

**Date:** September 20, 2023

**Start/End Time:** 1:00PM – 2:30PM

**Location:** [Southwest CPI Zoom Link](#)

**Facilitator Organization:**

**Total Number of Attendees:**

Population Health Innovation Lab, Public Health Institute

### Meeting Objectives:

- Learn about Partnership HealthPlan’s newest resources and updates.
- Learn best practices, build relationships, and increase awareness of local partners in the Southwest CPI Collaborative Region through shared experiences.
- Increase knowledge of practical tools and solutions for improved implementation of Enhanced Care Management (ECM) and Community Supports.
- Gain practice using and understanding both Partnership’s and regional partners’ tools and solutions towards organizational success in implementation.

### High Level Agenda

No.	Topic	Key Questions
1.	Welcome	
2.	Update on Gathered Implementation Solutions and Resources	<ul style="list-style-type: none"> <li>• How does resource allocation and needs change for complex care service delivery amidst wildfires in the region?</li> <li>• What additional or different support do you need from the Department of Health Care Services as a rural region facing natural disasters such as wildfires?</li> </ul>
3.	PHC Updates	<ul style="list-style-type: none"> <li>• What updates from PHC will impact existing and prospective ECM and Community Supports workflow processes?</li> <li>• What questions or inquiries could PHC answer to help implement CS and ECM?</li> </ul>
4.	Partner Spotlight	<ul style="list-style-type: none"> <li>• Which local organizations are facing similar challenges to ECM and CS implementation? How do they overcome barriers?</li> </ul>
5.	Peer Choice: Focused County Discussions OR Tools & Solutions Part 2	<ul style="list-style-type: none"> <li>• Which assets, resources, and efforts are necessary for ECM and CS initiative uptake?</li> <li>• Which of the tools provided will best help organizations progress along on the Readiness Roadmap to successful implementation?</li> </ul>
6.	Policy Updates	<ul style="list-style-type: none"> <li>• What updated policies and resources from DHCS are important to know about?</li> </ul>
7.	Wrap Up & Next	

### Notes/Meeting Summary

#### Key Takeaways & Discussion Themes by Agenda Topic

Topic	Discussion Themes/Key Takeaways	Actions Taken/Next Steps	Best Practices/Lessons Learned
Welcome	-	-	-

<p>Update on Gathered Implementation Solutions and Resources</p>	<p><b>Discussion Themes:</b>  The Pre-Contract and Post-Contract Process and Resources Guide created by PHIL has been adapted into a new <a href="#">website</a>.  This website includes:</p> <ul style="list-style-type: none"> <li>○ Process maps</li> <li>○ Layered Pain Points and Solutions for implementation challenges</li> <li>○ Peer created and utilized tools.</li> </ul> <p>PHIL shared an update on the process and outputs of the Solutions Approach Issue Tracker. See slides 12-13 for a visual and an example of a participant identified issue.</p>	<p><b>Next Steps:</b></p> <ul style="list-style-type: none"> <li>○ PHIL staff will review existing barriers identified by the collaborative. Additional actions to improve this resource include: <ul style="list-style-type: none"> <li>● Peer created process tools.</li> <li>● Process maps and workflows.</li> <li>● User feedback from the community.</li> </ul> </li> <li>○ PHIL will discuss the most appropriate way to bring transparency on updates on the Solutions Approach Issue Tracker.</li> </ul>	<p><b>Best Practices:</b></p> <ul style="list-style-type: none"> <li>○ Peer resources and resource identification are essential for the development of the website.</li> <li>○ Bringing transparency to issues being worked on my PHIL and stakeholders is important to share with participants.</li> </ul> <p><b>Lessons Learned:</b></p> <ul style="list-style-type: none"> <li>○ There are still several pain points and barriers to implementation that are not featured on the website as it stands. Further refinement and additions are pending.</li> </ul>
<p>PHC Updates</p>	<p><b>Key Takeaways:</b>  Participants are encouraged to register for the ECM Provider Roundtable.</p> <p>Q&amp;A with PHC:</p> <ol style="list-style-type: none"> <li>1. Do you have any updates on the group on the increased rate on ECM? <ul style="list-style-type: none"> <li>○ The PHC team is working on this and updating the amendments. Recommends reaching out to <a href="mailto:Phc_providers@partnership.org">Phc_providers@partnership.org</a> for further information.</li> </ul> </li> <li>2. Is there a different care plan for youth and child? <ul style="list-style-type: none"> <li>○ There is no different care plan. The one on the website is the one that could be used</li> </ul> </li> </ol>	<p><b>Actions Taken:</b>  The following topics have been added to our Solutions Approach Issue Tracker. From here, actions could be requested from PHC, DHCS, or can insight action from PHIL (and potentially other CPI Facilitators as collaborators):</p> <ul style="list-style-type: none"> <li>❖ Need further resources for children and youth populations as lot of focus of meetings are on adults.</li> </ul>	<p><b>Best Practices:</b>  PHIL participation in Roundtables allows us to learn more about what is discussed in the Roundtables, and the opportunity to collect any resources shared.</p>
<p>Partner Spotlight</p>	<p>Tammy Chandler of North Coast Opportunities shared valuable words of advice:</p> <ul style="list-style-type: none"> <li>○ Be courageous and persistent.</li> <li>○ Be Compliant <ul style="list-style-type: none"> <li>○ If you have not created a contract, try to reach the contract. This is not the same agreement as a grant</li> </ul> </li> </ul>	<p><b>Next Steps:</b>  PHIL will leverage this advice and include themes of courageous leadership to upcoming convenings and resources, expand technical assistance opportunities in the form of Office Hours, and integrate additional</p>	<p><b>Best Practices:</b>  Spotlighting organizations in various stages of implementations promotes courage, wisdom, networking opportunities, and peer learning.</p>

	<p>agreement. Provider agreements have a lot about fraud, billing, etc.</p> <ul style="list-style-type: none"> <li>○ Pursue TA provided by PHIL and state.</li> <li>○ Be open about struggles and success and share your successes with services and delivery.</li> </ul>	<p>opportunities for peer sharing to existing programming.</p>	
<p>Peer Choice: Focused County Discussions OR Tools &amp; Solutions Part 2</p>	<p><b>Discussion Themes:</b></p> <p>Pre-Contract Breakout Room:</p> <ul style="list-style-type: none"> <li>○ Cultural sensitivity when developing new strategies for tribal engagement in CalAIM initiatives.</li> <li>○ Challenges in finding resources for Children and Youth Populations of Focus.</li> </ul> <p>Post-Contract Breakout Room:</p> <ul style="list-style-type: none"> <li>○ QIP guidance for organizations without medical staff.</li> <li>○ Strategies and best practices for organizing funding opportunities to prevent overlapping funds or billing conflicts.</li> </ul>	<p><b>Actions Taken:</b></p> <p>The following topics have been added to our Solutions Approach Issue Tracker. From here, actions could be requested from PHC, DHCS, or can insight action from PHIL (and potentially other CPI Facilitators as collaborators):</p> <ul style="list-style-type: none"> <li>❖ Nonprofits need further information on how they could bill QIP.</li> <li>❖ Strategize culturally sensitive approaches to engaging with tribes.</li> <li>❖ Advocate for culturally sensitive services that would benefit tribal communities.</li> <li>❖ Need better resources for children and youth populations.</li> <li>❖ Challenges in organizing funding opportunities to prevent overlapping funds or billing conflicts</li> </ul> <p><b>Resources regarding QIP process and procedures can be found in the resources listed below.</b></p>	<p><b>Best Practices:</b></p> <ul style="list-style-type: none"> <li>○ Having PHC staff in breakout portions of convenings is helpful because they are aware of existing tools that may be requested in CPI discussions.</li> <li>○ Participants are willing to offer advice and wisdom on ECM and CS barriers. Participants shared best practices for QIP procedures in non-clinical settings.</li> <li>○</li> </ul>
<p>Policy Updates</p>	<p><b>Key Takeaways:</b></p> <p>See slides 18-25 for links and resources relevant to DHCS Policy updates, funding, and training opportunities.</p>	<p>N/A</p>	<p><b>Best Practices:</b></p> <p>PHIL will continue to hold space in our monthly convenings and newsletter to enable fodder and conversations about PATH initiatives.</p>
<p>Wrap Up &amp; Next</p>	<p><b>Discussion Themes:</b></p> <p>PHIL would like to know:</p> <ul style="list-style-type: none"> <li>○ What would CPI Participants like to discuss further? What would you</li> </ul>	<ul style="list-style-type: none"> <li>○ Integrate issues from the Solutions Approach Issue Tracker (mentioned above) to PHIL program tools,</li> </ul>	<p><b>Lessons Learned:</b></p> <p>CPI participants are anxious to learn updates about CITED funds and</p>

	<p>like to learn more about? Who is missing?</p> <p><b>Questions and Comments from Participants:</b></p> <ul style="list-style-type: none"> <li>○ Is there an adjustment period between funding opportunities/grants that can be provided for tribal communities?</li> <li>○ Any insight on when the next CITED round will be out?</li> </ul>	including the calendar of events and new website.	additional resources to support implementation.
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### Identified Gaps/Challenges in CalAIM/ECM/Community Supports

Topic	Gaps/Challenges Identified	Actions Taken/Next Steps	Best Practices/Lessons Learned
Children and Youth Populations of Focus.	Challenges in finding resources for Children and Youth Populations of Focus.	Included in the Solutions Approach Issue Tracker, which is shared with our MCP, and catalog requests we will send to PCG.	<b>Lessons Learned:</b> It will be important for organizations and MCPs to create new resources, workflows, and tools for implementing ECM and CS for Children and Youth.
MCP Integration	Lack of transparency prevents providers from understanding their patients' networks of care.	Included in the Solutions Approach Issue Tracker, which is shared with our MCP, and catalog requests we will send to PCG.	<b>Lessons Learned:</b> Participants have shared their wariness about third party administrators in their region since the start of CPI convenings. It will be important to learn how local organizations are being integrated into patient care when enrolled in the new ECM and CS with Kaiser Permanente.

### Identified Successes Experienced by Participants

Topic	Successes Identified	Actions Taken/Next Steps	Best Practices/Lessons Learned
CalAIM visibility	CPI participant Karin Pimentel of Ceres Project was excited to see CalAIM conversation at the Food is Medicine Symposium.	Request DHCS to participate in the SW collaborative to enhance buy in and trust around CalAIM initiatives.	<b>Lessons Learned:</b> DHCS's participation in local collaborations and MSC symposiums positively influences on-the-ground providers, fostering buy-in.
FQHC integrating CS	CPI participant Ben Leori of Santa Rosa Community Health (FQHC) is currently working on expanding to include CS services as a complement to their ECM program.	Schedule a follow up conversation with Ben Leori to identify best practices and implementation processes.	<b>Lessons Learned:</b> CalAIM initiatives continue to be adapted despite the changing landscape.
2024 MCP integration	The new MCP, Kaiser Permanente, is making	PHIL to collaborate with Kaiser to learn more about their role	<b>Lessons Learned:</b>

	connections with health systems such as Providence.	in ECM and CS in the year 2024. Collect public communications about integration to share with collaborative participants.	There is a lack of transparency in Kaisers integration into the region. While direct communication is occurring with certain organizations, it would be beneficial to bring transparency to the whole collaborative.
Networking	CPI participant Rhiannon Coxon from the County of Sonoma, Adult and Aging, connected with another local organization for social and health services after the August meeting	N/A	<b>Lessons Learned:</b> CPI convenings contribute to networking and can promote inter-organization collaboration.
Medi-Cal benefit expansion	PHC has 4 credentialed doulas!	N/A	N/A

**Summary of Complaints & Grievances**

Topic	Summary of Complaint/Grievance	Actions Taken	Next Steps
Tribal engagement	CPI participant Zachary Ray advocated on behalf of the tribal communities, sharing that there exists misinformation between tribes and providers. They also shared the importance of looking at new strategies for engagement.	Included in the Solutions Approach Issue Tracker, which is shared with our MCP, and catalog requests we will send to PCG.	Request DHCS to participate in the SW collaborative to enhance buy in and trust around CalAIM initiatives. Additionally, PHIL will request additional insight on DHCS's plan to improve strategies for CalAIM engagement.

**Specific comments, questions, or concerns regarding policy/implementation/change goals for TPA/DHCS**

Topic	Comment/Concern/Question	Actions Taken	Next Steps
Tribal engagement	CPI participant Zachary Ray advocated on behalf of the tribal communities, sharing that there exists misinformation between tribes and providers. They also shared the importance of looking at new strategies for engagement.	Included in the Solutions Approach Issue Tracker, which is shared with our MCP, and catalog requests we will send to PCG.	Request DHCS to participate in the SW collaborative to enhance buy in and trust around CalAIM initiatives. Additionally, PHIL will request additional insight on DHCS's plan to improve strategies for CalAIM engagement.

**Shared Collaborative Resources**

#	Resource	Category/Type	Link/Access Information
Peer Shared Resources			

#	Resource	Category/Type	Link/Access Information
1.	For questions related to Kaisers integration into the region, connect with CPI participant Christopher Mitchell. Entities partnering with Kaiser Permanente for ECM: <ul style="list-style-type: none"> <li>• Full Circle Health Network: <a href="mailto:network@fullcirclehn.org">network@fullcirclehn.org</a></li> <li>• Independent Living Systems: <a href="mailto:ILSCAProviderRelations@ilshealth.com">ILSCAProviderRelations@ilshealth.com</a></li> <li>• Partners in Care Foundation: <a href="mailto:Hubinfo@picf.org">Hubinfo@picf.org</a></li> </ul>	Contact information	<a href="mailto:christopher.x2.mitchell@kp.org">christopher.x2.mitchell@kp.org</a>
2.	ECM Roundtable	Registration link	<a href="https://partnershiphp.org/ECM-Registration">ECM Registration (partnershiphp.org)</a>
3.	Partnership HealthPlan of California contacts	Contact information	<a href="mailto:ECM@partnershiphp.org">ECM@partnershiphp.org</a> <a href="mailto:CommunitySupports@partnershiphp.org">CommunitySupports@partnershiphp.org</a>
4.	North Coast Opportunities website and contact information	Contact information	<a href="https://www.ncoinc.org/">https://www.ncoinc.org/</a> and <a href="mailto:tchandler@ncoinc.org">tchandler@ncoinc.org</a>
5.	Follow-up resources on QIP practices: <ul style="list-style-type: none"> <li>• Blood Pressure Monitoring Best Practices for Enhanced Care Management Providers</li> </ul>	Flyer	<a href="https://partnershiphp.org/Blood-Pressure-Monitoring-Best-Practices">Blood Pressure Monitoring Best Practices (partnershiphp.org)</a>
6.	Follow-up resources on QIP practices: <ul style="list-style-type: none"> <li>• Enhanced Care Management QIP</li> </ul>	Website	<a href="https://partnershiphp.org/Enhanced-Care-Management-QIP">Enhanced Care Management QIP (partnershiphp.org)</a>
<b>PATH CPI Resources</b>			
7.	Population Health Innovation Lab website	Website	<a href="https://phil.org">PHIL Website</a>
8.	Readiness Roadmap Resources Website	Website	<a href="https://pophealthinnovationlab.org/Readiness-Roadmap">Readiness Roadmap (pophealthinnovationlab.org)</a>
9.	Let's Talk: Promoting and Engaging in Advance Care Planning Flyer	Flyer	<a href="#">Let's Talk</a>
10.	Enhanced Care Management & Community Supports Provider Training Webinars	Flyer	<a href="#">2023 ECM</a>
11.	Treatment Authorization Request (TAR) Submission Training	Slide Deck	<a href="#">TAR Submission</a>
12.	Register for our in-person October 26 meeting	Registration	<a href="#">Southwest Regional CPI October Meeting RSVP</a>
<b>Policy Landscape Resources</b>			
13.	Birth Equity Resource- California	Website	<a href="#">California Health Care Foundation</a>
14.	Birth Equity Resource- National	Website	<a href="#">National Birth Equity Collaborative</a>
15.	Birth Equity Resource- National Best Practice	Website	<a href="#">Addressing Birth Equity and Family Wellbeing Through Cross-Sector Alignment and Policy</a>
16.	Birth Equity Resource- DHCS Doula Benefit	Website	<a href="#">Doula Services as a Medi-Cal Benefit</a>

#	Resource	Category/Type	Link/Access Information
17.	Children and Youth Behavioral Health Initiative (CYBHI) Round 5: Early Intervention Programs and Practices Request for Application Early Intervention-001	Website	<a href="#">Mental Health Services Oversight and Accountability Commission</a>
18.	CalAIM Authorization to Share Confidential Medi-Cal Information (ASCMII) Pilot	Website	<a href="#">ASCMII-CalAIM</a>
19.	Data Signatory Grant Round 3 October Opening	Website	<a href="#">Data Exchange Framework - CDII (ca.gov)</a>
20.	California Data Exchange Framework 101	Fact Sheet	<a href="#">ITUP Fact Sheet Health Data Exchange</a>
21.	Data Exchange Framework (DxF) Policy Toolkit	Fact Sheet	<a href="#">ITUP DxF Policy Toolkit</a>
22.	CalHHS Behavioral Health Bridge Housing (BHBH) Program	Website	<a href="#">Behavioral Health Bridge Housing</a>
23.	CalHHS Behavioral Health Continuum Infrastructure Program (BHCIP) Program	Website	<a href="#">Behavioral Health Continuum Infrastructure Program</a>
24.	CalHHS Behavioral Health Community-Based Organized Networks of Equitable Care and Treatment (BH-CONNECT)	Website	<a href="#">Behavioral Health Community-Based Organized Networks of Equitable Care and Treatment</a>
25.	Year One Report: Data on Implementation in Calendar Year 2022	Interactive report	<a href="#">Year One Report: Data on Implementation in Calendar Year 2022</a>
26.	Enhanced Care Management Provider Reference Guide	Guide	<a href="#">Enhanced Care Management Provider Reference Guide (partnershiphp.org)</a>

## Individuals in Attendance

	Name	Organization	Position / Title	MCP Y/N	Email
1.	Amber Gonzalez	County of Sonoma	Department Analyst	N	<a href="mailto:amber.gonzales@sonoma-county.org">amber.gonzales@sonoma-county.org</a>
2.	Amy Anderson	Aliados Health	Sr. Program Manager/ CalAIM	N	<a href="mailto:aanderson@rchc.net">aanderson@rchc.net</a>
3.	Andy Coren	Mendocino County PHO	Behavioral Health Providers	N	<a href="mailto:CONTRACTMANAGER@PREMIERINDEPENDENCE.COM">CONTRACTMANAGER@PREMIERINDEPENDENCE.COM</a>
4.	Aura Silva	Providence QOV Care Network	Manager, Care Management, CARE Network	N	<a href="mailto:aura.silva@stjoe.org">aura.silva@stjoe.org</a>
5.	Becca Fink	Population Health Innovation Lab	Communications Manager	N	<a href="mailto:Bfink@phi.org">Bfink@phi.org</a>
6.	Ben Leroi	Santa Rosa Community Health Centers	Director	N	<a href="mailto:benl@srhealth.org">benl@srhealth.org</a>
7.	Beth Paul	Aliados Health	Director Health	N	<a href="mailto:bpaul@rchc.net">bpaul@rchc.net</a>
8.	Brenda Paulucci Whiting	Ceres Community Project	Chief Program Officer	N	<a href="mailto:bpaulucci-whiting@ceresproject.org">bpaulucci-whiting@ceresproject.org</a>
9.	Casey Armstrong	Turning Point Community Programs	Director of ECM & CS	N	<a href="mailto:caseyogelvie-armstrong@tcp.org">caseyogelvie-armstrong@tcp.org</a>

10.	Cayenne Bierman	Marin Community Clinic	Director of Complex Care	N	<a href="mailto:cbierman@marinclinic.org">cbierman@marinclinic.org</a>
11.	Chloe Ungaro	Partnership HealthPlan of California	ECM Program Manager	N	<a href="mailto:cungaro@partnershiphp.com">cungaro@partnershiphp.com</a>
12.	Christine Katzenmeyer	Unknown	Unknown	N	Unknown
13.	Christopher Mitchell	Kaiser Permanente	<a href="mailto:christopher.x2.mitchell@kp.org">christopher.x2.mitchell@kp.org</a>	Y	<a href="mailto:christopher.x2.mitchell@kp.org">christopher.x2.mitchell@kp.org</a>
14.	Christy Palomo	Anchor Health Management	Supervisor	N	<a href="mailto:palomoc@anchorhm.org">palomoc@anchorhm.org</a>
15.	Dana Swilley	Sonoma Connect Sonoma Unidos	Senior Program Manager	N	<a href="mailto:dswilley@sonomaconnect.org">dswilley@sonomaconnect.org</a>
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18.	Elizabeth Vermilyea	Child Parent Institute	Deputy Director	N	<a href="mailto:Elizabethv@calparents.org">Elizabethv@calparents.org</a>
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20.	Esmeralda Salas	Population Health Innovation Lab	Research Associate II	N	<a href="mailto:Esalas@phi.org">Esalas@phi.org</a>
21.	Harriett Hernandez Salinas	Community Action Marin	Community Supports Specialist	N	<a href="mailto:hsalinas@camarin.org">hsalinas@camarin.org</a>
22.	Heather Criss	Mendocino County HHSA	Program Administrator	N	<a href="mailto:crishh@mendocinocounty.org">crishh@mendocinocounty.org</a>
23.	Jessica Sanchez	Population Health Innovation Lab	Program Associate	N	<a href="mailto:jsanchez2@phi.org">jsanchez2@phi.org</a>
24.	Joann Brewer	Redwood Community Services	Housing Programs Supervisor	N	<a href="mailto:brewerj@redwoodcommunityservices.org">brewerj@redwoodcommunityservices.org</a>
25.	Karin Pimentel	Ceres Community Project	Contracts & Business Development Manager	N	<a href="mailto:Kpimentel@cereproject.org">Kpimentel@cereproject.org</a>
26.	Kathryn Stewart	Population Health Innovation Lab	Director of Learning and Action	N	<a href="mailto:kathryn.stewart@phi.org">kathryn.stewart@phi.org</a>
27.	Katie Christian	Population Health Innovation Lab	Communications Coordinator	N	<a href="mailto:kchristian@phi.org">kchristian@phi.org</a>
28.	Katrina Hopkins	MedZed	Unknown	N	Unknown
29.	Kerry Landry	Kerry Landry Health Care Consulting, LLC	Consultant	N	<a href="mailto:kerry@klhcc.com">kerry@klhcc.com</a>
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32.	Laurel Homeward	Homeward Bound of Marin	Homeward Bound of Marin	N	<a href="mailto:ltevelde@hbofm.org">ltevelde@hbofm.org</a>
33.	Lisa Miller	Marin COE	Unknown	N	<a href="mailto:lmiller@marinschools.org">lmiller@marinschools.org</a>
34.	Lynn Scuri	Partnership HealthPlan	Regional Director	Y	<a href="mailto:lscuri@partnershiphp.org">lscuri@partnershiphp.org</a>



35.	Max Chavez	Population Health Innovation Lab	Research Assistant II	N	<a href="mailto:Mchavez@phi.org">Mchavez@phi.org</a>
36.	Nancy Geisse	Marin Center for Independent Living	Chief Strategy Officer	N	<a href="mailto:nancy@marincil.org">nancy@marincil.org</a>
37.	Natalie Wright	First 5 Sonoma County	Program Manager	N	<a href="mailto:nwright@first5sonomacounty.org">nwright@first5sonomacounty.org</a>
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39.	Rhiannon Coxon	County of Sonoma	Housing Programs Supervisor	N	<a href="mailto:rcoxon@schsd.org">rcoxon@schsd.org</a>
40.	Sage Wolf	Redwood Community Services	Director of Integrated Health	N	<a href="mailto:wolfs@redwoodcommunityservices.org">wolfs@redwoodcommunityservices.org</a>
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42.	Sarah Vetter	Santa Rosa Community Health	Unknown	N	<a href="mailto:sarahve@srhealth.org">sarahve@srhealth.org</a>
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45.	Shannon Wiseman	COTS	Sr CalAIM Administrator	N	<a href="mailto:swiseman@cots.org">swiseman@cots.org</a>
46.	Stefani Hartsfield	Consultant	Consultant	N	<a href="mailto:stefani@hartsfieldhealth.com">stefani@hartsfieldhealth.com</a>
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49.	Tammy Chandler	North Coast Opportunities Inc.	CalAIM Project Director/Community Action Development Director	N	<a href="mailto:tchandler@ncoinc.org">tchandler@ncoinc.org</a>
50.	Tim	Home Safety Services	Director of Business Development	N	<a href="mailto:tim@homesafety.net">tim@homesafety.net</a>
51.	Whitney Vonfeldt	Anchor Health Management	ECM Program Director	N	<a href="mailto:vonfeldtw@anchorhm.org">vonfeldtw@anchorhm.org</a>
52.	Zachary Ray	Native Spirit Consulting	Executive Director	N	<a href="mailto:zray@nativespiritconsulting.com">zray@nativespiritconsulting.com</a>
53.	Zenia Leyva Chou	North Coast Opportunities Inc	CalAIM Project Manager	N	<a href="mailto:zchou@ncoinc.org">zchou@ncoinc.org</a>
54.	15302092854	Unknown	Unknown	?	Unknown

**MCP Engagement (List all MCPs who should be engaged regardless of attendance)**

<b>MCP Name</b>	<b>Current Status of Relationship</b> i.e., Excellent > Acceptable > Needs Improvement > In Direct Contact With > No Contact	<b>MCP Engagement in Collaborative</b> Yes/No	<b>Engagement Concerns &amp; Notes</b>
Partnership HealthPlan of California (PHC)	Excellent	Yes	Members of PHC and Northern California PATH CPI Facilitators met on 08/17/23 to discuss regional collaboration of

			prioritized issues listed in the Issue Tracker.
Kaiser Permanente	Needs Improvement	Yes	MCP has participated in both in-person and virtual collaboratives. They will be transitioning into a few counties in 2024. PHIL and Northern California CPI Facilitators and PHC expect to connect with Kaiser representatives to learn more about the transition and how to support implementation challenges.
<b>KEY</b> Acceptable	MCP attends 50%-75% collaborative convenings, MCP is responsive to collaborative requests but follow up is needed by facilitator		
Excellent	MCP is engaged in collaborative, MCP attends 75%-100% collaborative convenings, MCP is presenter during collaborative meetings, MCP provides feedback and data where applicable, MCP works in partnership with facilitator and collaborative		
In Direct Contact With	Facilitator has direct contact with MCP, MCP may not currently be attending collaboratives, MCP may be transitioning in 2024 and not yet active in collaborative		
Needs Improvement	MCP is not or inconsistently engaged in collaborative, MCP attends 0%-25% of collaborative convenings, difficulties consulting with MCP, further partnership and relationship building is required		
No Contact	There is no contact with MCP, MCP is not present for collaborative meetings, no relationship built with MCP		

### New Action Items (Identified this Meeting)

No.	Action Item	Owner	Created	Deadline	Status
1.	Issue Tracker additions: <ul style="list-style-type: none"> <li>❖ Strategize culturally sensitive approaches to engaging with tribes</li> <li>❖ Need further resources for children and youth populations as lot of focus of meetings are on adults.</li> <li>❖ Nonprofits need further information on how they could bill to QIP</li> <li>❖ Nonprofits request for further information on how to address medical anomalies, such as high blood pressure</li> <li>❖ Concern is expressed about current services not being beneficial for tribal communities</li> <li>❖ Challenges in organizing funding opportunities to prevent overlapping funds or billing conflicts</li> </ul>	PHIL	09/26/2023	09/29/2023	Added, pending integration into strategic plan.
2.	Request DHCS to participate in the SW collaborative to enhance buy in and trust around CalAIM initiatives.	PHIL	09/26/2023	09/27/2023	Drafting
3.	Integrate Spotlight Organizations advice into our strategic organizing.	PHIL	09/26/2023	09/30/2023	Incomplete



No.	Action Item	Owner	Created	Deadline	Status
4.	PHIL staff will review existing barriers identified by the collaborative. Additional actions to improve the Readiness Roadmap website include: <ul style="list-style-type: none"> <li>○ Peer created process tools.</li> <li>○ Process maps and workflows.</li> </ul> User feedback from the community.	PHIL	09/26/2023	9/30/2023	Incomplete
5.	PHIL will discuss the most appropriate way to bring transparency on updates on the Solutions Approach Issue Tracker.	PHIL	09/26/2023	9/30/2023	Incomplete

### Action Items (Ongoing)

No.	Action Item	Owner	Created	Deadline	Status
1.	Integrate tools for sustainability through the upcoming convenings, resources and conversations.	PHIL	8/28/2023	Continuous	Incomplete
2.	Integrate updated tools and resources in the Pre-Contract and Post-Contract Process, Tools, and Solutions packet. Share updates with collaboratives and CPI Facilitators as they become available.	PHIL	8/28/2023	Continuous	Incomplete
3.	Follow up with organizations who show great and minimal progress along the Readiness Roadmap for support and guidance.	PHIL	6/29/2023	Continuous	Strategizing
4.	Re-vamp website with developing resource and information needs to continue serving current and prospective CPI participants	PHIL	5/30/2023	Continuous	Implementing
5.	Re-connecting with participants with whom we've had discovery calls and other forms of communication to provide continuous support, assess progress and satisfaction	PHIL	5/30/2023	Continuous	Implementing
6.	Develop <i>collaborative systems improvement</i> strategies.	PHIL	4/21/2023	Continuous	Strategizing
7.	Identify specific <i>capacity building</i> training.	PHIL	4/21/2023	Continuous	Outlined and finalizing
8.	<i>Network and relationship building</i> with new members added to the asset maps.	PHIL	4/21/2023	Continuous	Strategizing
9.	MERLIN to review accuracy of maps (e.g., Redwood Quality Management were combined with Aliados)	MERLIN	4/21/2023	Continuous	Updating with new CPI participants
10.	Develop <i>collaborative systems improvement</i> strategies.	PHIL	4/21/2023	Continuous	Strategizing

No.	Action Item	Owner	Created	Deadline	Status
11.	Identify existing coalitions, collaboratives and roundtables for ECM, Community supports	PHIL and CPI Partners	3/30/2023	Continuous	Data synthesized by mapping project will help to identify these initiatives.
12.	Appropriately share DHCS updates as they become available during this season of major updates to ECM and CS policy and implementation.	PHIL	1/29/2023	Continuous	Implementing during convenings and newsletters.
13.	Recruitment of new CPI participants	PHIL and CPI Partners	1/1/2023	Continuous	Implementing

### Open Action Items

No.	Action Item	Owner	Created	Deadline	Status
1.	Continue collaboration with Camden Coalition on the development of a CalAIM tool for value case for complex care financing tool.	PHIL	8/28/2023	9/30/2023	Pending updates
2.	Follow-up with CPI participants who have notable progression on the Readiness Roadmap.	PHIL	8/28/2023	9/30/2023	Incomplete
3.	Invite leadership from Humboldt Continuum of Care.	PHIL	8/28/2023	8/31/2023	Incomplete
4.	Invite interested and invested stakeholders to collaboratively work on solutions for identified issues	PHIL and CPI Partners	6/29/2023	7/15/2023	Strategizing
5.	Follow up with organizations who are willing to share their process maps.	PHIL	6/29/2023	7/7/2023	Planning process for distribution.
6.	Continue populating a system for collecting, collating, collaborating, and sharing workarounds to issues identified in the collaborative.	PHIL	6/14/2023	7/15/2023	Drafting
7.	Updating stakeholder information with participants' positions on the readiness roadmap to track advancement towards our Aim.	PHIL	5/30/2023	7/15/2023	Updating
8.	Incorporating breakout discussions into our Solutions Approach strategy	PHIL	5/30/2023	6/12/2023	Strategizing
9.	Create a concrete plan for the future of PHIL's Asset Maps	PHIL + MERLIN	4/21/2023	5/15/23	Strategizing

## Closed Action Items

No.	Action Item	Owner	Created	Deadline	Status
1.	Issue Tracker additions: <ul style="list-style-type: none"> <li>○ Accessibility to tools from PHC including z codes, g code sheets, and eligible participant lists.</li> <li>○ ECM and/or CS implementation barriers unique to school-based clinics.</li> </ul>	PHIL	8/28/2023	9/15/2023	Completed
2.	Mapping care coordination processes.	PHIL	6/29/2023	8/5/2023	No longer a priority of the collaborative
3.	Propose monthly meetings with Camden, HC2, HealthBegins and Partnership to efficiently collate common issues among CPI collaboratives across Northern California counties	PHIL	5/30/2023	6/5/2023	Completed
4.	Strategize methods of collecting the step all participants are at on the Readiness Roadmap (polled during meetings as well as follow-up conversations)	PHIL	4/21/2023	5/5/2023	Completed
5.	A report of the initial Asset Mapping Survey findings is to be shared with the participants on the website.	MERLIN	4/21/2023	6/5/2023	Completed
6.	Incorporating charter feedback	PHIL	1/1/2023	3/31/2023	Completed
7.	PATH CPI Asset Mapping Survey	PHIL	1/1/2023	5/15/2023	Completed