

# Southwest Collaborative Planning & Implementation Group



**Date**: Thursday, December 21 Start/End Time: 1:00 pm – 2:30 pm PT

Location: <u>Access Zoom</u> Facilitator Organization:

Total Number of Attendees: 53 Population Health Innovation Lab, Public Health Institute

#### **Meeting Objectives:**

• Build relationships and increase awareness of partners in the Northwest CPI Collaborative Region

- Learn tangible strategies and best practices on applying for CITED by hearing from local organizations that have successfully secured CITED funding.
- Increase understanding of the Justice Involved and Birth Equity Populations of Focus, as presented by Partnership Health Plan, with the goal of preparing organizations expanding to serve these populations in 2024
- Learn about local Managed Care Plan's improvements and resources.
- Reflect on trainings conducted in 2023 and provide feedback on learning opportunities for 2024.

#### **High Level Agenda**

No.	Topic	Key Questions
1.	Welcome, Framing, Check-In	
2.	Evaluation Review and Updates	
3.	Programming Poll for 2024	How can the Population Health Innovation Lab support in capacity building, training opportunities, and facilitation for 2024?
4.	CITED Spotlight featuring Redwood Community Services	What lessons can be learned from the experiences of local organizations that have applied for and successfully obtained CITED funding?
5.	Partnership HealthPlan Presents- ECM Population of Focus Spotlight: Birth Equity & Justice	How can ECM Providers serve the Birth Equity Population of Focus? How does the Justice Involved Initiative support adults? Children and youth?
6.	Update from Kaiser Permanente	What updates from Kaiser will impact existing and prospective ECM and Community Supports workflow processes?
7.	Programming Poll for 2024	How can the Population Health Innovation Lab support in capacity building, training opportunities, and facilitation for 2024?
8.	Evaluation & Close	

### **Notes/Meeting Summary**

#### **Key Takeaways & Discussion Themes by Agenda Topic**

Topic	Discussion Themes/Key Takeaways	Actions Taken/Next Steps	Best Practices/Lessons Learned
Welcome,	N/A	N/A	N/A
Framing & Check-			
In			

Evaluation Review	Key Takeaways:	Next Steps:	N/A
and Updates	The PHIL MERLIN team presented the	PHL to identify how to	N/A
	results of November's post-event	integrate data	
	survey. The presentation brought	transparency into	
	awareness to the importance of	programming.	
	survey responses and how they help	F 9	
	to inform future programming.		
Programming Poll	Key Takeaways:	Next Steps:	Lessons Learned:
for 2024	PHIL reviewed participants identified topics of interest obtained over the year. The section concluded with a pulse-check on their standing of topics of interest, and the formats in which they would like to see programing for 2024.	Adapt prioritized topics into annual programming.	Cross sector collaboration, care coordination and data systems has maintained their position as priority topics of interest.  Regional convenings, topic focused work groups, topic specific trainings conducted virtually were identified as the top mechanisms of learning by the group.
CITED C. III I			See Appendix A for poll results.
CITED Spotlight featuring	<b>Discussion Themes:</b> Redwood Community Services is a	Next Steps: Hold Office Hours	N/A
Redwood	community driven organization with	specific to CITED grant	
Community	a vision for a vibrant, healthy,	support.	
Services (RCS)	compassionate community where	Support.	
	people feel seen, heard, and valued.		
	They shared how they intend to use		
	their CITED grant funds and were		
	made available to answer questions		
	about the application process.		
	Recommendations and reminders		
	RCS gave include:		
	Connect the milestones to the		
	dollar/budget line item.		
	In order to make it to get		
	consistent payments through the		
	life of the rewards, you set		
	milestones, so you are getting		
	those dollars upfront.		
	<ul> <li>Processing and review time for</li> </ul>		
	receiving dollars is pretty lengthy.		
	Just know that their turn around		
	time.		
Partnership	Key Takeaways:	Next Steps:	N/A
HealthPlan	PHC explained that the birth equity	PHIL will coordinate	1
Presents- ECM	population is for pregnant or	with PCG to learn	
Population of	postpartum adults and youth of	more about the	

Focus Spotlight:	African American, Native American,	complexities of the	
Birth Equity &	or Pacific Islander race, and that	Birth Equity	
Justice	Partnership is still looking to expand	Population of focus	
	their provider network for this	reporting of race.	
	population. They also provided		
	examples of how ECM providers and		
	lead care managers can serve this		
	population of focus.		
	Additionally, PHC provided an		
	overview of the Justice Involved		
	Initiative and the ECM Benefit, which		
	will offer Medi-Cal services to justice-		
	1		
	involved individuals. The initiative		
	will be divided into two parts, with		
	the ECM benefit focusing on		
	individuals transitioning from		
	incarceration and the pre-release		
	services targeting justice-involved		
	individuals while they are		
	incarcerated. The eligibility criteria		
	for both populations of focus are		
	outlined, and the requirements for		
	ECM providers are discussed.		
Update from	Key Takeaway:	N/A	N/A
Kaiser	Kaiser shared that they will be a new		
Permanente	MCP in Marin, Napa, and Sonoma		
	starting 2024. The projected		
	membership is 6,820 in Marin, 8,000		
	in Napa, and 24,000 in Sonoma.		
Evaluation &	Key Takeaways:	Next Steps:	N/A
Close	Registration links for upcoming	Update the	
Close	PATH CPI events, including the	website with	
	_		
	January monthly meetings and	event registration	
	Office Hours, will be made	links for the year.	
	available on the website.	Share Office Hour	
	Mark your calendars – PHIL has	invitation with	
	released the schedule of monthly	collaborative.	
	meetings for 2024.	<ul> <li>Forward DHCSs</li> </ul>	
	<ul> <li>Upcoming PHC events.</li> </ul>	CPI Participant	
	PCG Participant Feedback Survey	Survey	

## **Identified Gaps/Challenges in CalAIM/ECM/Community Supports**

Topic	Gaps/Challenges Identified	Actions Taken/Next Steps	Best Practices/Lessons Learned
General	Challenges working with	Next Steps:	Lessons Learned:
implementation	Partnership HealthPlan in	Coordinate with PHC on how to	The MCP plays a large role in
barriers	overall implementation:	improve referral pathways for	the success of referring eligible
		collaboratives.	candidates to ECM providers,

Timely care plan and	considering low-capacity
their approvals.	organizations ability to conduct
ECM and CS reporting	outreach.
is "intense."	
Referral quality	

## **Identified Successes Experienced by Participants**

Topic	Successes Identified	Actions Taken/Next Steps	Best Practices/Lessons Learned
Positive	RCS shared that having ECM	Next Steps:	N/A
outcomes for	and being able to hold	Request a meeting with RCS to	
ECM clients	patients' hands is "starting to	submit a "Success Story" form	
	make a difference."	for the Department of Health	
		Care Services.	

#### **Summary of Complaints & Grievances**

Topic	Summary of Complaint/Grievance	Actions Taken	Next Steps
Kaiser Reimbursement Rates	The rates for ECM and CS services from ILS differ slightly from the rates Partnership has reimbursed for the same services. COTS will address this with ILS. This is a heads up that the rate issue will likely be raised by other organizations contracting with ILS (in addition to Partnership). If the Kaiser could reconsider this difference, it would be much appreciated to reduce the administrative burden.	N/A	Uplift to Kaiser Permanente

### Specific comments, questions, or concerns regarding policy/implementation/change goals for TPA/DHCS

Topic	Comment/Concern/Question	Actions Taken	Next Steps
Birth Equity	For birth equity, since race and	N/A	Uplift to PCG
	ethnicity are voluntarily self-		
	reported, what will be the		
	strategy to address race and		
	ethnicity data gaps and		
	collection issues to ensure		
	eligible members are not		
	excluded? Are mixed race		
	individuals excluded from		
	these services?		
Native American	Do Native American folks need	N/A	Uplift to PCG
POF	to show any proof of		
	identification for the Birth		
	Equity Population of Focus?		

#### **Shared Collaborative Resources**

#	Resource	Category/Type	Link/Access Information
	Partnership Healt	hPlan of California Resources	
1.	Registration page for ECM Roundtables	Website	https://bit.ly/3GkjqKL
2.	Registration page for CS Roundtables	Website	https://bit.ly/3vhc34b
3.	Flyer for Enhanced Care Management & Community Supports Referral Source Webinar	Flyer	https://adobe.ly/3tqbPYa
4.	CalAIM email	Email	CalAIM@partnershiphp.org
	Other	Resources Shared	
5.	PHIL PATH CPI Website	Website	https://pophealthinnovatio nlab.org/projects/path/
6.	Native Lands map	Website	https://native-land.ca
7.	PHIL Post-event Survey	Survey	https://bit.ly/3Rj1yGf
8.	PHIL Continuous Feedback Survey	Survey	https://bit.ly/41vi0qq
9.	Learn more about the CITED grant	Website	https://www.ca- path.com/cited
10.	CITED Application Outline	PDF	https://bit.ly/3TsUZCz
11.	PATH email	Email	PATH@pophealthinnovatio nlab.org
12.	Zoom Registration link for 2024 CPI convenings	Website	https://bit.ly/3Tu32il
13.	Registration for Office Hours held on Wednesdays	Website	https://bit.ly/41xGMGc
14.	Registration for Office Hours held on Mondays	Website	https://bit.ly/473NViN
15.	CA PATH CPI Participant Experience Survey	Survey	https://bit.ly/480Z59o
16.	PHIL Continuous Feedback Survey	Survey	https://bit.ly/3MknLRy

## **Individuals in Attendance**

	Name	Organization	Position / Title	MCP Y/N	Email
1.	Amy Anderson	Aliados Health	Sr. Program Manager/ CalAIM	N	aanderson@rchc.net
2.	Amber Gonzalez	Sonoma County - Department of Health Services	Department Analyst	N	amber.gonzales@sonoma-county.org
3.	Ashley Peel	Partnership HealthPlan of California	ECM Program Manager	Y	apeel@parternship.org
4.	Arif Shaikh	Kaiser Permanente	Director, Medi-Cal Line of Business	Υ	Arif.U.Shaikh@kp.org
5.	Athena Kostick	Community Supports Network	Unknown	N	athena@csn-mh.com

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27.	Kathryn Power	Partnership Health Plan of California	Community Relations and	N	kpower@partnershiphp.org
28.	Kym Centaro	Community Support Network	Policy Manager Director	N	kym@csn-mh.com
29.	Lauren Jacobson	BluePath Health	Unknown	N	lauren.jacobson@bluepathhealth.com
30.	Lara Brecher	Balance	Community Outreach Manager	N	lbrecher@balancepro.org
31.	Laurel Hill	Community Action Marin	Safety Net Services Director	N	Lhill@camarin.org
32.	Lynn Scuri	Partnership Health Plan of California	Regional Director	N	lscuri@partnershiphp.org
33.	Laurel te Velde	Homeward Bound of Marin	Program Analysis Manager	N	Itevelde@hbofm.org
34.	Mark O'Neil	Sonoma County	Home Visiting Program Manager	N	mark.oneil@sonoma-county.org
35.	Nora Reilly	Providence Adult Day Health	ECM Program Manager	N	nora.reilly@providence.org
36.	Natalie Sousa	J&M Homecare Services, LLC	Strategic Partnerships Care Manager	N	nsousa@jmhomecare.com
37.	Christina Palomo	Anchor Health Management	Supervisor	N	palomoc@anchorhm.org
38.	Ramon Anguiano	Serene Health	Executive Director	N	ramon@serenehealth.com
39.	Shari Brenner	Private Consultant	Private Consultant	N	sbrenner@sonic.net
40.	Sue Grinnell	Population Health Innovation Lab	Director	N	Sgrinnell@phi.org
41.	Stefani Hartsfield	Hartsfield Consulting	Consultant	N	stefani@hartsfieldhealth.com
42.	Shirin Vakaria	Marin Community Foundation	Program Director	N	svakharia@marincf.org
43.	Teresa Tillman	Committee on the Shelterless	CalAIM Implementation Consultant	N	teresat319@gmail.com
44.	Terell Thomas	Home Safety Services	Director of Business Development	N	tim@homesafety.net
45.	Tammy Chandler	Independent Living Systems	Senior Director, Care Management	N	tsugden@ilshealth.com
46.	Anna Hurtado	Homeward Bound Marin	Unknown	N	Unknown
47.	Charlotte Gonnella	Unknown	Unknown	N	Unknown
48.	Grace Torres	Unknown	Unknown	N	Unknown
49.	Jenny Espinoza	Unknown	Unknown	N	Unknown

50.	Whitney	Redwood Quality	ECM Program	N	vonfeldtw@anchorhm.org
	Vonfeldt	Management	Director		
		Company			
51.	Sage Wolf	Redwood	Director of	N	wolfs@redwoodcommunityservices.org
		Community	Integrated Health		
		Services			
52.	Zenia Leyva	North Coast	CalAIM Project	N	zchou@ncoinc.org
	Chou	Opportunities	Manager		
53.	Zachary Ray	Native Spirit	Executive Director	N	zray@nativespiritconsulting.com
		Consulting			

## MCP Engagement (List all MCPs who should be engaged regardless of attendance)

MCP Name	Current Status of Relationship i.e. Excellent > Acceptable > Needs Improvement > In Direct Contact With > No Contact	MCP Engagement in Collaborative Yes/No	Engagement Concerns & Notes			
Partnership HealthPlan	Acceptable	Yes	PHC provided updates on Birth Equity and Justice Involved. Additionally, they provided general updates on training and process improvements. When asked for a list of contracted organizations, they proceeded to direct us toward their provider directory.			
Kaiser Permanente	Acceptable	Yes	Kaiser Permanente conducted a pop-up informative event this year and agreed to provide monthly updates through 2024.			
<b>KEY</b> Acceptable	MCP attends 50%-75% collaborative conveni	ngs, MCP is responsive to collaborative request	s but follow up is needed by facilitator			
Excellent  In Direct Contact With	MCP is engaged in collaborative, MCP attends 75%-100% collaborative convenings, MCP is presenter during collaborative meetings, MCP provides feedback and data where applicable, MCP works in partnership with facilitator and collaborative  Facilitator has direct contact with MCP, MCP may not currently be attending collaboratives, MCP may be transitioning in 2024 and not yet active in collaborative					
Needs Improvement No Contact	MCP is not or inconsistently engaged in collal further partnership and relationship building	borative, MCP attends 0%-25% of collaborative is required esent for collaborative meetings, no relationships.				

## New Action Items (Identified this Meeting)

No.	Action Item	Owner	Created	Deadline	Status
1.	Request a meeting with RCS to submit a "Success Story" form for the Department of Health Care Services.	PHIL	12/27/2023	01/04/2023	Incomplete
2.	Coordinate with PHC on how to improve referral pathways for collaboratives.	PHIL	12/27/2023	01/04/2023	Incomplete

No.	Action Item	Owner	Created	Deadline	Status
3.	PHL to identify how to integrate data transparency into programming.	PHIL	12/27/2023	01/04/2023	Incomplete
4.	Adapt prioritized topics into annual programming.	PHIL	12/27/2023	01/04/2023	Incomplete
5.	Hold Office Hours specific to CITED grant support.	PHIL	12/27/2023	01/04/2023	Incomplete
6.	PHIL will coordinate with PCG to learn more about the complexities of the Birth Equity Population of focus reporting of race.	PHIL	12/27/2023	01/04/2023	Incomplete
7.	<ul> <li>Update the website with event registration links for the year.</li> <li>Share Office Hour invitation with collaborative.</li> <li>Forward DHCSs CPI Participant Survey</li> </ul>	PHIL	12/27/2023	01/04/2023	Incomplete

## **Action Items (Ongoing)**

No.	Action Item	Owner	Created	Deadline	Status
1.	Integrate tools for sustainability through the upcoming convenings, resources and conversations.	PHIL	8/28/2023	Continuous	Incomplete
2.	Integrate updated tools and resources in the Pre-Contract and Post-Contract Process, Tools, and Solutions packet. Share updates with collaboratives and CPI Facilitators as they become available.	PHIL	8/28/2023	Continuous	Incomplete
3.	Follow up with organizations who show great and minimal progress along the Readiness Roadmap for support and guidance.	PHIL	6/29/2023	Continuous	Strategizing
4.	Re-vamp website with developing resource and information needs to continue serving current and prospective CPI participants	PHIL	5/30/2023	Continuous	Implementing
5.	Re-connecting with participants with whom we've had discovery calls and other forms of communication to provide continuous support, assess progress and satisfaction	PHIL	5/30/2023	Continuous	Implementing
6.	Develop collaborative systems improvement strategies.	PHIL	4/21/2023	Continuous	Strategizing

No.	Action Item	Owner	Created	Deadline	Status
7.	Identify specific <i>capacity building</i> training.	PHIL	4/21/2023	Continuous	Outlined and finalizing
8.	Network and relationship building with new members added to the asset maps.	PHIL	4/21/2023	Continuous	Strategizing
9.	MERLIN to review accuracy of maps (e.g., Redwood Quality Management were combined with Aliados)	MERLIN	4/21/2023	Continuous	Updating with new CPI participants
10.	Develop collaborative systems improvement strategies.	PHIL	4/21/2023	Continuous	Strategizing
11.	Identify existing coalitions, collaboratives and roundtables for ECM, Community supports	PHIL and CPI Partners	3/30/2023	Continuous	Data synthesized by mapping project will help to identify these initiatives.
12.	Appropriately share DHCS updates as they become available during this season of major updates to ECM and CS policy and implementation.	PHIL	1/29/2023	Continuous	Implementing during convenings and newsletters.
13.	Recruitment of new CPI participants	PHIL and CPI Partners	1/1/2023	Continuous	Implementing

## **Open Action Items**

No.	Action Item	Owner	Created	Deadline	Status
1.	Request a meeting with CSN to submit a "Success Story" form for the Department of Health Care Services.	PHIL	12/05/2023	12/30/2024	Incomplete
2.	Develop a Q&A document for questions that were not answered. Once answered, the Q&A document will be sent to participants and will be added to the Readiness Roadmap website.	PHIL	12/05/2023	12/30/2024	Incomplete
3.	Facilitate and support conversations with local MTM entity and DHCS.	PHIL	12/05/2023	12/30/2024	Incomplete
4.	PHIL will identify subject matter experts, spotlight organizations, and request presentations on JI initiative in 2024.	PHIL	12/05/2023	12/30/2024	Incomplete
5.	PHIL will identify subject matter experts, spotlight organizations, and request presentations on Birth Equity initiative in 2024.	PHIL	12/05/2023	12/30/2024	Incomplete
6.	PHIL will identify subject matter experts, spotlight organizations, and request presentations on the data exchange framework in 2024.	PHIL	12/05/2023	12/30/2024	Incomplete

No.	Action Item	Owner	Created	Deadline	Status
7.	Facilitate and support conversations	PHIL	12/05/2023	Continuous	C Incomplete
	between ECM, Community Supports				
	providers and Kaiser Permanente.				
8.	PHIL will connect with Turning Point to	PHIL	11/01/2023	11/15/2023	Incomplete
	design workflows on case consultation				
	efforts.				
9.	PHIL will connect with Child Parent Institute	PHIL	11/01/2023	11/15/2023	Incomplete
	and Ranta Rosa Community Health Centers				
	to learn more about their ECM				
10	implementation improvements.	DI III	44 /04 /2022	44/45/2022	1
10.	PHIL will share updates with collaborative	PHIL	11/01/2023	11/15/2023	Incomplete
11	participants.	DIIII	11/01/2022	11/15/2022	Incomplete
11.	PHIL will connect with IHS to design workflows on their billing improvements.	PHIL	11/01/2023	11/15/2023	Incomplete
12.	Learn how HealthBegins is supporting their	PHIL	11/01/2023	11/15/2023	Incomplete
12.	collaboratives with Case Consulting.	PHIL	11/01/2025	11/15/2025	incomplete
13.	Identify strategies to address gaps in data	PHIL	11/01/2023	11/15/2023	Incomplete
13.	exchange in organizations and in counties.		11/01/2023	11/15/2023	incomplete
14.	Collaborate with MCP to learn how we can	PHIL	11/01/2023	11/15/2023	Incomplete
14.	reduce duplicative efforts with our	' ' ' ' '	11/01/2023	11/13/2023	meompiete
	collaborative's asset maps.				
15.	Design opportunities for shared leadership	PHIL	11/01/2023	11/15/2023	Incomplete
	with participants to lead efforts.				·
16.	Integrate recommended improvements in	PHIL	11/01/2023	11/15/2023	Incomplete
	workplans and programing through 2024				
17.	Set a date for Kaiser to share updates with	PHIL	11/01/2023	11/15/2023	Incomplete
	local ECM and CS providers.				
18.	Uplift provider concerns DHCS' marketing	PHIL	11/01/2023	11/15/2023	Incomplete
	strategies for ECM and CS.				
19.	Identify strategies to address gaps in	PHIL	11/01/2023	11/15/2023	Incomplete
	outreach and recruitment strategies.				
20.	Asset Map Updates:	PHIL	11/01/2023	11/15/2023	Incomplete
	PHIL will collaborate with PHC on their Provider Directory.				
	PHIL will request reports from contracted				
	entities monthly.				
	PHIL will continue to adapt submission for				
	the asset maps and will monitor its				
	utilization.				
21.	PHIL will connect with Turning Point to	PHIL	11/01/2023	11/15/2023	Incomplete
	design workflows on case consultation				
	efforts.				
22.	PHIL will connect with Child Parent Institute	PHIL	11/01/2023	11/15/2023	Incomplete
	and Ranta Rosa Community Health Centers				
	to learn more about their ECM				
	implementation improvements.				

No.	Action Item	Owner	Created	Deadline	Status
23.	PHIL will share updates with collaborative participants.	PHIL	11/01/2023	11/15/2023	Incomplete
24.	PHIL will connect with IHS to design workflows on their billing improvements.	PHIL	11/01/2023	11/15/2023	Incomplete
25.	Continue populating a system for collecting, collating, collaborating, and sharing workarounds to issues identified in the collaborative.	PHIL	6/14/2023	7/15/2023	Drafting
26.	Updating stakeholder information with participants' positions on the readiness roadmap to track advancement towards our Aim.	PHIL	5/30/2023	7/15/2023	Updating
27.	Incorporating breakout discussions into our Solutions Approach strategy	PHIL	5/30/2023	6/12/2023	Strategizing
28.	Create a concrete plan for the future of PHIL's Asset Maps	PHIL + MERLIN	4/21/2023	5/15/2023	Strategizing
29.	PHIL will connect with Turning Point to design workflows on case consultation efforts.	PHIL	11/01/2023	11/15/2023	Incomplete
30.	PHIL will connect with Child Parent Institute and Ranta Rosa Community Health Centers to learn more about their ECM implementation improvements.	PHIL	11/01/2023	11/15/2023	Incomplete
31.	PHIL will share updates with collaborative participants.	PHIL	11/01/2023	11/15/2023	Incomplete

## **Closed Action Items**

No.	Action Item	Owner	Created	Deadline	Status
1.	Coordinate a conversation with PHC to learn how they can deliver updates regarding Birth Equity.	PHIL	12/05/2023	12/15/2023	Incomplete
2.	<ul> <li>Issue Tracker additions:</li> <li>Accessibility to tools from PHC including z codes, g code sheets, and eligible participant lists.</li> <li>ECM and/or CS implementation barriers unique to school-based clinics.</li> </ul>	PHIL	8/28/2023	9/15/2023	Completed
3.	Mapping care coordination processes.	PHIL	6/29/2023	8/5/2023	No longer a priority of the collaborative
4.	Propose monthly meetings with Camden, HC2, HealthBegins and Partnership to efficiently collate common issues among CPI collaboratives across Northern California counties	PHIL	5/30/2023	6/5/2023	Completed

No.	Action Item	Owner	Created	Deadline	Status
5.	Strategize methods of collecting the step all participants are at on the Readiness Roadmap (polled during meetings as well as follow-up conversations)	PHIL	4/21/2023	5/5/2023	Completed
6.	A report of the initial Asset Mapping Survey findings is to be shared with the participants on the website.	MERLIN	4/21/2023	6/5/2023	Completed
7.	Incorporating charter feedback	PHIL	1/1/2023	3/31/2023	Completed
8.	PATH CPI Asset Mapping Survey	PHIL	1/1/2023	5/15/2023	Completed

### Appendix A:

Select your top 3 topics of interest for 2024.	List other top programming interests for 2024.	Select the top 4 mechanisms of learning you would be interested in.	What other activity ideas do you have for collaboratively identifying gaps and implementing solutions to ECM and Community Supports success in your area?
Cross-Sector Collaboration;		Regional Convenings (virtual);	
Care Coordination and		Small group meetings	
Referrals;			
Outreach and Recruitment; Billing and Reimbursement			
Cross-Sector Collaboration;		Regional Convenings (virtual);	
Care Coordination and Referrals		Topic specific training	
		conducted virtually;	
		Topic or county focused work	
		groups	
Care Coordination and	How SDOH	Regional Convenings (virtual);	
Referrals;	contributes to	Reading materials (i.e.	
Billing and Reimbursement; Operational workflows/systems	health outcomes and collaboration	Newsletters, shared resource, emails);	
Operational workhows/systems	with CoC's.	Small group meetings;	
	With Coc 5.	1:1 meetings and technical	
		assistance	
Care Coordination and	Data sharing would	Topic specific training	
Referrals;	be #1 for me.	conducted virtually;	
Data sharing and policy		Topic or county focused work	
requirements;		groups;	
Operational workflows/systems		In-person collaboration	
Cross-Sector Collaboration; Care Coordination and		Regional Convenings (virtual); Topic specific training	
Care Coordination and		Topic specific training	

Referrals;		conducted virtually;	
Contracting with Managed Care		Reading materials (i.e.	
Plans		Newsletters, shared resource,	
		emails);	
		Topic or county focused work	
		groups;	
		Small group meetings;	
		1:1 meetings and technical	
		assistance	
Care Coordination and		Regional Convenings (virtual);	
Referrals;		Topic specific training	
Billing and Reimbursement		conducted virtually	
Cross-Sector Collaboration;		Regional Convenings (virtual);	
Care Coordination and		Topic specific training	
Referrals;		conducted virtually;	
Data sharing and policy		Reading materials (i.e.	
requirements		Newsletters, shared resource,	
		emails);	
		Topic or county focused work	
		groups	
Care Coordination and		Regional Convenings (virtual);	
Referrals;		Topic specific training	
Contracting with Managed Care		conducted virtually;	
Plans;		Topic or county focused work	
Billing and Reimbursement		groups;	
		Small group meetings	
Cross-Sector Collaboration;	Supporting	Regional Convenings (virtual);	
Workforce Development;	individuals	Topic specific training	
Operational workflows/systems	experiencing	conducted virtually;	
	homelessness,	Reading materials (i.e.	
	community-based	Newsletters, shared resource,	
	referral strategies	emails);	
		Topic or county focused work	
		groups	
Data sharing and policy	I think that this	Regional Convenings (virtual);	Data systems and sharing of
requirements;	forum would be	Topic specific training	information.
Contracting with Managed Care	great for discussing	conducted virtually;	
Plans;	DHCS information	In-person collaboration	
Billing and Reimbursement	and information		
	and changes		
	specific to PHC.		
	Looking at more		
	broad topics		
	instead of care		
	coordination that		
	would happen with		
	local agencies.		
	Learning		
	requirements and		
	changes of how to		
	deliver services,		

	new guidelines, etc. And our frustrations with		
	those and how to implement		
Care Coordination and Referrals; Billing and Reimbursement; Operational workflows/systems		Topic or county focused work groups; Small group meetings; In-person collaboration	
Cross-Sector Collaboration; Data sharing and policy requirements; Workforce Development		Regional Convenings (virtual); Small group meetings; In-person collaboration	Workshops for new providers
Cross-Sector Collaboration; Data sharing and policy requirements; Operational workflows/systems	I think the Kaiser rollout of CalAIM is a big question for a lot of folks. There is a lot of concern about how they will collaborate with local providers/partners.	Regional Convenings (virtual); Small group meetings; In-person collaboration	
Care Coordination and Referrals; Data sharing and policy requirements; Billing and Reimbursement		Topic specific training conducted virtually; Small group meetings; In-person collaboration	
Cross-Sector Collaboration		Regional Convenings (virtual); Topic specific training conducted virtually	
Care Coordination and Referrals; Data sharing and policy requirements; Workforce Development	understanding what different entities mean by "closed loop referral systems"	Regional Convenings (virtual); Topic specific training conducted virtually; Reading materials (i.e. Newsletters, shared resource, emails); Topic or county focused work groups	easier access to understand regional opportunities versus local/county specific
Care Coordination and Referrals; Data sharing and policy requirements; Workforce Development		Regional Convenings (virtual); Topic specific training conducted virtually; Reading materials (i.e. Newsletters, shared resource, emails); In-person collaboration	
Cross-Sector Collaboration; Data sharing and policy requirements; Operational workflows/systems	Birth Equity Internal Collaboration	Regional Convenings (virtual); Topic specific training conducted virtually; Topic or county focused work groups	

Cross-Sector Collaboration;		Topic specific training	
Data sharing and policy		conducted virtually;	
requirements;		Topic or county focused work	
Workforce Development		groups;	
		Small group meetings;	
		1:1 meetings and technical	
		assistance	
Cross-Sector Collaboration;		Regional Convenings (virtual);	
Data sharing and policy		Topic specific training	
requirements;		conducted virtually;	
Workforce Development		Topic or county focused work	
Workforce Bevelopment		groups;	
		In-person collaboration	
Cross-Sector Collaboration;	Youth, justice	Regional Convenings (virtual);	
Care Coordination and	involved	Reading materials (i.e.	
Referrals;	mvorved	Newsletters, shared resource,	
Theremais,		emails);	
Outreach and Recruitment;		Topic or county focused work	
Data sharing and policy		groups;	
requirements;		Small group meetings;	
Contracting with Managed Care		In-person collaboration	
Plans;		m person conaporation	
Billing and Reimbursement;			
Workforce Development;			
Operational workflows/systems			
Cross-Sector Collaboration;		Regional Convenings (virtual);	
Care Coordination and		Topic specific training	
Referrals;		conducted virtually;	
Operational workflows/systems		Reading materials (i.e.	
Sperational working way systems		Newsletters, shared resource,	
		emails);	
		Topic or county focused work	
		groups;	
		Small group meetings	
Cross-Sector Collaboration;		Topic specific training	
Care Coordination and		conducted virtually;	
Referrals;		Topic or county focused work	
Contracting with Managed Care		groups;	
Plans		1:1 meetings and technical	
		assistance;	
		In-person collaboration	
Cross-Sector Collaboration;		Topic specific training	How to integrate internal
Billing and Reimbursement;		conducted virtually;	programs to participate in
Operational workflows/systems		Reading materials (i.e.	exam
		Newsletters, shared resource,	
		emails);	
		1:1 meetings and technical	
		assistance;	
		In-person collaboration	
	1	1	

Cross-Sector Collaboration;	coordination	Regional Convenings (virtual);	
Data sharing and policy	between the two	Topic or county focused work	
requirements;	MCPs	groups;	
Operational workflows/systems		In-person collaboration	
Data sharing and policy		Regional Convenings (virtual);	
requirements;		Topic specific training	
Contracting with Managed Care		conducted virtually;	
Plans;		Topic or county focused work	
Operational workflows/systems		groups	
Care Coordination and	Cal Aim and PSH	Topic or county focused work	aligning systems so the
Referrals;	(permanent	groups;	frontline workers have less
Data sharing and policy	supportive housing	1:1 meetings and technical	duplication
requirements;	opportunities)	assistance;	·
Contracting with Managed Care		In-person collaboration	
Plans		·	
Contracting with Managed Care		Regional Convenings (virtual);	
Plans;		Topic specific training	
Billing and Reimbursement;		conducted virtually	
Operational workflows/systems			
Cross-Sector Collaboration;	Program Redesign	Regional Convenings (virtual);	Collaborating on
Workforce Development;	and Infrastructure,	Topic specific training	transferring ECM and CS
Operational workflows/systems	Team Building and	conducted virtually;	within our system of care
	Staff Retention	Topic or county focused work	
		groups;	In Person Conference
		1:1 meetings and technical	
		assistance	
Care Coordination and		Regional Convenings (virtual);	
Referrals;		Topic specific training	
Contracting with Managed Care		conducted virtually;	
Plans;		Topic or county focused work	
Billing and Reimbursement		groups	
Cross-Sector Collaboration;		In-person collaboration	
Care Coordination and			
Referrals;			
Outreach and Recruitment			
Cross-Sector Collaboration;		Regional Convenings (virtual);	
Data sharing and policy		Topic or county focused work	
requirements;		groups;	
Workforce Development		1:1 meetings and technical	
		assistance	

## 1. Topics of interest for 2024

- i. Cross-sector collaborations (19/32)
- ii. Care coordination and referrals (18/32)
- iii. Outreach and recruitment (3/32)
- iv. Data sharing and policy requirements (16/32)
- v. Contracting with MCP (9/32)
- vi. Billing and reimbursement (11/32)
- vii. Workforce development (9/32)
- viii. Operational workflow/systems (13/32)

#### 2. Mechanisms of learning

- i. Regional convening (virtual) (24/32)
- ii. Topic specific training conducted virtually (22/32)
- iii. Reading materials (i.e. Newsletters, shares resource, emails) (9/32)
- iv. Topic or county focused work groups (20/32)
- v. Small group meetings (11/32)
- vi. 1:1 meetings and TA (8/32)
- vii. In-person collaborations (14/32)