marketing advocacy
- Improved billing systems supports
- Open collaboration between the two Managed Care Plans

- Pathways to make Referrals
- Peer to peer learning
- Support work groups
- Workflows
- Workshops tailored to Community Supports type



Programming Through 2023

Listening Sessions

Cross-Sector
Care
Coordination

Introduction to the Readiness Roadmap (RR)

Asset and System Mapping

Addressing ECM and CS Pain Points along the RR

Introduction to Process Mapping

Community Asset
Mapping

Sharing Policies and Systems: EHRs, HIEs, CIEs, DxF

Launching of the Readiness Roadmap Website

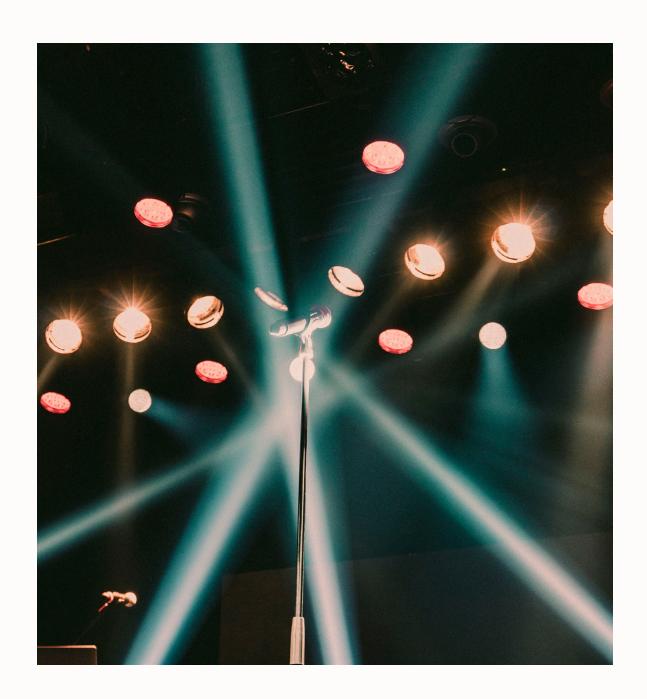
Peer Developed Tools shared and added to website Courageous Leadership and System Level Collaboration Population Health
Management
Strategy
presentation



Update and Refine Interests for 2024

- Your insight will allow PHIL to refine approaches to:
 - Training interests
 - Program implementation
 - Website, newsletters, meetings





Local Partner Spotlight



CITED Round 2 Awardees: Lake, Marin Mendocino, Napa, Sonoma

CITED Round 2 Awardees	County 1	County 2
Sonoma Valley Community Health Center	Sonoma	
Seneca Family of Agencies	Marin	Sonoma
Anchor Health Management	Mendocino	
Redwood Community Services	Mendocino	Lake
Petaluma Health Center	Sonoma	Marin
Mendocino Community Health Clinic	Mendocino	Lake
Master Care Inc	Marin	Napa
Marin Community Clinics	Marin	•
Lake County - Lakeport	Lake	
Innovative Health Solutions	Napa	



CITED Round 2 Awardees: Lake, Marin Mendocino, Napa, Sonoma

CITED Round 2 Awardees	County 1	County 2
Abode Services	Napa	
Council on Aging Services for Seniors	Sonoma	
Community Support Network (CSN)	Sonoma	
Community Action Partnership of Sonoma (Sonoma Connect Sonoma Unidos)	Sonoma	
Committee on the Shelterless (COTS)	Sonoma	
Choice in Aging	Napa	
Ceres Community Project	Marin	Sonoma
Catholic Charities of Santa Rosa	Sonoma	Napa
Adventist Health Physician Network	Lake	Mendocino, Napa
Home Health Care	All	All
24 Hour Care	All	All





Elevating the Expertise of Local Partners

Capacity and Infrastructure Transition,
Expansion and Development (CITED)

Awardee Spotlight

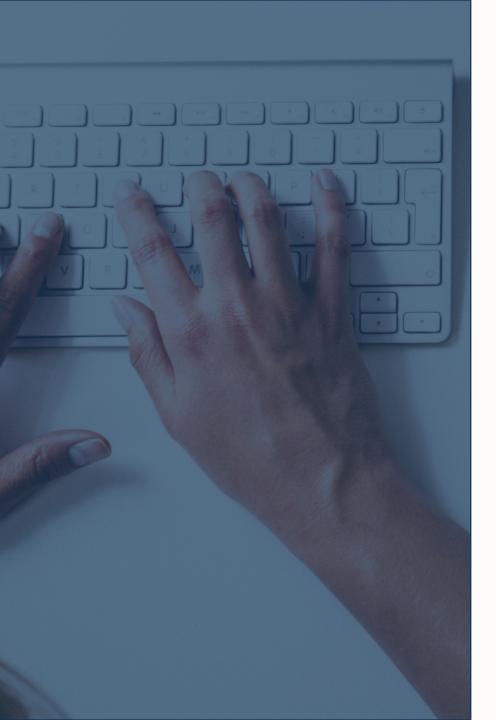
Welcome:

Redwood Community Services
Sage Wolf, Director of Integrated Health





Participant Questions





CITED Round 3: Just Announced!

- DHCS published the <u>PATH CITED Round</u>
 3 Application Outline on Dec. 18th.
- The outline is a planning tool.
 Applicants are required to apply for
 CITED Round 3 funding using link on the
 PATH CITED website.
- The application window is expected to open from January 15 through February 15, 2024.



Partnership HealthPlan of California Presentation

Ashley Peel, Program Manager (ECM)



ECM: Birth Equity



Background:

- 39% of births in CA are covered by Medi-Cal
- 5.1 million children have Medi-Cal

Eligibility Criteria:

- Adults and Youth who are:
 - Pregnant/postpartum (through 12 month period); and
 - African American, Native, and/or Pacific Islander

Eligible January 1, 2024



ECM: Birth Equity



Examples of how ECM Providers can serve this PoF:

- Scheduling prenatal and postpartum appointments and well-child visits
- Coordinating transition from hospital to home after labor and delivery
- Referrals to community resources such as WIC
- Referrals for housing and food-related Community Supports to help recover from labor and delivery



ECM: Justice, Two Parts!



Background: It's estimated 80% of justice-involved individuals are eligible for Medi-Cal

ECM Benefit:

- Individuals Transitioning from Incarceration goes live in January 2024
- No wrong-door referral system remains

Pre-Release Services:

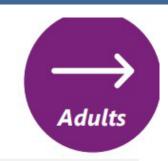
- In 2023, CA 1st state in the USA to offer a targeted set of Medi-Cal services to youth and adults in state prisons, county jails, and youth correctional facilities for up to 90 days prior to release.
- Correctional facilities are able to go-live in October 2024



Adults - Population of Focus Criteria



ECM Population of Focus #4:Individuals Transitioning from Incarceration



(a) Adults who:

1. Are transitioning from a correctional setting (e.g., prison, jail, or youth correctional facility) or transitioned from a correctional setting within the past 12 months;

and

- 2. Have at least one of the following conditions (see forthcoming ECM Policy Guide for definitions):
 - Mental Illness;
 - ii. SUD;
 - Chronic Condition/Significant Clinical Condition;
 - iv. I/DD;
 - v. Traumatic Brain Injury;
 - vi. HIV/AIDS;
 - vii. Pregnant or Postpartum.



Children/Youth – Population of Focus Criteria



ECM Population of Focus #4: Individuals Transitioning from Incarceration



(b) Children and youth who:

Are transitioning from a youth correctional facility or transitioned from being in a youth correctional facility within the past 12 months.

Notes on the Definition:

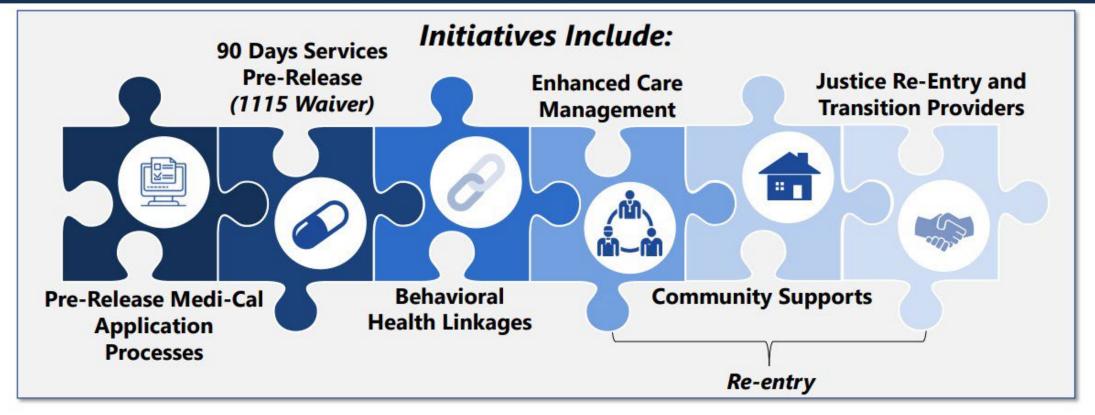
» Children and youth who are transitioning from a youth correctional facility or transitioned from a youth correctional facility within the past 12 months do **not** need to meet the additional criteria noted for adults (Clause (2) of (a) on the prior slide).



Components of the CalAIM Justice-Involved Initiative RAR



CalAIM justice-involved initiatives support justice-involved individuals by providing key services pre-release, enrolling them in Medi-Cal coverage, and connecting them with behavioral health, social services, and other providers that can support their re-entry.





ECM Provider Requirements:



- Experience and expertise in serving the population(s) of focus/services
 - Primary Care Provider, County Behavioral Health, Tribal Health, Local Government Agency, Community Based Organization, etc.
- Medi-Cal Enrolled, if current pathway exists
 - If no pathway exists, PHC contracting and credentialing standards
- Treatment Authorization Request (TAR) for ECM & CS Services
- National Provider Identifier (NPI)
- Bill for ECM & CS services
 - Invoicing is Permissible
- Submit necessary reports to PHC
 - Encounter Data
 - Quality Oversight Monitoring Reports
 - Release of Information (ROIs)
 - Individualized Care Plans (ICPs)



Contracting – Readiness Questionnaire



Any provider interested in becoming an ECM and/or CS Provider must complete and submit an ECM and/or CS Readiness Questionnaire

- Opportunity to share with PHC your expertise; not a 'pass/fail' document
- Email <u>CalAIM@partnershiphp.org</u> to request an ECM and/or CS Readiness Questionnaire if you have not done so already







Questions

Please reach out to:

CalAIM@partnershiphp.org





Kaiser Permanente Updates on CalAIM implementation

Arif Shaikh, Director



Post-Event Evaluation

To continue improving our work as your CPI Facilitator, PHIL kindly asks that you complete this brief survey. Your feedback ensures quality improvement and will inform planning and activities through the evolution of the collaborative.



https://bit.ly/41vi0qq



Mark Your Calendars!

- <u>Register</u> for Southwest monthly collaborative meetings through December 2024!
 - 3rd Wednesday of the month at 1:00pm the June convening will be held on the 3rd Thursday due to Juneteenth
 - In-person convenings in February and August on the 3rd Thursday of the month from 11:00am 2:00pm
- Register for Office Hours through 2024!
 - <u>2nd Wednesday</u> every month from 12:00pm -1:00pm (Except December)
 - 4th Monday of the month from 11:00am 12:00pm



Upcoming PATH CPI Events

Our next CPI regional meeting is virtual:

- NW: Tuesday, January 16 | 1:00 2:00 pm PT
- SW: Wednesday, January 17l 1:00 2:00 pm PT

Office Hours:

- Wednesday, January 10 | 12:00 1:00 pm PT
- Monday, January 22 | 11:00 12:00 pm PT

Upcoming Partnership HealthPlan Events



PHC Roundtables:

- If you were unable to attend the last ECM RoundTable and would like the Chat Q&A: Please let Vicki, Lynn, or the PHIL team know and one of us will get those out to you. (See slide Appendix for more details)
- Register for the monthly ECM Roundtable
- Register for Community Supports Provider Roundtable



PATH CPI Participant Experience Survey

In an ongoing effort to improve the CA PATH CPI participant experience, DHCS and Public Consulting Group (PCG) kindly request your completion of the CA PATH CPI Participant Experience Survey by December 31st, 2023.

If you participate in more than one CPI collaborative group, please fill out a separate evaluation form for each collaborative. Your response will be kept confidential and will be grouped with those of other respondents. Each survey will take approximately 15 minutes to complete.



Thank You!

Feel free to contact our PATH CPI team

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Sue Grinnell
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Policy Landscape Updates DHCS and CalAIM Strategy



DHCS Updates





On Dec. 15th, the Centers for Medicare and Medicaid Services (CMS) approved the waiver for the federal tax outlined in assembly Bill 119. The MCO Tax is estimated to provide \$19.4 billion in net non-federal funding over the 3.75-year tax period. Subject to appropriation and federal approval of applicable payment and rate methodologies, MCO tax revenues will be used to support the Medi-Cal program including, but not limited to, targeted provider rate increases and other investments that advance access, quality, and equity for Medi-Cal members and promote provider participation in the Medi-Cal program.



Age 26-49 Adult Full Scope Medi-Cal Expansion Implementation

On December 11, DHCS provided certification of system readiness to the Department of Finance to implement the Age 26-49 Adult Expansion. The Age 26-49 Adult Expansion will provide individuals 26-49 years of age with full scope Medi-Cal benefits regardless of immigration status, if they meet all other Medi-Cal eligibility criteria. DHCS will complete the transition of Age 26-49 Adult Expansion individuals in restricted scope Medi-Cal to full scope Medi-Cal effective January 1, 2024. For more information about the Age 26-49 Adult Expansion, please visit the Age 26-49 Adult Expansion Webpage. For questions about the Age 26-49 Adult Expansion, please email AdultExpansion@dhcs.ca.gov.



Fee Schedule Updates

Medi-Cal Rate Increases

- On December 1, DHCS published the new FFS rates on the DHCS website, effective January 1, 2024
- The affected services are primary care services, including those provided by physician and non-physician professionals, obstetric and doula services, and non-specialty mental health services. Due to the need for MCPs to update their systems and provider contracts, the increased rates will not be paid in the managed care delivery system immediately. DHCS will formally establish, through written guidance, compliance timeframes for MCPs to fully implement the increased payment levels, as applicable, on a go-forward basis as well as retroactively to January 1, 2024.

Local Educational Agencies (LEA) Approved to Participate in CYBHI Multi-Payer Fee Schedule

- DHCS announced the first cohort of 47 LEAs (across 25 counties) approved to participate in the Children and Youth Behavioral Health Initiative (CYBHI) statewide multi-payer school-linked fee schedule, which will launch in January 2024, and statewide provider network. As part of the CYBHI, DHCS is expanding access to school-based (or school-linked) behavioral health services provided to students at a school site. This fee schedule establishes a scope of services (e.g., psychoeducation, screening/assessment, treatment, and care coordination services), identifies billing codes and rates, and specifies provider types eligible to bill for services. Under state law, Medi-Cal managed care plans (MCP), commercial health plans, and disability insurers are obligated to reimburse eligible school-linked providers, including LEAs (e.g., services performed by pupil personnel services credentialed practitioners) and school-linked affiliated community-based organizations.
- More information about the CYBHI fee schedule program is available on the <u>Statewide Multi-Payer School-Linked Fee Schedule webpage</u>.



Community Health Worker Policy

- The Department of Health Care Services offered a training webinar pertaining to program
 policy and coverage for Community Based Organizations (CBOs) and Local Health
 Jurisdictions (LHJs) on submitting claims to the Department of Health Care Services for
 community health workers and asthma preventive services provided to fee-for-service
 members.
- CBOs and LHJs will be able enroll as providers with Medi-Cal through the <u>Provider</u>
 <u>Application and Validation for Enrollment</u> portal, starting January 8, 2024. Providers may
 also reference the <u>New Medi-Cal Providers webpage</u> for additional information fee-for service claims submission.
- Find more information and a recording of the December 19th training on the Medi-Cal Learning Portal.



2024 Medi-Cal MCP Transition Policy Guide

- DHCS released <u>frequently asked questions (FAQs)</u> as a companion resource to the most recent version of the <u>2024 Medi-Cal MCP Transition Policy Guide</u>.
- The latest version includes a summary of communications resources, a transition policy for assessment and screening tools, and updates to the data sharing section and Appendix.
- Please email questions about the policy guide to <u>MCPTransitionPolicyGuide@dhcs.ca.gov</u>. The policy guide and FAQs will be updated throughout the remainder of this calendar year to keep MCPs informed of new and developing guidance.



Children and Youth ECM Spotlight

Now Available: Enhanced Care Management for Children and Youth Populations of Focus Spotlight

DHCS recently published the <u>Enhanced Care</u>
 <u>Management (ECM) for Children and Youth</u>
 <u>Populations of Focus (POFs) Spotlight</u>, which is designed to help contracted and prospective ECM providers serving children and youth develop and enhance their ECM models.

• It is also intended to support provider organizations that are considering if ECM for children and youth is right for them.

ECM Is Available for Children and Youth in the Following Populations of Focus (POFs):	
Ŝ	Children and Youth Experiencing Homelessness
Ö	Children and Youth at Risk for Avoidable Hospital or Emergency Department (ED) Utilization
(Z)	Children and Youth With Serious Mental Health and/or Substance Use Disorder (SUD) Needs
	Children and Youth Enrolled in California Children's Services (CCS) or CCS Whole Child Model (WCM) With Additional Needs Beyond the CCS Condition
ĥ	Children and Youth Involved in Child Welfare
Note: In January 2024, ECM will also launch for	

Individuals Transitioning from Incarceration and

Birth Equity POFs, which are inclusive of children

and youth.



Funding Opportunities

Funding for Tribal Entities

• The Robert Wood Johnson Foundation will award up to \$4 million in grants through the Evidence for Action program to support research driven by Indigenous communities focused on advancing "upstream" solutions to promote health equity and well-being for Indigenous peoples. Brief proposals are due March 1, 2024, at 3:00 p.m. (ET). Learn more (PDF) about the proposal process and how to apply.



Resources

 Many thanks to the CPI Facilitators and Participants in other counties for sharing their shared ideas journey maps. Special shout out to <u>Health Begins</u> and the <u>Stanislaus / San Joaquin</u> Region for the base maps used today.

 Please check out this amazing guide put together by the HealthBegins team: <u>A CONTRACTING BEST PRACTICES</u> <u>GUIDE FOR BECOMING A MEDICAID COMMUNITY</u> SUPPORTS PROVIDER



Resources for Networking Community Organizations

- 1. Model Contracts for Community Based Integrated Care Networks
- 2. <u>Connecting Those at Risk to Care: The Quick Start Guide to Developing Community Care Coordination Pathways</u>
- 3. Improving Health And Well-Being Through Community Care Hubs
- 4. Working with Community Care Hubs to Address Social Drivers of Health: A Playbook for State Medicaid Agencies



Data Exchange Framework Resources

- 1. State released Data Sharing Authorization Guidance 2.0 (Dec. 2023)
 - Created to provide guidance on data sharing under the CalAIM provisions of Assembly Bill (AB) 133, a 2021 law that makes it easier for a wide range of providers to share data for the purposes of implementing CalAIM.
- 2. DSA Signatory Grants Guidance Document
- 3. Data Exchange Framework (DxF) Glossary of Defined Terms



Data Exchange Framework

- View the CalHHS Data Exchange Framework, Data Sharing Agreement, and initial set of Policies and Procedures released to aid collaboration.
 - View the Executive Summary.
 - Frequently Asked Questions (FAQ)
- What is the Data Exchange Framework?

The data exchange framework is an agreement across health and human services systems and providers to share information safely. That means every health care provider can access the information they need to treat you quickly and safely; health care, behavioral health and social services agencies can connect to each other to deliver what Californians need to be healthy; and our public health system can better assess how to address the needs of all communities.

Why is it needed?

Every Californian, no matter where we live, should be able to walk into a doctor's office, a county social service agency, or an emergency room and be assured health and human services providers can access the information they need to provide safe, effective, whole person care—while keeping our data private and secure.



Accountable Communities for Health



ACHs are Multisector Collaboratives

Multisector collaboratives (MSCs) are formed when multiple organizations in various sectors, such as hospitals, schools, local government, and community-based organizations develop partnerships that "take a systems approach to their work and are driven by a common goal and accountability to the communities they serve."



ACH Essential Elements

ACHs are health-focused multisector collaboratives (MSCs) that create shared responsibility and accountability for the health of a community

Figure 1: Essential Elements of ACHs



Source: Funders Forum on Accountable Health.

Aligning Systems for Health with ACHs

Research exploring how collaboration & alignment among public health, health care, & social service sectors—in partnership with community residents & tribal nations—leads to outcomes in 22 Accountable Communities of/for Health (ACHs) in Washington & California.







CPI Foundational Slides



CPI Regions

- Northwest Region
 - Del Norte County
 - Humboldt County

Southwest Region

- Mendocino County
- Sonoma County
- Marin County
- Lake County
- Napa County

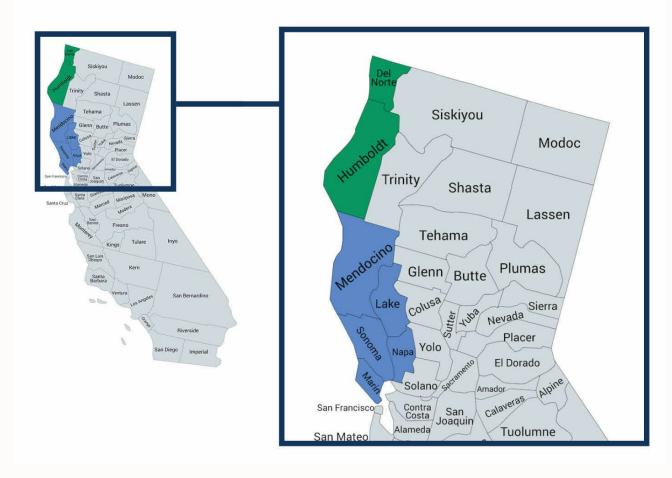
Region Counties Supported by PHIL



Northwest



Southwest





Goal / Aim Statement

The PATH Collaborative Planning and Implementation (CPI) initiative will support the advancement of CPI participants at least one step along the Readiness Roadmap towards successfully implementing Enhanced Care Management (ECM) and Community Supports services within the Medi-Cal delivery system through collaborative solutions that expand CPI participants' capacity and infrastructure needed to move towards an equitable, coordinated, and accessible Medi-Cal system by Dec 31, 2023.



Timeline





Support Strategies to Achieve Our Aim

We propose a multi-pronged approach:

Capacity Building

Technical Assistance offered to CPI organizations

Training opportunities to address challenges

Collaborative Systems Improvement

Foster cross-county systems solutions across all regional stakeholders, including the Managed Care Plan

Relationship and Network Building

Networking opportunities (including monthly CPI meetings) will address siloes and support the establishment of regional collaboration.