



**Southwest Region
Collaborative Planning
Group**



Date: Tuesday, March 28, 2023

Start/End Time: 01:00 PM – 02:30 PM

Location: Virtual:

Phone:

Meeting Objectives

1. Build relationships and increase awareness of partners in your region
2. Review the process of reaching Change Ideas
3. Agree on the prioritization of Change Ideas for the Southwest CPI Region
4. Help shape the CPI collaborative

Agenda

No.	Topic	Key Questions
1.	Welcome	
2.	Check-In	
3.	Background and Updates	<ul style="list-style-type: none"> • Context and Framing of PATH CPI Collaborative • Where is your team/organization on the Readiness Roadmap? • Are the challenges your team/organization faces reflected in the updated syntheses? •
6.	Updates from PHC	<ul style="list-style-type: none"> • Internal efforts to address provider feedback
4.	Breakout Groups by County: Review Change Ideas	<ul style="list-style-type: none"> • Do the change ideas resonate with you? • Breakout Discussion: "How should we effectively prioritize each Key Driver's Change Idea(s) to reach our AIM?"
5.	Group discussion: Agree on Prioritization of Change Ideas as a Southwest CPI Region	
7.	Next Steps	<ul style="list-style-type: none"> • Complete the PATH CPI Collaborative Planning and Asset Mapping Survey by March 31 • RSVP for the April in-person meeting scheduled for Tuesday, April 18 from 11:00 am – 2:00 pm PT

**Meeting notes are included at the end of this document*

Attendance

	Name	Organization	Position / Title	Email
1.	Amy Anderson	Aliados Health	Senior Program Manager/CalAIM	aanderson@aliadoshealth.org
2.	Aura Silva	St. Joe	Manager, Care Management	aura.silva@stjoe.org
3.	Beth Paul	Aliados Health	Department Director	bpaul@aliadoshealth.org
4.	Chloe Ungaro	Partnership Healthplan of California	Program Manager, ECM	cungaro@partnershiphp.org
5.	Christopher Mitchell	Kaiser Permanente	Project Manager	christopher.x2.mitchell@kp.org
6.	Dana Swilley	Sonoma Connect	Senior Program Manager	dswilley@sonomaconnect.org
7.	Dez Ohlstrom	County of Sonoma	BHC	desiree.ohlstrom@sonoma-county.org
8.	Dr. Sonia Valdez	NHHA	Chief Nursing Officer	svaldez@nhhadvisors.com
9.	Esmeralda Salas	Population Health Innovation Lab	Research Associate I	esalas@phi.org
10.	Grace Friederick	Public Consulting Group		gfriederick@pcgus.com
11.	Grace Torres	Serene Health	Case Manager	grace@serenehealth.com
12.	Hector Medina	Serene Health	Case Manager	hector@serenehealth.com
13.	Helen Myers	Food For Thought	Director of Community Engagement	helenm@fftfoodbank.org
14.	James Valerio	MedZed	Acct. Manager	james.valerio@mymedzed.com
15.	Janet Devlin	Pointclickcare	Senior Director	janet.devlin@pointclickcare.com
16.	Jessica Sanchez	Population Health Innovation Lab	Project Coordinator	jsanchez2@phi.org
17.	Jodi Nerell	Sutter Health	Director of Local Mental Health Engagement	jodi.nerell@sutterhealth.org
18.	Jorge Medina	Serene Health	Director of Business Development	jorge@serenehealth.com
19.	Kathryn Stewart	Population Health Innovation Lab	Director of Learning & Action	kathryn.stewart@phi.org



20.	Kerry Landry	Kerry Landry Health Care Consulting, LLC	Consultant	kerry@klhcc.com
21.	Lauren Jacobson	Blue Path Health	Manager & Strategy Consultant	lauren.jacobson@bluepathhealth.com
22.	Lynn Scuri	Partnership Healthplan of California	Regional Director	lscuri@partnershiphp.org
23.	Max Chavez	Population Health Innovation Lab	Research Assistant II	mchavez@phi.org
24..	Megan Van Sant	Mendocino County	Senior Program Manager	vansantm@mendocinocounty.org
25.	Melanie Thompson	Marin Clinic	Chief Medical Officer	methompson@marinclinic.org
26.	Rachel McCullough-Sanden	Population Health Innovation Lab	Program Manager	rmcculloughsanden@phi.org
27.	Ramon Anguiano	Serene Health	N/A	ramon@serenehealth.com
28.	Rhiannon Coxon	Sonoma County Health Services Department	Social Services Supervisor	rcoxon@schsd.org
29.	Sarah Vetter	COTS	Homelessness Prevention Case Manager	svetter@cots.org
30.	Shannon Wiseman	COTS	Data Manager	swiseman@cots.org
31.	Shirin Vakharia	Marin County Foundation	Director for Health & Aging	svakharia@marincf.org
32.	Stefani Hartsfield	Hartsfield Consulting	Consultant	stefani@hartsfieldhealth.com
33.	Sue Grinnell	Population Health Innovation Lab	Director	sue.grinnell@phi.org
34.	Tammy Chandler	North Coast Opportunities	Community Action Development Director	tchandler@ncoinc.org
35.	Tim Stevens	Home Safety	Director of Sales and Business Development	tim@homesafety.net
36.	Valerie Cahill	County of Napa	Assistant Mental Health Director	valerie.cahill@countyofnapa.org
37.	Zenia Leyva Chou	North Coast Opportunities	N/A	zchou@ncoinc.org



Notes/Meeting Summary

- Key Takeaways & Discussion by Agenda Topic

Background and Updates:

- PHIL (facilitator) asked for additional feedback on the charters by Friday, 3/31, noting that our team will add more details to the charter from this meeting.
- PHIL will send out the updates to CPI partners.
- PHIL shared relevant tools: "[Readiness Roadmap](#),"



- PHIL reviewed the Aim Statement, Key Drivers, Support Strategies, and Change Ideas

Updates from PHC:

- Reminder: If you are engaged with a member in hopes of enrolling them, please ensure they are on your files as soon as possible so that we can document them internally at PHC. This will also help PHC catch any members whom multiple providers are outreaching.
- Regarding members being outreached by multiple providers, we are also working with Collective Medical on a solution to allow a Flag to indicate instead of Enrolled in ECM, it will indicate they are assigned an ECM Provider and if they are in the process of enrolling or are enrolled.
- PHC has updated the MIF Template Columns to match the RTF in order to try to unburden our providers with completing their required report.
- CPI Partner requested a mechanism (ex. Newsletter) from PHC to learn and share their updates
- Question from CPI Participant: *"You said that the CM upload will be done more often - do you have an idea on the shorten timeframe? Every week, every two weeks? etc."*

Breakout Groups by County: Review Change Ideas

- PHIL used a Jam Board to prioritize the proposed Change Ideas.
- This process included sharing thoughts about the Change Ideas and prioritizing the change ideas from highest to lowest priority.
 - See final Jamboards and thoughts here:
 - [Breakout room for Lake County and Napa County](#)
 - [Breakout room for Marin County](#)
 - [Breakout room for Mendocino County](#)
 - [Breakout room for Sonoma](#)

Group discussion: Agree on Prioritization of Change Ideas as a Southwest CPI Region

- The group recognized the diversity in reasons as to how/why a Change Idea is more prioritized than another.
- The group uplifted the importance of equity and support for organizations serving historically marginalized populations as a priority focus.
- There was not sufficient representation from sectors and counties to identify Change Ideas
 - PHIL facilitator asked about the existing collaboratives CPI Participants engage with to promote collaboration and synchronism with existing efforts.

Next Steps:

- PHIL provided updates on new CITED funding training, our TA Marketplace training, and upcoming facilitator dates.

- Identified Gaps in CalAIM/ECM/Community Supports Service Delivery

- When asked where the organization is on the [Readiness Roadmap](#), CPI participants shared the following:
 - *Roadmap stop 1- "What are ECM and CS?": 2 Participants*
 - *Roadmap stop 2- "It's good fit, how do I get started?": 4 Participants*
 - *Roadmap stop 3- "Roadblock!": 1 Participant*
 - *Roadmap stop 4- "I have a contract for ECM and CS!": 0 Participants*
 - *Roadmap stop 5- "We are facing challenges": 2 Participants*
 - *Roadmap stop 6- "We are making it work, but..." 6 Participants*
 - *Roadmap stop 7- "Quality care as a result!" 3 Participants*

- Identified Successes & Challenges Experienced by Participants

- Some CPI Partners did not seem to fully embrace PHIL's Change Ideas, bringing forth the opportunity to refine them to be more concrete and direct. The Change Ideas are not clear as to whom they will directly affect (ex. CBO, County, FQHC, outsourced support agency).

- Lessons Learned & Best Practices Identified

- PHIL may have to shift the aim statement and drivers to be more concrete.
- PHIL needs to find opportunities to leverage existing collaboratives and roundtables to avoid duplication of work and resources.
- Solutions and transformation in ECM and Community Supports will not occur without additional context and a systems approach to the barriers experienced by multiple sectors and without a shared vision with the MCP.

- Summary of Complaints & Grievances

- For-profit providers working in the ECM/CS area of service can cause divides between local providers, the MCP, and the State.
- CBO networks as a solution is concerning for small CBOs who do not have the ability to manage a contract. This comes from a concern about the lack of clear guidelines on what will be possible under the guidelines and restrictions between the MCP and DHCS.

- Specific Questions for TPA/DHCS

What restrictions or flexibility can the facilitators (PHIL/Camden Coalition/etc) expect when proposing systems change methodology?

New Action Items (Identified this Meeting)

No.	Action Item	Owner	Created	Deadline	Status
1.	Refine Aim Statement	PHIL and CPI Partners	3/30	N/A	Iterative process.
2.	Follow up with providers about priority change ideas	PHIL	3/30	After April in-person meeting	N/A
3.	Identify existing coalitions, collaboratives and roundtables for ECM, Community supports	PHIL and CPI Partners	3/30	After April in-person meeting	Data synthesized by mapping project will help to identify these initiatives.

Action Items (Ongoing)

No.	Action Item	Owner	Created	Deadline	Status
4.	Recruitment of new CPI participants	PHIL and CPI Partners	Start of initiative	End of initiative	Continuous
5.	Incorporating Charter feedback	PHIL	February	Continuous	Continuous
6.					

Open Action Items

No.	Action Item	Owner	Created	Deadline	Status
1.	PATH CPI Collaborative Planning Survey	PHIL	January	March 31	Analyzing
2.	Identify existing coalitions, collaboratives and roundtables for ECM, Community supports	PHIL and CPI Partners	3/30	After April in-person meeting	Data synthesized by mapping project will help to identify these initiatives.
3.					

Closed Action Items

No.	Action Item	Owner	Created	Deadline	Status
1.	N/A				
2.					
3.					

Shared Collaborative Resources

#	Resource	Category/Type	Link/Access Information
1.	DHCS CITED Webinar “Improve Your Grant Application Pt. 2	Webinar	https://www.ca-path.com/cited
2.	CPI Collaborative Planning and Asset Mapping Survey	Survey	Refer to link provided from 3/21/23 OR use the anonymous link: https://corexms9fmhcx4nh6y8v.qualtrics.com/jfe/form/SV_2srv7iy5eqA5WXI
3.	March Meeting Update	One-pager	https://pophealthinnovationlab.org/wp-content/uploads/2023/03/March-update-communication-1.pdf
4.	TA Marketplace Training	Webinar	https://www.eventbrite.com/e/path-technical-assistance-marketplace-tickets-591759597887
5.	Listening Session Report	Report	https://pophealthinnovationlab.org/projects/path/
6.	RSVP to the in-person April convening	Invitation	Calendar invites sent to participants.
7.	PHIL website for updates	Website	https://pophealthinnovationlab.org/projects/path/

