

PATH Collaborative Planning and Implementation Initiative (CPI)

Northwest Regional CPI Meeting

Tuesday, September 19, 2023





CPI Participant Eligibility

The following entities are eligible and strongly encouraged to participate:

- Community-Based Organization (CBO)
- County, City, or Local Government Agency
- Federally Qualified Health Center (FQHC)
- Managed Care Plans (MCPs)
- Medi-Cal Tribal and Designee of Indian Health Program
- Providers (including but not limited to hospitals and provider organizations)

We kindly request vendors and salespeople to remove themselves from the meetings and collaborative. These regional convenings are designed to be a safe and intimate space to resolve local implementation challenges.



Land Acknowledgment

The Population Health Innovation Lab team respectfully acknowledges that we live and operate on the unceded land of Indigenous peoples throughout the U.S.

We acknowledge the land and country we are on today as the traditional and treaty territory of the Native American, Alaska Native, and Tribal nations who have lived here and cared for the Land since time immemorial. We further acknowledge the role Native American, Alaska Native, and Tribal nations have today in taking care of these lands, as well as the sacrifices they have endured to survive to this day.



Welcome and Community Inclusivity

PHIL Values:

- Co-Creation
- Equity
- Humility
- Innovation
- Learning and adaptive application

Challenge for today:

What influence do you have to increase access to comprehensive health services for historically underserved populations?



Agenda & Objectives

Agenda

- Enhancing Complex Care Delivery Amidst Rural Natural Disasters
- Update on Gathered Implementation Solutions and Resources
- PHC Updates
- Policy Updates

Objectives

- Learn about PHC's newest resources and updates.
- Learn best practices, build relationships, and increase awareness of local partners.
- Increase knowledge of practical tools.
- Discuss complex coordinated care in rural populations during natural disasters.

PATH Collaborative Planning and Implementation (CPI) Foundational Slides

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CPI Regions

Northwest Region

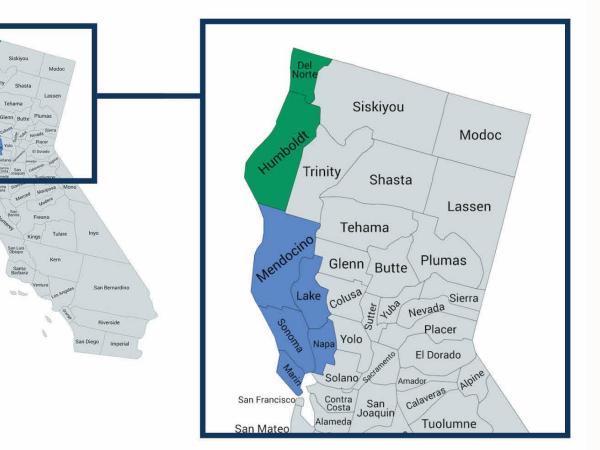
- Del Norte
- Humboldt

Southwest Region

- Mendocino
- Sonoma
- Marin
- Lake
- Napa

Region Counties Supported by PHIL







Collaborative Planning & Implementation (CPI) Initiative

Regional CPI groups work together to:

- Identify needs, gaps and resolution for Enhanced Care Management (ECM) and Community Supports implementation challenges.
- Support effective care delivery for all providers.

CPI facilitator responsibility for this meeting:

• Convene a diverse set of local stakeholders to support unique challenges and strategies associated with the implementation of the Providing Access and Transforming Health (PATH) arm of CalAIM.

Enhancing Complex Care Delivery Amidst Rural Natural Disasters

Facilitated by: Vicky Klakken (Partnership HealthPlan of California) Special Guest: Daphne Cortese-Lambert (Del Norte Mission Possible)



Update on Gathered Implementation Solutions and Resources

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Resources Now on a Website!

The <u>website</u> includes:

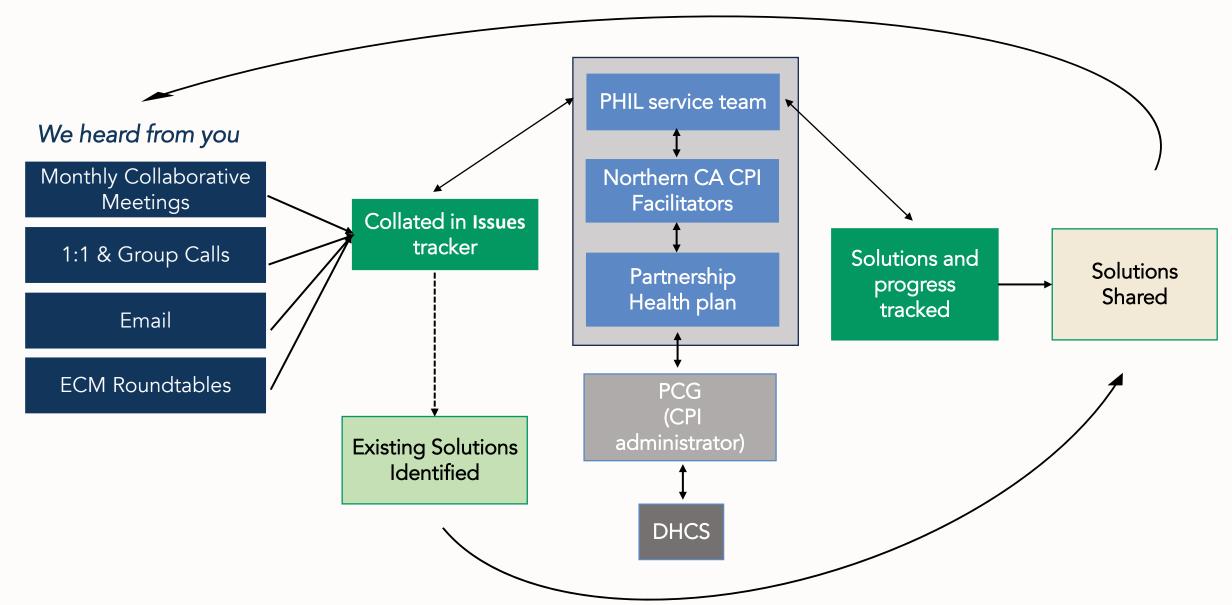
- 1. Process maps for pre-contracted and post-contracted organizations
- 2. Layered Pain Points and Solutions for implementation challenges
- 3. Peer created and utilized tools
- 4. Updated regularly to support with your ECM and Community Supports implementation processes

If you are interested in sharing resources or process maps, please email us at <u>PATH@pophealthinnovationlab.org</u>

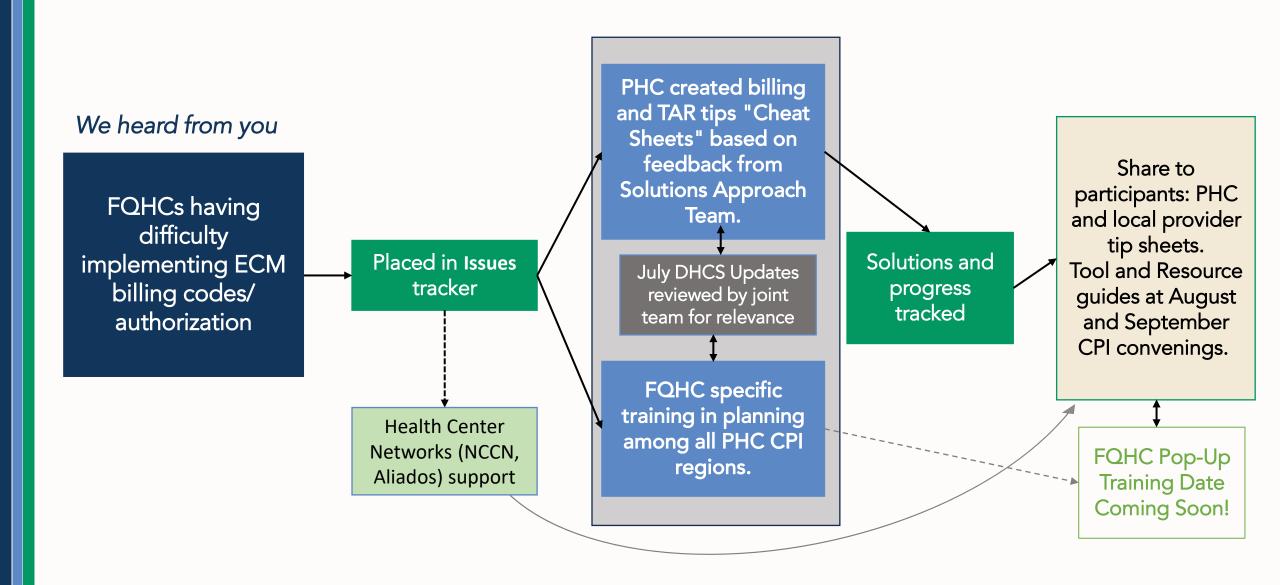




Solutions Approach



Example: Financial & Billing Issue





Partnership HealthPlan of California

Update on Process Improvements

Chloe Ungaro (ECM) and Paola De La Cruz (CS)



Policy Landscape Updates DHCS and CalAIM Strategy



Birth Equity Resources: Jan. 1, 2024 Start

- 1. CA: <u>California Health Care Foundation</u>
- 2. National: National Birth Equity Collaborative
- 3. Ntl. Best Practices: Addressing Birth Equity and Family Wellbeing Through Cross-Sector Alignment and Policy
- 4. DHCS Doula Benefit: Doula Services as a Medi-Cal Benefit



Funding Available: Children and Youth Behavioral Health Initiative (CYBHI)

- The 5th round of grant funding is now accepting proposals to scale early intervention programs.
 - 1. Applications due by November 3rd
 - A <u>Bidders Conference webinar</u> will be held on <u>September</u> 20, from 1 to 2:30 p.m., to review the application and offer the opportunity to ask questions about the process.
- For more information on Round 5: Early intervention programs and practices, and the priority Populations of Focus. Visit the <u>CYBHI Grant</u> <u>Strategy Overview</u>.

"National research has shown that 50 percent of all mental health conditions appear before age 14." **BMI** Journals



Data Policy Updates

- 1. Data Sharing Update Webinar by BluePath Health:
 - Advancing Consent Management in California: ASCMI Pilot Findings and Next Steps

 Register
 - $\circ~$ September 22, 2023 at 1:00PM
 - o Authorization to Share Confidential Medi-Cal Information (ASCMI): Pilot by DHCS

2. Data Signatory Grant Update

- Round 3 Grants Applications
- Open in October 2023
- DSA Signatories who demonstrate an HIT need to meet DxF requirements are eligible to apply for either a Technical Assistance grant or a QHIO Onboarding grant







CalHHS Strategic Priority Update: Improve the Lives of the Most Vulnerable

 Increase Capacity for housing and SUD treatment in communities through <u>Behavioral Health Bridge Housing</u> BHBH Program and <u>Behavioral Health Continuum</u> <u>Infrastructure Program (BHCIP)</u>

 Address Workforce Gaps through workforce investments, look for the upcoming <u>Behavioral Health Community-Based</u> <u>Organized Networks of Equitable Care and</u> <u>Treatment</u> demonstration.

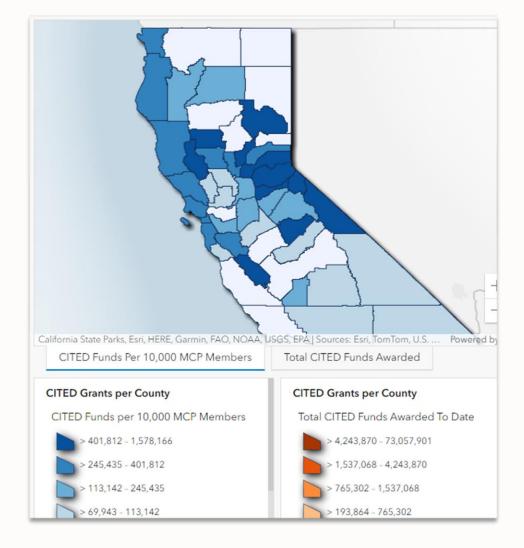
County Behavioral Health Bridge Housing Awards

FAQ Info

County Agency	Award Amount	County Program Administrators
Del Norte County Department of Health and Human Services	\$2,618,164	<u>Ranell Brown</u> , Director <u>Shiann Hogan</u> , Program Manager
Humboldt County Department of Health and Human Services	\$7,117,861	<u>Emi Botzler-Rodgers</u> , Behavioral Health Director Deanna Bay, SUD Administrator
Lake County Behavioral Health Services	\$2,820,089	<u>Elise Jones</u> , Director of Behavioral Health <u>April Giambra</u> , Administrator AOD Programs
Marin County, Health and Human Services, Behavioral Health and Recovery Services	\$5,467,915	<u>Dr. Todd Schirmer</u> , Director <u>Catherine Condon</u> , AOD Administrator
Mendocino County Behavioral Health and Recovery Services	\$4,937,108	Jenine Miller, Behavioral Health Director
Napa County Health and Human Services Agency – Behavioral Health Division	\$3,425,528	<u>Jennifer Yasumoto</u> , Director <u>Lindsay Stark</u> , Deputy Director, AOD Administrator
Sonoma County Department of Health Services Behavioral Health Division	\$11,246,961	<u>Jan Cobaleda-Kegler, Director</u> <u>Chris Marlow</u> , QAPI Section Manager



ECM and Community Supports Report



DHCS: Year One Report: County- and Plan-Level Data

Medi-Cal Enhanced Care Management (ECM) and Community Supports Calendar Year (CY) 2022 Implementation Report

Published August 3, 2023





Enhanced Care Management (ECM) Updates

- 1. 2024 Submit Expansion Attestation Forms via email to ECM@partnershiphp.org
 - Additional Counties
 - Additional Populations of Focus
- 2. ECM Provider Reference Guide
- 3. Billing Tips from PHC: <u>Partnership Enhanced Care Management and</u> <u>Community Supports Billing Tips</u>
- 4. eTAR Tips from PHC: Enhanced Care Management (ECM) and Community Supports (CS) Electronic Treatment Authorization Request (eTAR) Tips



Questions?







Check-Out

What did you hear today that you would like to discuss further while in-person?

What do you want to know more about?



Upcoming Events

Our next CPI regional meeting is hybrid – We hope you can join us in person!

- Southwest Region: October 25, 2023 | 11:00 am 2:00 pm PT
- Northwest Region: October 26, 2023 | 11:00 am 2:00 pm PT

ECM roundtable with PHC

- If you were unable to attend the last ECM RoundTable and would like the Chat Q&A: Please let Vicki, Lynn, or the PHIIL team know and one of us will get those out to you.
- <u>Register</u> for the monthly ECM roundtable.

October Office Hours

- Thursday, October 12, 2023, 12:00 1:00 pm PT
- Tuesday, October 17, 2023, 12:00 1:00 pm PT



Post-Event Evaluation

To continue improving our work as your CPI Facilitator, PHIL kindly asks that you complete <u>this brief survey</u>. Your feedback ensures quality improvement and will inform planning and activities through the evolution of the collaborative.

Thank You!

Feel free to contact our PATH CPI team

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Kathryn Stewart Director of Learning and Action kastewart@phi.org

Sue Grinnell Director of PHIL sgrinnell@phi.org **Stephanie Bultema** Director of MERLIN sbultema@phi.org

Stefani Hartsfield Consultant stefani@hartsfieldhealth.com

Thank you,





Learn more about PHIL at pophealthinnovationlab.org

Follow Us!

Twitter: @PHInnovationLab

LinkedIn: Population Health Innovation Lab

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Data Exchange Framework Resources

- 1. Information is Power May 2023 Slides
- 2. <u>DSA Signatory Grants Guidance Document</u>
- 3. Data Exchange Framework (DxF) Glossary of Defined Terms
- 4. Upcoming Webinar:
 - DxF Webinar 11 (8/24/2023, 1:30 PM 2:30 PM PT): <u>Register</u>



Data Exchange Framework

- DSA Signatory Grant Applications Round 2 is Open!
 - The <u>DxF Grant Portal</u> is now accepting applications from DSA Signatories who demonstrate an HIT need in order to meet DxF requirements.
- In July 2022, CalHHS released the Data Exchange Framework, Data Sharing Agreement, and initial set of Policies and Procedures. Please see the Data Exchange Framework section for more information.
 - <u>View the Executive Summary.</u>
 - Frequently Asked Questions (FAQ)

Center for Data Insights and Innovation. (2022, November 15). *Data Exchange Framework*. Data Exchange Framework. https://www.cdii.ca.gov/committees-and-advisory-groups/data-exchange-framework/



Data Exchange Framework Initiatve

What is the Data Exchange Framework?

 The data exchange framework is an agreement across health and human services systems and providers to share information safely. That means every health care provider can access the information they need to treat you quickly and safely; health care, behavioral health and social services agencies can connect to each other to deliver what Californians need to be healthy; and our public health system can better assess how to address the needs of all communities.

• Why is it needed?

• Every Californian, no matter where we live, should be able to walk into a doctor's office, a county social service agency, or an emergency room and be assured health and human services providers can access the information they need to provide safe, effective, whole person care—while keeping our data private and secure.

American Academy of Pediatrics-CA1. (n.d.). Data Exchange Framework Initiative. Data Exchange Framework Initiative. Retrieved July 22, 2023, from https://aapca1.org/data-exchange-framework-initiative/



DSA Signatory Grants Guidance

- This DSA Signatory Grants Guidance Document provides a comprehensive overview of the DSA Signatory Grants, a component of the Data Exchange Framework (DxF) Grant Program launched in May 2023.
- Administered by the California Health and Human Services (CalHHS) Center for Data Insights and Innovation (CDII), the DSA Signatory Grants program will support Signatories of the DxF Data Sharing Agreement (DSA) by subsidizing their investments to meet DSA requirements. In this document, readers will find:
 - A guide to understanding and choosing between the two types of grants in the program, which are: o Technical Assistance Grants; and o QHIO Onboarding Grants;
 - Details on eligibility and permissible uses of grant funding;
 - An overview of the application process; and
 - Information on how awarded grantees will receive funding upon completion of standard milestones.

Center for Data Insights and Innovation (CDII). (2023). DSA Signatory Grants Guidance Document. <u>https://www.cdii.ca.gov/wp-content/uploads/2023/07/DSA-Signatory-Grants-Applicant- Guidance-Document-07.11.23 UPDATE FINAL-1.pdf</u>



CalHHS Data Exchange Framework Frequently Asked Questions (FAQ)

- How are signatories to the Data Sharing Agreement (DSA) supposed to share data?
 - The Data Exchange Framework allows Participants to provide access to or exchange information including through any health information exchange network, health information organization, or technology that adheres to the DSA and Policies and Procedures found on our web site at Data Sharing Agreement and Policies & Procedures. The DxF is not intended to be an information technology system or single repository of data, rather it is a collection of organizations that are required to share health information using national standards and a common set of policies.

• Many more helpful FAQ's here: <u>https://tinyurl.com/4uh9kv9b</u>

Center for Data Insights and Innovation. (2023). CalHHS Data Exchange Framework Frequently Asked Questions (FAQ). https://www.cdii.ca.gov/wp-content/uploads/2023/04/Data-Exchange-Framework-FAQ-2023-4-3-006.pdf



Community Information Exchange (CIE)



What is a Community Information Exchange (CIE)?

- The North Coast Care Connect (Care Connect) is a network of health and social service providers (a Community Information Exchange) who have partnered together to coordinate care for persons in need of assistance. When persons consent to share their information with the network, Partner Agencies are able to share client information using a secure data platform and to provide coordination and electronic referrals for services.
- People can often benefit from connecting to multiple service providers for their various needs. As clients and their families seek supportive services, opting into CIE can reduce the amount of times persons are asked to repeat basic information when they get referred from one agency to another and avoid being referred to programs that they already accessed. This allows care coordinators from different agencies to work together and provide warm handoffs and electronic referral.



Accountable Communities of/for Health



ACHs are Multisector Collaboratives

Multisector collaboratives (MSCs) are formed when multiple organizations in various sectors, such as hospitals, schools, local government, and community-based organizations develop partnerships that "take a systems approach to their work and are driven by a common goal and accountability to the communities they serve."

ACH Essential Elements



ACHs are health-focused multisector collaboratives (MSCs) that create shared responsibility and accountability for the health of a community

Figure 1: Essential Elements of ACHs



Source: Funders Forum on Accountable Health.

Aligning Systems for Health with ACHs

Research exploring how collaboration & alignment among public health, health care, & social service sectors in partnership with community residents & tribal nations—leads to outcomes in 22 Accountable Communities of/for Health (ACHs) in Washington & California.





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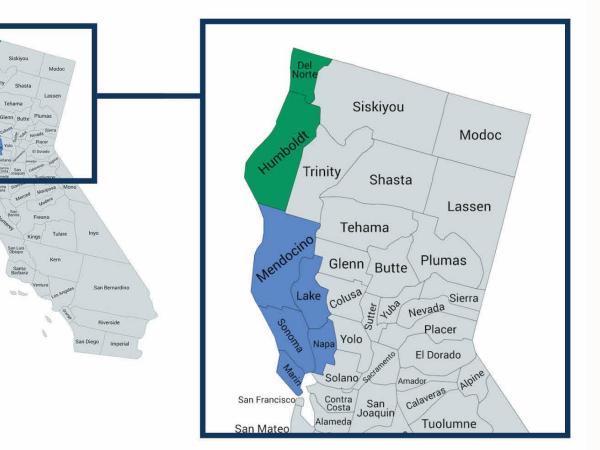
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Goal / Aim Statement

The PATH Collaborative Planning and Implementation (CPI) initiative will support the advancement of CPI participants at least one step along the Readiness Roadmap towards successfully implementing Enhanced Care Management (ECM) and Community Supports services within the Medi-Cal delivery system through collaborative solutions that expand CPI participants' capacity and infrastructure needed to move towards an equitable, coordinated, and accessible Medi-Cal system by Dec 31, 2023.



Timeline





Support Strategies to Achieve Our Aim We propose a multi-pronged approach

Capacity Building

Technical Assistance offered to CPI organizations

Training opportunities to address challenges

<u>Collaborative Systems</u> <u>Improvement</u>

Foster cross-county systems solutions across all regional stakeholders, including the Managed Care Plan

Relationship and Network Building

Networking opportunities (including monthly CPI meetings) will address siloes and support the establishment of regional collaboration.