

HOUSING & WELLNESS PROGRAM

1410 Guerneville Rd. Ste. 1

Santa Rosa, CA 95404

PHONE (707) 757-7891

FAX (707) 573-6961

ECM & COMMUNITY SUPPORTS BILLING TIPS

****Billing questions- email Partnership claims team at claimsecmhelpdesksr@partnershiphp.com** or call (800)863-4155****

****My name is Summer Hale and I am the ECM/Community Supports Biller at CSN Housing and Wellness Program. I am available and will be happy to walk you through the process until you find your flow or answer any questions that may arise. I can be reached at (707) 757-7891 and my email address is summer@csn-mh.com.****

ECM BILLING CODES

****When submitting TARs always leave the units field blank****

G9012- No modifier
Enrollment \$150.00
Billed only once per member

****When requesting authorization, the quantity is 1****

G9012- modifier U2
Case Management \$350.00
Billed once every month

****When requesting authorization, the quantity is 999****

COMMUNITY SUPPORTS BILLING CODES

H0043- modifier U6

Housing Navigation \$386.00

Billed once every month

When requesting authorization, the quantity is 6

H0044- modifier U2

Housing Deposit- Partnership will pay up to \$5000.00 for this service. This also includes utility deposits.

Billed once in a member's lifetime.

**Before requesting authorization, the member will have had to have been receiving Housing Navigation services for a minimum of two months. You are required to attach a summary/letter explaining the need and what steps the member has been taking to become stable enough to sustain housing and why you think they are ready. **

H0044- modifier U3

Short-Term Post Hospitalization \$108.00 a day up to 6 months

This is a date range code. I would bill monthly.

When requesting authorization, the quantity would be the amount of days the member would be residing in the place of choosing

T2040- modifier U6 (If a member is housed this is the CS you would get authorization on.)

Financial Management/ Sustaining Services \$222.00

When requesting authorization, the quantity is 12

This service can be billed twice a month on separate dates of service at \$222.00 each date.

An example of the way I bill- The Case Manager goes out to do an intake (enrollment- G9012 \$150). Once that intake has been completed the Case Manager sees that person throughout the month (Case Management- G9012 \$350). If that person is homeless, I get authorization for them to get "Housing Navigation" services (H0043 \$386.00). Below is what I would invoice Partnership for this member at the end of the month.

G9012	Enrollment	\$150.00
-------	------------	----------

G9012-U2	Case Management	\$350.00
----------	-----------------	----------

H0043-U6	Housing Navigation	\$386.00
----------	--------------------	----------

Each month after that I would bill the same except remove the enrollment.

If a member is housed the only thing, I do differently is get authorization for Financial Management Services (T2040 \$222.) Their billing would look like this-

G9012	Enrollment	\$150.00
G9012-U2	Case Management	\$350.00
T2040-U6	Financial Management	\$222.00
T2040-U6	Financial Management	\$222.00