



**Northwest Region
Collaborative Planning Group**



Date: Monday, March 27, 2023

Start/End Time: 02:00 PM – 3:30 PM

Location: Virtual: [Register Here](#)

Meeting Objectives

1. Build relationships and increase awareness of partners in your region
2. Review the process of reaching Change Ideas
3. Agree on the prioritization of Change Ideas for the Northwest CPI Region
4. Help shape the CPI collaborative

Agenda

No.	Topic	Key Questions & Discussion
1.	Welcome	
2.	Check-In	
3.	Background and Updates	<ul style="list-style-type: none"> • Context and Framing of PATH CPI Collaborative • Where is your team/organization on the Readiness Roadmap? • Are the challenges your team/organization faces reflected in the updated syntheses?
4.	Breakout Groups by County: Review Change Ideas	<ul style="list-style-type: none"> • Do the change ideas resonate with you? • Breakout Discussion: "How should we effectively prioritize each Key Driver's Change Idea(s) to reach our AIM?"
5.	Group discussion: Agree on Prioritization of Change Ideas as a Northwest CPI Region	Breakout rooms
	Updates from PHC	<ul style="list-style-type: none"> • Internal efforts to address provider feedback
6.	Next Steps	<ul style="list-style-type: none"> • Complete the PATH CPI Network Mapping Survey by March 31 • RSVP for the April in-person meeting scheduled for Tuesday, April 18 from 11:00 am – 2:00 pm PT
7.	Closing	

**Meeting notes are included at the end of this document*



**POPULATION HEALTH
INNOVATION LAB**

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Attendance

	Name	Organization	Position / Title	Email
1.	Stefani Hartsfield	Hartsfield Consulting	Consultant	stefani@hartsfieldhealth.com
2.	Rachel McCullough-Sanden	Population Health Innovation Lab	Program Manager	rmcculloughsandens@phi.org
3.	Virginia Beckman	Arcata House	Consultant	vbeckman@arcatahouse.org
4.	Jose Burgoa	Open Door	Supervising Case Manager	jburgoanieto@opendoorhealth.com
5.	Chloe Ungaro	Partnership Healthplan of California	Program Manager, ECM	cungaro@partnershiphp.org
6.	Meredith Wolfe	Humboldt County CCS	Program Services Coordinator	mwolfe@co.humboldt.ca.us
7.	The Pathway	The Pathway	N/A	thepathway@arcatahouse.org
8.	Sandy Miliotti	Open Door	Social work case manager	smiliotti@opendoorhealth.com
9.	Kathryn Stewart	Population Health Innovation Lab	Director of Learning & Action	kathryn.stewart@phi.org
10.	Esmeralda Salas	Population Health Innovation Lab	Research Associate II	esalas@phi.org
11.	Seun Aluko	Population Health Innovation Lab	Research Scientist II	saluko@phi.org
12.	Sue Grinnell (she/her)	Population Health Innovation Lab	Director	sue.grinnell@phi.org
13.	Jessica Sanchez	Population Health Innovation Lab	Project Coordinator	Jsanchez2@phi.org
14.	Megan Blanchard (she/her)- Humboldt County DHHS- Public Health (Meredith Wolfe)	Humboldt County DHHS- Public Health	Public Health Nursing Director	n/a
15.	Dez Ohlstrom	Sonoma County Health Service Department	BHC	desiree.ohlstrom@sonoma-county.org

Notes/Meeting Summary

- Key Takeaways & Discussion by Agenda Topic

Background and Updates:

- PHIL (facilitator) asked for additional feedback on the charters by Friday, 3/31, noting that our team will add more details to the charter from this meeting.
- PHIL will send out the updates to CPI partners.
- PHIL shared relevant tools: "[Readiness Roadmap](#),"



- PHIL reviewed the Aim Statement, Key Drivers, Support Strategies, and Change Ideas

Breakout Groups by County: Review Change Ideas

- PHIL used a Jam Board to prioritize the proposed Change Ideas
- This process included sharing thoughts about the Change Ideas, and prioritizing the change ideas from highest to lowest priority.
 - See final Jamboards and thoughts here:
 - [Humboldt County Breakout Room 1](#)
 - [Humboldt County Breakout Room 2](#)

Group discussion: Agree on Prioritization of Change Ideas as a Northwest CPI Region:

- The groups started conversations on the Aim statement and first drivers for some initial feedback. There was not enough time to successfully complete discussion of all drivers, making it difficult to prioritize in a representative way.
- Takeaways included that each of the participants was at different stages in their readiness and perceive priority differently.

Updates from PHC:

- Reminder: If you are engaged with a member in hopes of enrolling them, please ensure they are on your files as soon as possible so that we can document them internally at PHC. This will also help PHC catch any members whom multiple providers are outreaching.
- Regarding members being outreached by multiple providers, we are also working with Collective Medical on a solution to allow a Flag to indicate instead of Enrolled in ECM, it will indicate they are assigned an ECM Provider and if they are in the process of enrolling or are enrolled.
- PHC has updated the MIF Template Columns to match the RTF in order to try to unburden our providers with completing their required report.

Next Steps:

- PHIL provided updates on new CITED funding trainings, our TA Marketplace training, and upcoming facilitator dates.

• Identified Gaps in CalAIM/ECM/Community Supports Service Delivery

Gaps in delivery:

- From CPI participant: “Trainings from DHCS about engaging with ECM and Community supports are theoretical.” They want to have support and feasible assistance to make ECM happen.

• Identified Successes & Challenges Experienced by Participants

Success:

- Some of the members are newly contracted and navigating the system.
- They are “course correcting.”

Challenges:

- Putting contracts on hold because of the “unknowns,” such as obstacles they may face along the way and whether there is the capacity to complete the contract.
- Taking time to get contracted because they are figuring out work plans and documentation required.

• Lessons Learned & Best Practices Identified

- It seems as though PHIL needs to gain the trust of the NW CPI Partners to begin having collective dialogues.
- PHIL may have to shift the aim statement and drivers to be more concrete.
- PHIL needs to find opportunities to leverage existing collaboratives and roundtables to avoid duplication of work and resources. Participants are becoming overwhelmed by all of the CalAIM/PATH meetings and trainings, make sure CPI is a value add or synergistic.

• Summary of Complaints & Grievances

- County agencies are in an interesting and complicated position. Some of their funding from DHCS has been taken away in part due to CalAIM initiatives, and it is cumbersome to administer ECM and Community Supports for services they provide.
- NOTE: One of PHIL’s CPI goals is to build bridges and regain trust between county agencies and MCP where needed.

• Specific Questions for TPA/DHCS

Is there a resource that lists the existing collaboratives in the regions?

Is there a guide/ manual for CBO’s, organizations, FQHCs, and county departments to apply for contracts- how do they differ, and what is our role in helping to clarify the process for potential and existing contracted providers? How can interested providers find information on rates, billing, and contracting among and between MCPs?

New Action Items (Identified this Meeting)

No.	Action Item	Owner	Created	Deadline	Status
1.	Refine Aim Statement	PHIL and CPI Partners	3/30	N/A	Iterative process.
2.	Follow up with providers about priority change ideas	PHIL	3/30	After April in-person meeting	N/A
3.	Identify existing coalitions, collaboratives and roundtables for ECM, Community supports	PHIL and CPI Partners	3/30	After April in-person meeting	Data synthesized by mapping project will help to identify these initiatives.

Action Items (Ongoing)

No.	Action Item	Owner	Created	Deadline	Status
4.	Recruitment of new CPI participants	PHIL and CPI Partners	Start of initiative	End of initiative	Continuous
5.	Incorporating Charter feedback	PHIL	February	Continuous	Continuous
6.					

Open Action Items

No.	Action Item	Owner	Created	Deadline	Status
1.	PATH CPI Collaborative Planning Survey	PHIL	January	March 31	Analyzing
2.	Identify existing coalitions, collaboratives and roundtables for ECM, Community supports	PHIL and CPI Partners	3/30	After April in-person meeting	Data synthesized by mapping project will help to identify these initiatives.
3.					

Closed Action Items

No.	Action Item	Owner	Created	Deadline	Status
1.	N/A				
2.					
3.					

Shared Collaborative Resources

#	Resource	Category/Type	Link/Access Information
1.	DHCS CITED Webinar “Improve Your Grant Application Pt. 2	Webinar	https://www.ca-path.com/cited
2.	CPI Collaborative Planning and Asset Mapping Survey	Survey	Refer to link provided from 3/21/23 OR use the anonymous link: https://corexms9fmhcw4nh6y8v.qualtrics.com/jfe/form/SV_2srv7iy5eqA5WXI
3.	March Meeting Update	One-pager	https://pophealthinnovationlab.org/wp-content/uploads/2023/03/March-update-communication-1.pdf
4.	TA Marketplace Training	Webinar	https://www.eventbrite.com/e/path-technical-assistance-marketplace-tickets-591759597887
5.	Listening Session Report	Report	https://pophealthinnovationlab.org/projects/path/
6.	RSVP to the in-person April convening	Invitation	Calendar invites sent to participants.
7.	PHIL website for updates	Website	https://pophealthinnovationlab.org/projects/path/