

NAC Partner Meeting Minutes
Thursday, April 28, 2022 – 1:30-3:30 pm PT

Participants:

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| 1. Heidi Mendenhall (First 5 Tehama) | 12. Christine Zoppi (Glenn County Health and Human Services) |
| 2. Erin Morrissey (North Valley Community Foundation) | 13. Shelly Ohlms (Community Action Agency) |
| 3. Terri Fields Hosler | 14. Erika Fuentes |
| 4. James Wilson | 15. Michael Burke (Pathways to Hope) |
| 5. Brenda Enriquez (County of Glenn Health and Human Services) | 16. Sue Grinnell (PHIL) |
| 6. Emely Arienza (Anthem Blue Cross) | 17. April Jurisich (Shasta County Health and Human Services) |
| 7. Nat Calcutta (Catalyst Domestic Violence Services) | 18. Tammy South (Westside Domestic Violence Services) |
| 8. Wendy Dickens (First 5 Shasta) | 19. Julie Golston (Human Response Network) |
| 9. Amber Arnold (County of Glenn Health and Human Services) | 20. Doug Woodworth (First 5 Shasta County) |
| 10. Alysia Bentley | 21. Dawn |
| 11. D Pacheco | 22. Shanthal Ferreyra (PHIL) |

Topic	Notes
Welcome & Check-In	<ul style="list-style-type: none"> • Check-in in breakout rooms of 3 people • Question: “What junk do you have in your trunk?” • Breakout rooms were a great way for people to meet each other and break the ice
Backbone Updates	<ul style="list-style-type: none"> a. Revised Operating Guidelines b. Update to the Regional Assessment c. Summit Announcement – Join the Planning committee! d. NAC Partner Survey <ul style="list-style-type: none"> • Received 14 responses to surveys
NAC Training Plan	<ul style="list-style-type: none"> • The Training Plan aims to encompass needs of communities at the table • Emphasis on language around ACEs and reduction of domestic violence rates • Ideally available via an easy to access platform • Partners are encouraged to share PowerPoints of existing trainings • ACEs Interface trainings occurring in Tehama <ul style="list-style-type: none"> ○ Masters’ trainers (Shasta) able to train outside of county (NAC Conference) • Resources and events offered by Anthem: <ul style="list-style-type: none"> ○ ACEs Coalition and trainings CBOs ○ Community Medical Foundation Summit in September ○ ACEs screening flyers, provider ACEs training, reimbursements.

**Spotlight: ACEs Aware
Network of Care Grantee
Sharing**

- a. County of Glenn
- b. First 5 Shasta
- c. Tehama County
Children and
Families
Commission

Glenn County Community Action Agency

- Network of Care Grant: \$300,000 planning grant through Aurrera Health
- Target communities: communities high levels of ACEs, rural areas, tribal communities, communities that don't have current ACEs Aware project
- Goals and Outcomes:
 - Enhanced coordination and collaboration across Medi-Cal providers, CBOs and social service agencies
 - Increased knowledge among healthcare providers on effects of ACEs
 - Increase provider capacity to screen for and address toxic stress in families and individuals
- Main project goals:
 1. Enhance capacity of regional providers
 2. Develop formalized NoC
 3. Launch 1 month pilot screening phase
- Building the Network of Care (NoC)
 - Trauma informed
 - A group of interdisciplinary health, education, and human ... by providing access to evidence-based buffering resources and supports that help to prevent, treat, and heal the harmful consequences of toxic stress
 - CHW: often share many of the same characteristics with the populations they serve.
- Successes: enabled tri-counties CAP to hire 3 staff, enhanced capacity of regions providers, enhanced and sustained local ACEs momentum with key stakeholders

First 5 Shasta and Pathways to Hope

- Screened 300 parents of children 0-5 years old, those with ACE score 4 or more referred to parent partner
- Leveraged parent partner program to help families navigate NoC
- Success & Challenges: utilized resources available through ACEs aware to spread awareness around ACEs and impact, create short video and resources for clinicians to use to introduce aces to patients, created trainings to onboard new providers to learn about building a system
- One hundred of parents screened (33% of total screening – 4 or more ACEs)
- 57 were given referrals for Parent Partner support
- 15 engaged with Parent Partners
- Some parents who did not engage said they were already receiving services to help with their ACEs or felt they were dealing with their ACEs and had their lives under control
- Screening results: parent fear of reporting honestly? Intake. Mandated reporting. Need to educate/bring awareness to ACEs
- COVID challenges, billing and medical practice side of process, creating new systems for billing, training staff and tracking referrals slowed implementation
- HOPE theory implemented on top of ACEs
- Need resources to follow ACEs assessment (could be triggering for patients)

First 5 Tehama

- Provided education for all providers, all staff, community members
- Pre school using ACEs screening and additional stress buster resources, 80 plus cradle to career community educators, medical blue anthem presented CalAIM info at pregnancy to preschool partnership (at least 58 providers/staff trained in ACEs aware)
- Health care clinicians lacking – non permanent resident physicians
- ACE-like indicator>3 provide additional support
- Strong understanding of gap

	<ul style="list-style-type: none"> • Stress buster café: leveraging funding to increase stress buster resources while continuing to seek out new funding, building onto existing resources such as the closed loop referral process, and • Providers before and after stress busters, stronger relationships positive data (comfortable calling for resources for patient)
<p>NAC Partner Updates</p> <p>a. Tell us what is happening in your county/agency as it relates to ACEs, Domestic Violence, and Trauma</p> <p>b. Are there new partners you are working with?</p>	<ul style="list-style-type: none"> • WIC programs Shasta ACEs Aware trained, interface training HSSA • Strengthening families (probation at the table) best way to implement ACEs knowledge and HOPE • Collaborative strengthening families Certification • Best practices for ACEs assessment • Trauma informed care training from counties or ACEs grantees? • Glenn county trauma informed approach/care • ACEs core group anthem trauma informed care identify to support partners • Work groups internal medical directors, program managers
<p>Steering Committee Updates</p>	Proposed leadership transition / approval of new Chair and Co-chair
<p>County Connection: Breakout rooms by county to allow for county specific networking and connection.</p>	<p>Breakout rooms by county for discussion and connection:</p> <ul style="list-style-type: none"> - Butte - Colusa - Glenn - Shasta - Tehama - Trinity
<p>Adjournment</p>	