

#### PATH – Collaborative Planning & Implementation (CPI)

#### Northwest Collaborative Planning Meeting

February 22, 2023



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## Land Acknowledgment

The Population Health Innovation Lab team respectfully acknowledges that we live and operate on the unceded land of Indigenous peoples throughout the U.S.

We acknowledge the land and country we are on today as the traditional and treaty territory of the Native American, Alaska Native, and Tribal nations who have lived here and cared for the Land since time immemorial. We further acknowledge the role Native American, Alaska Native, and Tribal nations have today in taking care of these lands, as well as the sacrifices they have endured to survive to this day.



#### Agenda & Objectives

#### Agenda

- Welcome, Framing and Flow
- Check-in Breakouts
- Listening Session Synthesis
- Charter Development
- Charter Deep Dive Discussion
- Closing and Next Steps

#### **Objectives:**

1. Build relationships and increase awareness of providers in your region. 2. Help shape the PATH CPI collaborative. 3. Review listening session synthesis. 4. Contribute to the creation of a CPI charter.



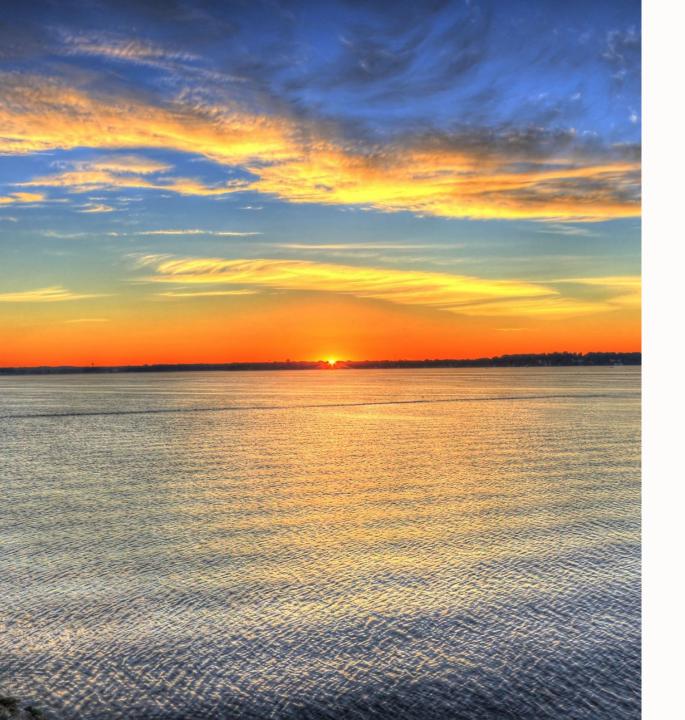
#### **CPI Deliverables**

- Monthly meetings
- Regular trainings based on need
- Project Charter
- Aim Statement
- Key Driver Diagram
- Change Package
- Measurement Strategy



## CPI Planning & Asset Mapping Survey

- Goals: Inform CPI collaborative planning and improve understanding of who is doing what in the Northwest and Southwest regions.
- Who should respond? Anyone who provides care and/or services to Medi-Cal beneficiaries in the Northwest and/or Southwest regions of California.
- When will the survey be administered? February 27 March 31
- Who to contact with questions? Seun Aluko, PHIL Research Scientist, at saluko@phi.org
- Request! Are you interested in pilot testing the survey <u>today</u>? You will receive a \$30 e-gift card. Please email Seun if interested.





Check – in

# Introduce yourself, location, and role

In your wildest dreams, what do you see this collaborative achieving?



## Listening Session Synthesis

Max Chavez & Esmeralda Salas



### Listening Session Results

#### Table 1. Listening Session

| Attendees       |  |                        |
|-----------------|--|------------------------|
| Timeframe       | Listening Session                                | Number of<br>Attendees |
| January 9 - 13  | Northwest Region Collaborative: January 11, 2023 | 16                     |
|                 | Southwest Region Collaborative: January 10, 2023 | 28                     |
| January 16 - 20 | Northwest Region Collaborative: January 19, 2023 | 13                     |
|                 | Southwest Region Collaborative: January 18, 2023 | 24                     |



### Key Takeaways

- There exists a need for more cross-sector collaboration to build upon existing knowledge and increase understanding of what services and efforts already exists.
- CBOs need support building their capacity to navigate the Medi-Cal system and scale up services.

• Expanding and sustaining workforce is needed but challenging.



### Key Takeaways

- Standard cross-care coordination infrastructure across partners and regions is needed to improve and coordinate patient care.
- Finding and retaining eligible ECM and Community Supports populations of focus is difficult.

On-the-ground partners request communicating directly with MCPs and DHCS.



# Questions?





#### Reflections

- 1. Do you feel that the key takeaways reflect what was shared in the listening sessions?
  - Is there anything we missed in the synthesis that needs to be addressed?
- 2. What is one idea or reflection you are taking away from the Listening Session Synthesis?



# **Project Charter Overview**

Seun Aluko



#### What is a project charter?



Source: https://business.adobe.com/blog/basics/project-charter



## **Elements of the Project Charter**

- Name of Project and time period
- Project description and scope
- Problem statement
- Project Goal
- Objectives
  - Impact
  - Milestones
  - Constraints
  - Metrics
- Key Partners
- Project Sponsor
- Anticipated FTE dedicated to the project
- Anticipated funds to support this project



## Our approach to the charter

#### • Inputs

 CalAIM overview of Enhanced Care Management (ECM), Community Supports, & PATH; CalAIM Incentive Payment Plan (IPP) Program Year 1 Gap Filling Plans; CPI Collaborative Listening Sessions

#### Getting SMART

- Specific
- Measurable
- Achievable
- Realistic
- Time Bound
- DRAFT



#### Problem Statement

How can the Northwest region CPI work cross-collaboratively to develop the "on-the-ground" capacity among partners to scale up services provided to Medi-Cal beneficiaries through ECM and Community Supports?



#### Goal / Aim Statement

The Northwest region collaborative will strengthen capacity of "on-the-ground" partners to successfully participate in the Medi-Cal delivery system and scale up services provided to Medi-Cal beneficiaries through ECM and Community Supports.



### Objectives

- Build community-based organization (CBO) partner capacity to bill for Community Supports by providing trainings and 1:1 technical assistance.
- 2) Strengthen provider and CBO relationships with Partnership Health Plan and DHCS.
- 3) CPI collaborative participants will establish cross-sector care coordination infrastructure to improve and coordinate patient care.
- 4) Build a relationship among community-level service delivery networks to increase provider knowledge of ECM and Community Supports.



# Questions?



#### Project Charter Deep, Dive Discussion UX ONLINE TRAINING Scop/6W Oh jadi ginu... Kira-kira dapat sertifikat ga yah?

LONGNEL

#### Sue Grinnell



### Charter Elements & Feedback

- Background / Problem Statement
- Goal / Overarching Aim
- Objectives
- Key Partners
- Anticipated Funds Needed



## Capturing Feedback

- Feedback will be captured in Google Docs
- Blue area is drafted content
- White area is to capture feedback: notes, direct edits, etc.
- Feedback can also be shared in the chat

| SECTION TITLE | Instructions for section content.  |
|---------------|--|
|               | Draft content for section of charter to reflect on and provide feedback. |
| FEEDBACK      |  |
| • •           | comments, edits, thoughts, and his section of the charter.               |

## Harvest

What do you want to share from your Project Charter discussion with the group?



#### Next Steps

- Revised Project Charter shared before March meeting
- Finalize Project Charter at March meeting
- Next meeting: March 27, 2023 2:00 pm to 3:30 pm
  - Registration link on the PATH website
- Check out the PATH Collaborative Planning and Implementation page on the PHIL website: <u>https://pophealthinnovationlab.org/projects/path/</u>

# Thank you!